

COMMISSIONERS
DOUG LITTLE – Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN



0000169821

ORIGINAL

ARIZONA CORPORATION COMMISSION

April 15, 2016

To: Docket Control

RE: Unisource Energy Services (UNS) – Customer Comments

Docket No. E-04204A-¹⁵~~16~~-0142

Please docket the attached _____ 36 _____ customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

APR 20 2016

DOCKETED BY *AK*

AZ CORP COMMISSION
DOCKET CONTROL

2016 APR 20 A 10:30

RECEIVED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/12/2016
Opinion Number: 2016 - 130072 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/12/2016 4:41 PM

First Name: James & Linda Last Name: Brandt Account Name: James & Linda Brandt

Address:

City: State: Zip Code:

Company: Unisource ** Energy Services (UNS)* Division: Electric
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly.

James and Linda Brandt

Lake Havasu City, AZ Mohave County

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation
Entered for the record and filed in Docket Control.			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2016
Opinion Number: 2016 - 130027 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/11/2016 9:21 AM

First Name: Luigi **Last Name:** Villani **Account Name:** Luigi Villani
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86402

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I reside at 3925 N. Roosevelt St. , Kingman AZ. 86409-32637; I am a Unisource Electric customer. I am very opposed to this fix rate on demand . I am already paying fix rate. I am trying to save energy and company raises the price to penalize us for doing the good thing.

Truly your

Luigi Villani 03-31-2016

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Noted for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2016
Opinion Number: 2016 - 130028 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/11/2016 9:31 AM

First Name: Misty & Gary **Last Name:** Edwards **Account Name:** Misty & Gary Edwards
Address: <<< REDACTED >>>
City: **State:** AZ **Zip Code:**

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

We moved to Golden Valley to rise above poverty from living in NWA, Arkansas income based housing. It is costing us more just in electricity now in Arizona that all our expenses in Arkansas.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2016
Opinion Number: 2016 - 130029 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/11/2016 9:41 AM

First Name: Erica **Last Name:** Parker **Account Name:** Erica Parker
Address: <<< REDACTED >>>
City: **State:** AZ **Zip Code:** 86404

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I oppose demand charges, rate increases, and base charges. I pay for electricity to be used at my leisure. Not just when you say I can. I guess I should change the way I live my day to day life based on my electricity rates & peak times??? No thank you! In the summer heat the AC has to be on there is no option for our 100+ degree weather. How can you expect us to afford our mortgage & utility rates if it increases? This is absurd! I am 31 so I work full time and still struggle to keep up w/my bills in summer.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2016
Opinion Number: 2016 - 130030 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/11/2016 9:49 AM

First Name: Todd **Last Name:** Petillo **Account Name:** Todd Petillo
Address: <<< REDACTED >>>
City: **State:** AZ **Zip Code:**
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I work from home, usually requiring several computers running. I believe this would increase my bill significantly. If demand charge increase then my take home pay suffers. my company does not reimburse me for utilities.

Also, Solar should be encouraged, not Penalized!

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2016
Opinion Number: 2016 - 130031 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/11/2016 10:01 AM

First Name: Donald **Last Name:** Doster **Account Name:** Donald Doster
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404

Company: Unisource ** Energy Services (UNS)* **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Rate increase that I found on Unisource Electric. 2003 2013 2015 and now 2016, with a peak hour increase. I do not approve!

Along with increase on basic charge, I do not approve. This Utility is for profit, it should pay it.

Improvements based on it budget, not spend and want the residential customer to pay for an increase.

In Unisource Intergrated Resource plan they write in they expect in power usage because of there plans for alternate & power now because of that, they want a per day peak increase.

I'm against it.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2016
Opinion Number: 2016 - 130032 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 4/11/2016 10:11 AM

First Name: Randy **Last Name:** French **Account Name:** Randy French
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86405
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

I oppose Unisource's proposed rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2016
Opinion Number: 2016 - 130035 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/11/2016 10:24 AM

First Name: Steve **Last Name:** Greninger **Account Name:** Steve Greninger
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am absolutely against this plan. Think about the seniors who are on fixed income and try so hard to keep their monthly costs down by using their AC and heater as little as possible. And what about the people who conserve to do the same? The threat of our bills going through the roof will cause the elderly great harm. On the hottest day they will leave their AC off. It will also harm Unisource because the less power we all use, they will also suffer.

The stupidity of this proposal defies all common sense.

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers.

