

COMMISSIONERS
DOUG LITTLE - Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN

ORIGINAL



0000170598

ARIZONA CORPORATION COMMISSION

May 20, 2016

To: Docket Control

Re: Navopache Electric Cooperative, Inc - Customer Comments

Docket No. E-01787A-16-0144

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 MAY 26 PM 3 18

Please docket the attached 62 customer comments OPPOSING the above filed case.

Customer comments can be reviewed in docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission
DOCKETED
MAY 26 2016

DOCKETED BY *JA*

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131705 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 2:02 PM

First Name: Leiha **Last Name:** Merrill **Account Name:** Leiha Merrill
Address: <<< REDACTED >>>
City: Eagar **State:** AZ **Zip Code:** 85925
Other: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
I do not agree with the increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131701 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 1:49 PM

First Name: Harlan **Last Name:** Hobbs **Account Name:** Harlan Hobbs
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Billing address is: 1341 W Camino de la Oca Green Valley, AZ 85622 Proposed rate increase % is distorted information. Actual increase is 12% on monthly service charge. When cost of living increases on retirement income has been "0" and most wages have not been increasing. NEC should be required to show in detail how operating costs have increased.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131697 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 1:48 PM

First Name: Charla **Last Name:** Wear **Account Name:** Charla Wear
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

We already pay enough and the bills are never the same. They offer no equal pay to customers. Many of the area residents are elderly and or below the national poverty line. We just saw an increase not to long ago. I'm against this measure.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131695 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 1:46 PM

First Name: Cassandra **Last Name:** Johnson **Account Name:** Cassandra Johnson
Address: <<< REDACTED >>>
City: St. Johns **State:** AZ **Zip Code:** 85936
Cell: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
Im against.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. CLOSED.			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131686 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 1:45 PM

First Name: Deborah **Last Name:** Pott **Account Name:** Deborah Pott
Address: <<< REDACTED >>>
City: Show Low **State:** AZ **Zip Code:** 85901
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

I am on a fixed retirement income. The company keeps increasing the electric rate. It has got to stop. There has to be other ways to obtain the funds.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131683 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 1:43 PM

First Name: CLARENCE **Last Name:** MCMANUS **Account Name:** CLARENCE
MCMANUS
Address: <<< REDACTED >>>
City: OVERGARRD **State:** AZ **Zip Code:** 85933
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
NO TO RATE INCREASE!

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131682 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 1:42 PM

First Name: CLARENCE **Last Name:** MCMANUS **Account Name:** CLARENCE
MCMANUS
Address: <<< REDACTED >>>
City: OVERGARRD **State:** AZ **Zip Code:** 85933
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
NO TO RATE INCREASE!

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua	Phone: <<< REDACTED >>>	Opinion Date: 5/20/2016
Opinion Number: 2016 - 131681	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 5/20/2016 1:41 PM	

First Name: ALTHEA	Last Name: GLOSHAY	Account Name: ALTHEA GLOSHAY
Address: <<< REDACTED >>>		
City: WHITERIVER	State: AZ	Zip Code: 85941
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Navopache Electric Cooperative, Inc.	Division: Electric
Paul O'Dair	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144	Docket Position: Against
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NO RATE INCREASE. THE AMOUNT WE PAY IS ALREADY HIGH.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131680 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 1:39 PM

First Name: CHERYL **Last Name:** GOODAY **Account Name:** CHERYL GOODAY
Address: <<< REDACTED >>>
City: FT APACHE **State:** AZ **Zip Code:** 85926
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
NO RATE INCREASE PLEASE...

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131679 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 1:38 PM

First Name: Darren **Last Name:** Bahlen **Account Name:** Darren Bahlen
Address: <<< REDACTED >>>
City: WHITERIVER **State:** AZ **Zip Code:** 85941
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
PLEASE NO RATE INCREASE===WE CAN BARELY PAY OUR BILLS.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131678 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:47 AM

First Name: Deborah **Last Name:** Brown **Account Name:** Deborah Brown
Address: <<< REDACTED >>>
City: Show Low **State:** AZ **Zip Code:** 85902
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>> **Work:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
Do not agree.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131670 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:14 AM

First Name: Jennifer **Last Name:** Walker **Account Name:** Jennifer Walker
Address: <<< REDACTED >>>
City: Eager **State:** AZ **Zip Code:** 85925
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
I oppose the 6 percent rate increase on my electric! We already pay to much! Thank you Jennifer walker

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. CLOSED.			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Al Amezcua	Telephone	Investigation
I left a voice mail message for Ms. Walker advising that her email was received and will be placed in the docket. CLOSED.			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131673 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:18 AM

First Name: Darce **Last Name:** Montierth **Account Name:** Darce Montierth
Address: <<< REDACTED >>>
City: Saint Johns **State:** AZ **Zip Code:** 85936
Cell: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
We just had a rate increase in April 2015--barely a year ago! Don't raise our rates again. It is getting insane!

