

COMMISSIONERS
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ORIGINAL



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ARIZONA CORPORATION COMMISSION
RECEIVED
DOCKET CONTROL

2016 JUL 22 P 2:50

July 22, 2016

To: Docket Control

RE: EPCOR WATER (Wastewater) – Customer Comments

Docket No. WS-01303A-16-0145

Please docket the attached 75 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

JUL 22 2016

| | |
|-------------|-----|
| DOCKETED BY | RZT |
|-------------|-----|

COMMISSIONERS
DOUG LITTLE – Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN



JODI JERICH
Executive Director

ARIZONA CORPORATION COMMISSION

July 22, 2016

To: Docket Control

RE: EPCOR WATER (Wastewater) – Customer Comments

Docket No. WS-01303A-16-0145

Please docket the attached 75 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 7/19/2016
Opinion Number: 2016 - 133217 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/19/2016 3:51 PM

First Name: Margaret **Last Name:** Toppel **Account Name:** Margaret Toppel
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

As an EPCOR ratepayer and a Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for our district is approximately \$25 per month. The consolidated rate would be more than \$40 per month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be FORCED to subsidize the other districts. Many of the residents in this district live on fixed incomes. Many of the residents are not living in Sun City during the summer months when EPCOR is attempting to get approval for their proposal. I personally find this suspicious, as if they are trying to pass this without the knowledge of those residents who live elsewhere during the summer and would object to this proposal. I am asking you to vote no to their proposal. Thank you for your consideration, Margaret

| Investigation | | | |
|--|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/19/2016 | Mary Mee | Telephone | Investigation |
| Comments noted for the record and docketed. CLOSED | | | |

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 7/19/2016
Opinion Number: 2016 - 133222 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/19/2016 3:54 PM

First Name: Gary **Last Name:** Mcclean **Account Name:** Gary and Karen Mcclean
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

As an EPCOR ratepayer and a Sun City resident, I strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for our district is approximately \$25 per month. The consolidated rate would be more than \$40 per month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be FORCED to subsidize the other districts. Many of the residents in this district live on fixed incomes. Many of the residents are not living in Sun City during the summer months when EPCOR is attempting to get approval for their proposal. I personally find this suspicious, as if they are trying to pass this without the knowledge of those residents who live elsewhere during the summer and would object to this proposal. I am asking you to vote no to their proposal. Gary McClean

Thank you for your consideration, Karen McClean

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/19/2016 | Mary Mee | Telephone | Investigation |

Comments noted for the record and docketed. CLOSED

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 7/20/2016
Opinion Number: 2016 - 133233 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/20/2016 8:07 AM

First Name: NOEL **Last Name:** JOHNSON **Account Name:** NOEL JOHNSON
Address: <<< REDACTED >>>
City: SUN CITY **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against
I and my wife are against the Epcor Water Co. efforts to consolidate Sun City/Youngtown into a single wastewater district with Agua Fria, Anthem, Mohave and Sun City West.

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/20/2016 | Mary Mee | Telephone | Investigation |

Comments noted for the record and docketed. CLOSED

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 7/14/2016
Opinion Number: 2016 - 133049 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/14/2016 9:06 AM

First Name: Bonnie **Last Name:** Law **Account Name:** Bonnie Law
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

As a customer of Epcor and sun city resident, I object to full consolidation. We should not be forced to subsidize other districts.

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/14/2016 | Mary Mee | Telephone | Investigation |

Comments noted for the record and docketed. CLOSED

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 7/14/2016

Opinion Number: 2016 - 133046 **Priority:** Respond within 5 business days

Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/14/2016 9:04 AM

First Name: Russell **Last Name:** Denison **Account Name:** Russell Denison

Address: <<< REDACTED >>>

City: Sun City **State:** AZ **Zip Code:** 85351

Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

Epcor keeps trying to make residents of sun city subsidize communities that didn't properly plan and homeowners who didn't do their homework before they bought. Attempts to make us all pay for increases not related to the system used by sun city is patently unfair!

