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0000170708

ARIZONA CORPORATION COMMISSION

May 27, 2016

To: Docket Control

RE: Arizona Public Service – Customer Comments

Docket No. E-01345A-16-0036

Arizona Corporation Commission
DOCKETED

JUN 2 2016

DOCKETED BY *[Signature]*

Please docket the attached 5 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

RECEIVED
2016 JUN -2 P 1:17
AZ CORP COMMISSION
DOCKET CONTROL

E-01345A-16-0036

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 6/1/2016
Opinion Number: 2016 - 131937 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/1/2016 2:42 PM

First Name: David **Last Name:** Dobbs **Account Name:** David Dobbs
Address: <<< REDACTED >>>
City: Phoenix **State:** AZ **Zip Code:** 85005
Home: <<< REDACTED >>>

Company: Arizona Public Service Company

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against

Customer has heard on TV that APS is planning to raise rate by 8 to 10 %. Customer is opposed because APS has never been forced to adhere to a budget in order to keeps rates down. Customer does not understand why APS spends money on advertising being a monopoly utility.

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/1/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 6/2/2016
Opinion Number: 2016 - 131951 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Demand/ Opposed **Closed Date:** 6/2/2016 8:18 AM

First Name: Tammie **Last Name:** Borgardt **Account Name:** Tammie Borgardt
Address: <<< REDACTED >>>
City: Glendale **State:** AZ **Zip Code:** 85306
Cell: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against

Aps should not get an 8% increase. The general public hasn't even received that much. They are still operating in the black (profit). If you need to give an increase max it out no more than half. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/2/2016	Michael Buck	Telephone	Investigation

Enter into the record and docketed. Closed.

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 6/1/2016
Opinion Number: 2016 - 131923 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Demand/ Opposed **Closed Date:** 6/1/2016 9:30 AM

First Name: T. Keith **Last Name:** Keating **Account Name:** T. Keith Keating
Address:
City: **State:** **Zip Code:**
Email: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

From: T. Keith Keating [mailto:tkkeating@hotmail.com]

Sent: Thursday, May 26, 2016 5:43 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: APS looking to make voluntary demand charge program mandatory

To AZ Corporation Commission:

Plain and to the point. NO

If anything they need to change the program from its current time:

12pm to 7pm,

to

9am to 3pm.

There's going to be an additional 4 million people here in the Phoenix area in the next 10 years to fill the pockets of this greedy company.

Of all the Solar power that is being presented back to the APS company from individual home owners, this is providing them a surplus of power.

Plus the new technology of "Electric Cars", this is just more reason they don't need to scam us for any more money.

They are obviously trying to take advantage of all the people under their jurisdiction. (Monopoly).

If they want to make more money, then they need to come up with some other type of business.

This one is obviously very lucrative and they themselves are taking advantage of the Solar power with their Solar farms spread out in remote areas of AZ.

Thank You and Have a GREAT DAY.

E-01345A-16-0036

**Arizona Corporation Commission
Utilities Complaint Form**

T. Keith Keating

		Investigation	
Date:	Analyst:	Submitted By:	Type:
6/1/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 6/2/2016
Opinion Number: 2016 - 131952 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Demand/ Opposed **Closed Date:** 6/2/2016 8:12 AM

First Name: Marguerite **Last Name:** McQuarrie **Account Name:** Marguerite McQuarrie

Address: <<< REDACTED >>>

City: Surprise **State:** AZ **Zip Code:** 85374
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

I am writing about the new rate changes being proposed by APS. The 8% residential increase is pretty significant in and of itself, but I am VERY opposed to the "demand charge." I have heard two pieces on KJZZ explaining the demand charge, and what they did not mention is the impact of our air conditioners which never stop during the summer. Running our dryers and TVs will be meaningless compared to the draw of the AC and its effect on our bills. I can only imagine how high our bills will get under this scheme. I am requesting that the Commission NOT approve this plan. Please don't let APS get away with this. Thank you, Marguerite K. McQuarrie

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/2/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.
