

E-01787A-16-0144

**ORIGINAL** Arizona Corporation Commission  
Utilities Complaint Form



Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 5/17/2016  
Opinion Number: 2016 - 131594 Priority: Respond within 5 business days  
Opinion Codes: Rate Case Items - Opposed Closed Date: 5/17/2016 8:57 AM

First Name: Teresa Last Name: Pinter Account Name: Teresa Pinter  
Address: <<< REDACTED >>>  
City: Alpine State: AZ Zip Code: 85920  
Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. Division: Electric

**Nature Of Opinion**

Docket Number: E-01787A-16-0144 Docket Position: Against

There has been insufficient evidence presented to customers to warrant this rate increase. Public input is needed as well as additional input from NEC regarding how this rate increase will be used and how and if it will benefit consumers. I live in Alpine about 5 months out of the year; for the rest of the year I pay a base rate of \$23.52 each month even though I am not using power. Our power goes out quite often -- will the rate increase lead to upgrading of infrastructure to ensure more reliable power? If so, I might favorably consider a rate increase.

**Investigation**  
Date: 5/17/2016 Analyst: Jenny Gomez Submitted By: Telephone Type: Investigation  
Noted and filed for the record in Docket Control.

Arizona Corporation Commission  
**DOCKETED**  
MAY 18 2016

DOCKETED BY *[Signature]*

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