Investigation

| | | | |
|--------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/14/2016 | Mary Mee | Telephone | Investigation |

Comments noted for the record and docketed. CLOSED

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee Phone: <<< REDACTED >>> Opinion Date: 7/13/2016
Opinion Number: 2016 - 133030 **Priority: Respond within 5 business days**
 Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date: 7/13/2016 3:26 PM**

First Name: Diana **Last Name: Berry** **Account Name: Diana Berry**
 Address: <<< REDACTED >>>
 City: Sun City State: AZ Zip Code: 85351
 Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division: Sewer**

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

I strongly oppose consolidation. Consolidation would result in Sun City subsidizing the infrastructure for other communities. Sun City has already paid for its infrastructure in the past, so it's citizens should not be asked to pay for the infrastructure of other communities. When Del Webb built Sun City he included the cost of the infrastructure into the cost of each home, so our pipes were all paid for a long time ago. In more recent years, newer communities have been built and their infrastructure cost was not included in the price of the homes sold. Their water and sewer bills are very high as a result, rather like making time payments rather than paying up-front like we did. Although I realize these communities need help it is totally unfair to ask us, who are retirees on a fixed income, to pay for communities other than our own. Epcor gave us a list of options and pointed out that Sun City's infrastructure was getting old and might need work. All of that makes sense except for this one fact. Epcor plans to lower the cost of all the other communities (except Sun City & Sun City West), who already have new pipes, yet nearly double the cost to Sun City because we might sometime in the future need new pipes. It is very simple math to see that we are being asked to pay for the other towns. Epcor should find another way to solve this problem.

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/13/2016 | Mary Mee | Telephone | Investigation |

Comments noted for the record and docketed. CLOSED

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 7/14/2016
Opinion Number: 2016 - 133051 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 7/14/2016 9:13 AM

First Name: Bonita **Last Name:** Baron **Account Name:** Bonita Baron
Address: <<< REDACTED >>>
City: Litchfield Park **State:** AZ **Zip Code:** 85340
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

I am in favor of full consolidation of the 5 wastewater districts. I attended an Epcor public meeting on 7/13/2016 and was fully informed of the 3 proposals. I live in Russell Ranch and if deconsolidation is chosen by the ACC, my rate would increase from \$71.16 to \$153.99 a month!! This increase would be a big financial hardship on me and also seriously impact my property value. I strongly urge the ACC to please choose full consolidation. Thank you. Bonita Baron

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/14/2016 | Mary Mee | Telephone | Investigation |

Comments noted for the record and docketed. CLOSED

WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/11/2016
Opinion Number: 2016 - 132858 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 7/13/2016 8:43 AM

First Name: Kathy **Last Name:** erickson **Account Name:** Kathy erickson
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

You have do not realize that the majority of the Sun City residents are seniors living on social security and the city was grand father in when the water lines were extended, now you want to change the rules with NO justification other then you making more money, shame on you!

| Investigation | | | |
|---------------|--------------|----------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/13/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/18/2016
Opinion Number: 2016 - 133160 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 7/18/2016 4:41 PM

First Name: Anne **Last Name:** Couch **Account Name:** Anne Couch
Address:
City: **State:** **Zip Code:**
Email: <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** For

From: <<< REDACTED >>> [<<< REDACTED >>>]

Sent: Monday, July 18, 2016 4:00 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Re: Water bills

I just want to make it clear. That I am for consolidation.

-----Original Message-----

From: Anne Couch <<< REDACTED >>> >

To: mailmaster <mailmaster@azcc.gov>

Sent: Thu, Jun 23, 2016 6:32 pm

Subject: Water bills

Hello, I only been living here for 1 1/2 years but I learned a lot how different epcor charges their customers. I live in Dos Rios and it seems to me that this unincorporated area gets charged way to much. They are building all around us and call it Peoria. We have a lot of families and retired people here. Why do we pay so much more. All the other areas pay half of what we pay. Please rethink your stands.

