

COMMISSIONERS
DOUG LITTLE – Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN

ORIGINAL



0000171823

RECEIVED
AZ CORP COMMISSION
ARIZONA CORPORATION COMMISSION

2016 JUL 22 P 2:48

July 22, 2016

To: Docket Control

RE: TUCSON ELECTRIC POWER COMPANY – Customer Comments

Docket No. E-01933A-15-0322 and E-01933A-15-0239

Please docket the attached 7 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

JUL 22 2016

DOCKETED BY	RT
-------------	----

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 7/13/2016
Opinion Number: 2016 - 133025 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 7/13/2016 11:21 AM
 Rate Case Items - Demand/ Opposed
 Other - Net Metering

First Name: Beth **Last Name:** Murphy **Account Name:** Beth Murphy
Address: <<< REDACTED >>>
City: Tucson **State:** AZ **Zip Code:** 85701
Email: <<< REDACTED >>>

Company: Tucson Electric Power Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01933A-15-0322 **Docket Position:** Against

<<< REDACTED >>>

Sent: Monday, July 11, 2016 1:52 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Rooftop solar

Dear Commissioners,

This is to express my concern that the ACC may take action to increase the monthly service charge for electricity, reduce the net metering rates for rooftop solar, and impose demand charges for solar customers. I understand that such actions in other states have effectively killed solar installations, reduced the number of solar companies doing business, and caused loss of jobs in the industry.

My hope for Tucson is that we will fight against this overreach by TEP, Unisources, and the Trico and SSVEC Electric Cooperatives. Instead, I want to see an emphasis on distributed energy through rooftop solar installations, so that we may have a sustainable city focused on cost savings for homeowners, jobs in the industry, and citizen resourcefulness. Let's be a sustainable, rooftop solar city--not a city whose energy needs/costs are driven solely by big brother power companies.

Sincerely,

Beth Murphy

<<< REDACTED >>>

<<< REDACTED >>>

<<< REDACTED >>>

Investigation

E-01933A-15-0322

**Arizona Corporation Commission
Utilities Complaint Form**

Date:

Analyst:

Submitted By:

Type:

7/13/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

E-01933A-15-0322

**Arizona Corporation Commission
Utilities Complaint Form**

Date:

7/12/2016

Analyst:

Mary Mee

Submitted By:

Telephone

Type:

Investigation

Comments noted for the record and docketed. CLOSED

E-01933A-15-0322

**Arizona Corporation Commission
Utilities Complaint Form**

<<< REDACTED >>>

<<< REDACTED >>>

Cc:

Solar City solardocs@solarcity.com

Customercare@solarcity.com

Jon Wellinghoff Chief Policy Officer

<<< REDACTED >>>

Raul Grijalva Grijalva.@house.gov/email-Raul

1511 Longworth HOB

Washington, D.C. 20515

AARP (aarp.org/az) member@aarp.org

AARP 601 E. St., NW

Washington, D.C. 20049

Sent from Mail for Windows 10

From: C Ø § M Ø § C Ø § M Ø §

Sent: Monday, July 18, 2016 12:54 PM

To: C Ø § M Ø § C Ø § M Ø §; Mabel Bensen

Subject: Solar

Sirs,

Solar energy is alive, well, & growing.

It needs to be nurtured, fed, & invested in-- not further stifled & stiffed. --It is a lot more than just "a good idea".

And, of all places, here in Arizona especially, we should be setting THE major example--- not continuing to drag our heels, blocking & obstructing the readily available & clean, green energy source availability we have year round: solar energy.

I hear high up officials in major companies as well as in government, (many of whom are receiving a 6-7 figure income before the decimal point)

often say "we want to leave the world/earth a better place for our grandchildren". ----Well, lip service alone is not going to make that happen.

I have no assets, savings, or income beyond a very minimal Disability stipend (& a small tad of EBT for food). I don't even have a car as it is unaffordable. I rely totally on public transportation. [I am Caucasian if you need to know.]

