

ORIGINAL



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Andrea Gaston

From: C Holstein <candys11@cox.net>
Sent: Sunday, May 01, 2016 3:36 PM
To: Little-Web
Subject: APS proposed changes E - 01345A-16-0036

Dear Sir,

I am totally alarmed and upset about the proposed changes for electric in AZ. First of all there is NO reason to charge the "basic service charge" other than to pad the pockets of those who have a financial interest in the company. It is dangerous for those of us living on a fixed income. As you know, many seniors are living totally on social security, and do NOT have the option of coming up with extra money to pay this off the cuff fee. Even if one is able to leave for a month or so during the summer, the customer would be required to pay that fee ALWAYS. Really? Who thought this would be a good idea for the people of AZ?

And what about the "demand charge;" if I happen to have 3 appliances on at the same time, thus using more energy at once, I can be charged the HIGHEST amount of usage for the whole month? Using this example, let's say you go to Safeway just to pick up milk and bread. Just about \$5.00. But on the next trip, you go to Costco and do your major shopping. Let's say this amounts to \$185.00 (a very low amount for Costco.) So next time I go to Safeway for bread and milk, I'm charged \$185.00, as that was the highest amount I spent in the month. Seriously, this does not make ANY sense at all!

I understand that utilities are supposed to make a profit for themselves, in order to keep the future utilities going, and to give provision to those investors in the utilities. However, it should NOT be on the backs of seniors, low income, and disable people.

As you make your votes on the upcoming proposals, especially on the UniSource case, which APS is pouring money to make a stand on being able to do what I've discussed above, please think carefully. If it passes for Unisource, APS assumes that they should be a shoe-in. As God as my witness, He is watching what all you on the board are doing. You may be financially secure, and stable in your current situation, but Life has a funny way of evening out what decisions you make, for the good or not for the good. I call it God; you can call it karma. Please take your time, listen to your hearts, and do the right thing.

Thank you so much for listening, and taking to heart what I tried to say.

Sincerely,

Candy Holstein
Sun City, AZ

Arizona Corporation Commission

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