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WS-02987A-16-0181



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Arizona Corporation Commissic  
Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 6/29/2016  
Opinion Number: 2016 - 132684 Priority: Respond within 5 business days  
Opinion Codes: Rate Case Items - In Favor Closed Date: 6/29/2016 2:14 PM

First Name: Amy Last Name: McInteer-Simpson Account Name: Amy McInteer-Simpson  
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Arizona Corporation Commission  
DOCKETED

JUL 1 2016

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water\*

DOCKETED BY [Signature]

Stephanie Poulin Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: WS-02987A-16-0181

Docket Position: For

George Johnson is causing a great deal of stress to many families in our community and quite frankly he is putting our families, livestock and pets health and lives in jeopardy. Last year he told the ACC that the last screen vandalism left us having to find alternate sources for water for 2 to 3 months. That is simply not true. The screen was smashed on February 20, 2015 and it was repaired and the standpipe was up and running by February 25, 2015 He also states that the standpipe wad never Intended foe residential use yet their website and numerous statements to media they infact confirm that the standpipe was for residential use only. This is just many of the lies from this man and his company. We were promised water lines. We would love water lines but the standpipe needs to be put back in until such time. Our family and I'm sure many other families just cannot continue to pay these water hauling bills. We do not live in a 3rd world country, this is San Tan Valley Arizona so why are we being treated as anything but that? If George Johnson does not wish to run water lines or install the standpipe again then why not just forfeit his CC&N for this community? He has no legal right to deprive us of a utility in which his CC&N states he is to provide. We need you commissioners to step up and help us. We need the ACC to demand the standpipe be put back into working order until every single home within his CC&N has water lines ran to them. It shouldn't take risking someone's health or heaven forbid their life for someone to finally step in and order him to bring water to these homes. His broken promises were not just to this community, he gave his word to commissioners last year and has completely disregarded the commissioners authority and instead done whatever he feels like doing. Things need to change and the time is now!

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Date: 6/29/2016 Analyst: Richard Martinez Investigation Submitted By: Telephone  
Noted for the record and filed in Docket Control.

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