

W-01689A-16-0187 ORIGINAL

Arizona Corporation Commis:
Utilities Complaint Form



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Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 7/1/2016
Opinion Number: 2016 - 132744 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 7/1/2016 12:00 PM

First Name: Patricia Last Name: Guarrera Account Name: Patricia Guarrera
Address: <<< REDACTED >>>
City: Pearce State: AZ Zip Code: 85625
Home: <<< REDACTED >>>

Company: Clear Springs Utility Company, Inc.

Paul Juhl Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-01689A-16-0187

Docket Position: Against

Customer not happy that Clear Springs Water ("Company") only have one well in operating condition. At one time the Company did have three wells in operation so the water was constantly flowing. Now, there are times where there is not enough water being produced to handle the community of Clear Springs.

The local Fire Department is concerned as there may be safety issues pertaining to this Company's lack of available water.

Customer is not in favor of the proposed rate increase as it appears that the Company does not take care of the water available to its members and customer believes their rates will increase despite a lack of efforts from the company to put a plan into effect.

Investigation			
Date:	Analyst:	Submitted By:	Type:
7/1/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

Arizona Corporation Commission

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