

PHOENIX, AZ

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I. INTRODUCTION

The Fresh Produce Association of the Americas ("FPAA") intervened in this matter on behalf of its members who have experienced significant financial hardships as a result of UNS Electric, Inc.'s ("UNSE" or "the Company") recent shift in rate design for customers in the Large General Service class. FPAA members make up the bulk of the produce import industry in Nogales, Arizona—a vital economic driver for an already economically depressed Santa Cruz County. Since UNSE's last rate case, many FPAA members' energy costs have risen so dramatically that they are now facing the serious dilemma of whether to move their operations out of UNSE's service territory. FPAA opposes UNSE's current application for an additional rate increase on the newly proposed Medium General Service Class, and asks that the Arizona Corporation Commission consider FPAA members' unique load profile as FPAA seeks relief from an inequitable rate design.

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II. BACKGROUND

In Decision 74235¹ the Arizona Corporation Commission, in addition to 17 approving a 9% increase over adjusted test year revenue, approved a new large 18 general service tariff for UNSE, which included a ratcheted demand provision 19 ("demand ratchet") that would adjust the monthly billing demand to the maximum 20 of either the monthly metered demand or 75% of the greatest demand in the 21 preceding 11 months. That demand ratchet came about as the result of settlement negotiations in which neither FPAA nor any other representatives of the Nogales 22 23 produce industry participated. Prior to that decision, UNSE had never before used 24 a demand ratchet to recover fixed costs from its large commercial customers.

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¹ Decision 74235, Docket No. E-04204A-12-0504, December 31, 2013. 00144975

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1	Being unfamiliar with demand ratchets and wholly unsuspecting of the impact it
2	would have on FPAA member operations, FPAA chose not intervene in UNSE's
3	previous rate case.
4	When asked at hearing about UNSE's philosophy of designing demand
5	charges that are "fair and equitable" for different customer classes, UNSE witness
6	Dallas Dukes stated:
7 8 9 10	[W]e know the costs are incurred by the system, and those are allocated to that customer class. And the most fair and equitable way to present that to the customers is in a manner that gives them the price signals based on how those costs are incurred, and then to step back and look at the bill impacts and how they are being charged now and make sure that we are not giving them – we are not making such significant changes that they cannot understand their bill and they cannot control their bill.
11 12 13	It starts to give them that information and gives them the opportunity to control their bill and – but not in a manner that's so punitive in its initial change that it is not fair to them. ²
13	Since the rates approved by Decision 74235 went into effect on January 1,
15	2014, many FPAA customers have experienced a rate impact of 20 to 30 percent
16	as a direct result of the demand ratchet. This rate impact is greater than was
17	intended by the rate design approved by the Commission in Decision 74235. In
18	the present case pending before the Commission, UNSE proposes additional
19	increases in customer charges and demand charges, as well as a new cost-
20	allocation methodology, which will only serve to further exacerbate the problems
21	being faced by FPAA members. Although fuel prices are currently historically
22	low, FPAA believes that the proposed increases in UNSE's non-fuel rate
23	components (i.e., the basic service charge, the demand charge, and the energy
24	delivery charges) will result in an additional rate increase of at least 2-5% for the
25	typical FPAA member.
26	² Hearing Transcript, p.1905, line 22—p. 1906, line 17. 00144975

