

COMMISSIONERS
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0000170706

ARIZONA CORPORATION COMMISSION

May 27, 2016

To: Docket Control

RE: Navopache Electric Cooperative, Inc. – Customer Comments

Docket No. E-01787A-16-0144

RECEIVED
2016 JUN - 2 P 1:16
AZ CORP COMMISSION
DOCKET CONTROL

Please docket the attached 6 customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED
JUN 2 2016

DOCKETED BY *AC*

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 5/26/2016
Opinion Number: 2016 - 131873	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 5/26/2016 11:47 AM	

First Name: PETITION	Last Name: PETITION	Account Name: PETITION PETITION
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Address:

City:	State:	Zip Code:
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Company: Navopache Electric Cooperative, Inc.	Division: Electric
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Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

Received the following identical comments from 2 customers opposed to the proposed rate case.

To Whom It May Concern:

RE: Docket No. E-01787A-16-0144

I strongly object to the rate increase purposed by NEC.

Apache and Navajo county are two of the poorest counties in Arizona and the area has lost many jobs and many people from our areas. The last thing the people of these counties need is another rate increase.

We already are paying excessive rates and just went through a rate increase with NEC.

Please do not allow this rate increase to go through.

Submitted by: Betty L. Mahler, Caroline Gerla

Date:	Analyst:	Investigation	Submitted By:	Type:
5/26/2016	Tom Davis	Other		Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 5/26/2016
Opinion Number: 2016 - 131874 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/26/2016 11:55 AM

First Name: Carolina **Last Name:** Serla **Account Name:** Accord Hospice of the White Mountains
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Work: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

To Whom It May Concern:

RE: Docket No. E-01787A-16-0144

We are a business in Lakeside, Arizona and we strongly object to the rate increase purposed by NEC.

Apache and Navajo county are two of the poorest counties in Arizona and the area has lost many jobs and many people from our areas. The last thing the people of these counties need is another rate increase.

We already are paying excessive rates and just went through a rate increase with NEC.

Please do not allow this rate increase to go through.

Date:	Analyst:	Investigation	Submitted By:	Type:
5/26/2016	Tom Davis	Other		Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/31/2016
Opinion Number: 2016 - 131905 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/31/2016 11:39 AM

First Name: H F **Last Name:** Biesstek **Account Name:** H F Biesstek
Address: <<< REDACTED >>>
City: Tucson **State:** AZ **Zip Code:** 85704
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

I oppose this rate increase for two reasons: first, the company just instituted a rate increase one year ago; second, I haven't seen any indication that electric rates have increased anywhere else by 6% - the amount NEC proposes as an increase. I request that the Rule 107 process be denied and that the subsequent rate request be denied.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/31/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 6/1/2016
Opinion Number: 2016 - 131928 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/1/2016 11:09 AM

First Name: Don **Last Name:** Sterkowitz **Account Name:**
Address: <<< REDACTED >>>
City: Vernon **State:** AZ **Zip Code:** 85940

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144

From: Don Sterkowitz [mailto:<<< REDACTED >>>]

Sent: Wednesday, June 01, 2016 10:00 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Doc E-01787A-16-0144

Arizona Corporation Commission

Docket Number E-01787A-16-0144

Position: Against

Opinion:

I object to NEC (Navopache) using the Streamlining Rule 107, the process of raising our rates without going through the complete process.

Don Sterkowitz

<<< REDACTED >>>

<<< REDACTED >>>

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Investigation			
Date:	Analyst:	Submitted By:	Type:
6/1/2016	Trish Meeter	Telephone	Investigation
docketed			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 6/1/2016
Opinion Number: 2016 - 131929 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/1/2016 11:40 AM

First Name: Susan **Last Name:** Maddock **Account Name:** Susan Maddock
Maddock
Address: <<< REDACTED >>>
City: Concho **State:** AZ **Zip Code:** 85924

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144

From: Susan Maddock [mailto:<<< REDACTED >>>]

Sent: Wednesday, June 01, 2016 9:00 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Doc E-01787A-16-0144

Arizona Corporation Commission

Docket Number E-01787A-16-0144

Position: Against

Opinion:

I object to NEC (Navopache) using the Streamlining Rule 107, the process of raising our rates without going through the complete process.

Susan Maddock

<<< REDACTED >>>

<<< REDACTED >>>

<<< REDACTED >>>

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/1/2016	Trish Meeter	Telephone	Investigation
docketed			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 6/1/2016
Opinion Number: 2016 - 131938 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 6/1/2016 2:57 PM

First Name: John **Last Name:** Vick **Account Name:** John Vick
Address: <<< REDACTED >>>
City: Mesa **State:** AZ **Zip Code:** 85209

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Proposed service charge increase (monthly \$2.67 for service).

My storage building account has very minimal electric usage. I am already paying over a dollar a day, for the privilege of being connected to power. I feel that I am now paying a more than reasonable fee and that any increase in the monthly service fee is unjustified.

Investigation			
Date:	Analyst:	Submitted By:	Type:
6/1/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.
