



NEW APPLICATION



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AZ CORP COMMISSION
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2016 AUG -4 P 12:48

August 3, 2016
Via Overnight Delivery

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

RE: Talton Communications, Inc.
Revision for Arizona COPT Tariff No. 1

T-20717A-16-0271

Dear Sir or Madam:

Enclosed for filing please find the original and thirteen (13) copies of the above-referenced tariff filing submitted on behalf of Talton Communications, Inc. This filing is being made in compliance with the rules in FCC WC Docket No. 12-375, which were effective March 17, 2016 for Prisons and June 20, 2016 for Jails.

The following tariff pages are included with this filing:

- | | |
|---------------------------------|---|
| 1 st Revised Page 1 | Updates Check Sheet |
| 1 st Revised Page 6 | Introduces additional definitions; moves text |
| Original Page 6.1 | Introduces additional definition; identifies moved text |
| 1 st Revised Page 17 | Revises / adds rates for Institutional Collect Service |
| 1 st Revised Page 18 | Revises / adds rates for Prepaid Institutional Calling Services - Collect calls |
| 1 st Revised Page 19 | Revises / adds rates for Prepaid Institutional Calling Services - Prepaid Debit calls |
| 1 st Revised Page 20 | Deletes Miscellaneous Charges; Introduces Ancillary Service Charges |
| 1 st Revised Page 21 | Revises / adds rates for Institutional Collect-Only & Prepaid Institutional Calling Services; Deletes Miscellaneous Charges |
| Original Page 22 | Introduces Ancillary Service Charges |

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Sharon R. Warren
Consultant to Talton Communications, Inc.

cc: Robin Howell - Talton
file: Talton - Arizona - Inmate
tms: AZn1601

Arizona Corporation Commission
DOCKETED

AUG 04 2016

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Enclosures
SW/mw

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

| PAGE | REVISION | |
|-------------|-------------------------|---|
| Title | Original | |
| 1 | 1 st Revised | * |
| 2 | Original | |
| 3 | Original | |
| 4 | Original | |
| 5 | Original | |
| 6 | 1 st Revised | * |
| 6.1 | Original | * |
| 7 | Original | |
| 8 | Original | |
| 9 | Original | |
| 10 | Original | |
| 11 | Original | |
| 12 | Original | |
| 13 | Original | |
| 14 | Original | |
| 15 | Original | |
| 16 | Original | |
| 17 | 1 st Revised | * |
| 18 | 1 st Revised | * |
| 19 | 1 st Revised | * |
| 20 | 1 st Revised | * |
| 21 | 1 st Revised | * |
| 22 | Original | * |

* - indicates those pages included with this filing.

Issued: August 4, 2016

Effective: September 3, 2016

By:

Julius Talton, Chief Executive Officer
910 Ravenwood Drive
Selma, Alabama 36701

AZn1601

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the location to the Company's switching center or designated point of presence.

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls.

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Automated Collect Call - Calls billed to the called party that are completed through an automated call processing system. The automated system prompts the call originator and called party. The called party must accept charges for the call and is responsible for payment.

Called Party - The person, individual, corporation or other entity whose telephone number is called. The Called Party is responsible for payment of the charges for use of Talton's automated collect service.

Company or Carrier – Used throughout this tariff refers to Talton Communications, Inc., unless otherwise clearly indicated by the context.

Customer or End User - The person, firm, corporation or other entity which uses the Company's service and is responsible for payment of charges and compliance with the Company's tariff.

Commission - The Arizona Corporation Commission.

Correctional or Confinement Institutions - Used throughout this tariff to refer to any type of confinement facility, including prisons, jails, work farms, detention centers or other facilities used for penalty or confinement purposes.

Inmates - The jailed or confined population of correctional or confinement institutions.

Jail – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

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(M) - Material now appears on Page 6.1.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Prison – A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

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Subscriber - The correctional institution which orders or uses the Company's service. The Subscriber enters into an agreement with the Company for the provision of automated operator assisted telecommunications services for use by inmates.

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Talton - Used throughout this tariff to mean Talton Communications, Inc.

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(M) - Material formerly appeared on Page 6.

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SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)

4.2 Institutional Collect Service Rates

The following rates apply to outbound collect operator assisted calls placed by inmates in correctional institutions using the Company network. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes.

4.2.1 Institutional Collect-Only Rates*

(T)

A. Rates and Charges – Plan A

| | <u>Minimum</u> | <u>Maximum</u> |
|----------------------------------|----------------|----------------|
| Usage Charge Rate Per Minute: | \$0.10 | \$0.30 |

(D)

(D)

B. Rates and Charges – Plan B

| | <u>Minimum</u> | <u>Maximum</u> |
|----------------------------------|----------------|----------------|
| Usage Charge Rate Per Minute: | \$0.10 | \$0.50 |

(N)

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(N)

* Pursuant to FCC Docket 12-375, rates are effective as of March 17, 2016 for Prisons and June 20, 2016 for Jails.

(N)

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SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)

4.3 Prepaid Institutional Calling Services Rates

The following rates apply to outbound collect operator assisted calls placed by inmates in correctional institutions using the Company network. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes.

4.3.1 Prepaid Collect Service Rates*

A. Rates and Charges – Plan A

| | <u>Minimum</u> | <u>Maximum</u> |
|------------------|----------------|----------------|
| Usage Charge | | |
| Rate Per Minute: | \$0.10 | \$0.30 |

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B. Rates and Charges – Plan B

| | <u>Minimum</u> | <u>Maximum</u> |
|------------------|----------------|----------------|
| Usage Charge | | |
| Rate Per Minute: | \$0.10 | \$0.50 |

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(N)

* Pursuant to FCC Docket 12-375, rates are effective as of March 17, 2016 for Prisons and June 20, 2016 for Jails.

(N)

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SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)

4.3 Prepaid Institutional Calling Services Rates, (Cont'd.)

4.3.2 Prepaid Debit Service Rates*

A. Rates and Charges – Plan A

| | <u>Minimum</u> | <u>Maximum</u> |
|------------------|----------------|----------------|
| Usage Charge | | |
| Rate Per Minute: | \$0.10 | \$0.30 |

(T)

B. Rates and Charges – Plan B

| | <u>Minimum</u> | <u>Maximum</u> |
|------------------|----------------|----------------|
| Usage Charge | | |
| Rate Per Minute: | \$0.10 | \$0.50 |

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(N)

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SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)

4.4 Ancillary Service Charges*

4.4.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

4.4.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

4.4.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

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SECTION 5 - CURRENT RATES

5.1 Institutional Collect-Only Service Rates

5.1.1 Rates and Charges*

Plan A

Usage Charge, Per Call: \$0.15

Plan B

Usage Charge, Per Call: \$0.22

5.2 Prepaid Institutional Calling Services

5.2.1 Prepaid Collect Service*

Plan A

Usage Charge, Per Minute: \$0.10

Plan B

Usage Charge, Per Call: \$0.21

5.2.2 Prepaid Debit Service*

Plan A

Usage Charge, Per Minute: \$0.10

Plan B

Usage Charge, Per Call: \$0.21

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SECTION 5 - CURRENT RATES, (CONT'D.)

5.3 Ancillary Service Charges*

5.3.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

5.3.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

5.3.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

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(N)
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