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1	At hearing, UNSE's CEO David Hutchens was asked by several parties	
2	about potential "unintended consequences" of the Company's rate designs. At one	
3	point, Mr. Hutchens was asked directly if customers experiencing 20 to 30 percent	
4	rate increases qualified as an unintended consequence. He responded that, "From	
5	an unplanned perspective, if there was a very drastic increase, yes, that would be	
6	an unintended consequence. If it affected a particular class, that's indeed what	
7	we're looking for." ³	
8	During these proceedings UNSE has repeatedly touted the need to attract	
9	new businesses to its service territory, and avoid the loss of additional large	
10	customers. Yet, as expressed in FPAA's Direct and Surrebuttal Testimony, many	
11	FPAA members have been forced to consider relocating their operations due to	
12	unmanageable energy costs resulting from UNSE's recent rate changes, namely	
13	the demand ratchet. When asked by Judge Rodda at the hearing about this shift to	
14	Texas, FPAA witness Lance Jungmeyer stated:	
15 16	[T]hey talk about it more and more every year. We are not necessarily seeing them close up shop in Nogales. What we are seeing is that they are diverting a significant amount of growth.	
17	As was pointed out by UNS's attorney, the [Arizona] industry is growing	
18	and has grown about 15 percent, I would say, during the period that was mentioned in that exhibit. What we have seen is, during that same time,	
19	Texas has grown by leaps and bounds. They re promoting a very conducive environment, and they have worked hard to create that within	
20	their state. And we in a sense are always trying to match that or excee that in order to keep our business competitive in Arizona and maintain. ⁴	
21	At the public hearing conducted in Nogales on March 22, 2016, several	
22	representatives of very large FPAA businesses spoke on record to Chairman Little,	
23	Commissioner Burns, and Commissioner Tobin about the pressure they feel to	
24	move to Texas-a state whose regulatory body, the Texas Public Utilities	
25 26 ERS &	$\overline{{}^{3}}$ Hearing Transcript, p. 339, lines 8-14. 4 <i>Id</i> , p. 3019, lines 2 - 15. 00144975	

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1	Commission-has gone to great lengths to protect counter-seasonal produce		
2	import businesses from the unfair and punitive nature of demand ratchets. These		
3	sophisticated and experienced business owners, whose companies directly or		
4	indirectly contribute to over 4,000 jobs in Santa Cruz County, expressed		
5	frustration with the ratchet-inflated summertime bills they now are forced to pay		
6	to UNSE. They very bluntly stated that it no longer makes economic sense for		
7	them to invest new money in Nogales. Their dollars are better spent in the much		
8	more regulatory friendly environment of Texas.		
9	When questioned about this topic, Mr. Hutchens stated the following:		
10	Q. [I]s there an overall impact or rate impact or percentage increase on large commercial users that you would feel is excessive or counter to your stated goals of attracting new businesses, or even		
11	to your stated goals of attracting new businesses, or even maintaining the ones you already have?		
12	A. There is. There isn't a hard and fast percentage, but you know it		
13	when you see it.		
14	Q. Generally if you were aware of specific rate design measures that were directly contributing to a large customer base of commercial		
15	users leaving the service territory, would you deem that an unintended consequence of that rate design?		
16	A. Yes.		
17	Q. And if that were happening, would the company look for options to mitigate the loss of those businesses if it could be done in a		
18	reasonable manner?		
19	A. Yes.		
20			
21	III. ARGUMENT		
22	A. <u>Demand charges should reflect a customer's contribution to the</u> overall system peak.		
23	Throughout its written testimony and at the hearing, FPAA has repeated		
24	asserted that its members generally do not contribute to UNSE's overall system		
25	peak demand the same way the rest of the businesses in the Large General Service		
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1	(and newly proposed Medium General Service) class do. As FPAA witness Lance		
2	Jungmeyer pointed out:		
3	Octob	A members provide refrigeration services primarily in the periods from per through June. And the facilities go almost entirely dormant from	
4	July through September. We are considered a counter-seasonal industry." ⁵ And when you look at the overall demand of the industry with high peaks in the wintertime and low valleys in the summer, it would seem that we provide an involuntary demand-side management benefit to UNSE in the system by reducing their demand here in the hottest months of the year when they face, when most of Arizona's customers face difficulty and expense. ⁶		
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6 7			
8	Nucor's expert witness, Dr. Jay Zarnikau, very aptly explained how		
9	demand ratchets, and demand charges in general, should be reflective of cost		
10	causation pri	nciples as they relate to a utility's peak demand:	
11	A.	Based on the theory of cost causality adopted by the utility, to which	
12	I	I pretty much agree, the utility incurs generation capacity costs and transmission capacity costs based on peak demands, what the peak demand is and peak demand needs. Yet, when they designed the	
13		demand charge applicable to your clients and my clients, it is a formula. It is based on a minimum demand It is based on	
14 15		one half the demand during off-peak periods, and it is based on a demand within a very large on-peak period.	
16		If truly the company believes that capacity costs of generation or transmission are really caused by peak needs, the system peak, then	
17		that formula just doesn't seem very relative, seems out of line with their theory.	
18	Q.	So in your opinion, the demand charges or, in this case, the demand	
19		ratchet both of us, or my clients and your company, are subjected to, you believe it should reflect the true contribution to the system peak?	
20	A.	1	
21	A.	Yes. Yeah. We have, I guess, a different solution to the problem similar problem. As I understand your members don't really cause or contribute that much to an August or July system peak. You are	
22		on during June, that's	
23	Q.	Correct.	
24	А.	By the company's definition that's one of the peak months, but I am	
25 26 ERS &	⁵ Hearing Transcript, p. 3005, line 24—p. 3006, line 3. ⁶ Hearing Transcript, p. 3006, line 20—p. 3007, line 1. ⁰⁰¹⁴⁴⁹⁷⁵		
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somewhat sympathetic to the situation your members are in. You also do not really contribute that much to the annual system peak, as it should be defined, as a narrow window of hours. Yes.⁷