Toni Greninger

Lake Havasu City, AZ

Investigation

Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2016
Opinion Number: 2016 - 130018 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/11/2016 11:22 AM

First Name: Stephanie **Last Name:** Rohn **Account Name:** Stephanie Rohn
Address: <<< REDACTED >>>
City: Lake Havasu city **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
I am against this docket being passed.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/6/2016
Opinion Number: 2016 - 129966 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/6/2016 8:31 AM

First Name: Leonard **Last Name:** Dodge **Account Name:** Leonard Dodge
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)* **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Subject: UnisourceEnergyService

Sir; Please do not allow UES to switch to a "demand" rate for residential electric power. I am a retired veteran living on a fixed income. The proposed new increase is preposterous.

Leonard Dodge

Lake Havasu City, AZ

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/6/2016	Richard Martinez	Telephone	Investigation

Noted for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2016
Opinion Number: 2016 - 130017 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/11/2016 11:20 AM

First Name: Christopher **Last Name:** Joplin **Account Name:** Christopher Joplin
Address: <<< REDACTED >>>
City: Lake Havasu city **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
Please keep my electric/solar billing as it is. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.



Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/11/2016
 Opinion Number: 2016 - 130018 Priority: Respond within 5 business days
 Opinion Codes: Rate Case Items - Opposed Closed Date: 4/11/2016 11:22 AM

First Name: Stephanie Last Name: Rohn Account Name: Stephanie Rohn
 Address: <<< REDACTED >>>
 City: Lake Havasu city State: AZ Zip Code: 86404
 Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* Division: Electric
 Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against
 I am against this docket being passed.

Investigation

Date: 4/11/2016 Analyst: Richard Martinez Submitted By: Telephone Type: Investigation

Entered for the record and filed in Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/11/2016
 Opinion Number: 2016 - 130019 Priority: Respond within 5 business days
 Opinion Codes: Rate Case Items - Opposed Closed Date: 4/11/2016 11:29 AM

First Name: Vala Last Name: King Account Name: Vala King
 Address: <<< REDACTED >>>
 City: Lake Havasu City State: AZ Zip Code: 86403
 Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*
 Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

RE: Docket #: E-04204A-15-0142

As a person living on a fixed income I find it appalling that a utility company would propose such an extreme increase in rates. My current electric rates are compatible with rates across the country. Based on that fact alone the commission should deny the proposal in its entirety. Based on the document I read that was presented to the commission, the increase in the monthly meter charge from \$10 to \$20 per month is outrageous. This alone will generate more than \$4 million, yes million, dollars PER MONTH for the approximate 400,000 + customers served by the companies that are owned by Fortis Inc. I.e. UNS and TEP. Coupled with that increase and the proposed "on demand" increase, and the proposed increase in KPH rates the amount of money needed to be paid by each user would be exorbitant. It is simple mind contorting to hear the lawyers and other backers of this proposal say on the radio that the average amount per residence would only go up \$5. Do they and you think we cannot read? Or do simple comparisons? Anyone in their right mind must know such an increase, even the \$10 per month per meter charge would present a hardship to the majority of predominately retired/disabled people who live in Lake Havasu and the Tucson area. Specifically, my bill in peak times would more than double over what I am currently paying, and if the on demand feature is approved then my bills will triple. I understand the company wants to make money and pay its investors, however how much greed is necessary? Fortis already pays more than \$60 per share per quarter on its common stock. Believe me I would love to have an extra \$20 per month! And the proposal wants to penalize customers who are on solar? I thought the utility companies were supposed to be all about saving energy. Most definitely the Commission's job is to protect the end customer not enable corporate greed. If Fortis et al wants to upgrade services, increase/improve the grid etc. why can't they float a municipal bond instead of proposing hiking rates up? I personally would not approve a g.o. bond but I would consider voting in a revenue bond or a public utility bond upon seeing a proposal that makes sense for our area. To each and every one of you, you are our elected officials. I am asking you, nay, beseeching you, that you deny this proposal in entirety. Please do your jobs and protect the citizenry who put you in positions of the public interest.

Investigation
 Date: 4/11/2016 Analyst: Richard Martinez Submitted By: Telephone Type: Investigation

Noted for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2016
Opinion Number: 2016 - 130020 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/11/2016 11:33 AM

First Name: steve **Last Name:** stelling **Account Name:** steve stelling
Address: <<< REDACTED >>>
City: lake havasu city **State:** AZ **Zip Code:** 86403
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am against UNSE implementing a demand charge metering for residential consumers. Demand charge metering unfairly places the burden of grid demand management on the consumer, not the Utility where it belongs, it is after all their business. Demand charge metering will cause unnecessary hardships on fixed income and senior citizens who may not have the ability to fully comprehend the effect of allowing their thermostat to stay at their "usual temperature". UNSE should look to North Dakota for advice. The Utility has a "throttling" device that goes on residential Air Conditioning units. It allows for the "pause" of Air Conditioning Units for up to 15 minutes during peak demand times. The Utility provides the device free of charge to the consumer, and "rebates a credit" on the residential consumers bill. The result is lowering demand on the utility and saving the utility consumer money. WIN WIN. I am against UNSE implementing a demand charge metering for residential consumers.