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131671 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:16 AM

First Name: lynn **Last Name:** coplan **Account Name:** lynn coplan
Address: <<< REDACTED >>>
City: lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
Against the increase of electricity

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131709 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 2:07 PM

First Name: Mysha **Last Name:** Poche **Account Name:** Mysha Poche
Address: <<< REDACTED >>>
City: Springerville **State:** AZ **Zip Code:** 85938
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Simply, we are not in favor of any increase. We also do not feel there was adequate information sent that details what the increase is intended to cover.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131708 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 2:06 PM

First Name: Ashley **Last Name:** Kelepolo **Account Name:** Ashley Kelepolo
Address: <<< REDACTED >>>
City: Eagar **State:** AZ **Zip Code:** 85925
Cell: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
No increase please!

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131676 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:21 AM

First Name: Nancy **Last Name:** Davis **Account Name:** Nancy Davis
Address: <<< REDACTED >>>
City: Eagar **State:** AZ **Zip Code:** 85925
Home: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
Please do not raise the rates!

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131675 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:20 AM

First Name: eddie **Last Name:** gloshey jr **Account Name:** eddie gloshey jr
Address: <<< REDACTED >>>
City: whiteriver **State:** AZ **Zip Code:** 85941
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
No rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Al Amezcua	Telephone	Investigation

comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 5/23/2016
Opinion Number: 2016 - 131816 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/23/2016 8:22 AM

First Name: Ashley **Last Name:** Swensrud **Account Name:** Ashley Swensrud
Address: <<< REDACTED >>>
City: Show low **State:** AZ **Zip Code:** 85901
Cell: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
N/A

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/23/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 5/23/2016
Opinion Number: 2016 - 131814 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/23/2016 8:25 AM

First Name: Franco **Last Name:** Nosie Sr **Account Name:** Franco Nosie Sr
Address: <<< REDACTED >>>
City: Whiteriver **State:** AZ **Zip Code:** 85941
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

The White Mountain Apache Tribe residents and tribal members are suffering from limited job opportunities and others have to find additional way to raise/fund/pay their electricity bill. This 6% would not help our tribal members. Therefore, I am against this raise.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/23/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131656 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:18 AM

First Name: Larry **Last Name:** GRAY **Account Name:** Larry GRAY
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
monopoly sucks

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131654 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:16 AM

First Name: Majel **Last Name:** Declay **Account Name:** Majel Declay
Address: <<< REDACTED >>>
City: WHITERIVER **State:** AZ **Zip Code:** 85941
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
No...to increase

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131653 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:15 AM

First Name: Laura **Last Name:** Messina **Account Name:** Laura Messina
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

The rates were raised just last year, and now they want to raise rates again! Back in the day Navopache used to send out a refund every year, haven't had a refund for years. Not happy with how Navopache is budgeting.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131662 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:27 AM

First Name: Sara **Last Name:** Klimkiewicz **Account Name:** Sara Klimkiewicz
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
No rate increase!

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131663 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:30 AM

First Name: Bridget **Last Name:** Wood **Account Name:** Bridget Wood
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
Most have not recovered from the latest insane rate increase

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131664 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:32 AM

First Name: Jordan **Last Name:** Marcus **Account Name:** Jordan Marcus
Address: <<< REDACTED >>>
City: Pinetop **State:** AZ **Zip Code:** 85935
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

I am against this-are electric goes up every year substantially in the last few years. We have to have one of the highest paying electric companies in the state. Going up every year for one thing or another is ridiculous.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131665 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:34 AM

First Name: carol **Last Name:** windsor **Account Name:** carol windsor
Address: <<< REDACTED >>>
City: concho **State:** AZ **Zip Code:** 85924
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
do not need price increase, they are greedy.....