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3	When FPAA members get charged according to the same demand ratchet		
4	formula as all the rest of the customers in their class, even though FPAA members		
5	don't contribute anywhere near as much to the system's overall peak summer		
6	demand as other in that class, FPAA members will inevitably be subsidizing the		
7	rest of the class during the summer. When asked by Judge Rodda about the unfair		
8	intra-class subsidies Nucor alleges it is paying in the Large Power Service class,		
9	Dr. Zarnikau replied, "And as I mentioned, it is kind of a similar situation to the		
10	Fresh Produce group. They are not operating during the summer peaks, yet they		
11	are paying demand charges as if they were."8		
12			
13	B. <u>FPAA members' load characteristics are unique to UNSE's system and therefore warrant unique rate treatment.</u>		
14	UNSE has acknowledged that despite its best efforts when designing the		
15	demand ratchet during the last rate case, some FPAA customers were inordinately		
16	harmed. Speaking of the previous rate case, UNSE witness Craig Jones stated:		
17	I believe when we changed the rates in the last case, we identified		
18	almost 80 percent of the customers in that class actually were either neutral or took a benefit of the rate design. There were 20 percent		
19	or so that were not benefiting from the rate design. And obviously, the customers you're referencing fell in that 20 percent. ⁹		
20	Considering their importance to UNSE's customer base and the greater Nogales		
21	economy, FPAA is asking that UNSE, or the Commission, take affirmative steps		
22	to correct the inordinate impacts FPAA members have experienced. As pointed		
23	out throughout these proceedings, there are models for fairly treating large		
24	7		
25	⁷ Hearing Transcript, p. 2420, line 4—p. 2421, line 11. ⁸ <i>Id</i> , p. 2436, line 13-16.		
	⁹ Hearing Transcript n 2054 lines 17-13		

26 ⁹ Hearing Transcript, p. 2054, lines 17-13.

