

OPEN MEETING AGENDA ITEM



0000172495

1200 West Washington Street  
Phoenix, AZ 85007  
TELEPHONE: (602) 542-4251

**COMMISSIONERS**  
DOUG LITTLE – Chairman  
BOB STUMP  
BOB BURNS  
TOM FORESE  
ANDY TOBIN



JODI JERICH  
Executive Director

**ARIZONA CORPORATION COMMISSION**

ORIGINAL

August 9, 2016

To: Docket Control

RE: UNISOURCE ENERGY SERVICES (UNS) – Customer Comments

Docket No. E-04204A-15-0142

Please docket the attached \_\_\_16\_\_\_ opinions (including \_\_\_2\_\_\_ Petitions) with \_\_\_90\_\_\_ customer signatures opposing the above filed case.

Customer comments can be reviewed in E-Docket under the above docket number.

Filed by: Utilities Division-Consumer Services

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2016 AUG -9 A 9:06

Arizona Corporation Commission

DOCKETED

AUG 09 2016

DOCKETED BY *[Signature]*



**Arizona Corporation Commission  
Utilities Complaint Form**

Signed:

Alex Cruz	John Eastwood
Alex Kosiorek	John Pochervina
Alice Edens	John Rech
Alisa Fall	Kevon Lindenberg
Annette Abels	Kim Christenson
Barbara marvel	Kim Fox
Barbara McCarroll	Lillian Coulter
Ben Sandford	Linda Swearington
carol whitworth	Louise Harris
Cesar Johnson	Marjorie Meyer
David Christmas	Mark Mulligan
Donald Scalera	Melody Clark
Donna Lock	Monica Wolfe
Douglas Gangi	Nicole Tarver
Douglas Krell	Paul Zywicke
Elaine Landry	Randy Seders
Erin Krapf	Rebecca Haynes
Erin Walsh	Shannan Cambern
Eveline Dailey	Shawn petty
Fred Beyer	Sue Shipman
GLEN MARTIN	Todd Holmes
Howard Webster	Wm Cooleh
Jens Larson	

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		Investigation	
Date:	Analyst:	Submitted By:	Type:
8/8/2016	Roxanne Best	Email	Investigation
Comments noted for record and docketed. Closed.			

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**Arizona Corporation Commission  
Utilities Complaint Form**

Alex Kosiorek	John Pochervina
Alice Edens	John Rech
Alisa Fall	Kevon Lindenberg
Annette Abels	Kim Christenson
Barbara Marvel	Kim Fox
Barbara McCarroll	Lillian Coulter
Ben Sandford	Linda Swearington
Carol Whitworth	Louise Harris
Cesar Johnson	Marjorie Meyer
David Christmas	Mark Mulligan
Donald Scalera	Melody Clark
Donna Lock	Monica Wolfe
Douglas Gangi	Nicole Tarver
Douglas Krell	Paul Zywicke
Elaine Landry	Randy Seders
Erin Krapf	Rebecca Haynes
Erin Walsh	Shannan Cambern
Eveline Dailey	Shawn petty
Fred Beyer	Sue Shipman
GLEN MARTIN	Todd Holmes
Howard Webster	Wm Cooleh
Jens Larson	

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<b>Date:</b>	<b>Analyst:</b>	<b>Investigation</b>	<b>Submitted By:</b>	<b>Type:</b>
8/5/2016	Roxanne Best	Email		Investigation
Comments noted for record and docketed. Closed.				

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Michael Buck      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/9/2016  
**Opinion Number:** 2016 - 133765      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/9/2016 8:16 AM

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**First Name:** Dave      **Last Name:** Gordon      **Account Name:** Dave Gordon  
**Address:** <<< REDACTED >>>  
**City:** Golden Valley      **State:** AZ      **Zip Code:** 86413  
**Home:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Commissioners,

I am oppose to any change that will effect solar use in a negative way. Please vote NO.

