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ARIZONA CORPORATION COMMISSION

April 22, 2016

To: Docket Control

RE: Unisource Energy Services (UNS) Docket # E-04204A-15-0142

Please docket the attached 29 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED
APR 26 2016

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2016 APR 26 A 8:53
AZ CORP COMMISSION
DOCKET CONTROL

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E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/25/2016

Opinion Number: 2016 - 130302 **Priority:** Respond within 5 business days

Opinion Codes: Rate Case Items - Demand/ Opposed **Closed Date:** 4/25/2016 1:38 PM

First Name: Rodger & Renee **Last Name:** Melton **Account Name:** Rodger & Renee Melton

Address: <<< REDACTED >>>

City: Lake Havasu City **State:** AZ **Zip Code:** 86404

Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I see where Unisource wants a rate increase of about 7% AND a change to 'demand' billing for residential customers. As I have been a utility customer for over 50 years it seems that if the companies want 4% they ask for 8% and usually get the 4%. So I think that the increase they are now requesting is way more than should be allowed. The 'demand' charge, however, is way out of line. This would be a first for Arizona and probably the country. For decades the residential customer has been charged for the amount of kilowatt hours used. Period. There is no evidence that the business of providing electricity has changed to penalize us when we have to use the electric oven and the clothes dryer when the a/c is running (which is most of the time, May-Sept). A one-hour period of high usage in a billing cycle will be enough to increase the bill to an amount that will cause extreme hardship on this household. I have already had the roof coated with high-density foam, more insulation blown in the attic spaces, and changed to LED lighting. That amounts to about \$14,000 in cash paid out in the last two years. My highest bill was \$392 in July last year. If you approve the requests from Unisource my house may have to go on the market in a few years because I will be on a fixed income from savings interest (a whopping 1-2%) and social security. It also seems to me that Unisource is trying to confuse the matter by changing the rate structure for rooftop solar power although I do not have them. That should be a separate agenda. Regards.

Rodger & Renee Melton LHC, AZ.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
4/25/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/25/2016
Opinion Number: 2016 - 130301 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/25/2016 1:25 PM

First Name: Allan **Last Name:** Kritzer **Account Name:** Allan Kritzer
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

MY wife and I have live in Lake Havasu City for 20 year. We are very frugal when it comes to our electricity usage. We cannot afford an increase of over \$50.00. We oppose any increase at this time and ask that the Commissioner's turn down Unisource's request for a change in rates. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/25/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/22/2016
Opinion Number: 2016 - 130244 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Demand/ Opposed **Closed Date:** 4/22/2016 11:40 AM
 Rate Case Items - Opposed

First Name: Adrienne **Last Name:** Wilson **Account Name:** Adrienne Wilson
Address: <<< REDACTED >>>
City: LAKE HAVASU CITY **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Dear Arizona Corporation Commission Board, I would like to share my opinion regarding the proposed Demand Charges from Unisource Electric. My husband and I retired to Lake Havasu in 1991. We came here because of the affordable lifestyle and because it "wasn't California" which is where we came from. My husband retired from a California Fire Department after 28 years. Did we retire wealthy? Not at all. My husband retired at less than full retirement because he was healthy and wanted to enjoy the rest of his life. The life span of Fire Service is not always full because of the demands of the job. We live comfortably but by no means frivolously. We are very conservative with our utilities. In fact, we enjoy the heat and set our air conditioner quite a bit warmer than most people but we are in the minority, not the majority. When we first built our home it cost around \$10 a day to cool our home. After 26 years, it's gone up to about \$15 and I also have raised the thermostat to adjust for the extra cost. This last Summer was the hottest we had ever experienced and we had to run the air more than ever before and it doesn't look like it's going to be getting any better. Everyone in town was talking about how much more their bills were. We never had a bill like we had last year. It was shocking! Lake Havasu is a very nice City. But it has no real economy. It is just a City where people live and work normal jobs with a large retired population and a large below poverty population. We don't have a large company here anymore like McCulloch Corporation. But even without it, Havasu exists with it's full time population, it's part time Snowbird population and it's Summer crowd. New construction is picking up again and many of the homes are upscale homes. However, they generally aren't being built and purchased by locals, it's people from California and other States. Those people come and go and can afford more than one home so extra Demand Charges may not really affect them. But to those of us who live day to day lives here, these extra charges can be devastating. Have you ever been here in the Summer during our Monsoon flows? It can be deathly. When the temperature is over 100° and the dew point is between 50-70%, you need to be able to run the air without the fear of losing your home because of the cost. Have you ever read stories of Seniors found deceased in homes and the home was extremely hot because they couldn't afford the cost to cool it? I would hate to see a story like that in our paper. I also fear that the Demand Charges will produce a "trickle-down" effect to the local businesses. Much of our City population will need to start making choices of enjoying a night out or paying their Unisource bill. Any younger family with a child in school who wants to participate in any extra-curricular activity now pays around \$800 per activity. I think it would be sad to see children not participating in activities such as sports because the electric bill was so high it made it impossible. Because of where we live, we need our air conditioning...it really isn't an option. Please don't leave us afraid to use it. Please consider not allowing Unisource to impose these Demand Charges. I understand costs go up...I'm reminded of it all the time. Please find a compromise that won't be so devastating to our City. Thank you... Very Sincerely, Adrienne Wilson

