

NEW APPLICATION



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CenturyLink®

2016 JUL 12 P 1:00

AZ CORP COMMISSION  
DOCKET CONTROL

July 12, 2016

Docket Control  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

T-01051B-16-0250

Dear Sir or Madam:

Attached for filing is a revision to Qwest Corporation, d/b/a CenturyLink QC, Entity Code T-01051B.

Enclosed for filing with the Commission is an original plus thirteen (13) copies of revisions to CenturyLink's Competitive Exchange and Network Services Tariff. The following revisions are included in this filing:

Section 1	Page 5, Release 3
Section 5	Index Page 1, Release 3
Section 5	Page 171.1, Release 1
Section 5	Page 171.2, Release 1
Section 5	Page 171.3, Release 1
Section 5	Page 171.4, Release 1
Section 5	Page 189, Release 3
Section 5	Page 190, Release 4
Section 5	Page 191, Release 3
Section 5	Page 197, Release 1
Section 5	Page 198, Release 1
Section 5	Page 199, Release 1

Arizona Corporation Commission

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This filing introduces CenturyLink Business Package and CenturyLink Business Bundle, which are new offerings available to business customers. In addition, the month to month and 2 year term option will no longer be available to new Core Connect customers.

This filing is scheduled for filing on July 12, 2016 to become effective August 20, 2016.

Acknowledgment and date of receipt of this transmittal are requested. A duplicate letter and self-addressed, stamped envelope are attached for this purpose. If you have questions or need additional information regarding this filing, please contact me at the number below.

Sincerely,

Dawn Salaver

cc: Reed Peterson, CenturyLink

AZ2016-011 (QC)

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Issued: 7-12-16

Effective: 8-20-16

**1. APPLICATION AND REFERENCE**

**1.2 TABLE OF CONTENTS (Cont'd)**

	<b>PAGE</b>	
<b>SECTION 5. EXCHANGE SERVICES</b>		
5.9	152	PACKAGED SERVICES .....
5.9.1	152	PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE .....
5.9.2	172	PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE ...
5.10	178	RESALE/SHARING OF COMPANY SERVICES .....
5.11	184	LOCAL VOICE DISCOUNT PLANS.....
5.11.1	184	CENTURYLINK LINE VOLUME PLAN .....
5.11.2	189	CORE CONNECT .....
5.11.3	193	PURCHASE PLUS REWARD PLAN .....
5.11.4	197	CENTURYLINK BUSINESS BUNDLE .....
<b>SECTION 105. OBSOLETE EXCHANGE SERVICES</b>		
105.2	1	LOCAL EXCHANGE SERVICE .....
105.2.5	1	LOCAL SERVICE OPTIONS.....
105.2.13	7	BUSINESS LINE VOLUME PURCHASE PLAN.....
105.3	13	PRIVATE BRANCH EXCHANGE (PBX) TRUNKS .....
105.3.4	13	DIRECT-INWARD-DIALING (DID) SERVICE .....
105.3.5	13	IDENTIFIED OUTWARD DIALING (IOD).....
105.4	15	PREMIUM EXCHANGE SERVICES .....
105.4.3	15	CUSTOM CALLING SERVICES.....
105.4.10	21	CUSTOM RINGING SERVICE.....
105.4.11	22	HUNTING SERVICE .....
105.4.14	23	CUSTOM SOLUTIONS .....
105.4.15	26	SINGLENUMBER SERVICE .....
105.4.17	32	SELECT CALL ROUTING SERVICE .....
105.5	41	PUBLIC COMMUNICATION SERVICE – COIN AND COINLESS.....
105.5.7	41	PUBLIC ACCESS LINE SERVICE.....
105.6	43	JOINT USER SERVICE .....
105.7	45	DIRECTORY SERVICES .....
105.7.1	45	LISTING SERVICES.....