---

<b>Date:</b>	<b>Analyst:</b>	<b>Investigation</b>	<b>Type:</b>
8/9/2016	Michael Buck	<b>Submitted By:</b> Telephone	Investigation

Enter into the record and docketed. Closed.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Michael Buck      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/9/2016  
**Opinion Number:** 2016 - 133764      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/9/2016 8:08 AM

---

**First Name:** Bob      **Last Name:** Bass      **Account Name:** Bob Bass  
**Address:** <<< REDACTED >>>  
**City:** Kingman      **State:** AZ      **Zip Code:** 86401  
**Home:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Commissioner,

I am not in favor of rate change in net metering. Any change will have a negative impact on current and future solar customers. Please vote no.

---

<b>Date:</b>	<b>Analyst:</b>	<b>Investigation</b>	<b>Type:</b>
8/9/2016	Michael Buck	<b>Submitted By:</b> Telephone	Investigation

Entered into the record and docketed. Closed.

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# Arizona Corporation Commission Utilities Complaint Form

**Investigator:** Mary Mee

**Phone:** <<< REDACTED >>>

**Opinion Date:** 8/8/2016

**Opinion Number:** 2016 - 133729

**Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Opposed

**Closed Date:** 8/8/2016 8:49 AM

Rate Case Items - Demand/ Opposed

Other - Net Metering

**First Name:** Erin

**Last Name:** Right

**Account Name:** Erin Right

**Address:** <<< REDACTED >>>

**City:** Mesa

**State:** AZ

**Zip Code:** 85204

**Email:** <<< REDACTED >>>

**Company:** Unisource \*\* Energy Services (UNS)\*

**Division:** Electric

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

From: Erin Right [mailto:<<< REDACTED >>> ]

Sent: Friday, August 05, 2016 12:57 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the UNS proposal to eliminate net metering!

Dear Arizona Corporation Commission,

Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers.

UniSource is attempting to make these changes retroactive to customers who installed distributed generation systems after June 1, 2015, punishing customers who made substantial investments over a year ago. The ACC must protect these customers, and ensure that future customers maintain their right to go solar without financial repercussions.

To date, no ACC-commissioned studies have indicated that net metering in Arizona is harmful to customers, and no convincing evidence has been presented by UniSource to indicate that net metering needs to change. States across the country have conducted studies that show net metering to be an equitable policy that provides substantial benefits to all ratepayers. Changing net metering without supporting evidence, and implementing rates that would make solar uneconomic, would be an enormous disservice to all UniSource customers.

UniSource Energy received such immense public opposition in response to their proposal for demand charges for all customers that they were forced to revert back to their original proposal to impose demand charges on solar customers only. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. In fact, demand charges more severely impact low energy users, like solar customers, who have made substantial investments to reduce their overall energy use while reducing costs for all ratepayers.

Please join the hundreds of Arizonans who have spoken out against UniSource's discriminatory,

## Arizona Corporation Commission Utilities Complaint Form

unsubstantiated, and unfair proposal and please reject UniSource's obvious attempt to overcharge solar customers and stifle solar growth and innovation in Arizona.

Regards,

Erin Right

<<< REDACTED >>>

<<< REDACTED >>>

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
8/8/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee

Phone: <<< REDACTED >>>

Opinion Date: 8/8/2016

Opinion Number: 2016 - 133728

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 8/8/2016 8:42 AM

First Name: William

Last Name: Peterson

Account Name: William Peterson

Address: <<< REDACTED >>>

City: Chloride

State: AZ

Zip Code: 86431

Home: <<< REDACTED >>>

Company: Unisource \*\* Energy Services (UNS)\*

Division: Electric

### Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am voting No on the surcharges.

I am against the UNS charges.

### Investigation

Date:

Analyst:

Submitted By:

Type:

8/8/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED



E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/8/2016  
**Opinion Number:** 2016 - 133745      **Priority:** Respond within 5 business days  
**Opinion Codes:** Other - Net Metering      **Closed Date:** 8/8/2016 1:29 PM

---

**First Name:** james      **Last Name:** malusa      **Account Name:** james malusa  
**Address:** <<< REDACTED >>>  
**City:** tucson      **State:** AZ      **Zip Code:** 85716  
**Cell:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Net metering should not be changed. It encourages roof-top solar, and this is a far more efficient way of using land and resources for the generation of solar power. The price for selling solar -generated power to the utility should be par for purchasing it. Those who generate roof top power already are paying a monthly fee for remaining on the grid, although they use /wear out much less of the infrastructure as compared to an average customer.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
8/8/2016	Roxanne Best	Web Submission	Investigation