Investigation

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Date:

4/22/2016

Analyst:

Michael Buck

Submitted By:

Telephone

Type:

Investigation

Entered into the record and docketed. Closed

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 4/21/2016
Opinion Number: 2016 - 130227 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/21/2016 2:27 PM

First Name: Bonnie **Last Name:** Hughes **Account Name:** Bonnie Hughes
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer sent the following -

Dear Commissioners:

These comments are in regards to the rate increase and demand charge rate that UNS Electric,INC. feels is necessary for them to realize a reasonable rate of return on the fair value of the properties of UNS Electric,Inc. devoted to its operations throughout the State of Arizona and for related approvals they are requesting.

1. I would like to start my comments about the inadequate information provided in the rate package. For those unfamiliar with demand charges,times of summer peak,winter peak and super peak hours were not included in the package and unless you did some digging no information has been provided to the users. The information being presented by UNS Electric does not include increased charges for the "basic service charge" which is proposed to increase 100%! I ask why does UNS Electric need to increase the basic service charge for accounts already established. I can only figure they feel this is a good way to increase their bottom line.

2. Upon reviewing the rate package presented to the Commission,I have determined that one must be a lawyer to understand how all the calculations are made and to figure out how they affect me in my situation. But,I have at least determined that the proposed rate hikes will impact me \$18 to \$20 per month in winter and \$30 to \$40 per month during the summer when the air conditioning is set at about 78 degrees. This figure was arrived at by using the basic costs as proposed and reviewing my bills for September 2015 and February 2016 for the amount of electricity I used. These numbers include the basic service charge increase,but do not include charges for power supply charges, green energy charges, taxes and assessments. Nor do they include the demand charge. I consider myself to be one of the smaller users of electricity as I do not have any extras at my house like a swimming pool or air conditioned garage.

3. While instituting demand charges the utility company believes they can change the way people choose to live,and UNS Electric can pocket additional income for their investors. Demand charges forces users to place timers on appliances so they do not run during certain hours so residents can afford to pay their electric bill each month. For the

Arizona Corporation Commission Utilities Complaint Form

retired residents we can certainly adjust our schedules to different Hours, but the families where parents work different hours, children have to be to school at certain times, their schedules are such that they won't have the luxury of adjusting their schedules to save dollars. In Arizona where the 'peak' temps in the summer time can be all twenty four hours in a day, the only appliance that will be able to run will be the air conditioner unless one has a really fat wallet! I find that UNS Electric suggesting ways to conserve is shutting off your a/c during the 2-8 pm peak period and going to the mall is absurd! What a way for a utility to try and justify demand charges.

4. I have read the Time of Use program that UNS Electric already has in place, I and feel this program is one that UNS Electric should be promoting rather than requesting demand charges. Evidently the TOU program is not convenient for the majority of their users so the utility feels compelled to request demand charges. Ironically once users begin conserving as they can't afford their electric bill, the electric utility company is then selling less

electricity than before the demand charge was instituted. The electric utility then returns to the ACC for another rate increase as the

utility company is not making an 'adequate return on their investment'.

Yes, it is a vicious cycle.

5. Adding to the additional costs of a rate increase for the residential customer is also the rate increase being proposed for commercial operations. Once businesses are treated to this rate increase, they will increase the costs of their goods and services, and we the residential customers will get the enjoyment of paying additional costs for food, clothing, and services necessary so those operations can cover their costs but perhaps not be entitled to a profit.

I ask the members of the Arizona Corporation Commission to please represent all of the customers of UNS Electric, Inc. when considering the proposed rate increases. As a user I am not opposed to paying for the electricity I use. I, however, do not buy into the theory that we must pay more for electricity during certain hours of the morning, afternoon, and evening.