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1	counter-seasonal customers such as those FPAA represents. Texas has created a			
2	minimum load-factor threshold for industries such as the seasonal produce			
3	industry, be	industry, below which demand ratchets cannot be applied. FPAA sees no reason		
4	why a similar approach could not work in Arizona.			
5	On cross examination by Judge Rodda, UNSE witness Craig Jones was			
6	asked about FPAA's concerns and whether the Company had considered different			
7	rate relief options for them:			
8 9	Q.	If we take as true their statements about how important they are to Santa Cruz County, and I do know Santa Cruz County is tough. It's a tough place right now. And I think		
10		the company is cognizant of that and wants to help with your economic development rider.		
11	А.	You're absolutely right.		
12	Q.	So can they be a separate class and treated somehow		
13		differently than other large users?		
14	A.	Absolutely. And to your comments, yes, we are very sympathetic to that class. We would like to do what we can That is absolutely an option, as you mention. We		
15		had chosen not to do that because there are a lot of subgroubs that would like to have their own special rate.		
16 17		I think we have all the $-I$ believe $-I$ think I can say this.		
18		We have the intent of trying to do something to help alleviate their concerns. It does – it may or may not		
19		ultimately result in a cost being shifted to another class if we can get creative enough to accommodate some of the concerns they have and not result in a cost shift.		
20		Obviously, that would be the preferred method.		
21		But yes, we would be very much interested in dealing with – not dealing with, trying to work out an option for them. ¹⁰		
22				
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25	10 1.1 - 200	$\frac{1}{11}$ line 5 = p. 2662 line 24		
26 Lers &	10 Id, p. 2661, line 5—p. 2662, line 24. 00144975			
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1	C. <u>Demand ratchets disincentivize investment in energy conservation</u> technologies.		
2	Faced with the reality of rapidly increasing energy costs, many FPAA		
3	members have looked to large solar distributed generation ("DG") installations for		
4	relief. However, because of the demand ratchet, the expected savings from solar		
5	have been greatly diminished. Normal residential solar customers have the benefit		
6	of accumulating net-meting credits during the off-peak winter months, which are		
7	then used to help offset higher on-peak summertime power bills. However,		
8	counter-seasonal users like FPAA members lose out on that benefit because the		
9	credits they accumulate during their non-operating summer months are swept or		
10	reset, per Commission rule, right when their operations are beginning to ramp up		
11	again in the fall. Thus, FPAA members have to hope that their solar installations		
12	will provide a net savings to them during the winter, either by reducing their real-		
13	time energy costs or by reducing their demand. In many instances, solar does		
14	neither.		
15	On cross-examination, UNSE witness Craig Jones was asked about the		
16	interplay between energy charges and demand charges as it relates the practicality		
17	of commercial scale DG installations for customers like FPAA members:		
18	Q. Now I'm certainly not a solar expert, and there's plenty of people in this room who could correct me if I'm wrong. But		
19	what I'm told is that, at least for commercial scale solar, due to the low fuel prices today, the monthly lease charges that		
20	those commercial users are being charged is roughly equivalent to what the energy costs would have been charged		
21	by the utility. Do you have any reason to dispute that?		
22	A. I honestly could not dispute or support it		
23 24	Q. And that's fine. If that is true, someone investing in solar would have to hope for some benefit, not on the energy side of the equation, but more on the demand side of the equation, correct?		
25	A. To what end?		
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1	Q.	If you're not going to save on the energy costs on the bill because essentially you're paying the same amount of money towards your lease that you would have been paying towards the	
2 3		company, you would have to hope that the solar panels reduce somehow your demand and save you on that side of the equation,	
		correct?	
4	A.	I guess it depends on what your end goal is in installing solar.	
5 6	Q.	Would you agree that the end goal for most would be to save money, right? If that was your end goal, I should say. Some may have other goals. If your end goal was to save money for your	
7		commercial facility?	
8	А.	There are a couple of assumptions in there you would have to make. I mean if in fact it did offset – if the cost of the lease,	
9		assuming that was a reasonable price to begin with, is actually such that the energy savings negated and nothing more, and your	
10		end goal would have been to actually create savings, then doing something to mitigate any demand charges would be your next option.	
11		•	
12	Q.	Okay. So under that framework, if your demand for the company, for the user ultimately fell outside of the window or your peak demand fell outside of the window when solar was peaking or most	
13 14		productive, say at 6:00 p.m., the sun has practically gone down, and you're subjected to a demand ratchet, essentially that solar wouldn't provide you much benefit on the demand side either, would it?	
15 16	А.	It depends on what other actions you took in combination with the solar. Solar itself may not. ¹¹	
10	Ear a residential DC sustamon the respired impact of an untimply result in		
	For a residential DG customer, the negative impact of an untimely peak in		
18	demand will only be felt for one month, at which point their demand calculation is		
19	reset. For FPAA members, however, the demand ratchet continues to inflict the		
20	pain of an untimely spike in demand for an entire year! And since demand		
21	charges make up such a large portion of FPAA member bills, the pain can be		
22	substantial. Even if FPAA members invest in demand side management		
23	equipment to help mitigate costly spikes in demand, they won't be able to realize		
24	any benefit from that investment for another 12 months—assuming no unusual		
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26	¹¹ Hearing T 00144975	ranscript, p. 2682, line 22—p. 2684, line 15.	