Comments noted for record and docketed. Closed.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/8/2016  
**Opinion Number:** 2016 - 133749      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Demand/ Opposed      **Closed Date:** 8/8/2016 1:27 PM

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**First Name:** CALVIN      **Last Name:** ETHINGTON      **Account Name:** CALVIN  
ETHINGTON  
**Address:** <<< REDACTED >>>  
**City:** Phoenix      **State:** AZ      **Zip Code:** 85048  
**Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

**From:** CALVIN ETHINGTON

**Sent:** Monday, August 08, 2016 1:21 PM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:** Reject the UNS proposal to eliminate net metering!

Dear Arizona Corporation Commission,

**YOU WORK FOR US...NO THE UTILITIES!! REMEMBER THAT!!**

I ask that you Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers.

UniSource is attempting to make these changes retroactive to customers who installed distributed generation systems after June 1, 2015, punishing customers who made substantial investments over a year ago. The ACC must protect these customers, and ensure that future customers maintain their right to go solar without financial repercussions.

To date, no ACC-commissioned studies have indicated that net metering in Arizona is harmful to customers, and no convincing evidence has been presented by UniSource to indicate that net metering needs to change. States across the country have conducted studies that show net metering to be an equitable policy that provides substantial benefits to all ratepayers. Changing net metering without supporting evidence, and implementing rates that would make solar uneconomic, would be an enormous disservice to all UniSource customers.

UniSource Energy received such immense public opposition in response to their proposal for demand charges for all customers that they were forced to revert back to their original proposal to impose demand charges on solar customers only. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. In fact, demand charges more severely impact low energy users, like solar customers, who have made substantial investments to reduce their overall energy use while reducing costs for all ratepayers.

Please join the hundreds of Arizonans who have spoken out against UniSource's discriminatory, unsubstantiated, and unfair proposal and please reject UniSource's obvious attempt to overcharge solar

E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

customers and stifle solar growth and innovation in Arizona.

Regards,

CALVIN ETHINGTON

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<b>Date:</b>	<b>Analyst:</b>	<b>Investigation</b>	
8/8/2016	Roxanne Best	<b>Submitted By:</b>	<b>Type:</b>
		Email	Investigation

Comments noted for record and docketed. Closed.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Michael Buck      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/5/2016  
**Opinion Number:** 2016 - 133709      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/5/2016 11:52 AM

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**First Name:** Charles      **Last Name:** Braden      **Account Name:** Charles Braden  
**Address:**  
**City:**      **State:**      **Zip Code:**  
**Home:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Commissioner,

Please oppose any change to net metering.

Thank you

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
8/5/2016	Michael Buck	Telephone	Investigation

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Entering into the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/8/2016  
**Opinion Number:** 2016 - 133732      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Demand/ Opposed      **Closed Date:** 8/8/2016 9:52 AM

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**First Name:** Steve      **Last Name:** Waechter      **Account Name:** Steve Waechter  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:**  
**Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

From: Steve Waechter

Sent: Monday, August 08, 2016 9:42 AM

To: RBurns-Web <rburns-web@azcc.gov>; Stump-Web <Stump-Web@azcc.gov>; Little-Web <Little-Web@azcc.gov>; Forese-Web <forese-web@azcc.gov>; Tobin-Web <Tobin-Web@azcc.gov>

Cc: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Unisource Rate Application with Demand and Time of Use billing.

Dear Arizona Corporation Commission.

I am writing you to oppose the Unisource rate increase with Demand and Time of Use billing.

Nothing in their rate design is appropriate or warranted.

They are making plenty of money selling us power at sky high rates right now, and we do not want them to get Demand or Time of Use approved by the commission.

We do vote, and fortunately the commission is elected in Arizona.

Steven Waechter

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
8/8/2016	Roxanne Best	Email	Investigation

Comments noted for record and docketed. Closed.

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