

ORIGINAL  
Arizona Corporation Commis  
Utilities Complaint Form



Investigator: Deborah Reagan Phone: <<< REDACTED >>> Opinion Date: 5/10/2016  
Opinion Number: 2016 - 131474 Priority: Respond within 5 business days  
Opinion Codes: Rate Case Items - Opposed Closed Date: 5/10/2016 12:10 PM

First Name: Patrick Last Name: Harvey Account Name: Patrick Harvey  
Address: <<< REDACTED >>>  
City: Overgaard State: AZ Zip Code: 85933  
Cell: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Navopache Electric Cooperative, Inc. Division: Electric

Nature Of Opinion

Docket Number: E-01787A-16-0144 Docket Position: Against

I presently pay \$28.67 as a service charge just for the connection. This increase does not represent a 6% increase, it represents a 9.3% increase. The increase is only in the service charge, and should be considered as such. I object to the increase in the service charge. In fact, it should be lowered to no more than \$15 per month. An increase in the service charge is a tax on the poor. Those least able to afford electricity are forced to pay it. And, reducing their usage does not reduce this part of their bill. Therefore they have no control over this part of their bill. At current prices, a home owner would have to reduce their consumption by almost 25KWh per month to mitigate this increase. That is enough power to operate a 60 watt lamp for more than two weeks.

**Investigation**  
Date: 5/10/2016 Analyst: Deborah Reagan Submitted By: Telephone Type: Investigation

Comments noted for the record and filed with Docket Control.

Arizona Corporation Commission  
DOCKETED  
MAY 11 2016

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