Anne Couch

Sent from my iPhone

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/18/2016 | Roxanne Best | Email | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/18/2016
Opinion Number: 2016 - 133133 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/18/2016 1:04 PM

First Name: ROSE **Last Name:** DAMRON **Account Name:** ROSE DAMRON
Address: <<< REDACTED >>>
City: SUN CITY **State:** AZ **Zip Code:** 85373
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

Docket No. WS-01303A-16-0145 As EPCOR ratepayers and Sun City residents, we strongly object to EPCOR's recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for our district is approximately \$25 per month, and the consolidated rate would be more than \$40 per month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts—a socialist approach! This is the USA, after all. Please vote against full consolidation!

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/18/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/15/2016
Opinion Number: 2016 - 133107 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/15/2016 4:10 PM

First Name: Robert & Joan **Last Name:** Sauer **Account Name:** Robert & Joan Sauer

Address: <<< REDACTED >>>

City: Sun City West **State:** AZ **Zip Code:** 85375

Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

As an EPCOR ratepayer and Sun City West resident, We strongly object to EPCOR's recommendation for full consolidation of EPCOR wastewater districts. EPCOR shows their cost of service for our district is approximately \$32.46 per month and the consolidated rate would be over \$41.02 per month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. This is the USA after all. PLEASE "VOTE AGAINST FULL CONSOLIDATION."

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/15/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/15/2016
Opinion Number: 2016 - 133109 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/15/2016 4:12 PM

First Name: Jean **Last Name:** Smith **Account Name:** Jean Smith
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

If EPCOR has it's way to consolidate districts, Sun City Residents wastewater costs will almost double in three years in order that other districts can lower their water rates and of course make it easier for Epcor in billing its customers. I am absolutely against consolidation. I, like most of my fellow Sun Citian's am a senior citizen living on a fixed income. I feel that all of my income is being squeezed out of me to pay for the high living of the owners of corporations like Epcor. Is it our problem that wastewater facilities have not been paid for (as ours were originally) and why do we have to pay for other districts because the homeowners feel that they are paying too much. Why should this small retirement community feel the brunt. From the size of the properties in some of these areas, the owners should be able to pay for their own developments. I am incensed that we are being subjected this this unfair treatment and what is worse, it is being conducted when many residents are out of town. If EPCOR gets away with this wastewater consolidation, think what it will be like when it starts wanting an increase in water. Will we be subjected again to an increase for water in order to alleviate the high costs in other areas? I feel that utilities that are necessary for life should be non-profit and I am disgusted that ACC is so business oriented that the members of this commission do not care for the people who voted them in.

| Investigation | | | |
|---------------|--------------|----------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/15/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/15/2016
Opinion Number: 2016 - 133087 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/15/2016 2:31 PM

First Name: John / Ida **Last Name:** Rexses **Account Name:** John / Ida Rexses
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

I am Wondering why Sun City rates go up and others go down. Not sure about this so am against any type of consolidation

| Investigation | | | |
|---------------|--------------|----------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/15/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/15/2016
Opinion Number: 2016 - 133097 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/15/2016 2:34 PM

First Name: Richard **Last Name:** Jorgenson **Account Name:** Richard Jorgenson
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85351
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

Please oppose the EPCOR proposal of full consolidation of EPCOR wastewater districts. Sun City is reported to have approximately 2500 residents who live below the federal poverty levels and to impose an increase in this cost will create a difficult burden for them.