(N)

Issued: 7-12-16

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	<b>PAGE</b>	
<b>SECTION 5. EXCHANGE SERVICES</b>		
5.9	152	PACKAGED SERVICES .....
5.9.1	152	PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE .....
5.9.2	172	PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE ...
5.10	178	RESALE/SHARING OF COMPANY SERVICES .....
5.11	184	LOCAL VOICE DISCOUNT PLANS.....
5.11.1	184	CENTURYLINK LINE VOLUME PLAN .....
5.11.2	189	CORE CONNECT .....
5.11.3	193	PURCHASE PLUS REWARD PLAN .....
5.11.4	197	CENTURYLINK BUSINESS BUNDLE .....
<b>SECTION 105. OBSOLETE EXCHANGE SERVICES</b>		
105.2	1	LOCAL EXCHANGE SERVICE .....
105.2.5	1	LOCAL SERVICE OPTIONS.....
105.2.13	7	BUSINESS LINE VOLUME PURCHASE PLAN.....
105.3	13	PRIVATE BRANCH EXCHANGE (PBX) TRUNKS .....
105.3.4	13	DIRECT-INWARD-DIALING (DID) SERVICE .....
105.3.5	13	IDENTIFIED OUTWARD DIALING (IOD).....
105.4	15	PREMIUM EXCHANGE SERVICES .....
105.4.3	15	CUSTOM CALLING SERVICES.....
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Issued: 7-12-16

Effective: 8-20-16

**5. EXCHANGE SERVICES**

<b>SUBJECT</b>	<b>PAGE</b>	
Amplified Voice Grade Circuit.....	111	
Answer Supervision – Line Side.....	122	
Basic Exchange Enhancement .....	111	
Business Customer Incentive Program .....	43	
Caller Identification - Bulk .....	113	
<b>CenturyLink Business Package .....</b>	<b>171.1</b>	(N)
<b>CenturyLink Business Bundle (CBB) .....</b>	<b>197</b>	(N)
CenturyLink Line Volume Plan .....	184	
<i>CHOICE</i> Business .....	152	
<i>CHOICE</i> Business Plus.....	158	
<i>CHOICE</i> Business Prime .....	164	
Classes of Service Offered in an Exchange Area.....	4	
Competitive Response .....	41	
<i>CORE CONNECT</i> .....	189	
Custom Calling Services.....	79	
Custom Number Service.....	147	
Custom Ringing Service .....	116	
Direct-Inward-Dialing ( <i>DID</i> ) Service .....	63	
Directory Services.....	137	
Exchange Areas.....	1	
Flat Rate Service.....	15	
Flat Rate Trunks.....	47	
<i>HOME BUSINESS LINE</i> ( <i>HBL</i> ) Service .....	35	
Home Phone.....	169	
Hunting Service .....	119	
Intercept Services .....	149	
List of Exchange Areas and Local Calling Areas .....	1	
Listing Services.....	137	
Local Exchange Service.....	8	
Local Service Increments.....	7	
Local Service Options.....	16	
Local Voice Discount Plans.....	184	
Low Use Option Service.....	14	
Maps.....	7	
<i>MARKET EXPANSION LINE</i> ( <i>MEL</i> ) Service .....	107	
Measured Service .....	11	

Issued: 7-12-16

Effective: 8-20-16

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Amplified Voice Grade Circuit.....	111	
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<i>CHOICE</i> Business Prime .....	164	
Classes of Service Offered in an Exchange Area.....	4	
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Issued: 7-12-16

Effective: 8-20-16

## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

#### 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

##### E. CenturyLink Business Package

###### 1. Description

CenturyLink Business Package is a package of features available to business customers in conjunction with an individual flat rate or additional flat rate access line. Business customers subscribing to the package are entitled to unlimited use of the services/features specified below

###### a. Standard Features

- Caller ID Family
  - Anonymous Call Rejection
  - Caller ID - Name and Number
- Call Forwarding Family
  - Call Forwarding Busy Line
  - Call Forwarding Busy Line/Don't Answer
  - Call Forwarding Don't Answer
  - Call Forwarding Variable
  - Remote Access Forwarding
- Call Transfer
- Call Waiting Family
  - Call Waiting
  - Call Waiting ID
  - Selective Call Waiting
  - Long Distance Alert
- Custom Ringing
- Dial Lock
- Easy Access
- Last Call Return
- Message Waiting Indication – Audible or Audible/Visual
- Series Hunting
- Three-Way Calling
- UNISTAR Service
- Voice Messaging Service[1]

