

E-01933A-15-0322

E-01933A-15-0234

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Arizona Corporation Commis:
Utilities Complaint Form



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Investigator: Al Amezcua

Phone: <<< REDACTED >>>

Opinion Date: 5/20/2016

Opinion Number: 2016 - 131707

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Demand/ Opposed

Closed Date: 5/20/2016 2:04 PM

Rate Case Items - Opposed

First Name: Bertha

Last Name: Montgomery

Account Name: Bertha Montgomery

Address: <<< REDACTED >>>

City: Tucson

State: AZ

Zip Code: 85748

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Tucson Electric Power Company

Division: Electric

Cara Roll

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01933A-15-0322

Docket Position: Against

This mandatory demand charges will make struggling poor households more poorer. I know of low income families struggling to feed their and keep running water electric on. Why let these utilities companies use their greed to continually destroy low income families. Everybody talking about increasing the minimum wages, why, when these utilities companies are stripping any improved living conditions for poor families. Do you know if your electric get shut off you are charged a \$200 turn on fee. Each time your electric is shut off the turn on fee increases. So, why would the Commissioner and others that oversees these utility companies requests allow them to continue to destroy the poor working families in these United States? It's shameful what greed have done to our country! SHAME!!

Investigation

Date:

Analyst:

Submitted By:

Type:

5/20/2016

Al Amezcua

Telephone

Investigation

Comments noted for the record and docketed. CLOSED.

Arizona Corporation Commission

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E-01933A-15-0322

E-01933A-15-0239

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 5/26/2016

Opinion Number: 2016 - 131870 **Priority:** Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/26/2016 10:31 AM

First Name: Earla Jean **Last Name:** Allen **Account Name:** Earla Jean Allen

Address: <<< REDACTED >>>

City: Tucson **State:** AZ **Zip Code:** 85710

Home: <<< REDACTED >>>

Company: Tucson Electric Power Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01933A-15-0322 **Docket Position:** Against

Re: Docket No. E-01933A-15-0322

I am a 81 year old Widow and had to resort to the Lower Pay Plan to keep my electric on. I live in a one bedroom apartment and my rate is normally \$99.00 dollars, but I pay on the Lower Budget Plan of \$77.00 a month with an owing balance continuing to build up and that I still owe.

I cannot pay another increase, that is why I am writing to you to consider the elderly in your decision. Please do not add to my financial suffering.

Tucson is suffering in many ways. I have resorted to getting a food box at the end of the month because my Social Security Income ONLY, with no savings account to carry me out the month with food.

In your deliberations remember the old and elderly people who are paying raises in medical co-pays, unexpected billings, additional medications because of aging, rental increases, medical insurance increases, increasing food prices

Thank you for your consideration in this matter.

Sincerely,

Earla Jean Allen

Investigation

Date:	Analyst:	Submitted By:	Type:
5/26/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.