Investigation

Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/11/2016
Opinion Number: 2016 - 130022 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/11/2016 11:34 AM

First Name: CARROLL Last Name: JENSEN Account Name: CARROLL
JENSEN
Address: <<< REDACTED >>>
City: Lake Havasu City State: AZ Zip Code: 86406
Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against
"DEMAND" BASED CHARGES FOR POWER CONSUMPTION IS UNFAIR.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2016
Opinion Number: 2016 - 130023 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Consolidation Opposed **Closed Date:** 4/11/2016 11:36 AM

First Name: Michael **Last Name:** Villeneuve **Account Name:** Michael Villeneuve
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I worked for another utility for almost 30 years so I am knowledgeable about the peak demand problem. I realize the popularity of solar panels with their government incentives and the closing of power plants in recent years has raised the cost of purchasing power to cover peak demand hours. What I don't see is Unisource spending money on TV and radio to educate the public about how to shift household demand to non peak hours to help save money. Examples such as doing laundry at night or early morning, running pool equipment at night, etc. If this effort was made, it would help until such time as our federal government can come up with a real national energy policy that takes advantage of our surplus of natural gas and other resources along with reducing the regulatory nightmare to construct new power plants and upgrade the energy grid for efficiency. Please don't let Mohave county be burdened because of unfair regulations and lack of planning. Mike Villeneuve

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/11/2016
Opinion Number: 2016 - 130039 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/11/2016 1:41 PM

First Name: Lehmer Last Name: Rey Account Name: Lehmer Rey
Address: <<< REDACTED >>>
City: Tucson State: AZ Zip Code: 85712

Company: Unisource ** Energy Services (UNS)*
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day. And if it does come to pass that the increased charges are imposed then a credit for the off hours should also be available for those of us that do our laundry at midnight.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers. This is my second response to the corporation commission as I have already sent one when I heard of latest attempt to curtail residential solar generation. Again I support solar generation not only because I think it is an intelligent thing to do but, as part of my retirement plan to control the cost of living when my income is reduced.

Sincerely,

lehmer ray

4552 e water

tucson, AZ 85712

5209911729

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigation

Date:

Analyst:

Submitted By:

Type:

4/11/2016

Richard Martinez

Telephone

Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2016
Opinion Number: 2016 - 130052 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2016 2:32 PM

First Name: Lehmar **Last Name:** Ray **Account Name:** Lehmar Ray
Address: <<< REDACTED >>>
City: Tucson **State:** AZ **Zip Code:** 85710

Company: Unisource ** Energy Services (UNS)* **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day. And if it does come to pass that the increased charges are imposed then a credit for the off hours should also be available for those of us that do our laundry at midnight.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers. This is my second response to the corporation commission as I have already sent one when I heard of latest attempt to curtail residential solar generation. Again I support solar generation not only because I think it is an intelligent thing to do but, as part of my retirement plan to control the cost of living when my income is reduced.

Sincerely,

lehmer ray

4552 e water

tucson, AZ 85712

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

5209911729

Date:	Analyst:	Investigation	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone		Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2016
Opinion Number: 2016 - 130054 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2016 2:34 PM

First Name: David **Last Name:** Moore **Account Name:** David Moore

Address:

City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)* **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: dmoore3399@gmail.com [mailto:dmoore3399@gmail.com]

Sent: Sunday, April 10, 2016 7:31 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Solar Use, Demand Charges.

I recently invested over \$40,000 to put in solar not only to help me on my power bills eventually but to help the environment by using solar instead of fossil fuels or nuclear energy. I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly

David Moore

Lake Havasu City, Arizona

Investigation

Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2016
Opinion Number: 2016 - 130057 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2016 3:55 PM

First Name: Pat **Last Name:** Weaver **Account Name:** Pat Weaver
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

We are totally against this Canadian Company changing the rules that we have always based our fees on in this country. Which is usage all day long not an hour of their choosing. What a conniving sneaky way to get more money from us just to line their pockets. This is the only way they can get an increases right now. How dare they charge for solar power they have done nothing to generate it.

Pat Weaver
Kingman, AZ
Mohave County
Sent from my iPad

Date:	Analyst:	Investigation Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and file in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/12/2016
Opinion Number: 2016 - 130059 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/12/2016 4:03 PM

First Name: John Last Name: Hall Account Name: John Hall
Address:
City: State: Zip Code:

Company: Unisource ** Energy Services (UNS)*
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use.

This is nothing more than a sneaky way to raise rates.

