

NEW APPLICATION



0000170512

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

2016 MAY 20 PM 12 41

May 19, 2016
Via Overnight Delivery

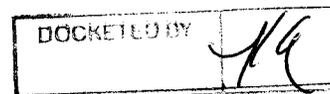
Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

T-04294A-16-0162

Arizona Corporation Commission
DOCKETED

MAY 20 2016

RE: Inmate Calling Solutions, LLC - Revision to Arizona COPT Tariff No. 2



Dear Sir or Madam:

Enclosed for filing please find the original and thirteen (13) copies of the above-referenced tariff filing submitted on behalf of Inmate Calling Solutions, LLC. The purpose of this filing is to comply with the rules in FCC WC Docket No. 12-375 which were effective March 17, 2016 for Jails and June 20, 2016 for Prisons.

The following tariff pages are included with this filing:

- 9th Revised Page 1 Updates Check Sheet
- 1st Revised Page 6 Introduces additional definitions
- 1st Revised Page 7 Introduces additional definitions
- 3rd Revised Page 25 Deletes Voice Verification Service
- 3rd Revised Page 27 Revises Institutional Service Plan A MAX rate structure
- 3rd Revised Page 29 Deletes Institutional Service Plan C rates
- 1st Revised Page 29.1 Deletes Institutional Service Plan D, E, and F rates
- 1st Revised Page 29.2 Deletes Institutional Service Plan G rates
- 1st Revised Page 29.3 Deletes Institutional Service Plan H rates
- 3rd Revised Page 34 Deletes Bill Statement Fee and introduces Ancillary Service Charges MAX
- 3rd Revised Page 35 Revises Institutional Service Plan A current rate structure
- 2nd Revised Page 36 Deletes sections references
- 2nd Revised Page 37 Deletes sections references
- 2nd Revised Page 37.1 Deletes Institutional Service Plan C current rates
- 1st Revised Page 37.2 Deletes Institutional Service Plan D current rates
- 1st Revised Page 37.3 Deletes Institutional Service Plan D current rates
- 1st Revised Page 37.4 Deletes Institutional Service Plan E current rates
- 1st Revised Page 37.5 Deletes Institutional Service Plan E current rates
- 1st Revised Page 37.6 Deletes Institutional Service Plan F current rates
- 1st Revised Page 37.7 Deletes Institutional Service Plan G current rates
- 1st Revised Page 37.8 Deletes Institutional Service Plan H current rates
- 3rd Revised Page 42 Bill Statement Fee and introduces Ancillary Service Charges current rates

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Docket Control Center
Arizona Corporation Commission
Page 2

Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@tminc.com. Thank you for your assistance in this matter.

Sincerely,

A handwritten signature in cursive script, appearing to read "Sharon R. Warren".

Sharon R. Warren
Consultant to Inmate Calling Solutions, LLC

cc: Kenneth Dawson (via email) - ICS
file: ICS - Arizona - Inmate
tms: AZn1602

Enclosures
SW/im

CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION	
Title	Original		26	Original	
1	9 th Rev.	*	27	3 rd Rev.	*
2	Original		28	1 st Rev.	
3	Original		29	3 rd Rev.	*
4	1 st Rev.		29.1	1 st Rev.	*
5	Original		29.2	1 st Rev.	*
6	1 st Rev.	*	29.3	1 st Rev.	*
7	1 st Rev.	*	30	1 st Rev.	
8	Original		31	1 st Rev.	
9	Original		32	1 st Rev.	
10	Original		33	1 st Rev.	
11	Original		33.1	2 nd Rev.	
12	1 st Rev.		34	3 rd Rev.	*
13	Original		35	3 rd Rev.	*
14	Original		36	2 nd Rev.	*
15	Original		37	2 nd Rev.	*
16	Original		37.1	2 nd Rev.	*
17	Original		37.2	1 st Rev.	*
18	Original		37.3	1 st Rev.	*
19	Original		37.4	1 st Rev.	*
20	1 st Rev.		37.5	1 st Rev.	*
21	Original		37.6	1 st Rev.	*
22	1 st Rev.		37.7	1 st Rev.	*
23	2 nd Rev.		37.8	1 st Rev.	*
24	3 rd Rev.		38	1 st Rev.	
25	3 rd Rev.		39	1 st Rev.	
			40	1 st Rev.	
			41	1 st Rev.	
			41.1	2 nd Rev.	
			42	3 rd Rev.	*

* - indicates those pages included with this filing.

