

W-02518A-16-0179

**ORIGINAL**  
**Arizona Corporation Commission**  
**Utilities Complaint Form**



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**Investigator:** Michael Buck      **Phone:** <<< REDACTED >>>      **Opinion Date:** 6/8/2016  
**Opinion Number:** 2016 - 132097      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 6/8/2016 8:25 AM

**First Name:** Tom & Robin      **Last Name:** Peterson      **Account Name:** Tom & Robin Peterson  
**Address:**  
**City:**      **State:**      **Zip Code:**  
**Email:** <<< REDACTED >>>

**Company:** Q Mountain Mobile Home Park      **Division:** Water

**Nature Of Opinion**

**Docket Number:** W-02518A-16-0179      **Docket Position:** Against

My husband and I are property owners within the Q Mountain Vista mobile home park. It has recently come to my attention that there has been a request from the Q Mountain board for an increase in rates on our water bill. Please take a serious look at this request. Due to the fact that the rules and or regulations have been change within the CC& R and not given to us automatically we have to request a copy ,how do you know to request new rules when you don't know that they've been drafted. How can we have a say in this request if we have no voice as individual homeowners . As I am sure you know that most of the full-time residence there are senior citizens on a fixed income, how many of them can speak up or write a letter to you to express their frustration and great concern and fear for their future , because of the financial request that some on the board are trying to make. Yes there are problems with the water but just to blatantly go out and ask that our rates of us individuals in the park are raised without further investigation or concern for what this is going to cost our residents is beyond belief. How dare one group, one small group of people make the decision for a whole group. I thought we were living in a democracy. As well please Mr. Buck be aware that a huge percentage of the people from the park do you not live there year around and will not get this notice in time to respond. That is not the way to be a responsible board member to send out something this important at the totally wrong time of year perhaps is that on purpose.

Thank you for your time.

Tom & Robin Peterson  
Quartzsite, AZ

Arizona Corporation Commission

**DOCKETED**

JUN 8 2016

DOCKETED BY *KE*

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RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL

**Date:** 6/8/2016      **Analyst:** Michael Buck      **Investigation Submitted By:** Telephone      **Type:** Investigation

Entered into the record and docketed. Closed.