[1] Deregulated Service

Issued: 7-12-16

Effective: 8-20-16

## 5. EXCHANGE SERVICES

### 5.9 PACKAGED SERVICES

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**5. EXCHANGE SERVICES**

**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

**E.1. (Cont'd)**

- b. In addition to choosing services or features from the list in 5.9.1.E.1.a., preceding, a customer may also select additional services or features at rates and charges specified elsewhere.
- c. A customer may select any number of optional Add-A-Line packages per location, for every CenturyLink Business Package. For each Add-A-Line package the customer may select one feature listed below:
  - Series Hunting or,
  - Call Forwarding Busy or,
  - Call Forwarding Don't Answer or
  - Call Forwarding Busy/Don't Answer.
- d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

**2. Terms and Conditions**

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

Issued: 7-12-16

Effective: 8-20-16

**5. EXCHANGE SERVICES**

**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

**E.2. (Cont'd)**

- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

Issued: 7-12-16

Effective: 8-20-16

**5. EXCHANGE SERVICES**

**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

**E.1. (Cont'd)**

- b. In addition to choosing services or features from the list in 5.9.1.E.1.a., preceding, a customer may also select additional services or features at rates and charges specified elsewhere.
- c. A customer may select any number of optional Add-A-Line packages per location, for every CenturyLink Business Package. For each Add-A-Line package the customer may select one feature listed below:
  - Series Hunting or,
  - Call Forwarding Busy or,
  - Call Forwarding Don't Answer or
  - Call Forwarding Busy/Don't Answer.
- d. A customer may also select one or more additional services or features for use with the Add-a-line package at rates and charges specified elsewhere.

**2. Terms and Conditions**

- a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
- b. A customer choosing Caller ID - Name and Number will automatically be provided with Anonymous Call Rejection.

Issued: 7-12-16

Effective: 8-20-16

**5. EXCHANGE SERVICES**

**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

**E.3 (Cont'd)**

**3. Rates and Charges**

- a. The monthly rates that follow include the rates specified in 5.2.4 of this Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.
- b. Existing CenturyLink Business Package customers cannot take advantage of promotions offered for this service or any of the services/features specified in 5.9.1.E.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where CenturyLink Business Package or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- d. Services or features specified in 5.9.1.E.1.a., preceding may be added to or changed in the package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.E.1.a., preceding when added to the CenturyLink Business Package.
- f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.E.1.c., preceding.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- h. CenturyLink Business Package will be provided at the following rate:

	<b>USOC</b>	<b>MAXIMUM MONTHLY RATE</b>	<b>CURRENT MONTHLY RATE</b>
• Per individual or additional flat rate business line	PGOCU	[1]	\$53.00
• Add-A-Line	PGOQN	[1]	34.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

Issued: 7-12-16

Effective: 8-20-16

**5. EXCHANGE SERVICES**

**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

**E.2. (Cont'd)**

- c. A customer may choose one or more compatible features in the Call Forwarding Family as one of their selections.
- d. A customer may choose Call Waiting, Call Waiting ID or Selective Call Waiting from the Call Waiting Family as one of their selections. They may add Long Distance Alert as part of that selection.
- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their three selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.

Issued: 7-12-16

Effective: 8-20-16

## 5. EXCHANGE SERVICES

### 5.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

#### 5.11.2 CORE CONNECT

##### A. Description

Core Connect 1 is available to business customers who subscribe to CenturyLink qualifying products and services under month to month, 1-year, 2-year or 3-year term plans[1].

(T)

##### 1. The following qualifying products and services are required for Core Connect 1:

- CenturyLink Choice Business Plus
- Core Connect 1 Unlimited Long Distance (LD)
- CenturyLink High Speed Internet Service with Core Service Pack up to 7Mbps