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operational conditions or system events force them to bypass that equipment thus pushing the timeline out further.

3 At hearing, UNSE expert witness Dr. Edwin Overcast gave a perfect 4 example of how a large commercial customer may fail to realize the benefit of 5 investing in energy conservation measures. He spoke of a tennis facility whose 6 owner was very disappointed when he installed skylights on the facility but failed 7 to see the anticipated savings on his bill. Dr. Overcast told the owner that he had 8 failed to "recognize there was a demand charge in there, and [he] made the wrong 9 decision."¹²

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UNSE's Economic Development Rider should be flexible enough to include FPAA members.

UNSE has proposed an Economic Development Rider ("EDR") that would 12 provide discounts to new and existing customers that produce large numbers of 13 jobs, with the goal of strengthening the overall health of the UNSE service 14 territory. A 2013 study published by the University of Arizona found that for 15 every 100 direct produce import jobs in Nogales, 52 secondary jobs a generated in 16 the local economy.¹³ Yet because FPAA members typically only reach a load 17 factor of 45 percent, even during their peak operating periods, they would not 18 qualify for the EDR as proposed, which requires a load-factor of 75 percent. 19 UNSE has expressed some willingness to modify its EDR proposal to try to 20 accommodate FPAA members. We encourage the Company to continue to explore that option. 22

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 ¹² Hearing Transcript, p. 1416, lines 5—p. 1417, line 2.
¹³ See <u>https://ag.arizona.edu/arec/publication/fresh-product-and-production-</u> 25 sharing-foundations-and-opportunities-nogales-and-santa

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IV. **CONCLUSION**

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FPAA recognizes and appreciates the concerns that have been expressed by UNSE for the impacts our members have experienced since the last rate case. We welcome any and all efforts to mitigate those impacts going forward. FPAA has provided UNSE with a list of all identifiable produce coolers in the Nogales area, in order to help UNSE better evaluate those mitigation options. Whether UNSE elects to treat FPAA members as a distinct rate class, offer FPAA economic incentives, eliminate the ratchet based on load-factor measurements, or otherwise modify the demand ratchet in some manner to more equitably reflect FPAA member contributions to the overall system peak, FPAA will continue to work with UNSE to consider all reasonable options. The health of UNSE's southern service territory and the greater Santa Cruz County depend on it.

DATED this 25th day of April, 2016.

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Jason Y. Moyes Jay I. Moves

Attorneys for Fresh Produce Association of the Americas

- 21 **ORIGINAL and 13 COPIES of** the foregoing filed this 25th day of April, 2016 with: 22 23 **Docketing Supervisor** Docket Control 24 Arizona Corporation Commission 1200 W. Washington 25
- Phoenix, AZ 85007 26

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1	COPIES of the foregoing electronically mailed this 25 th day of April, 2016 with:
2 3	All Parties of Record
4	COPIES of the foregoing Mailed via Regular Mail this
5	25 th day of April, 2016 to:
6	Janice Alward Arizona Corporation Commission
7	1200 W. Washington Phoenix, AZ 85007
8	Dwight Nodes
9	Arizona Corporation Commission 1200 W. Washington Phoenix, AZ 85007
10	Thomas Broderick
11	Arizona Corporation Commission 1200 W. Washington
12	Phoenix, AZ 85007
13	Robert (Kip) Martin
14	Coogan & Martin, PC 825 North Grand Ave, Suite 200
15	Nogales, American Samoa 85621
16	Doug Adams 3000 Highway 66 South
17	Kingman, AZ 86413
18	Ken Wilson Western Resource Advocates
19 20	2260 Baseline Road, Suite 200 Boulder, Colorado 80302
20 21	Rick Gilliam
21	1120 Pearl St, Ste 200 Boulder, Colorado 80302
22	Kinh phila
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