

W-01689A-16-0187



0000171656

**ORIGINAL Arizona Corporation Commis  
Utilities Complaint Form**

**Investigator:** Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 7/12/2016

**Opinion Number:** 2016 - 132987 **Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Opposed **Closed Date:** 7/12/2016 12:02 PM

**First Name:** Charles **Last Name:** Bushey **Account Name:** Charles Bushey

**Address:** <<< REDACTED >>>

**City:** Pearce **State:** AZ **Zip Code:** 85625

**Home:** <<< REDACTED >>>

**Company:** Clear Springs Utility Company, Inc. **Division:** Water

**Nature Of Opinion**

**Docket Number:** W-01689A-16-0187 **Docket Position:** Against

W-01689A-16-0187

85% Increase

Like 95% of my neighbors, I am on Social Security. After I pay Insurance, prescriptions and mortgage; I have \$28 a month for food!

		Investigation	
Date:	Analyst:	Submitted By:	Type:
7/12/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

Arizona Corporation Commission  
**DOCKETED**

JUL 13 2016

DOCKETED BY *[Signature]*

AZ CORP COMMISSION  
DOCKET CONTROL

2016 JUL 13 A 9:41

RECEIVED

W-01689A-16-0187

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 7/12/2016  
**Opinion Number:** 2016 - 132996    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed    **Closed Date:** 7/12/2016 2:55 PM

---

**First Name:** Ronald    **Last Name:** Canary    **Account Name:** Ronald Canary  
**Address:** <<< REDACTED >>>  
**City:** Pearce    **State:** AZ    **Zip Code:** 85625  
**Home:** <<< REDACTED >>>

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**Company:** Clear Springs Utility Company, Inc.    **Division:** Water

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**Nature Of Opinion**

**Docket Number:** W-01689A-16-0187    **Docket Position:** Against

I LIVE NEXT TO ONE OF THE WELLS. I NEVER SEE ANYONE MAINTAINING NOR BACK WASHING THE WELL. RUSTED DIRTY WATER (WASTED). (ALL) OF US REMAINING IN SUNSITES ARE RETIREES ON FIXED INCOMES. MANY ARE LEFT AND PROPERTIES ARE LEFT UNATTENDED - THEY ARE NOT BEING SOLD EXCEPT OCCASIONALLY. THERE IS NO AMENITIES FOR ANYONE & NOW THE WATER COMPANY WANTS THIS HUGE INCREASE WHEN MANY ARE DECIDING BETWEEN FOOD OR PILLS. THIS IS JUST TOO MUCH MORE TO ADD- PLEASE DO NOT APPROVE.

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**Investigation**

**Date:** 7/12/2016    **Analyst:** Deborah Reagan    **Submitted By:** Telephone    **Type:** Investigation

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**Address:** <<< REDACTED >>>

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**First Name:** Ronald    **Last Name:** Canary    **Account Name:** Ronald Canary  
**Address:** <<< REDACTED >>>  
**City:** Pearce    **State:** AZ    **Zip Code:** 85625  
**Home:** <<< REDACTED >>>

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**Company:** Clear Springs Utility Company, Inc.    **Division:** Water

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 7/12/2016  
**Opinion Number:** 2016 - 132999    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed    **Closed Date:** 7/12/2016 3:21 PM

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**First Name:** Thomas and Dina    **Last Name:** Ellis    **Account Name:** Thomas and Dina Ellis  
**Address:** <<< REDACTED >>>  
**City:** Pearce    **State:** AZ    **Zip Code:** 85625  
**Cell:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>

---

**Company:** Clear Springs Utility Company, Inc.    **Division:** Water

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**Nature Of Opinion**

**Docket Number:** W-01689A-16-0187    **Docket Position:** Against

Pearce (Sunsites) is full of elderly people that can barely make ends meet. This is going to do nothing but drive more and more people out of our little town, forcing them (or us) to walk away from their homes. Not good for anybody!

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/12/2016	Deborah Reagan	Telephone	Investigation

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**First Name:** Thomas and Dina    **Last Name:** Ellis    **Account Name:** Thomas and Dina Ellis  
**Address:** <<< REDACTED >>>  
**City:** Pearce    **State:** AZ    **Zip Code:** 85625  
**Cell:** <<< REDACTED >>>    **Cell:** <<< REDACTED >>>

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**Company:** Clear Springs Utility Company, Inc.    **Division:** Water

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**Nature Of Opinion**

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<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
7/12/2016	Deborah Reagan	Telephone	Investigation

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**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 7/12/2016

**Opinion Number:** 2016 - 133003    **Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Opposed    **Closed Date:** 7/12/2016 3:36 PM

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**First Name:** Jerry D.    **Last Name:** Holaway    **Account Name:** Jerry D. Holaway

**Address:** <<< REDACTED >>>

**City:** Pearce

**State:** AZ

**Zip Code:** 85625

**Home:** <<< REDACTED >>>

---

**Company:** Clear Springs Utility Company, Inc.

**Division:** Water

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**Nature Of Opinion**

**Docket Number:** W-01689A-16-0187

**Docket Position:** Against

I'm against this rate hike the water quality is not that good and the rate you want to change is too high! My living exp are at the max now to live on!

---

**Investigation**

**Date:**

**Analyst:**

**Submitted By:**

**Type:**

7/12/2016

Deborah Reagan

Telephone

Investigation

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**First Name:** Jerry D.    **Last Name:** Holaway    **Account Name:** Jerry D. Holaway

**Address:** <<< REDACTED >>>

**City:** Pearce

**State:** AZ

**Zip Code:** 85625

**Home:** <<< REDACTED >>>

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**Company:** Clear Springs Utility Company, Inc.

**Division:** Water

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**Nature Of Opinion**

**Docket Number:** W-01689A-16-0187

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**Investigation**

**Date:**

**Analyst:**

**Submitted By:**

**Type:**

7/12/2016

Deborah Reagan

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