If UNS Electric needs a rate increase to justify their infrastructure improvements, etc, fine, set the rate on the kilowatts used and let's move

forward. Let the users regulate their own usage and pay for the electricity

they use and can afford

Bonnie Hughes

Lake Havasu City, AZ 86404

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/21/2016	Deborah Reagan	Telephone	Investigation
Comments entered for the record and filed with Docket Control.			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/21/2016
Opinion Number: 2016 - 130233 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/21/2016 1:27 PM

First Name: Ray **Last Name:** Bigler **Account Name:** Ray Bigler
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

This rate increase based on demand is a travesty. We are constantly being asked to conserve; use low energy light bulbs, buy energy efficient appliances, get solar panels, etc. etc. Then after we do all these conservation requests the utility is complaining that we are not using enough power and their revenues are down. For the consumer it has become a catch 22. We are damned if we do and damned if we don't. I personally have put in an energy efficient water heater, a new AC unit and added solar panels, all at great expense. Now the utility wants to figure a way to get more money out of my meager fixed retirement income after I have done everything in my power to decrease my kilowatt usage. This is unconscionable and should not be allowed. We should be rewarded for conserving energy, not penalized.

Investigation

Date:	Analyst:	Submitted By:	Type:
4/21/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/21/2016
Opinion Number: 2016 - 130224 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/21/2016 9:25 AM

First Name: Jessica **Last Name:** Bristow **Account Name:** Jessica Bristow
Address:
City: **State:** **Zip Code:**
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: Jessica Bristow [mailto:<<< REDACTED >>>]

Subject: DUMP DEMAND CHARGES!

I am totally opposed to this!!

This is the most unfair and expensive thing I have heard of. We live in a very poor county along with some of the hottest summer temperatures in the nation! How could you dare think to charge us the rate for the one hour we use the most energy? What a joke! Our electric is already sky high in the summer since its 115 degrees plus and now you want to make it even higher???

Jessica Bristow
Lake Havasu City Arizona

Date:	Analyst:	Investigation	Type:
4/21/2016	Michael Buck	Submitted By: Telephone	Investigation

Entered into the record and docketed. Closed.

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/21/2016
Opinion Number: 2016 - 130217 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/21/2016 8:14 AM

First Name: Davd Khalil **Last Name:** Jones **Account Name:** Davd Khalil Jones
Address: <<< REDACTED >>>
City: Lake Havasu **State:** AZ **Zip Code:** 86403
Cell: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Dear Chairman Little and all other members of the Arizona Corporation Commission: Follow-up to the April 18, 2016 public meeting in Lake Havasu City: I am a Lake Havasu City (LHC), UniSource (UNS) Energy customer. I spent 23 yeas as an electrical engineer for the Depart of Energy deigning and constructing emergency power plants. As an owner and operator of a roof mounted Solar Generation system, I will be directly affected by your decision on this change in utility rates and proposed residential demand structure. You need to watch UNS very closely. UNS has other motives with this proposal. Do not become the test case for peak demand residential metering for the nation. Following your opening statements I feel you will try to fairly represent the consumer interest in this matter. I would like to make the following comments: 1. You indicated that UNS was required to notify users of this meeting. It was apparent that this had not happened. I looked in to this and fond that UNS had sent to those customers, receiving statements by mail, a notice of filing in August of 2015. The customers using electronic billing received no notice, but could go to the UNS website and request to see notices sent to non electronic customers and then search through each months notices and find the notice of filing. This may meet the letter of the law but not the intent and provides no notice of local meetings. This is probably why the first meeting was held in a small room not expecting any one to know it was being held. 2. It was quite apparent that the citizens of LHC do not want to see their utility rates increase. They also do not want to be a test site for a peak demand rate suture. 3. It was clear to me that they want to pay for what they use and not have a base rate increase to cover operating and transmission cost. These overhead cost should be part of the unit cost of he power used. 4. It was evident that UNS was not really interested conservation. They want to make more money. The reasons they stated for needing the rate increases was; A. Conservation measures taken by customers use less power. B. Residences only being occupied part time lowered their income. (Snow bird's and Vacation homes don't use as much power) C. Roof top Solar PV generation systems don't use as much power. D. Business's failing and closing they don't use as much power. 5. One misleading statement that USN supporters made often was that owners of solar systems were not paying their share for connecting to the grid. They do not consider the capital investment that I had to make to install my system. In my case it was \$ 29,000.00. I did receive tax incentives of \$ 9,100.00 which will take several years to collect. This still leaves \$19,900.00 that I must earn back from utility bill savings. Based on a ten year pay back, I need to save at least \$165.84 per month on my power bill. Every time USN changes their rate structure it increase's my pay back time. According to the UNS estimate that a solar customer could still save \$60.00 a month under their new service charge, net metering, and peak demand charge it would take me 28 years to break even. With the present \$10.00 service charge and access to my excess peak time power in exchange for their excess off peak power (Net Metering), and the ability of USN to take credit for my solar generation system to meet their 22%, 2020 requirement for renewable energy I think I am paying more ha my fair share. 6. If the proposed rates are approved, I will have to add batteries to my system and go off the grid. This will be a net loss for UNS. 7. If the proposed rates are approved, It will also make the time of day rates ineffective due to the large up front service fee and the added energy cost adder due to peak rates. 8. It is probably a good move for USN to buy

