

SW-04316A-16-0078
SW-04316A-16-0085

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Arizona Corporation Commis
Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 6/29/2016
Opinion Number: 2016 - 132672 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 6/29/2016 9:28 AM

First Name: Wallace Last Name: Gustafson Account Name: Wallace & Lorraine & Lorraine Gustafson
Address: <<< REDACTED >>>
City: Gold Canyon State: AZ Zip Code: 85118
Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Liberty Water-Entrada Del Oro Sewer Company Division: sewer
Linda Byrd Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: SW-04316A-16-0085 Docket Position: Against

Have only lived here for 2 years and when we bought thought bill of \$70.00 was high but loved it out here. Too almost double our bill will cause some hardships as we are living on social security and small small pension. Husband has diabetes and I suffer from COPD insurance doesn't cover everything. So now I've already started to see what bills we can eliminate did cell phone yesterday and will do cable today , trying to find extra money to pay for rate increase if it happens. I'm sure if increase goes into effect we won't be able to sell. Have found out that we have the highest bill around in Az. WHY? AT the ages of 69 and 70 we will have to apply at walmart to make ends meet. Whats wrong with this picture? So please help, don't pass increase.

Date: 6/29/2016 Analyst: Richard Martinez Investigation Submitted By: Telephone Type: Investigation

Entered for the record and filed in Docket Control.

Arizona Corporation Commission

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