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131667 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:36 AM

First Name: Scott **Last Name:** Stone **Account Name:** Scott Stone
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

My wife and I are both on disability and cannot afford yet another rate hike. As you are well aware, Social Security recipients did not receive increases in our pay 3 times in the past 7 years, yet the utility companies seem to get one. At this rate, we will not be able to buy groceries pretty soon.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131668 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:37 AM

First Name: Arlene **Last Name:** Dana **Account Name:** Arlene Dana
Address: <<< REDACTED >>>
City: springerville **State:** AZ **Zip Code:** 85938
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
I or we don't want navopache electric to increase our Bill by 6%. PLEASE don't let this happen.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131647 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 2:26 PM

First Name: MARK **Last Name:** MCELVAIN **Account Name:** MARK MCELVAIN
Address: <<< REDACTED >>>
City: SHOW LOW **State:** AZ **Zip Code:** 85901
Cell: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

We are retired and on a fixed income. Navopache Electric Corp. just recently caused \$900.00 in landscape damages to my yard. This notice of an increase was salt in my wound. Mark McElvain

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131650 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 2:16 PM

First Name: White Mountain **Last Name:** Country Club **Account Name:** White Mountain Country Club
Address: <<< REDACTED >>>
City: Pinetop **State:** AZ **Zip Code:** 85935
Work: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

As a business we understand rate increases are inevitable, but to have one every year is just plain greedy. Most companies work on a budget, shouldn't utility companies do the same. The increase last year should last 5 years, if this goes through then next year we can expect another! Stop it now.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131649 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 2:24 PM

First Name: Kathleen **Last Name:** Warner **Account Name:** Kathleen Warner
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
No increase

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 5/23/2016
Opinion Number: 2016 - 131815 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/23/2016 8:23 AM

First Name: Michael **Last Name:** Strickland **Account Name:** Michael Strickland
Address: <<< REDACTED >>>
City: Eagar **State:** AZ **Zip Code:** 85925
Cell: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
Bill is already high enough

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/23/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 5/23/2016
Opinion Number: 2016 - 131817 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/23/2016 8:21 AM

First Name: Dave **Last Name:** Collier **Account Name:** Dave Collier
Address: <<< REDACTED >>>
City: Eagar **State:** AZ **Zip Code:** 85925
Home: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
I am against the proposed rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/23/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 5/23/2016
Opinion Number: 2016 - 131813 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/23/2016 8:19 AM

First Name: Donald **Last Name:** Mayo **Account Name:** Donald Mayo
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

I can't afford 400.00 a month in the winter. It takes all summer to pay it back. I have to charge our food and I work two jobs

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/23/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131717 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 10:12 AM

First Name: Larry **Last Name:** Andes **Account Name:** Larry Andes
Address:
City: **State:** **Zip Code:**

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Hello,...Navopache Electric Company, NEC, in Lakeside, Arizona has sent a letter to its customers that it intends to raise consumer rates. This is a totally opposite position to a prior letter they sent saying NEC had obtained a big savings through a new contract with another power provider. The rate increase NEC is asking for seems to me unjustified. It would raise my bill almost 15 dollars per month and I am on a limited income from Social Security.

Thank you,...
Larry Andes

		Investigation	
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/20/2016
Opinion Number: 2016 - 131719 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/20/2016 10:18 AM

First Name: Greg **Last Name:** Czajka **Account Name:** Greg Czajka
Address: <<< REDACTED >>>
City: Overgaard **State:** AZ **Zip Code:** 85933
Home: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

NEC had a sizeable price increase last year to an already high rate. They exceed APS and SRP by a considerable amount. This increase isn't justified or needed. I oppose this increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/20/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131658 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:21 AM

First Name: PAMELA **Last Name:** SCHERKENBACK **Account Name:** PAMELA SCHERKENBACK
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
NOOOOO!

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131657 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:19 AM

First Name: cindie **Last Name:** GRAY **Account Name:** cindie GRAY
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
NOOOOO!

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131661 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:24 AM

First Name: Anthony **Last Name:** Wright **Account Name:** Anthony Wright
Address: <<< REDACTED >>>
City: Vernon **State:** AZ **Zip Code:** 85940
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
Cannot afford increase in electric bill.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131660 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 9:22 AM

First Name: john **Last Name:** GRAY **Account Name:** john GRAY
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Other: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
n0000

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131643 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 11:36 AM

First Name: kevin **Last Name:** ward **Account Name:** kevin ward
Address: <<< REDACTED >>>
City: lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