Arizona Corporation Commission Utilities Complaint Form

the Natural Gas Generation facility to handle peak loading on their system. However adding a peak billing rate to residential billing is a very underhanded method to pay for it. It is clear that USN is using this to impact solar, part time and full time residences, by setting the time window to set the peak rate just beyond the time solar generator output is lowest and when residences need to use the most power (after work, school out, super time, washing, drying, showers and required air conditioning). 9. Recommendations: 1. Reject the added service charge. If a increase is justified it should be part of the energy rate. 2. Approve Adjustment of the energy rate if justified. Remember, they are selling energy not services. 3. Reject the demand metering. The new power plant should be paid for with energy cost. 4. Recommend USN share the pain of the recession with the rest of us by accepting a lower rate of return and truly encourage energy conservation and us of disturbed solar energy. Thank you For your consideration David Khalil Jones

Investigation

Date:	Analyst:	Submitted By:	Type:
4/21/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 4/20/2016
Opinion Number: 2016 - 130185 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/20/2016 10:05 AM

First Name: John **Last Name:** Doyle **Account Name:** John Doyle
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am against the proposed rate increase being sought by Unisource for the following reasons. 1. The current proposal is to allow billing based on a "high hour" demand. My hobbies include machine work and welding. My current welder is on a 200 AMP circuit, each side being 100 AMPs. I do a lot of work for friends and relatives and do not charge for the service. Basing my consumption on my use will unfairly penalize me. 2. I am retired, as is my wife. This means we are on a fixed income but, then again, EVERONE is on a fixed income! I know of not one person that can ask or obtain a raise from their current employer. An arbitrary increase based on single hourly use will be devastating for just about everyone in our circle of friends and relatives. 3. We live in the desert! Hourly use is naturally going to spike at almost all times of the year due to the uniqueness of our climate. A simple case of high pressure during even winter months can cause air conditioners to go into high consumption mode as can the cold snaps we have experienced in the last few years including an actual snow storm two year ago. 4. In most business models a customer who purchases more product is rewarded with a discount, not an increase in the cost of said product. For years the citizens of almost every state have been goaded into the environmental movement and all but shamed into conserving fossil fuels, water, and electricity. For their efforts the utility companies has done nothing but complain they need to raise their rates to offset the cuts they so vociferously stated to us. Additionally, those who actually use more that these companies think is reasonable are not given a bulk discount. Rather, they are penalized for failing to "do their part". I have personally received a few "nasty grams" telling me I use more electricity that some of the surrounding houses. Then again, a lot of them are vacant or weekend rentals. Hardly fair, in my opinion. 5. Along the lines of the above paragraph is the never ending question of why the utility companies do nothing to institute a slow growth program. It makes no sense to continue to claim we are running out of water and electricity while standing by silently while building permits are being handed out like Halloween candy. This is especially true in this city with their never ending thirst for the tourist dollar at the expense of quality of life. 6. I understand that this particular type of increase will require new meters to be installed. I have seen nothing to date regarding the financial impact this will have on us or our power company. And since I'm still waiting for the promise of our power lines to be buried, I'm pretty sure I wont be hearing anything soon. The rate structure should not be based on an artificial number based on singular use. This is akin to a restaurant charging extra because the patron ate the fries before the cheeseburger. Makes about as much sense as a soup sandwich to me, my wife, and my friends but; we could be wrong. Thank you for taking the time to read my concerns. John Doyle

		Investigation	
Date:	Analyst:	Submitted By:	Type:
4/20/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 4/20/2016
Opinion Number: 2016 - 130191 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/20/2016 10:09 AM

First Name: Bettye **Last Name:** Spates **Account Name:** Bettye Spates
Address: <<< REDACTED >>>
City: LAKE HAVASU CITY **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am not against a small hike that is based on the exact amount of wattage we use but, I strongly oppose a raise based on peak hour usage. As many in our community, my husband and I are on a limited income that is already stretched to the limit. Also, the businesses and recreation areas (public golf courses) ,who are in a better position to afford an increase, would be given lower special rates and discounts. I find this practice of doing business unethical. Please consider what the proposed raise would do to the elderly citizens of whom many must already choose to buy medication or food. My husband and I are both on medical oxygen and must run our AC even on days that may not require it but, if the wind is blowing hard or the pollen count is high, we must do so to avoid an asthma attack. I am praying that you will not vote yes on this proposal. I am, Bettye Spates

