

ORIGINAL

COMMISSIONERS
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0000171295

ARIZONA CORPORATION COMMISSION RECEIVED

2016 JUN 27 P 1:04

AZ CORP COMMISSION
DOCKET CONTROL

June 24, 2016

To: Docket Control

RE: Arizona Public Service - Customer Comments

Docket No: E-01345A-16-0036

Please docket the attached 194 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission
DOCKETED

JUN 27 2016

DOCKETED BY *[Signature]*

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 6/22/2016
Opinion Number: 2016 - 132496 **Priority:** Respond within 5 business days
Opinion Codes: Other - Net Metering **Closed Date:** 6/22/2016 4:47 PM
 Rate Case Items - Demand/ Opposed
 Rate Case Items - Opposed

First Name: Susan **Last Name:** Duxbury **Account Name:** Susan Duxbury
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85375
Email: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric
For Assignment **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Dear Commissioners Arizona Corporation Commission,

I am a retired senior citizen whose income is pretty much fixed. My cost of purchasing electricity from APS has increased by \$624.21 a year between 2005 and 2015. That equates to a 43.75% increase over 10 years, averaging out to 4.38% per year. The US inflation rate for the same time frame is an average of 2.08% per year. I have the same house, same occupants, same electricity use. Most of my electric appliances are energy efficient. The only thing not going up is my income! Why don't you float a bond issue to pay for capital improvements, instead of sticking it to the ratepayers. Think of us before your shareholders for once!

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Regards,

Susan Duxbury

<<< REDACTED >>>

E-01345A-16-0036

Arizona Corporation Commission
Utilities Complaint Form

Sun City West, AZ 85375

Date:	Analyst:	Investigation	Type:
6/22/2016	Michael Buck	Submitted By:	Investigation
Entered into the record and docketed. Closed.			

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck Phone: <<< REDACTED >>> Opinion Date: 6/22/2016
Opinion Number: 2016 - 132479 Priority: Respond within 5 business days
Opinion Codes: Other - Net Metering Closed Date: 6/22/2016 9:46 AM
 Rate Case Items - Demand/ Opposed
 Rate Case Items - Opposed

First Name: PETITION **Last Name:** PETITION **Account Name:** PETITION
PETITION

Address:

City: **State:** **Zip Code:**

Company: Arizona Public Service Company **Division:** Electric
For Assignment **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Received 41 e-mails in opposition all with similar wording/thoughts as the following:

Dear Commissioners Arizona Corporation Commission,

As an Arizona ratepayer, I am deeply troubled by the extreme proposal submitted by APS in docket E-01345A-16-0036.

The proposal to move over a million customers onto mandatory demand charges is unprecedented and will require customers to constantly monitor their energy use out of fear of exorbitant charges.

Further, consumers have no way to determine when these surge prices are triggered.

The elimination of net metering is intended to penalize customers who intend to make substantial private investments to reduce energy and contribute to more resilient Arizona energy future. This would mean the loss of thousands of jobs in addition to consumer choice, and is a brazen attempt by a monopoly utility to eliminate free market competition.

I call on you to reject this proposal, and any other that seeks to impose discriminatory charges on ratepayers to pad monopoly utility profits. Arizona residents will be watching your actions on this issue.

Regards,

Orlando Paez Sarah Jones Danielle Dostal Keith Yaktus Nancy Hagan Brenda Rose Monte Crooks

Timothy Howard Mark Poorman Louis Laabs Gail Lusk Tom McCarthy John Martinson Mary Montgomery

E-01345A-16-0036

**Arizona Corporation Commission
Utilities Complaint Form**

Valerie LeBlanc Eva Keesler David Schneider Bruno Zaucha Jerome Pichette Sandra
Ritchie

Mark Grenard Katrina Dewes Michael Stelzmler Josh Jones Jim Ray Walter Erla Vytautas
Jaudegis

Bonney Mora Gregory Smith John Daniels Shannan Cambem Maryalyce Skree Fred Burns

Therese Dossdall Sandra Maxwell Michael Soto Kenneth Ostgard Mark Sanger Michael Laurila Sue
Coleman

Mark Wyzenbeek

Investigation

Date:	Analyst:	Submitted By:	Type:
6/22/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 6/20/2016
Opinion Number: 2016 - 132390 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Demand/ Opposed **Closed Date:** 6/21/2016 9:44 AM

First Name: Jan **Last Name:** Olandese **Account Name:** Jan Olandese
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85258-1149
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Dear Sirs: I respectfully wish to register strong opposition to APS proposed "demand" charges for residential power users. This would have a terrible impact - possibly the worst of all - on senior citizens, who are both on fixed incomes and retired - due to age and sometimes infirmity they must often be at home during the "high demand" time of day - an unavoidable circumstance for which they would now be overcharged. They are unable to turn off or turn down the air conditioning, and it is unhealthy for them to be out in the heat. Yet in order to avoid "demand" premium pricing proposed by APS, seniors would have to reduce their air conditioner usage during the hottest time of day. They will suffer the most if they are required to do so. They are truly "captive" consumers who would be penalized financially and physically by APS if "demand" rates are allowed for residential customers. It would be discriminatory and unfair to those who must be at home during the hot weather, regardless of age. They do not have the same resources as business customers and it is unfair to change the rules in the middle of the game. As seniors make up a large part of the APS residential user base, it would be wise to carefully consider how this will affect this population. A savings at APS may be overbalanced by high costs at emergency rooms and hospitals and in police/fire/ambulance response to 911 calls. APS customers already can opt into some demand programs with APS. This should be sufficient. To push for more would be a considerable burden on those who can least afford it. Rate hikes are one thing. The proposal for "demand" rates for residential customers is something else. I urge to you to reject it. No one else in the country has it - for good reason. Let APS find a more equitable solution.
Sincerely, Jan Olandese