##### B. Terms and Conditions

1. A customer must subscribe to a qualifying CenturyLink long distance calling plan(s) and qualifying CenturyLink High Speed Internet (HSI) Service in conjunction with the CenturyLink Choice Business Plus package. Qualifying long distance services are specified in the Qwest LD Corp. tariffs, price lists and rates schedules, and, qualifying internet services are specified at [www.centurylink.com](http://www.centurylink.com).
2. In addition to the qualifying services for Core Connect, customers may add Unlimited Business Voice lines on a month to month, 1-year, 2-year or 3-year term basis. An Unlimited Business Voice line includes CenturyLink Choice Business Plus as described in 5.9.1.B, preceding, and the Unlimited Business Voice long distance calling plan. The Unlimited Business Voice line requires Core Connect. A customer may select any combination of Core Connect 1 and Unlimited Business Voice line(s) not to exceed 10 unlimited calling plans per account.
3. Customers will be converted to stand-alone services if they remove any of the Core Connect or Unlimited Business Voice services. For example, if a customer removes the qualifying Core Connect Unlimited LD or CenturyLink High Speed Internet plan, the customer will revert to the stand-alone CenturyLink Choice Business Plus package at the monthly rates specified in 5.9.1.B., preceding, and termination fees may apply.

[1] Effective August 20, 2016, the month to month and 2 year options will no longer be available to new customers.

(N)  
(N)

Issued: 7-12-16

Effective: 8-20-16

**5. EXCHANGE SERVICES**

**5.11 LOCAL VOICE DISCOUNT PLANS**

**5.11.2 CORE CONNECT**

**B. Terms and Conditions (Cont'd)**

4. All terms and conditions specified elsewhere for the respective services/features requested as part of this Plan shall apply.
5. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
6. This discount plan cannot be combined with any other discounts unless otherwise specified and will not be available to customers receiving competitive offers until the terms of those offers have been satisfied.
7. Any Core Connect or Unlimited Business Voice line with a term agreement added after establishment of an initial Core Connect term agreement may be added either to the initial term period or may be added under a new term period.
8. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee of up to the following amounts:

**CORE CONNECT 1[1]**

(T)

<b>TERM</b>	<b>TERMINATION FEE</b>
1 year	\$200.00
2 year	400.00
3 year	600.00

**UNLIMITED BUSINESS VOICE**

<b>TERM</b>	<b>TERMINATION FEE</b>
1 year	\$100.00
2 year	200.00
3 year	300.00

9. The termination fee applies to each Core Connect or Unlimited Business Voice line(s) provided under the Term Agreement Pricing plan.
10. Termination fees will be waived for a customer who opts out of the term agreement in the first 30 days after the initial installation of Core Connect, or Unlimited Business Voice line(s), or who moves within the Company's service territory where CenturyLink High Speed Internet and/or CenturyLink VoicePack is not available.

[1] Effective August 20, 2016, the 2 year option will no longer be available to new customers.

(N)  
(N)

Issued: 7-12-16

Effective: 8-20-16

**5. EXCHANGE SERVICES**

**5.11 LOCAL VOICE DISCOUNT PLANS**

**5.11.2 CORE CONNECT**

**B. Terms and Conditions (Cont'd)**

11. Termination fees will be waived for a customer that enters into an agreement for same or similar Company services where the agreement value is equal to or greater than the remaining value of the existing term agreement.

**C. Rates and Charges[1]**

(T)

1. The monthly rates that follow include the local voice services. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.
2. No minimum service period applies for Core Connect. Customers who discontinue service within thirty days after establishment of service will be charged only for the number of days service was provided.
3. Nonrecurring charges will apply as specified in C.4., following. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to Core Connect 1 and/or unlimited Business Voice lines and enter into a 1-year, 2-year or 3-year term agreement.

**[1] Effective August 20, 2016, the month to month and 2 year options will no longer be available to new customers.**

(N)  
(N)

Issued: 7-12-16

Effective: 8-20-16

## 5. EXCHANGE SERVICES

### 5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

#### 5.11.4 CENTURYLINK BUSINESS BUNDLE

##### A. Description

*CENTURYLINK* Business Bundle, an optional enrollment plan available to business customers with up to twenty-five access lines across all service territories served by CenturyLink incumbent local exchange carriers (each, a CenturyLink ILEC), permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

CenturyLink Business Bundle is available for a maximum of ten (10) business lines at each customer location.