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/20/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 4/20/2016
Opinion Number: 2016 - 130194 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/20/2016 9:48 AM

First Name: Patty **Last Name:** McCredie **Account Name:** Patty McCredie

Address:

City: Flagstaff **State:** AZ **Zip Code:**

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

***** DEMAND CHARGE *****

She is opposed to the proposed 'demand charge'.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/20/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 4/19/2016
Opinion Number: 2016 - 130190 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/19/2016 4:51 PM

First Name: Lynette **Last Name:** Corner **Account Name:** Lynette Corner
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

From: Lynnette Comer [mailto:<<< REDACTED >>>]

Sent: Monday, April 18, 2016 3:18 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Mohave County utility rates..

Lynnette Comer

<<< REDACTED >>>

Lake Havasu city, Az. 86403

I am stunned that this utility rate jump is even being talked about. How is it possible that they can be permitted to to put this plan into action. This rate hike by UES is unfair and everyone knows it. we don't have the choice of another utility. I guess this will be the straw that breaks the camels back. I love Arizona, I have lived here since 1986. I have been at the same job for 18 years, I own a home, I am not married. A single woman can barely get by, I don't have anyone to split the cost with. If the AZCC allows UES to implement these changes, Mohave County will become a wasteland. Everyone will move away and the homes and businesses will fall apart.

please represent us in this fight. we can't afford to line the pockets of the utilities company any more than we do.

thank you for your time.

Lynnette Comer

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/19/2016	Trish Meeter	Telephone	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 4/19/2016
Opinion Number: 2016 - 130156 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/19/2016 4:00 PM

First Name: Judy **Last Name:** McClintock **Account Name:** Judy McClintock
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

UNS does not need to implement a demand fee....their parent company in CANADA is reprting record high divided earnings...THEY DON'T NEED MORE MONEY!!!! Those of us paying them for energy need our earnings more! This is all about greed and anti-solar energy!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/19/2016 docketed	Trish Meeter	Telephone	Investigation

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 4/19/2016
Opinion Number: 2016 - 130157 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/19/2016 4:05 PM

First Name: Linda **Last Name:** Vidal **Account Name:** Linda Vidal
Address: <<< REDACTED >>>
City: Lake Havasu city **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I have owned my home for 27 years and live here full time. I bought here because I am a widow on a limited pension and just put all of my savings in the last few years into insulating my home and all new windows to be able to afford the utilities when I could no longer work. Well the savings are spent and I no longer am able to work so every dollar counts now and I barely have money for food at the end of my bills. Now I understand you want to raise our electricity bills and make it impossible for disabled people who stay home 99% of the time to be able to do so. I'm not able to go shopping or elsewhere as I've heard said during your peak hours and to hear that being careful with my usage beyond your peak hour penalties not making a difference is just unacceptable. I am a Veterans widow and deserve to spend my last years comfortably in the home that his life insurance helped me purchase. I need the cooler air during the summer to breathe with my COPD. You are forcing a lot of stress on a lot of us older people who keep this town on the map. Your monopolizing by being the only electric company will not be tolerated. As you saw at the first meeting there was an incredible amount of people willing to stand up to your request to dig deeper into our pockets. And at the meeting today I'm sure it will be the same. I am unable to attend due to my physical challenges but I moved here knowing I would be able to squeak by financially as opposed to being in California and now your messing with 27 years of planning. I Also take care of my older brother who has dementia so getting out of the house is a major challenge and an extreme hardship to limit our use to accommodate your peak hours of less usage. we are careful with overuse of the electricity but what you propose is absurd. I will fight you to the end along with the many people I have as friends against this change. Your monopoly is unacceptable. I am being a lady today but will do all I can to oppose your changes. Thank you for your time.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/19/2016	Trish Meeter	Telephone	Investigation
docketed			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 4/19/2016
Opinion Number: 2016 - 130158 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/19/2016 4:07 PM

First Name: Pamela **Last Name:** Espey **Account Name:** Pamela Espey
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

My electric bill already sky rockets during the summer months and I do my best to limit my usage. We live in an area where temperatures soar during the summer months and there is not a lot of options for reprieve from the heat. This proposal is taking advantage of the fact that we live in an area of extreme temperatures. On top of that we also live in an area where we do not have access to alternative power sources such as natural gas. I do not have the option of using a gas oven to prepare meals for my family or to dry my clothes our house is 100% electricity ran as is many homes in the Lake Havasu area. We are already gouged on sewer expenses and the cost of utilities is outrageous. This proposal would also deter people from using solar energy, we need to be encouraging people to use clean energy sources not punishing them.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/19/2016 docketed	Trish Meeter	Telephone	Investigation