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/20/2016	Trish Meeter	Telephone	Investigation

docketed

E-01345A-16-0036

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 6/20/2016
Opinion Number: 2016 - 132422 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/20/2016 1:35 PM
 Rate Case Items - Solar In Favor

First Name: Mark **Last Name:** Fisher **Account Name:** Mark Fisher
Address: <<< REDACTED >>>
City: Phoenix **State:** AZ **Zip Code:** 85083

Company: Arizona Public Service Company **Division:** Electric
For Assignment **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against

APS,

I don't think it's fair, it will impact me later. The proposal is ridiculous and don't help solar customer. It will not benefit anybody. At this point it is not worth installing solar and they will kill the solar industry. Say No.

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01345A-16-0036

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 6/20/2016
Opinion Number: 2016 - 132413 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/20/2016 10:18 AM

First Name: Robert **Last Name:** Hannum **Account Name:** Robert Hannum
Address: <<< REDACTED >>>
City: Phoenix **State:** AZ **Zip Code:** 85020

Company: Arizona Public Service Company **Division:** Electric
For Assignment: **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Opposed to rate increase by APS. "I don't agree with it." Reduce the CEO's \$\$\$ paychecks and bonuses. Say No.

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 6/24/2016
Opinion Number: 2016 - 132569 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/24/2016 10:49 AM

First Name: Susan **Last Name:** Duxbury **Account Name:** Susan Duxbury
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85375
Email: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

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Regards,

Susan Duxbury

<<< REDACTED >>>

Sun City West, AZ 85375

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Date:	Analyst:	Investigation	Type:
6/24/2016	Michael Buck	Telephone	Investigation

Noted for the record and docketed. Closed.

Arizona Corporation Commission Utilities Complaint Form

29. Michelle Benham 30. Lois Bernstein 31. Crystal Wilkinson 32. Robert Coombs 33. John Gluhak 34. Donna Kostanich 35. Linda Gross 36. Frank Tantone 37. Catherine Lowery 38. Lee Breitenbach 39. Norma McCulloch 40. Daisy Anderson 41. Derek Armstrong 42. Lawrence Spalla 43. Clark Higgins 44. Wayne Petty 45. ANNETTE Scholes 46. John Wilson 47. Larry Leighton 48. Thomas Newman 49. lou kokodynski 50. Bret Wadford 51. Michael CLEVELAND 52. Kathleen Petty 53. LK Korman 54. John Sarter 55. Susan Doyle 56. Brian Doyle 57. Frances Milford 58. Christina DeGus 59. Stephen Rosin 60. Alex Kairoff 61. Irene Weitzman 62. Dan Williamson 63. Sue Bowers 64. Ricky Ventura 65. K Macmillan 66. Adam Crull 67. Anita Mckenney 68. Natasha Allen 69. MeryeBeth Albert 70. Kathleen Scarcelli 71. Karen Daley 72. Gary Van Maanen 73. joe Bilbrey 74. Judith Knuijt 75. Robert Nesvick 76. Barbara Lockett 77. Shirley Luciani 78. Ellen Berlinger 79. Marten Humphrey 80. William Sherman 81. Dave Mascari 82. Kay Leighton 83. Tom Stephenson 84. David Kennedy 85. Susan Owens 86. Sandra George 87. Mark Johnson 88. Cynthia Christiansen 89. William Wisniewski 90. Jose Gonzalez 91. Richard Rollefson 92. Joe Carpenter 93. Danny Baker 94. Daniel Kronlund 95. robert coleman 96. Paul Szatkowski 97. Barbara Armstrong 98. Mona Gruhl 99. Carlton Morse 100. Michael Strong 101. Mitch Parks 102. marilyn wallace 103. Joan Hawkinson 104. Carrie Johnson 105. Debbie Baker 106. James Demchak 107. Mellissa Arrellin 108. Wayne Huddleston 109. Wayne Baier 110. Harry Holt 111. Ionel Orz 112. Robert Carter 113. Roseanne Fulcher 114. Nancy Billmann 115. Benjamin Farnsworth 116. Karen Szatkowski 117. Kathleen Hille 118. Michael Federici 119. Remo Inglese 120. James Laskowicz 121. Judy Glenn 122. Elizabeth Farnsworth 123. John olson 124. Gerry Hicks 125. Robert Coste

Investigation

Date:	Analyst:	Submitted By:	Type:
6/20/2016	Mary Mee	Web Submission	Investigation

Comments noted for the record and docketed. CLOSED

E-01345A-16-0036

Arizona Corporation Commission
Utilities Complaint Form

Date:	Analyst:	Investigation	Type:
6/21/2016	Trish Meeter	Telephone	Investigation
DOCKETED			
