

E-04204A-15-0142



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**ORIGINAL**

**Arizona Corporation Comm  
Utilities Complaint Form**

**Investigator:** Richard Martinez    **Phone:** <<< REDACTED >>>    **Opinion Date:** 5/11/2016  
**Opinion Number:** 2016 - 131527    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Demand/ Opposed    **Closed Date:** 5/11/2016 4:52 PM

**First Name:** Carol    **Last Name:** Carriere    **Account Name:** Carol Carriere

**Address:**

**City:**    **State:**    **Zip Code:**

**Company:** Unisource \*\* Energy Services (UNS)\*    **Division:** Electric  
Cara Roll    **Phone:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

To the Commissioners:

Basing monthly electricity charges on the highest use or "demand" during variable and somewhat arbitrary peak times is going to cause total confusion for the utility users.

o - How is demand defined?

o - What are the limitations?

o - How is one to know how to plan an entire day related to when they might need to use their AC and other appliances? Working people especially those with families don't have a lot of options as to when they can do this or that.

This is a process meant only to get more money from captive customers. Users have no choice in the utility they can use. They are totally at the mercy of the utility owners and investors. The investor interests take precedence over the needs and concerns and financial status of the users. The impact on the users is only going to be negative and breed more contempt for the utility companies and the Corporation Commission if they go along.

It is up to the Corporation Commission to control these outrageous schemes. Do the job you were elected to do - represent the UTILITY USERS in a fair and unbiased way.

Sincerely

Carol Carriere

Arizona Corporation Commission

**DOCKETED**

**MAY 16 2016**

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**Arizona Corporation Commission  
Utilities Complaint Form**

Fountain Hills AZ

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**Investigation**

**Date:**

**Analyst:**

**Submitted By:**

**Type:**

5/11/2016

Richard Martinez

Telephone

Investigation

Entered for the record and filed in Docket Control.

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