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 4/19/2016
Opinion Number: 2016 - 130159 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/19/2016 4:34 PM

First Name: Leonard **Last Name:** Dodge **Account Name:** Leonard Dodge
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Sir: I have been a citizen of LHC for 33 years, and want you to know that I am against the proposed "demand electric rate" asked for by UNSE. I live on the street where the power lines came crashing down in Aug 2014, and was told by a Tucson Electric engineer that those poles were very old and should have been changed out a long time ago. I don't know how long a wooden telephone pole is supposed to last, but they were in place when I built my house. So, UNSE's claim that they are trying to revoup the cost of the 2014 repairs should not be at the cost of Lake Havasu residents. I attended your meeting at the Lake Havasu City Aquatic Ctr and found the commission to be very unprepared. The sound system failed and the commission's flyer lacked any useable information. I would expect the AZCC to be fair to the citizens it represents and not the company asking for a rate/demand increase. I vote for you to look out for my best intrests, and not the UNSE's. I'm sure you commissioners live on the Phx area, and do not have to worry about a Canadian company ripping them off. Thank You. Leonard Dodge

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/19/2016 docketed	Trish Meeter	Telephone	Investigation

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 4/19/2016
Opinion Number: 2016 - 130180 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/19/2016 2:58 PM

First Name: Chaplain J A **Last Name:** Johnson **Account Name:** Chaplain J A Johnson
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Commissioners, As an honorably retired disabled military member who was forced to retire 05 months sort of 20 years on active duty, I can attest to the fact that these planned increases by UNS would indeed create severe hardships. Not only to myself but to many in the same position here in LHC. The only income I am able to provide my household is VA disability. I was receiving retirement of approx \$175.00 as well, but that has since been stopped. I barley have enough funds to cover rent, utilities, insurance, etc., as it is. Even if I was able to find a home w/a lower rental rate, I am not in a position to pay the first month, last month, & security deposit. Those of us on these types of fixed incomes would be greatly affected in a very negative way. Not to mention it is totally unethical plan put forth by UNS. We here in LHC have already been hit by the largest ISP here, Suddenlink, earlier in the year. I use them strictly for internet access w/no cable or landline attached. In today's world the internet is a must. As said as that is to say. Communication with lawyers, VA, SSA, and various doctors is vital. If approved this would just be another kick to us while we are already down. Thank you for your time and consideration.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/19/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 4/19/2016
Opinion Number: 2016 - 130175	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 4/19/2016 2:56 PM	

First Name: Dorothy	Last Name: Raymer	Account Name: Dorothy Raymer
Address: <<< REDACTED >>>		
City: Lake Havasu City	State: AZ	Zip Code: 86406
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)*

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Referring to the proposed raise in electricity rates based on the day of the month which has the highest usage: 1. Would you also approve putting a monitor on our vehicles and charging for gasoline based on the highest-hour usage? 2. Would you approve allowing groceries to be priced by charging for the day or hour that we eat the most (if that were possible)? 3. Are you approving to charge the highest rate to the working mom, who dashes home... turns up the air conditioner that has been off all day to save money. Then she puts in a load of wash; turns on the oven to bake a birthday cake for her 16 year old son who just got in from football field and takes a shower; turns on the TV to catch up with the election while she cooks dinner; loads and runs the dishwasher; helps her 12 year old with her homework on their computer; puts her younger children in the tub and washes them; turns down the air conditioner and starts all the ceiling fans for the night? Believe me, this is not an exaggeration. And this is her highest time of electrical usage, isn't it? CONCLUSIONS AND SUGGESTIONS are: I am TOTALLY AGAINST this plan, although we are retired and personally can afford to pay for an increase in rates. There must be a better way. Whoever came up with this plan needs to go back to the drawing board. Let's pay for only what we use. An argument could be made for a surcharge (if really NECESSARY) that would be applied to homes over a specified square feet of interior space --- although the Real Estate industry would certainly squawk! And I guess they have more clout than a working Mom. Thanks for giving this some more thought.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/19/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 4/19/2016
Opinion Number: 2016 - 130173 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/19/2016 2:54 PM

First Name: Todd **Last Name:** Butler **Account Name:** Todd Butler
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>> **Home:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