##### B. Terms and Conditions

1. CenturyLink Business Bundle customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:
  - CenturyLink Business Package as specified in 5.9.1.E.1.a;
  - CenturyLink Business Bundle Unlimited long distance plan provided by CenturyLink Communications, LLC for the initial and each additional CenturyLink Business Bundle, and;
  - CenturyLink non-regulated 1.5 Mbps or greater High-Speed Internet (HSI) on a month to month basis or under a two-year term minimum commitment period at each CENTURYLINK Business Bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High Speed Internet service must be billed on the same invoice as CenturyLink Business Bundle, but may be provisioned on access lines other than CenturyLink Business Bundle.
2. There is no minimum service period for the Local Exchange service and features provided in CenturyLink Business Bundle. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.
3. CenturyLink Business Bundle lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.

Issued: 7-12-16

Effective: 8-20-16

**5. EXCHANGE SERVICES**

**5.9 PACKAGED SERVICES**

**5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE**

**E.3 (Cont'd)**

**3. Rates and Charges**

- a. The monthly rates that follow include the rates specified in 5.2.4 of this Tariff or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.
- b. Existing CenturyLink Business Package customers cannot take advantage of promotions offered for this service or any of the services/features specified in 5.9.1.E.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where CenturyLink Business Package or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- d. Services or features specified in 5.9.1.E.1.a., preceding may be added to or changed in the package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.E.1.a., preceding when added to the CenturyLink Business Package.
- f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.E.1.c., preceding.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- h. CenturyLink Business Package will be provided at the following rate:

	<b>USOC</b>	<b>MAXIMUM MONTHLY RATE</b>	<b>CURRENT MONTHLY RATE</b>
• Per individual or additional flat rate business line	PGOCU	[1]	\$53.00
• Add-A-Line	PGOQN	[1]	34.00

[1] The maximum rate shall be no higher than the sum of the highest rate(s) for the a-la-carte services/features available in the package.

Issued: 7-12-16

Effective: 8-20-16

**5. EXCHANGE SERVICES**

**5.11 LOCAL VOICE DISCOUNT PLANS**

**5.11.4 CENTURYLINK BUSINESS BUNDLE**

**B.1. Terms and Conditions (Cont'd)**

4. Components of CenturyLink Business Bundles will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services. If the qualifying High Speed Internet service is discontinued at any CenturyLink Business Bundle location, components of all CenturyLink Business Bundles at that location will be converted to ala carte rates. No termination liability charges will apply for the regulated portion(s) of CenturyLink Business Bundles if a qualifying service is discontinued prior to the minimum service period or term commitment period for that qualifying service.
5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
7. CenturyLink Business Bundle cannot be combined with any other discounts unless otherwise specified.
8. This plan is not available to customers who are or become toll restricted. Non-recurring Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
9. A Nonrecurring Charge as specified in C. following will apply in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Nonrecurring Charge following.

The Nonrecurring Charge will be waived when:

- a. customer migrates existing Local Exchange Service lines to CenturyLink Business Bundle, or
- b. customer orders CenturyLink Business Bundle additional lines subsequent to establishment of the initial line, or
- c. customer orders initial and/or additional lines and selects the two-year term commitment for the required High Speed Internet service.

Issued: 7-12-16

Effective: 8-20-16

## 5. EXCHANGE SERVICES

### 5.11 LOCAL VOICE DISCOUNT PLANS (Cont'd)

#### 5.11.2 CORE CONNECT

##### A. Description

Core Connect 1 is available to business customers who subscribe to CenturyLink qualifying products and services under month to month, 1-year, 2-year or 3-year term plans[1].

(T)

##### 1. The following qualifying products and services are required for Core Connect 1:

- CenturyLink Choice Business Plus
- Core Connect 1 Unlimited Long Distance (LD)
- CenturyLink High Speed Internet Service with Core Service Pack up to 7Mbps