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/15/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/15/2016
Opinion Number: 2016 - 133085 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/15/2016 2:26 PM

First Name: cleve **Last Name:** brown **Account Name:** cleve brown
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85373
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

As an EPCOR rate payer and Sun City resident, I strongly object to EPCOR'S recommendation for full consolidation of the EPCOR wastewater districts. EPCOR shows their cost of service for our district is approximately \$25/month and the consolidated rate would be over \$40/month for our district ratepayers. Our generation has never shied away from our responsibility to earn our way and pay for the costs we incur. We should not be forced to subsidize the other districts. This is the USA after all. Please vote against full consolidation! Thank you for your consideration.

| Investigation | | | |
|---------------|--------------|----------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/15/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/21/2016
Opinion Number: 2016 - 133248 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/21/2016 8:47 AM

First Name: gerald **Last Name:** hafner **Account Name:** gerald hafner
Address: <<< REDACTED >>>
City: sun city **State:** AZ **Zip Code:** 85373
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

I made a choice to buy in Sun City and not in SC West or SC Grand for a couple of reasons. Size of the lots, cost of services, Rec Fee costs etc. People who live in SC West, Grand or Anthem made a choice and knew what the cost would be for services. Why now should I help subsidize these various locations. I am totally against consolidation of water and sewer services.

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/21/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/21/2016
Opinion Number: 2016 - 133249 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/21/2016 8:48 AM

First Name: Judith **Last Name:** Conrad **Account Name:** Judith Conrad
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85373
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against

Am Sun City resident and a paying customer to EPCOR. I strongly object to EPCOR recommending full consolidation of the EPCOR wastewater districts. They show their current cost of service for Sun City at approximately \$25. per month with the consolidated rate of more than \$40 per month for the same district. We are willing to pay for the costs incurred by us but should not be forced to pay for the other districts. Majority of residents in Sun City are on a "fixed income" and I am asking that you vote against the full consolidation. Thank you for your attention to this matter.

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/21/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/21/2016
Opinion Number: 2016 - 133270 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation In Favor **Closed Date:** 7/21/2016 9:30 AM

First Name: Sandra K. **Last Name:** Lavish **Account Name:** Sandra K. Lavish
Address: <<< REDACTED >>>
City: Fort Mohave **State:** AZ **Zip Code:** 86426
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: For

It is my understanding that EPCOR plans to consolidate sewer rates among areas which would reduce my rate in Fort Mohave to \$41 per month. I strongly support this reduction! I am a Military Widow on a fixed income. My husband gave his life for this country in Vietnam in 1967. I have worked hard all my life, but my Military and Social Security benefits have little or no increases year after year. When I moved here, I was told the sewer charges would be \$35 per month. Actually they were \$56 and then went to \$64 with plans to raise rates to \$78, and who knows what will happen after that. The bills are not based on usage so a household of one (like myself) will pay the same as a household of multiple members. I strongly urge you to take into consideration the individual impact for us Seniors especially. I may have to move out of a community that I love and where I feel safe ... that is if I can sell my home. I understand that it will be more difficult to sell with this added sewer cost which is much higher than other areas in the Tri Community. I appreciate this opportunity to express my feelings and opinions. S. Kay Lavish

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/21/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/21/2016

Opinion Number: 2016 - 133245 **Priority:** Respond within 5 business days

Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/21/2016 8:31 AM

First Name: Carsten **Last Name:** Carlson **Account Name:** Carsten Carlson

Address: <<< REDACTED >>>

City: SUN CITY **State:** AZ **Zip Code:** 85351

Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145

Docket Position: Against

Why should the seniors of Sun City, most of whom are on a tight budget, be forced to subsidize others who built far away from accessible water

Investigation

| | | | |
|--------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/21/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.

WS-01303A-16-0145

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/21/2016
Opinion Number: 2016 - 133265 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 7/21/2016 8:53 AM

First Name: margaret **Last Name:** welch **Account Name:** margaret welch
Address: <<< REDACTED >>>
City: sun city **State:** AZ **Zip Code:** 85373
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: EPCOR Sewer *AAWC **Division:** Sewer

Nature Of Opinion

Docket Number: WS-01303A-16-0145 **Docket Position:** Against
I'm a retiree on a fixed income-please don't raise my Water Bill!

| Investigation | | | |
|----------------------|-----------------|----------------------|---------------|
| Date: | Analyst: | Submitted By: | Type: |
| 7/21/2016 | Roxanne Best | Web Submission | Investigation |

Comments noted for record and docketed. Closed.