Issued: May 20, 2016
By:

Ken Dawson, Director Contracts & Regulatory
2200 Danbury Street
San Antonio, TX 78217

Effective:

June 20, 2016

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Subscriber's location to a ICS switching center or designated point of presence.

Ancillary Service Charge – Any charge Consumers may be assessed for the use of Inmate Calling services that are not included in the per-minute charges assessed for individual calls. (N)

Automated Collect Call - Calls billed to the called party that are completed through an automated call processing system. The automated system prompts the call originator and called party. The called party must accept charges for the call and is responsible for payment. (N)

Customer or End User - The person, firm, corporation or other entity which uses ICS' service and is responsible for payment of charges and compliance with the Company's tariff.

Company or Carrier - Inmate Calling Solutions, LLC d/b/a ICSolutions , unless otherwise clearly indicated by the context.

Commission - The Arizona Corporation Commission.

Correctional or Confinement Institutions - Used throughout this tariff to refer to any type of confinement facility, including prisons, jails, work farms, detention centers or other facilities used for penalty or confinement purposes.

ICS - Used throughout this tariff to mean Inmate Calling Solutions, LLC d/b/a ICSolutions

Issued: May 20, 2016
By:

Effective: June 20, 2016
Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)

Inmates - The jailed or confined population of correctional or confinement institutions.

Jail – A facility of a local, state or federal law enforcement agency that is used primarily to hold individuals who are (1) awaiting adjudication of criminal charges; (2) post-conviction and committed to confinement for sentences of one year or less; (3) post conviction and awaiting transfer to another facility. The term also includes city, county or regional facilities that have contracted with a private company to manage day-to-day operations; privately-owned and operated facilities primarily engaged in housing city, county or regional inmates; and facilities used to detain individuals pursuant to a contract with U.S. Immigration and Customs Enforcement.

(N)
|
|
|
|
|
|
|
|
|
|
(N)

LEC - Local Exchange Company.

Prison – A facility operated by a territorial, state or federal agency that is used primarily to confine individuals convicted of felonies and sentenced to terms in excess of one year. The term also includes public and private facilities that provide outsource housing to other agencies such as the State Departments of Correction and the Federal Bureau of Prisons; and facilities that would otherwise fall under the definition of a Jail but in which the majority of inmates are post-conviction or are committed to confinement for sentences longer than one year.

(N)
|
|
|
|
|
|
|
|
|
|
(N)

Subscriber - The correctional institution which orders or uses ICS's service and is responsible for compliance with tariff regulations. The Subscriber enters into an agreement with the Company for the provision of collect-only automated operator assisted telecommunications services for use by inmates.

Issued: May 20, 2016
By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

Effective: June 20, 2016

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.5 Miscellaneous Rates and Charges

3.5.1 Bill Statement Fee

In order to partially offset increased expenses associated with billing calls via local exchange carriers, the Company reserves the right to apply a bill statement fee in each billing period in which local or long distance collect calls are billed through a Customer's local exchange carrier or directly billed to the end user. This fee will be charged only once per billing period regardless of the number of calls. The fee will not apply in any billing period in which no collect calls are billed. This fee does not apply to prepaid services.

3.5.2 [Reserved for Future Use]

(D)
- - -
(D)

Issued: May 20, 2016
By:

Effective: June 20, 2016
Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)

4.2 Institutional Service Rates

The following rates apply to outbound operator assisted calls placed by inmates in correctional institutions using the ICS network. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes.

