

ORIGINAL

**Arizona Corporation Commis
Utilities Complaint Form**



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Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 7/7/2016
Opinion Number: 2016 - 132810 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - In Favor Closed Date: 7/7/2016 11:04 AM

First Name: Nick Last Name: Myers Account Name: Nick Myers

Address:

City: State: Zip Code:

Company: Johnson Utilities L.L.C. dba Johnson Utilities Division: Water*
Company

Nature Of Opinion

Docket Number: WS-02987A-16-0239 Docket Position: For

I am writing to comment on the docket of Ted Becker, # WS-02987A-16-0239.

I am both saddened and pleased to see that someone else from the neighborhood, totally separately from my own complaint, has decided to file. While I was given a stack of papers that had comments from Ted and I filed those as part of my complaint. I have never actually talked to or met Ted. His situation, like most everyone else in our neighborhood, has been affected in a dramatic way. This time it was a direct monetary impact, while others have financial issues, or circumstantial issues, or even convenience issues.

I truly hope that this begins to show the commission how serious and detrimental the actions of the utility have been to us as a community.

The utility will undoubtedly try to argue that Ted needs to go through the mainline extension process as it is trying to argue on my complaint. But the reality is, as Ted is showing, they made promises and they already started laying pipe. If we were required to follow some process that should have been made clear UP FRONT, and lines should have never been laid, and they should have never made any kinds of promises...especially in the open meeting at the ACC. Of course, if that were the case they would not have been able to get away with shutting down and dismantling the standpipe in the first place.

THIS IS TOTAIY UNACCEPTABLE BEHAVIOR FROM ANY PROFESSIONAL ORGANIZATION
ESPECIALLY A PUBLIC SERVICE UTILITY!!!

Heck...there is a reason they are called a "public service"

company...presumably because they should be SERVING THE PUBLIC!

--

Nick Myers

Arizona Corporation Commission

DOCKETED

JUL 8 2016

DOCKETED BY *[Signature]*

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AZ CORP COMMISSION
DOCKET CONTROL

Date: 7/7/2016 Analyst: Jenny Gomez Investigation Submitted By: Telephone Type: Investigation

WS-02987A-16-0239

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Noted and filed for the record in Docket Control.