##### B. Terms and Conditions

- 1 A customer must subscribe to a qualifying CenturyLink long distance calling plan(s) and qualifying CenturyLink High Speed Internet (HSI) Service in conjunction with the CenturyLink Choice Business Plus package. Qualifying long distance services are specified in the Qwest LD Corp. tariffs, price lists and rates schedules, and, qualifying internet services are specified at [www.centurylink.com](http://www.centurylink.com).
2. In addition to the qualifying services for Core Connect, customers may add Unlimited Business Voice lines on a month to month, 1-year, 2-year or 3-year term basis. An Unlimited Business Voice line includes CenturyLink Choice Business Plus as described in 5.9.1.B, preceding, and the Unlimited Business Voice long distance calling plan. The Unlimited Business Voice line requires Core Connect. A customer may select any combination of Core Connect 1 and Unlimited Business Voice line(s) not to exceed 10 unlimited calling plans per account.
3. Customers will be converted to stand-alone services if they remove any of the Core Connect or Unlimited Business Voice services. For example, if a customer removes the qualifying Core Connect Unlimited LD or CenturyLink High Speed Internet plan, the customer will revert to the stand-alone CenturyLink Choice Business Plus package at the monthly rates specified in 5.9.1.B., preceding, and termination fees may apply.

[1] Effective August 20, 2016, the month to month and 2 year options will no longer be available to new customers.

(N)  
(N)

Issued: 7-12-16

Effective: 8-20-16

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

5.11.4 CENTURYLINK BUSINESS BUNDLE

C. Rates and Charges

- 1. Nonrecurring Charge, per line \$50.00
- 2. Monthly Rates[1]

		NONRECURRING MAXIMUM	CHARGE CURRENT
• Per CenturyLink Business Bundle		\$100.00	\$50.00
	<b>USOC</b>	<b>MAXIMUM MONTHLY RATE</b>	<b>CURRENT MONTHLY RATE</b>
• Per CenturyLink Business Bundle, initial bundle	PGOCV	[2]	\$45.00
• 2nd through 10th CenturyLink Business Bundle Additional	PGOCT	[2]	29.99

[1] Rates for required long distance and/or non-regulated services specified in B.1) preceding apply in addition to the above listed rates for the local portion of this bundled service.

[2] Exempt from regulation.

Issued: 7-12-16

Effective: 8-20-16

## 5. EXCHANGE SERVICES

### 5.11 LOCAL VOICE DISCOUNT PLANS

#### 5.11.2 CORE CONNECT

##### B. Terms and Conditions (Cont'd)

4. All terms and conditions specified elsewhere for the respective services/features requested as part of this Plan shall apply.
5. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
6. This discount plan cannot be combined with any other discounts unless otherwise specified and will not be available to customers receiving competitive offers until the terms of those offers have been satisfied.
7. Any Core Connect or Unlimited Business Voice line with a term agreement added after establishment of an initial Core Connect term agreement may be added either to the initial term period or may be added under a new term period.
8. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay a termination fee of up to the following amounts:

#### CORE CONNECT 1[1]

(T)

TERM	TERMINATION FEE
1 year	\$200.00
2 year	400.00
3 year	600.00

#### UNLIMITED BUSINESS VOICE

TERM	TERMINATION FEE
1 year	\$100.00
2 year	200.00
3 year	300.00

9. The termination fee applies to each Core Connect or Unlimited Business Voice line(s) provided under the Term Agreement Pricing plan.
10. Termination fees will be waived for a customer who opts out of the term agreement in the first 30 days after the initial installation of Core Connect, or Unlimited Business Voice line(s), or who moves within the Company's service territory where CenturyLink High Speed Internet and/or CenturyLink VoicePack is not available.

[1] Effective August 20, 2016, the 2 year option will no longer be available to new customers.

(N)  
(N)

Issued: 7-12-16

Effective: 8-20-16

## 5. EXCHANGE SERVICES

### 5.11 LOCAL VOICE DISCOUNT PLANS

#### 5.11.2 CORE CONNECT

##### B. Terms and Conditions (Cont'd)

11. Termination fees will be waived for a customer that enters into an agreement for same or similar Company services where the agreement value is equal to or greater than the remaining value of the existing term agreement.

##### C. Rates and Charges[1]

(T)

1. The monthly rates that follow include the local voice services. Where applicable, incremental charges specified in 5.1 of this Tariff, apply.
2. No minimum service period applies for Core Connect. Customers who discontinue service within thirty days after establishment of service will be charged only for the number of days service was provided.
3. Nonrecurring charges will apply as specified in C.4., following. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to Core Connect 1 and/or unlimited Business Voice lines and enter into a 1-year, 2-year or 3-year term agreement.

[1] Effective August 20, 2016, the month to month and 2 year options will no longer be available to new customers.

