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2016 MAY 13 P 3: 20

AZ CORP COMMISSION
DOCKET CONTROL

ORIGINAL

ARIZONA CORPORATION COMMISSION

May 13, 2016

To: Docket Control

RE: Navopache Electric Cooperative, Inc. – Customer Comments

Docket No. E-01787A-16-0144

Please docket the attached 7 customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED
MAY 13 2016

DOCKETED BY	<i>WJ</i>
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E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 5/12/2016
Opinion Number: 2016 - 131531 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/12/2016 11:04 AM

First Name: steve **Last Name:** lawrence **Account Name:** steve lawrence
Address: <<< REDACTED >>>
City: Mesa **State:** AZ **Zip Code:** 85213
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

This increase is not necessary. Our rates have gone up on a regular basis all stating the same reason. It is about time to look deeper into how operations are being managed and what can be done to streamline operational costs.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/12/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 5/11/2016
Opinion Number: 2016 - 131519 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/11/2016 2:46 PM

First Name: Anica **Last Name:** Doncea **Account Name:** Anica Doncea
Address: <<< REDACTED >>>
City: Heber **State:** AZ **Zip Code:** 85928
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Please do NOT raise our electric prices. Stop wasting thousands of dollars printing those fancy brochures-- we don't want them, we don't read them, and they go right in the trash. Save all that money and leave our electric rates as they are currently. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/11/2016 docketed	Trish Meeter	Telephone	Investigation

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 5/11/2016
Opinion Number: 2016 - 131518 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/11/2016 2:49 PM

First Name: Stephen **Last Name:** Doncea **Account Name:** Stephen Doncea
Address: <<< REDACTED >>>
City: Heber **State:** AZ **Zip Code:** 85928
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Stop printing those stupid brochures! You are wasting thousands of dollars!! We don't want them. We want you to stop wasting money and keep our electric rates the same.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/11/2016 docketed	Trish Meeter	Telephone	Investigation

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 5/11/2016
Opinion Number: 2016 - 131517 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/11/2016 2:36 PM

First Name: Lora **Last Name:** Doncea **Account Name:** Lora Doncea
Address: <<< REDACTED >>>
City: Overgaard **State:** AZ **Zip Code:** 85933
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against

Please eliminate printing those ridiculous glossy brochures! I don't need *tips* and *recipes* from the electric company--they are silly and I toss the brochure immediately. If someone has a burning desire to post them somewhere, put them online. But customers need electricity, NOT brochures. Stop wasting thousands of dollars on printing and mailing those expensive four-page, full-color, glossy USELESS brochures--which will significantly increase your budget, and leave our prices alone.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/11/2016 docketed	Trish Meeter	Telephone	Investigation

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua

Phone: <<< REDACTED >>>

Opinion Date: 5/10/2016

Opinion Number: 2016 - 131485

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 5/10/2016 3:47 PM

First Name: George

Last Name: Turner

Account Name: George Turner

Address: <<< REDACTED >>>

City: Pinetop

State: AZ

Zip Code: 85935

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc.

Division: Electric

Paul O'Dair

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

I am opposed to NEC using the streamlined process, again, for a rate increase hearing. According to the document, NEC was last granted a rate increase effective April 1, 2015. Barely one year later they are petitioning for another maximum rate increase using the streamlined process. I would like to see the Corporation Commission apply Rule 103 requiring a formal evidentiary hearing and a more comprehensive review and analysis.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/10/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/10/2016
Opinion Number: 2016 - 131486 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/10/2016 3:48 PM

First Name: William **Last Name:** Smith **Account Name:** William Smith
Address: <<< REDACTED >>>
City: Green Valley **State:** AZ **Zip Code:** 85614
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144 **Docket Position:** Against
Totally against this fast money grab without full verification. Monthly service charge increase does not foster any conservation efforts by subscribers.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/10/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-01787A-16-0144

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 5/10/2016
Opinion Number: 2016 - 131493 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 5/10/2016 3:50 PM

First Name: Robert **Last Name:** McCusker **Account Name:** Robert McCusker
Address: <<< REDACTED >>>
City: Alpine **State:** AZ **Zip Code:** 85920
Cell: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. **Division:** Electric
Paul O'Dair **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01787A-16-0144

Docket Position: Against

I am against Navopache Electric Cooperative being permitted to impose a rate increase without Government review/oversight and the imposition of a fee that is not based upon useage; Per NEC letter (received 10 May 2016). Allowing for this (Streamlined Application) without Arizona Corporation Commission review and/or consent of the "Cooperative" members is not in the best interests of the citizens served by the Cooperative. Additionally, an increase was granted effective April 1, 2015. I'm not sure how their costs are increasing, but the US Government has stated that the Consumer Price Index has not gone up, thus no cost of living increase for Social Security. I firmly believe that Az Corperation Commission involvement/oversight is essential.

Investigation			
Date:	Analyst:	Submitted By:	Type:
5/10/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.