Arizona Corporation Commission Utilities Complaint Form

Thanks to Solar City's lease program, I can, at least marginally, now use my air conditioning this summer & still make my mortgage payment. (My home is less than 1000 square feet & is in a re-emerging, older Tucson neighborhood.

_____ Please see attached AARP article. _____

Most of the people I meet who have solar, or are interested in having solar, are people already deep into things like energy conservation, water conservation, recycling, the potential of electric &/or hybrid cars & are working daily to make their own 'footprints' much smaller.----They also are rarely able to "front" the money for installation of a solar system.

So, why on earth would you even consider further running up costs & fees for this group of people who are simply doing the right thing?

I realize there are stockholders & shareholders you have to attend to---well---- they are sitting on their laurels. I think most everyone is aware of how that worked out for General Motors & Peabody Coal.

AZ will have to run to catch up with New York--- that in itself should be enough embarrassment right there to get at solar energy here-- big time & affordably (& fully renewable) at the consumer, residential, home owner & rental levels.

Please---- get busy---- or at least get out of the way.

D. M. Ehli

P.S. Well over 2 years ago, with high hopes, I went to the Tucson Urban League to ask about assistance in weatherization, insulation, etc., as I had been instructed by multiple people, agencies, & companies (including TEP) to do.

I filled out all the paperwork & provided all of the written proof & other documentation required. ---In the above mentioned time period, I heard nothing. I had been told TUL would contact me.

Then, all of a sudden, someone called from TUL wanting to do a site survey.

Given the length of time I had heard nothing & all the phone scams going on then, yes, I was skeptical & a bit nervous as well.

I asked who would be coming, & noted I would be asking for identification.

Two gentlemen came at the appointed time; one with proper I.D.--- one from TUL & the other a contractor. (I did in fact allow them in as a friend was with me that afternoon.)

They would not even talk about the things I inquired about per the application: insulation, safe windows, &/or caulking, etc.

The only interest they seemed to show concerned replacing the existing roof a/c unit (\$4,000 & up retail---) & ripping out (? replacing) existing duct work---- likely unnecessary as there was extensive roof repair done by the previous owner due to storm damage shortly before the sale of the property.

When I explained, very respectfully, that was not needed or wanted here, & that I felt it would be a waste of such resources that someone else would likely need much more, they huffed, & walked out without another word, leaving like a second grader you'd just admonished for eating a couple cookies right before supper.

I have not heard from Tucson Urban League whatsoever in the past year plus.

E-01933A-15-0322

**Arizona Corporation Commission
Utilities Complaint Form**

Investigation

Date:

Analyst:

Submitted By:

Type:

7/18/2016

Roxanne Best

Email

Investigation

Comments noted for record and docketed. Closed.

E-01933A-15-0239

E-01933A-15-0322

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck

Phone: 602-364-1065

Opinion Date: 7/11/2016

Opinion Number: 2016 - 132841

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 7/11/2016 8:28 AM

First Name: Carol A.

Last Name: Brown

Account Name: Carol A. Brown

Address: PO Box 13644

City: Tucson

State: AZ

Zip Code: 85732

Home: (520) 325-9874

Email: 3936brown11@gmail.com

Company: Tucson Electric Power Company

Division: Electric

Nature Of Opinion

Docket Number: E-01933A-15-0322

Docket Position: For

I understand that TEP must remain viable for the future. I understand that solar energy is changing the way TEP operates and charges. However, I am very concerned that TEP is following other utilities around the US to enhance their own positions at the expense of solar energy. As we live in a state with an abundance of this energy, it seems short-sighted for all concerned to penalize home solar energy producers. Please come up with equitable solutions to rate hikes that take small solar producers and home users into account. I support time-of-use rates!!!

Investigation

Date:

Analyst:

Submitted By:

Type:

7/11/2016

Michael Buck

Telephone

Investigation

Entered into the record and docketed. Closed.