I use very little electric, and my current billing is already off the charts. I,m paying more for service charges and taxes than actual energy usage. What about the people that are scrapping bye just to pay the electric now. N.E.C had a 3hr power outage last week, I received a 60 cent refund on the bill, big deal. Don't tell me that this company isn't a huge profit as is. I would like for once to see a streamline application for a decrease in rates. Please, stop the greed.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131642 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 11:37 AM

First Name: Jeremy **Last Name:** Voeltz **Account Name:** Jeremy Voeltz
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
I am against the rate increase without them going through the full process.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131637 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 10:15 AM

First Name: Mark **Last Name:** Panter **Account Name:** Mark Panter
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
Their service already cost double what APS customers pay in Show Low. They had a raise a year ago.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131636 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 10:14 AM

First Name: Angela **Last Name:** Gougler **Account Name:** Angela Gougler
Address: <<< REDACTED >>>
City: Vernon **State:** AZ **Zip Code:** 85940
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
My family cannot afford an increase. I am against any increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131632 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 8:54 AM

First Name: Richard **Last Name:** Dale **Account Name:** Richard Dale
Address: <<< REDACTED >>>
City: eagar **State:** AZ **Zip Code:** 85925
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>> **Home:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Voicing my stance against the 6% price increase for the cost of electricity. There are 2 power plants here, SRP, and TEP. Most of the workers live here and we know how they operate at the plants. Most workers do not even do their job and yet are still paid over \$40/hr. So Why should we pay more for electric when they could get rid of the lazy workers and save \$\$\$.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131630 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 8:56 AM

First Name: Amanda **Last Name:** Behm **Account Name:** Amanda Behm
Address: <<< REDACTED >>>
City: Show Low **State:** AZ **Zip Code:** 85901
Cell: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
Please don't allow the proposed rate increase!

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131628 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 8:57 AM

First Name: Greg **Last Name:** Olmstead **Account Name:** Greg Olmstead
Address: <<< REDACTED >>>
City: Eagar **State:** AZ **Zip Code:** 85925
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
I'm retired on a fixed income and haven't had an increase in income for 3 years. I can't afford more increases.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131627 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 8:58 AM

First Name: RUBEN **Last Name:** JOYA **Account Name:** RUBEN JOYA
Address: <<< REDACTED >>>
City: PHOENIX **State:** AZ **Zip Code:** 85041
Message: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
Object to the Streamlined Application to increase rates and charges.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131634 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 9:01 AM

First Name: Mark **Last Name:** Clouch **Account Name:** Mark Clouch
Address: <<< REDACTED >>>
City: Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

First of all thank you for your service. Recovering costs for capital improvements and operating costs should be based on usage not not base rates. We have a cabin in Lakeside Az that we primarily use in the summer and have really felt the rate increases of late and now we are to suffer again for the privilege of having service connected vs what we use. We are conservative people and feel there is a need for some internal investigation as to why these increases are coming year after year. Who is watching the store for internal expenditures and accounting practices. I wish a whistle blower would step up and blow the whistle on some of the ways these utilities spend and account for their expenditures. I really hope there is a ground swell of protest against these constant increases, especially on the base rate. Thank You for your attention, Mark and Laura Clouch

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131635 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 9:02 AM

First Name: Greg **Last Name:** Chavez **Account Name:** Greg Chavez
Address: <<< REDACTED >>>
City: Pinetop **State:** AZ **Zip Code:** 85935
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
NO on the rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/16/2016
Opinion Number: 2016 - 131596 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/16/2016 3:15 PM

First Name: Harold **Last Name:** Brewer **Account Name:** Harold Brewer
Address:
City: Pinedale **State:** AZ **Zip Code:** 85934
Home: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Received the following -

Concerning Navopache Electric Cooperative Inc. 1878 W. White Mtn. Blvd. Lakeside AZ 85929

Docket No. E-01787A-16-0144

Concerning streamlined application under rule 107, requesting another rate hike. They just had a rate hike on electricity in april of 2015.

The electricity rate is already too high please do not approve this rate hike. We are Dying out here.

