



ANDY TOBIN'S PROPOSED AMENDMENT NO. 2

TIME/DATE PREPARED: August 9, 2016, 11:05am

COMPANY: UNS Electric, Inc

AGENDA ITEM NO.: 22

DOCKET NO.: E-04204A-15-0142

OPEN MEETING DATE: August 9 & 10, 2016

On page 66, line 8, **INSERT** the following:

"We recognize that this issue will recur in future cases, both for UNSE and for other electric utilities. In subsequent cases, we think that it would be helpful for companies to undertake significant customer education efforts. Simply stated, more basic groundwork is needed for residential customers and this Commission to better evaluate the nature and operation of demand rates, the impact of billing demand on a 60-minute interval, and the effectiveness of demand reduction tools available from UNSE and other third parties that can help customers manage demand. We are not convinced that UNSE has provided sufficient evidence to address these important issues.

Following the effective date of this Commission Decision, UNSE shall conduct customer outreach and education regarding demand rates. The customer outreach and education shall include, at a minimum: (a) the nature and operation of demand rates; (b) how customers can utilize demand rates to reduce monthly bills; and (c) information on tools available from UNSE and third parties to help customers to manage demand. UNSE's education materials will highlight technology solutions including programmable thermostats and load controllers as a means that could be used to minimize demand charges and monthly bills. Each UNSE customer's bill shall indicate the date and time of the customer's peak demand for the billing period. For customers that have not selected a three-part rate, UNSE shall provide the demand charge that customer would have paid under the optional three-part rate and three-part TOU rates.

As part of the application in its next general rate case, UNSE shall: (a) present a study of the impact of billing demand on a 60-minute interval; and (b) discuss customer usage and demand profile to the extent available.

We heartily acknowledge the intuitive principle proffered by SWEEP/WRA/ACAA: namely, that customers should have the tools necessary to respond adequately to pricing signals from various rate designs. To that end, UNSE shall propose at least two demand-reduction programs in its next Energy Efficiency Implementation Plan, which will be filed on or before June 1, 2017. These programs, to the extent possible, should act in concert with the demand-rate education program mentioned above.

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