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BEFORE THE ARIZONA CORPORATION COMMISSION

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AZ CORP COMMISSION
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COMMISSIONERS

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IN THE MATTER OF THE APPLICATION OF GLOBAL WATER – PALO VERDE UTILITIES COMPANY FOR THE ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA

DOCKET NO. SW-20445A-09-0077

IN THE MATTER OF THE APPLICATION OF VALENCIA WATER COMPANY – GREATER BUCKEYE DIVISION FOR THE ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA

DOCKET NO. W-02451A-09-0078

IN THE MATTER OF THE APPLICATION OF WILLOW VALLEY WATER CO. FOR THE ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA

DOCKET NO. W-01732A-09-0079

IN THE MATTER OF THE APPLICATION OF GLOBAL WATER – SANTA CRUZ WATER COMPANY FOR THE ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA

DOCKET NO. W-20446A-09-0080

IN THE MATTER OF THE APPLICATION OF WATER UTILITY OF GREATER TONOPAH FOR THE ESTABLISHMENT OF JUST AND REASONABLE RATES AND CHARGES FOR UTILITY SERVICE DESIGNED TO REALIZE A REASONABLE RATE OF RETURN ON THE FAIR VALUE OF ITS PROPERTY THROUGHOUT THE STATE OF ARIZONA

DOCKET NO. W-02450A-09-0081

Notice of Filing Compliance
(Decision No. 71878)

Arizona Corporation Commission
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1 IN THE MATTER OF THE APPLICATION OF
2 VALENCIA WATER COMPANY – TOWN DIVISION
3 FOR THE ESTABLISHMENT OF JUST AND
4 REASONABLE RATES AND CHARGES FOR UTILITY
5 SERVICE DESIGNED TO REALIZE A REASONABLE
6 RATE OF RETURN ON THE FAIR VALUE OF ITS
7 PROPERTY THROUGHOUT THE STATE OF ARIZONA

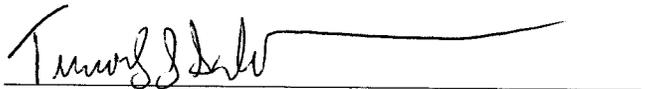
DOCKET NO. W-01212A-09-0082

**Notice of Filing Compliance
(Decision No. 71878)**

8 Decision No. 72440 (dated June 27, 2011) requires that Global Water – Palo Verde
9 Utilities Company, Global Water – Santa Cruz Water Company, Valencia Water Company –
10 Town Division, Valencia Water Company – Greater Buckeye Division, Water Utility of Greater
11 Tonopah and Willow Valley Water Co. (collectively, the “Global Utilities”) to file, by April 30,
12 each year, a report of the activities of the Low Income Relief Program (“LIRP”) for the preceding
13 calendar year. Valencia Water Company was condemned by the City of Buckeye in July, 2015.
14 Accordingly, the remaining Global Utilities file their annual report.

15 RESPECTFULLY SUBMITTED this 2nd day of May 2016.

16 SNELL & WILMER L.L.P.

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Attorneys for Global Utilities

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25 Original +13 copies of the foregoing
26 filed this 2nd day of May 2016, with:

27 Docket Control
Arizona Corporation Commission
1200 West Washington



ANNUAL REPORT

Low Income Relief Program

Commission Decision No. 72440 (dated June 27, 2011) requires that Global Water – Palo Verde Utilities Company, Global Water – Santa Cruz Water Company, Valencia Water Company – Town Division, Valencia Water Company – Greater Buckeye Division, Water Utility of Greater Tonopah and Willow Valley Water Co. and Commission Decision No. 74364 (dated February 26, 2014) requires that Water Utility of Northern Scottsdale, Inc. (collectively, the “Global Utilities”) file, by April 30 of each year, a report of the activities of the Low Income Relief Program (the “LIRP”) for the preceding calendar year. The report is to include but not be limited to an annual report by the Arizona Community Action Association (the “ACAA”), the total of Low Income Relief Program funds collected, and the total match by Global Utilities. The following information is provided for the calendar year ending December 31, 2015.

Annual Report by the Arizona Community Action Association

Effective September 1, 2011, Global Water Resources, Inc. entered into an agreement with the ACAA, an Arizona non-profit corporation, to administer the LIRP. To date, the ACAA has entered into agreements with six Community Action Programs for distribution of the funds within the various service areas of the Global Utilities.

The Community Action Human Resource Agency (CAHRA) and Maricopa Human Services Department is responsible for the distribution of funds in areas served by Global Water -- Santa Cruz Water Company and Global Water -- Palo Verde Utilities Company. The Western Arizona Council of Governments (WACOG) is responsible for the distribution of funds in areas served by the Willow Valley Water Company. Buckeye Outreach for Social Service (BOSS) is responsible for the distribution of funds in the areas served by Valencia Water Company – Town Division; Valencia Water Company – Greater Buckeye Division; and Water Utility of Greater Tonopah.

On July 14, 2015, the assets of Valencia Water Company – Town Division and Valencia Water Company – Greater Buckeye Division were conveyed to the City of Buckeye, pursuant to a Final Order of Condemnation. The customers of those former public service corporations are now served by the City of Buckeye and are no longer eligible for participation in the LIRP under the terms of the Low Income Relief Tariff. The ACAA has also contracted with Pilgrim Rest Baptist Church and Open Hands Outreach to distribution funds in any area served by the Global Utilities, including the Water Utility of Northern Scottsdale, Inc.

Total funds distributed in 2015 according to the ACAA were:

Agency	Funds Distributed	Households Assisted
CAHRA	\$18,093.98	94
WACOG	\$138.53	2
BOSS	\$2,228.45	17
Pilgrim Rest	\$495.13	3
Open Hands Outreach	\$0.00	0
Maricopa HSD	\$0.00	0

The balance of the program with the ACAA at year-end 2015 was \$188,177.06.

Annual Calculation of Low Income Relief Tariff

The LIRP is funded by Global Utilities' customers through a monthly customer surcharge and by shareholders through an equal match by the Global Utilities. The LIRP is capped at \$100,000 total annual funding (shareholder and customer funds) across the Global Utilities. The monthly LIRP surcharge to customers is determined in November of each year for the next year, and is based on the number of active connections as of September 30th. On November 3, 2014, the Global Utilities submitted the computation for the monthly customer surcharge to become effective January 1, 2015. The monthly customer surcharge for 2015 was \$0.09 per month, per connection.

Total Low Income Relief Program Funds

Exhibit 1 to this Annual Report shows the total amount of LIRP funds collected for each of the Global Utilities and the total amount of matching funds for Calendar Year 2015. In 2015, total contributions from all utilities were \$46,631.22. Total customer contributions were \$45,508.18.

EXHIBIT 1

Low Income Relief Tariff 2015	Global Utilities Contribution	Customer Contributions
Palo Verde/Santa Cruz Utilities Company	(\$40,085.76)	(\$38,739.52)
Valencia Water Company -- Town Division	(\$3,589.30)	(\$4,240.46)
Willow Valley Water Company	(\$2,019.60)	(\$1,647.81)
Water Utility of North Scottsdale	(\$90.00)	(\$86.02)
Water Utility of Greater Tonopah	(\$411.84)	(\$367.83)
Valencia Water Company -- Greater Buckeye Division	(\$434.72)	(\$426.54)
Total	(\$46,631.22)	(\$45,508.18)