Thank you

Harold Brewer

Pinedale AZ 85934

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/16/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 5/16/2016
Opinion Number: 2016 - 131572 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/16/2016 9:55 AM

First Name: Jerry Lee & Christine **Last Name:** Pommer **Account Name:** Jerry Lee & Christine Pommer
Address: <<< REDACTED >>>
City: Concho **State:** AZ **Zip Code:** 85924

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Customers are opposed to the proposed rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/16/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/13/2016
Opinion Number: 2016 - 131551 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/13/2016 1:25 PM

First Name: Bob **Last Name:** Hubbard **Account Name:** Bob Hubbard
Address: <<< REDACTED >>>
City: Pinetop **State:** AZ **Zip Code:** 85935
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

I request you deny their rate increase. I could not find a complete history of their rate increases but what I could find indicates they increased rates 8-2012, 9-2014 and now another one. Their rate increase letter which I received today gave an example that if I was a median monthly usage customer my rate would increase by 5.38%. This is more than double the national rate of inflation. I suspect that prior increases were also in this general range (5%), so if you factor in inflation at between 2-3% for all three rate increases, they are more than double the national inflation rate. I would ask that the Commission examine in detail this request. Look at all the numbers, especially expenses to see what steps NEC is taking to reduce their operating costs, namely, employee salaries, benefits, bonuses, etc. I also request an audit of expenses for their Board of Directors to see what is spent and where it is spent. I've heard disturbing stories of excessive costs for benefits and trips for these members. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/13/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 5/17/2016
Opinion Number: 2016 - 131608 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/17/2016 9:17 AM

First Name: Brian **Last Name:** Kraft **Account Name:** Brian Kraft
Address: <<< REDACTED >>>
City: Overgaard **State:** AZ **Zip Code:** 85933
Cell: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

My social security has not had a cost of living increase in over 3 years. Electricity and water in this area are already quite high. NEC's streamlining of Rule 107 is NOT something that should be approved. Thank you, Brian Kraft.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/17/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 5/16/2016
Opinion Number: 2016 - 131583 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/16/2016 12:12 PM

First Name: Jason **Last Name:** Zibart **Account Name:** Jason Zibart
Address: <<< REDACTED >>>
City: Benson **State:** AZ **Zip Code:** 85602

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Dear Commissioner Arizona Corporation Commission,

I urge you to reject Sulphur Springs Valley Electric Cooperative's proposal in docket E-01575A-15-0312.

The proposed fixed fees for solar customers are the highest we have ever seen proposed in the state. Raising fees 286% is a punitive and arbitrary attempt to block solar adoption. If passed, the solar industry would be forced out of the territory, threatening solar jobs and eliminating energy choice for all members of the cooperative. Additionally, this excessive fee would render current solar savings in the territory mute, leaving homeowners upside down in their investment.

Attempting to collect lost revenue from your ratepayers who are elderly, on fixed incomes, or low-income is just bad business. A 143% increased fixed fee on the residential class is also detrimental to these residents as it is to the solar customers.

I urge you to reject this proposal. Please protect the interests of the cooperative's members. These drastic fee increases are not in our best interest.

Regards,

Jason Zibart

		Investigation	
Date:	Analyst:	Submitted By:	Type:
5/16/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 5/18/2016
Opinion Number: 2016 - 131626 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/18/2016 7:51 AM

First Name: Garrett **Last Name:** Kowalewski **Account Name:** Garrett Kowalewski
Address: <<< REDACTED >>>
City: Pinetop-Lakeside **State:** AZ **Zip Code:** 85929
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

I understand that all businesses want to increase revenue, but a maximum rate increase request is becoming the norm and it must meet scrutiny and resistance. An increase to the basic charge of having the privilege of service available - rather than on actual usage - is misguided and harms those with low electrical usage proportionally more than those without. We live in the white mountains part-time and yet we often have bills in the \$300/month range during winter months, despite having the temperature set to 45 degrees half of the month, and building fires the other half of the month while we're there. And we have a 1200 square foot home. By increasing the access cost, not usage cost, there is no need for NEC to work towards more efficiently delivering electricity and there is no further incentive for homeowners like us to reduce our usage. Rate increases, if they are to exist, should first be tied to usage in order to promote conservation. I dispute the assertion by NEC that their cost of operating is outpacing inflation so much so that they need a permanent, fixed increase in revenue regardless of the volume of electricity consumed by its customers. On a related note, as I understand it the ACC allows for some/all utilities to earn a profit margin off of capital equipment expenditures and assets rather than services provided or green energy growth. I have heard stories of utilities that intentionally buy \$5000 printers for 4 people to share because the incentive is on having large capital equipment costs. Those that use the printer would freely admit that a \$400 printer would suffice. This is perverse and shameful! It is wasteful and puts the incentives for earning a profit margin in the wrong place. Reward increases is efficiency, reductions in operating costs, competition for power generation, and improvements in renewable energy generation. On the last part, renewables will cost more than coal or gas generated electricity, but the incentives need to be there to produce those as much as possible and take into account that a utility that invests in generating more of them WILL incur a higher cost, and deserves to have that offset and incentivized to the point where it is a more prudent business decision to pursue those than the status quo of coal/gas.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/18/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 5/17/2016
Opinion Number: 2016 - 131618 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/17/2016 2:53 PM