4.2.1 Rate and Charges - Plan A

A. Collect

Type	Minimum	Maximum
All Calls		
- Usage Rate Per Minute	\$0.00	\$1.00

(D)

B. Prepaid Collect

Type	Minimum	Maximum
All Calls		
- Usage Rate Per Minute	\$0.00	\$1.00

(D)

C. Debit Account

Type	Minimum	Maximum
All Calls		
- Usage Rate Per Minute	\$0.00	\$1.00

(D)

SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)

4.2 Institutional Service Rates, (Cont'd.)

4.2.3 [Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016

Effective:

June 20, 2016

By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016
By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

Effective: June 20, 2016

SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016
By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

Effective: June 20, 2016

SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016

Effective:

June 20, 2016

By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

SECTION 4 - MINIMUM AND MAXIMUM RATES, (CONT'D.)

4.5 Miscellaneous Rates and Charges

4.5.1 [Reserved for Future Use]

(D)

(D)

4.6 Ancillary Service Charges - MAXIMUM

(N)

4.6.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

4.6.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

4.6.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

The above charges and fees become effective March 17, 2016 for Prisons and June 20, 2016 for Jails.

(N)

Issued: May 20, 2016
By:

Effective: June 20, 2016
Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

SECTION 5 - CURRENT RATES

5.1 [Reserved for Future Use]

5.2 Institutional Service Rates

5.2.1 Plan A

A. Collect

1. Local, IntraLATA, InterLATA

Usage Rate Per Minute: \$0.25

(C)
(D)

B. Prepaid Collect

1. Local, IntraLATA, InterLATA

Usage Rate Per Minute: \$0.22

(C)
(D)

(D)

(D)

C. Debit Account

1. Local, InterLATA, IntraLATA

Usage Rate Per Minute: \$0.22

(C)
(D)

(D)

(D)

Issued: May 20, 2016
By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

Effective: June 20, 2016

SECTION 5 - CURRENT RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)
|
(D)

Issued: May 20, 2016
By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

Effective: June 20, 2016

SECTION 5 - CURRENT RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)
|
(D)

Issued: May 20, 2016
By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

Effective: June 20, 2016

SECTION 5 - CURRENT RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016
By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

Effective: June 20, 2016

SECTION 5 - CURRENT RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016

Effective:

June 20, 2016

By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

SECTION 5 - CURRENT RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016
By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

Effective: June 20, 2016

SECTION 5 - CURRENT RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016
By:

Effective: June 20, 2016
Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

SECTION 5 - CURRENT RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016
By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

Effective: June 20, 2016

SECTION 5 - CURRENT RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016
By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

Effective: June 20, 2016

SECTION 5 - CURRENT RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016
By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

Effective: June 20, 2016

SECTION 5 - CURRENT RATES, (CONT'D.)

[This Page is Reserved for Future Use]

(D)

(D)

Issued: May 20, 2016

Effective:

June 20, 2016

By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138

SECTION 5 - CURRENT RATES, (CONT'D.)

5.4 Miscellaneous Rates and Charges

5.4.1 [Reserved for Future Use]

(D)

(D)

5.5 Ancillary Service Charges

(N)

5.5.1 Automated Payment Fees (where available) – Credit Card payment, debit card payment, and bill processing fees, including fees for payments made by interactive voice response (IVR), web, or kiosk (where available).

Automated payment fees \$3.00

5.5.2 Live Agent Fee – A fee associated with the optional use of a live operator to complete Inmate Calling Services transactions.

Live Agent Fee \$5.95

5.5.3 Paper Bill/Statement Fees – Fees associated with providing customers of Inmate Calling Services an optional paper billing statement.

Paper Bill/Statement Fees \$2.00

The above charges and fees become effective March 17, 2016 for Prisons and June 20, 2016 for Jails.

(N)

Issued: May 20, 2016

Effective:

June 20, 2016

By:

Brendan Philbin, Chief Operating Officer
5883 Rue Ferrari
San Jose, California 95138