5 Points on the UNS Rate Proposal: 1) The UNS request for a demand charge has too many undefined costs and issues. UNS needs to fully document the costs to implement such a charge, how those costs will be recovered, specifically how the demand charge will be calculated and how it will be billed and for what periods the demand charge billing will be in effect. Please do not give them a blank check for a vague description. 2) Residential customers typically have no idea about the electrical load in their households. There is no way proposed (other than a vague promise to give 3 months of consumption data to consumers) for consumers to understand energy consumption and manage load. Any implementation of demand charges should be accompanied by the installation (and education for use) of real time load monitoring meters and load sharing devices for residential customers at cost (ideally no cost to consumers). Until points 1 and 2 are met, any request for demand charges should be off the table. 3) I have invested approximately \$53K (pre-tax) in solar for my house and RV. Without a lot more independent data and studies, I do not buy the utility assertion that solar and DG shifts costs to non-DG consumers. Particularly in hot summer months, solar should offset peak demand from the utility. While I would be grandfathered into the current rate proposal, I am against any change in netmetering as it will negatively impact additional solar/DG installations. 4) I understand that a utility needs to make money to have a reasonable regulated rate of return on investment. However any rate design needs to be fair and to comprehend the changing mix of central distribution vs DG to allow the continued growth of DG. 5) Finally, any rate increase granted or changes to existing rate design, should be effective with the date of the change, it should not be retroactive. Thank you for listening.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
4/19/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 4/19/2016
Opinion Number: 2016 - 130162 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/19/2016 2:52 PM

First Name: Carla **Last Name:** Duarte **Account Name:** Carla Duarte
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am on the level pay plan due to the high costs incurred during the summer months and I cannot afford to pay more than what I already am all year long. It's ridiculous to raise the rates in Mohave County when a lot of people are barely making ends meet with the low paying jobs that are here and a lot of seniors are on fixed incomes. A lot of people here are at or below the poverty level and need financial assistance to pay their utility bills as it is. We live in the desert and for 3-4 months out of the year we hit triple digits. Think about those who cannot afford to pay the proposed rate increases, senior citizens on fixed incomes, single moms and dads who barely make enough money to give the bare necessities to their children, families who at or below the poverty level...is Unisource going to let them die because they can't afford to keep their air running while it's unbearable outside?

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/19/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 4/19/2016
Opinion Number: 2016 - 130160 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/19/2016 2:50 PM

First Name: ANDREA **Last Name:** SMITH **Account Name:** ANDREA SMITH
Address: <<< REDACTED >>>
City: LAKE HAVASU CITY **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Unisource, having a monopoly in this market, is seeking to increase revenue at the expense of the home owners, many of which are on fixed incomes. WRONG. They say they cannot survive without it. FALSE. Their other agenda is to shut down residential solar. Nevada tried this and ended up in the courts. Unnecessary expense. Bad for the environment. Bad for the economy. If they don't want solar users on the grid, then allow us to install systems that store for OUR use, the excess energy generated.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/19/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 4/19/2016
Opinion Number: 2016 - 130169 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/19/2016 3:00 PM

First Name: Jeffrey **Last Name:** Ranney **Account Name:** Jeffrey Ranney
Address: <<< REDACTED >>>
City: LHC **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

The proposed rate increase places too big a burden on our residents with a fixed income, of which there are many. If the electric company is feeling the pinch of solar power, then perhaps they should expand into solar, rather than become the next Block Buster or Radio Shack.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/19/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/13/2016
Opinion Number: 2016 - 130080 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/13/2016 9:16 AM

First Name: B. and Gerald **Last Name:** Manderscheid **Account Name:** B. and Gerald Manderscheid
Address: <<< REDACTED >>>
City: Tucson **State:** AZ **Zip Code:** 85715
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

This is ULTIMATELY a general opinion regarding rate increases, and solar power. When TEP sold to Unisource, users were told there would not be a rate increase for five years and yet a 10% rate increase popped up almost immediately. This on top of the fact that once again a poorly run state is short of money, so once again the cities and counties tap the homeowner because money does not trickle down from Phoenix. And then the water, conserve, we do and they raise the rates because they don't have enough money. Rob the homeowner to pay the rich. This kind of increase and this tax burden are overwhelming Southern Arizona taxpayers who mostly have low paying jobs at call centers or in service jobs paying minimum wage, while the cost for every service and every item in the store climbs. We can't take much more. We can't sit by and watch corporations being handed tax reduction while we struggle to keep our remaining police and fire and other public services, already poorly funded. Our education is a disgrace, choked to death while charter schools flourish under the grand plan to privatize education. We don't want it. We don't want special favors for private schools who get up to \$1250 per person dollar for dollar tax breaks. We don't want raises on every service, every product to stave off corporations paying their fair share, or a small increase in state taxes for every person living in the state. The biggest disgrace, next to a "fairness tax" slapped on people in certain school districts, is the charge on solar power -- Solar power comes from the sun. In most states the utility company buys any excess when more solar power is generated than used. Not Arizona. Our ACC decided we should pay a penalty for NOT polluting. Perhaps at your next meeting about rate increases or solar panel charges, you would like to go on television and explain to the people of Arizona why a 10% utility bill increase is appropriate in a year when seniors were not even given a CPI increase because the government claims there was no change. The price of gasoline led much of that, which is crazy nonsense since a majority of Arizona's seniors no longer drive. Utilities charge us to read our meters, drive from our house to the next house, pay for their gas to pick up our garbage, and come down our street. Now they are finding a way to not even have to come out and read your meter. Will we still have a gasoline and a service charge? What happens to all of those small charges we pay that add up on our bill? SOLAR SHOULD BE FREE AND UNISOURCE SHOULD STICK TO THEIR PROMISE!