(N)  
(N)

Issued: 7-12-16

Effective: 8-20-16

## 5. EXCHANGE SERVICES

### 5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

#### 5.11.4 CENTURYLINK BUSINESS BUNDLE

##### A. Description

*CENTURYLINK* Business Bundle, an optional enrollment plan available to business customers with up to twenty-five access lines across all service territories served by CenturyLink incumbent local exchange carriers (each, a CenturyLink ILEC), permits business customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

CenturyLink Business Bundle is available for a maximum of ten (10) business lines at each customer location.

##### B. Terms and Conditions

1. CenturyLink Business Bundle customers must subscribe to the following services provided by CenturyLink or a CenturyLink affiliate:
  - CenturyLink Business Package as specified in 5.9.1.E.1.a;
  - CenturyLink Business Bundle Unlimited long distance plan provided by CenturyLink Communications, LLC for the initial and each additional CenturyLink Business Bundle, and;
  - CenturyLink non-regulated 1.5 Mbps or greater High-Speed Internet (HSI) on a month to month basis or under a two-year term minimum commitment period at each CENTURYLINK Business Bundle location. In locations where 1.5 Mbps is not available, customers may alternatively subscribe to the Company's non-regulated 512 or 768 Kbps HSI. The qualifying High Speed Internet service must be billed on the same invoice as CenturyLink Business Bundle, but may be provisioned on access lines other than CenturyLink Business Bundle.
2. There is no minimum service period for the Local Exchange service and features provided in CenturyLink Business Bundle. Customers who discontinue this service within thirty days after establishment of service will be charged only for the number of days of service.
3. CenturyLink Business Bundle lines cannot terminate into a PBX or other line trunking device except as otherwise indicated herein.

Issued: 7-12-16

Effective: 8-20-16

## **5. EXCHANGE SERVICES**

### **5.11 LOCAL VOICE DISCOUNT PLANS**

#### **5.11.4 CENTURYLINK BUSINESS BUNDLE**

##### **B.1. Terms and Conditions (Cont'd)**

4. Components of CenturyLink Business Bundles will be converted to a la carte rates for the remaining services if customers remove any of the qualifying services. If the qualifying High Speed Internet service is discontinued at any CenturyLink Business Bundle location, components of all CenturyLink Business Bundles at that location will be converted to ala carte rates. No termination liability charges will apply for the regulated portion(s) of CenturyLink Business Bundles if a qualifying service is discontinued prior to the minimum service period or term commitment period for that qualifying service.
5. All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
6. Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
7. CenturyLink Business Bundle cannot be combined with any other discounts unless otherwise specified.
8. This plan is not available to customers who are or become toll restricted. Non-recurring Charges will not apply for those existing lines converted, in-place, to business exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
9. A Nonrecurring Charge as specified in C. following will apply in lieu of any other Service Charge(s), except that if a premises visit is required in order to establish service, the nonrecurring charge normally applicable for a premises visit will apply in addition to the Nonrecurring Charge following.

The Nonrecurring Charge will be waived when:

- a. customer migrates existing Local Exchange Service lines to CenturyLink Business Bundle, or
- b. customer orders CenturyLink Business Bundle additional lines subsequent to establishment of the initial line, or
- c. customer orders initial and/or additional lines and selects the two-year term commitment for the required High Speed Internet service.

Issued: 7-12-16

Effective: 8-20-16

5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS (CONT'D)

5.11.4 CENTURYLINK BUSINESS BUNDLE

C. Rates and Charges

1. Nonrecurring Charge, per line \$50.00
2. Monthly Rates[1]

		NONRECURRING MAXIMUM	CHARGE CURRENT
• Per CenturyLink Business Bundle		\$100.00	\$50.00
	<b>USOC</b>	<b>MAXIMUM MONTHLY RATE</b>	<b>CURRENT MONTHLY RATE</b>
• Per CenturyLink Business Bundle, initial bundle	PGOCV	[2]	\$45.00
• 2nd through 10th CenturyLink Business Bundle Additional	PGOCT	[2]	29.99

[1] Rates for required long distance and/or non-regulated services specified in B.1) preceding apply in addition to the above listed rates for the local portion of this bundled service.

[2] Exempt from regulation.