First Name: Larry **Last Name:** Nuzum **Account Name:** Larry Nuzum
Address: <<< REDACTED >>>
City: Pinetop **State:** AZ **Zip Code:** 85935
Home: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Member is opposed to the proposed rate case. Member feels that the Company could save much money by using different materials suppliers and does not need a rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/17/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131692 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 2:40 PM

First Name: Cheryl **Last Name:** Spanfelner **Account Name:** Cheryl Spanfelner
Address: <<< REDACTED >>>
City: Overgaard **State:** AZ **Zip Code:** 85933
Home: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

Do not raise our rates.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-01575A-15-0312

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131696 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 3:30 PM

First Name: Jonathan **Last Name:** Barton **Account Name:** Jonathan Barton
Address: <<< REDACTED >>>
City: Huachuca City **State:** AZ **Zip Code:** 85616
Email: <<< REDACTED >>>

Company: Sulphur Springs Valley Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01575A-15-0312 **Docket Position:** Against

May 17, 2016

Subject: Reject new SSVEC fixed fees!

Dear Commissioner Arizona Corporation Commission,

I urge you to reject Sulphur Springs Valley Electric Cooperative's proposal in docket E-01575A-15-0312.

The proposed fixed fees for solar customers are the highest we have ever seen proposed in the state. Raising fees 286% is a punitive and arbitrary attempt to block solar adoption. If passed, the solar industry would be forced out of the territory, threatening solar jobs and eliminating energy choice for all members of the cooperative. Additionally, this excessive fee would render current solar savings in the territory mute, leaving homeowners upside down in their investment.

Attempting to collect lost revenue from your ratepayers who are elderly, on fixed incomes, or low-income is just bad business. A 143% increased fixed fee on the residential class is also detrimental to these residents as it is to the solar customers.

I urge you to reject this proposal. Please protect the interests of the cooperative's members. These drastic fee increases are not in our best interest.

Regards,

Jonathan Barton

E-01575A-15-0312

**Arizona Corporation Commission
Utilities Complaint Form**

<<< REDACTED >>>

Huachuca City, AZ 85616

		Investigation	
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			

E-01575A-15-0312

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 5/19/2016
Opinion Number: 2016 - 131698 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/19/2016 3:37 PM

First Name: Howard **Last Name:** Conover **Account Name:** Howard Conover
Address: <<< REDACTED >>>
City: Huachuca City **State:** AZ **Zip Code:** 85616
Email: <<< REDACTED >>>

Company: Sulphur Springs Valley Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01575A-15-0312 **Docket Position:** Against

May 17, 2016

Subject: Reject new SSVEC fixed fees!

Dear Commissioner Arizona Corporation Commission,

I urge you to reject Sulphur Springs Valley Electric Cooperative's proposal in docket E-01575A-15-0312.

The proposed fixed fees for solar customers are the highest we have ever seen proposed in the state. Raising fees 286% is a punitive and arbitrary attempt to block solar adoption. If passed, the solar industry would be forced out of the territory, threatening solar jobs and eliminating energy choice for all members of the cooperative. Additionally, this excessive fee would render current solar savings in the territory mute, leaving homeowners upside down in their investment.

Attempting to collect lost revenue from your ratepayers who are elderly, on fixed incomes, or low-income is just bad business. A 143% increased fixed fee on the residential class is also detrimental to these residents as it is to the solar customers.

I urge you to reject this proposal. Please protect the interests of the cooperative's members. These drastic fee increases are not in our best interest.

Regards,

howard conover

<<< REDACTED >>>

E-01575A-15-0312

**Arizona Corporation Commission
Utilities Complaint Form**

Huachuca City, AZ 85616

		Investigation	
Date:	Analyst:	Submitted By:	Type:
5/19/2016	Michael Buck	Telephone	Investigation
Noted for the record and docketed. Closed.			

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 5/23/2016
Opinion Number: 2016 - 131822 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/23/2016 10:34 AM

First Name: John **Last Name:** Haenichen **Account Name:** John Haenichen
Address: <<< REDACTED >>>
City: Overgaard **State:** AZ **Zip Code:** 85933
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Please oppose.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
5/23/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.