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/13/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/19/2016
Opinion Number: 2016 - 130183 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/19/2016 2:03 PM

First Name: Alletta **Last Name:** Ashley **Account Name:** Alletta Ashley
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Commissioner's please oppose Unisource's rate increase. I am on Social Security and it is my soul income. I just can't afford anything to change in my budget. Please consider my request. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/19/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/18/2016
Opinion Number: 2016 - 130102 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/18/2016 11:08 AM

First Name: Steve **Last Name:** Petrangelo **Account Name:** Steve Petrangelo
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Double my electric bill? We live in the desert and as a result are forced to use a lot of power to keep ourselves comfortable. My bills are already high, please don't allow the company to make my use of electricity unaffordable.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/18/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/18/2016
Opinion Number: 2016 - 130152 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/18/2016 3:50 PM

First Name: Linda **Last Name:** Reid **Account Name:** Linda Reid
Address:
City: **State:** **Zip Code:**
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Good morning,

I'm writing this to make it known that I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly.

Electricity bills are higher here than most places in the country already due to the climate we have here, and any increase will be far too much for most of us to afford.

Sincerely,

Linda Reid

Lake Havasu City

		Investigation	
Date:	Analyst:	Submitted By:	Type:
4/18/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/18/2016
Opinion Number: 2016 - 130150 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/18/2016 3:43 PM

First Name: Gregory T. **Last Name:** Pakes **Account Name:** Gregory T. Pakes
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Dear Commission,

I am against the proposed rate hike Unisource is proposing for Mohave County. We are retired and we live on a fix income and will not be able to afford the rate hike that has been proposed to the Commission. Please review these proposal with a fine tooth comb.

I hope you all make the right decision and turn down this rate hike!

Sincerely,

Gregory T Pakes

<<< REDACTED >>>

<<< REDACTED >>> , AZ 86404

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/18/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 4/18/2016
Opinion Number: 2016 - 130147 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/18/2016 2:25 PM

First Name: Mary Ann **Last Name:** Mayes **Account Name:** Mary Ann Mayes
Address: <<< REDACTED >>>
City: Golden Valley **State:** AZ **Zip Code:** 86413
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Caller opposed to increase in Unisource rates and any implementation of a demand charge due to low income

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/18/2016 docteted	Trish Meeter	Telephone	Investigation

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter	Phone: 602-542-0622	Opinion Date: 4/18/2016
Opinion Number: 2016 - 130141	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 4/18/2016 11:38 AM	

First Name: Bob	Last Name: Morrow	Account Name: Bob Morrow
Address: 4305 N. Arizona St		
City: Kingman	State: AZ	Zip Code: 86409

Company: Unisource ** Energy Services (UNS)*	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

From: "Boomer" Bob [mailto:netbob928@gmail.com]

Sent: Thursday, April 07, 2016 12:33 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Rate Increase for Mohave County

Hi; I would just like to add my voice to the many others who oppose any kind of energy rate hike. It seems like the rates are already higher in Kingman than they were in Havasu when I lived there. In a country with runaway inflation, stagnant low wages, and low fixed incomes; keeping the rates as low as possible is an imperative.

Please do not increase our rates.

Thank You,

Sincerely,

Bob Morrow

Kingman, AZ 86409.

Virus-free. www.avast.com

Date:	Analyst:	Investigation	Submitted By:	Type:
4/18/2016	Trish Meeter	Telephone		Investigation
docketed				

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 4/18/2016
Opinion Number: 2016 - 130143 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/18/2016 11:55 AM

First Name: jon **Last Name:** dodge **Account Name:** Jon Dodge
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: jon dodge [mailto:jdodger40@yahoo.com]

Sent: Thursday, April 07, 2016 10:20 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Rate Increase

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly.

Jon Dodge

2891 Cypress st

Kingman az 86401

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/18/2016	Trish Meeter	Telephone	Investigation
docketed			
