



0000171309

RECEIVED

Law Office of Joan S. Burke

2016 JUN 27

1650 North First Avenue  
Phoenix, AZ 85003

Phone: 602-535-0396

[Joan@JoanBurkelaw.com](mailto:Joan@JoanBurkelaw.com)

AZ CORP COMMISSION  
DOCKET CONTROL

ORIGINAL

June 27, 2016

Docket Control  
Arizona Corporate Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007

**Re: Windstream Communications, LLC (T-20436A-16-0010)**

Docket Control:

Enclosed for filing with the Commission are an original and thirteen (13) copies of pages 17, 24, 33 and 40 of the Windstream Communications, Inc. Arizona A.C.C. Tariff No. 1. The attached four pages correct and replace the pages 17, 24, 33 and 40 filed on April 4, 2016, as requested by Staff.

If you have any questions regarding this tariff, please call or email me.

Best regards,

Joan Burke

Arizona Corporation Commission  
DOCKETED

JUN 27 2016

DOCKETED BY

Encl. Original and thirteen copies to Docket Control.

---

**4. Payment and Credit Regulations (Cont'd)****4.2 Payment for Service (Cont'd)**

- 4.2.6 A delinquent account may subject the Customer's Service to temporary disconnection. The Company is responsible for notifying the Customer at least ten (10) days before Service is disconnected.
- 4.2.7 Failure to receive a bill which has been sent will not exempt a Customer from prompt payment of any sum or sums due the Company.
- 4.2.8 In the event the Company must employ the services of attorneys for collection of charges due under this tariff or under any contract for special services, Customer shall be liable for all costs of collection, including reasonable attorney's fees.

**4.3 Deposits**

- 4.3.1 Customer deposits may be required.
- 4.3.2 The fact that a deposit has been made, or a guarantee provided, shall in no way relieve the Customer from complying with the Company's and/or its agent's regulations as to the prompt payment of bills, nor does it constitute a waiver or modification of the regular practices of the Company or its agent providing the temporary suspension of the service contract for non-payment of bills.
- 4.3.3 The amount of the deposit may be refunded at any time at the option of the Company, or it will be refunded at the termination of the Service after all outstanding charges have been paid in full by the Customer.

**4.4 Billing Entity Conditions**

When billing functions on behalf of the Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charges. In the case of any disputed charges which cannot be resolved by the billing company, the Billed Party may contact the Company directly. If there is still a disagreement about the disputed amount after investigation and review by the Company or other service provider, the Billed Party may file an appropriate complaint with the Commission.

5. Rates for Service (Cont'd)5.2 Rate Schedules (Cont'd)5.2.1 Direct Dialed LDMTS Rates (Cont'd)Plan 9 – Residential Flat Rate Plan

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Arizona where technically available.

Monthly Fee	See Interstate/International Price List No. 1
Rate Per Minute	\$0.20
Calling Card Calls, Rate Per Minute (no surcharge)	\$0.38

This plan is only available to existing customers at existing locations.

Plan 10 – Residential Flat Rate Plan (Windstream 10)

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Arizona where technically available.

Monthly Fee	See Interstate/International Price List No. 1
Rate Per Minute	\$0.15
Calling Card Calls, Rate Per Minute (no surcharge)	\$0.53

Plan 11 - Windstream 500

Windstream 500 is an add-on to the interstate offering. Windstream 500 is a residential direct-dialed LDMTS calling plan, which offers 500 minutes per month of direct-dialed interstate calling any time of day for a monthly recurring fee. A per minute rate will apply to the customer's intrastate LDMTS calls. Intrastate minutes will not be applied to the 500 interstate minutes.

The following rates are applicable for all times for calls made within the State of Arizona where technically available.

Rate Per Minute:	\$0.23
Calling Card Calls, Rate Per Minute (No Surcharge)	\$0.53

This plan is only available to existing customers at existing locations.

Plan 12 – Residential Default Rate Plan A

The following intrastate rate is designed for residential customers of outbound intrastate LDMTS. This rate is applicable for all times for calls made within the State of Arizona where technically available.

Rate Per Minute	\$0.20
Calling Card Calls, Rate Per Minute (no surcharge)	\$0.60

Customers will automatically be placed on this plan if they do not specifically request any other LDMTS rate plan.

This plan is only available to existing customers at existing locations.

6. Specialized Services, Rates and Regulations (Cont'd)

6.2 Business One (Cont'd)

6.2.2 Business Bundled Plan

The following intrastate rate is designed for business customers who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet, long-distance and paging. This rate is applicable at all times for calls made within the State of Arizona where technically available.

Monthly Fee See Interstate/International Price List No. 1  
 Rate Per Minute \$0.27  
 Calling Card Calls, Rate Per Minute (No surcharge) \$0.38

6.2.3 The following intrastate rates are available to LDMTS business customers who purchase certain bundled service plans. The plans could include such Windstream products as wireless, Internet and paging. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Arizona where technically available. These rates are only available to existing customers at existing locations.

6.2.3.A Switched Rates - Bundled Plan

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.158	\$0.158	\$0.38
12 Months	\$0.150	\$0.150	\$0.30

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum. A \$5.00 monthly fee will be added for each 8XX number.

6.2.4 The following rates are available to business customers of intrastate LDMTS. Customers may select a month-to-month plan or a 12-month plan. The per minute rates listed below are applicable at all times for calls made within the State of Arizona where technically available. These rates are only available to existing customers at existing locations.

6.2.4.A Switched Rates - Non-Bundled Plan

Time Commitments	1+ Outgoing Rate Per Minute	1-8XX Incoming Rate Per Minute	Calling Card Rate Per Minute
Month to Month	\$0.173	\$0.173	\$0.38
12 Months	\$0.165	\$0.165	\$0.30

All 1+ and 1-8XX calls are billed in 6-second increments with an 18-second minimum. All calling card calls are billed in 6-second increments with a 60-second minimum. A \$5.00 monthly fee will be added for each 8XX number.

---

 1. Effective Rate Schedule (Cont'd)
1.1 Rate Schedules (Cont'd)1.1.2 Residential Toll Free ServicePlan 1

Per Minute Rate	\$0.25
Monthly Maintenance Fee	\$2.50

This plan is limited to existing customers.

Plan 2

Per Minute Rate	\$0.20
-----------------	--------

This plan is only available to customers that subscribe to Windstream Long Distance Service.

Calls are billed in one minute increments. A one minute minimum increment applies.

This plan is only available to existing customers at existing locations.

Plan 3

Per Minute Rate	\$0.15
Monthly Maintenance Fee	\$2.50

Calls are billed in one minute increments. A one minute minimum increment applies.

1.1.3 Calling Card Service

Per Call Surcharge	\$0.00
--------------------	--------

Applies to all calls, whether customer dialed/automated customer dialed/operator assisted or customer dialed/operator must assist.

Peak, Per Minute Rate	\$0.35
Off-Peak, Per Minute Rate	\$0.35

The times associated with peak hours for this service consist of 6:30 a.m. to 6:30 p.m. Monday through Friday. All other times are considered off-peak.

This service is limited to existing customers.

Payphone Surcharge	\$0.35
--------------------	--------

1.1.4 Directory Assistance

Rate per access	\$0.85
-----------------	--------

1.1.5 Residential Account Code Service

Rate per account	\$2.50
------------------	--------