John Hall
3800 Yucca Dr
Lake Havasu City Az 86404

Investigation

Date: 4/12/2016 Analyst: Richard Martinez Submitted By: Telephone Type: Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/12/2016
Opinion Number: 2016 - 130060 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/12/2016 4:11 PM

First Name: Pat Last Name: Landry Account Name: Pat Landry
Address:
City: State: Zip Code:

Company: Unisource ** Energy Services (UNS)*
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Hello, I can't believe you would even let them put on a DEMAND Charge. If anything, like down in Maricopa county, they give you lower rates if you wash clothes, run the dish washer after 7 pm in the evening or on Sat or Sun. They don't base it on the hour where the highest electric is used. This is crazy. I'm on social security & still work at the age of 78 to be able to take care of my bills now & maintain my home. I certainly can't afford higher electric bills. I keep my A/C off most of the summer now to conserve energy. Please say NO to this rate hike. Thank you.

Most Sincerely,

Pat Landry

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2016
Opinion Number: 2016 - 130061 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2016 4:15 PM

First Name: David **Last Name:** Lee **Account Name:** David Lee
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I live in Lake Havasu City in Mohave County. I am a retired United States Marine, and chose to live here because of the relatively low cost of living and the my low income level. USMC retirement and VA disability does not allow me to live in a larger city, or a more restrictive state.

I have just been informed that the Unisource Company who we get our electricity through is attempting to move to a time-based demand usage scheme for assessing my electricity charges. If true, this plan defies logic to me. It is thievery to expect a consumer to pay for services he does not use. It usurps any effort by the consumer to limit his usage of electric services in the face of long Summers with temperatures over 120 degrees.

Shall I not use my air conditioner "just in case" it is the hour chosen in which my electric bill will be based on?

There is simply no way I could live with such a scheme, and the very thought of this seems like an internet hoax. For the past six years, I have stared out my back yard where I am welcomed by the tangle of electrical power lines drooping across the neighborhood. I have busted my butt to conserve electricity, and my neighbors who can afford it have installed solar panels. (Well beyond my means)

To change charge methodology because citizens are reducing their electrical use is not only morally wrong, it will result in me moving to a state that doesn't allow utility companies to rip off their customers. Please, do not allow this.

David Lee

MSgt USMC (Ret)

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/12/2016
Opinion Number: 2016 - 130064 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/12/2016 4:20 PM

First Name: Amber Last Name: Sutton Account Name: Amber Sutton
Address:
City: State: Zip Code:

Company: Unisource ** Energy Services (UNS)*
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

My name is Amber Sutton. I live in Lake Havasu City, AZ and I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly. Thank you for your time.

Sincerely,
Amber Sutton

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2016
Opinion Number: 2016 - 130065 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2016 4:24 PM

First Name: Pat **Last Name:** Baer **Account Name:** Pat Baer
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

"I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly." I am a senior on a fixed income and I am having a hard enough time paying the utility bill now, if this went into effect I would have to move.

Sent from my iPad

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2016
Opinion Number: 2016 - 130067 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2016 4:26 PM

First Name: Jeremy **Last Name:** Ford **Account Name:** Jeremy Ford
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)*
Cara Roll: **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I have heard our electric bills in Lake Havasu are going to increase dramatically starting this summer. What is the reason for this? I thought I would find out the truth before raising hell. I have read quotes such as "if you get hot you can go to the mall to enjoy the a/c? I hope I am misinformed.

Thank you,

Jeremy Ford

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Filed for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2016
Opinion Number: 2016 - 130071 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2016 4:38 PM

First Name: Fran **Last Name:** Chavez **Account Name:** Fran Chavez
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly.

Please stop this nonsense before it starts. We do not deserve to pay for more energy than we use, that is ludicrous!

Sincerely,

Francine Schur

Concerned Unisource Customer

		Investigation	
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/12/2016
Opinion Number: 2016 - 130070 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/12/2016 4:36 PM

First Name: Linda Last Name: Nutt Account Name: Linda Nutt
Address:
City: State: Zip Code:

Company: Unisource ** Energy Services (UNS)*
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

"I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly."
Seniors just cannot afford any more expenses. We don't get raises. We are on a budget.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/12/2016
Opinion Number: 2016 - 130073 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/12/2016 4:44 PM

First Name: Dwight Last Name: Kramer Account Name: Dwight Kramer
Address:
City: State: Zip Code:

Company: Unisource ** Energy Services (UNS)*
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly.

Dwight Kramer
3392 Oro Grande Blvd
Lake Havasu City, AZ 86406

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/12/2016
 Opinion Number: 2016 - 130074 Priority: Respond within 5 business days
 Opinion Codes: Rate Case Items - Opposed Closed Date: 4/12/2016 4:46 PM

First Name: Robert Last Name: Unknown Account Name: Robert Unknown
 Address:
 City: State: Zip Code:

Company: Unisource ** Energy Services (UNS)*
 Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

My name is Robert, my family and I live in Lake Havasu City, AZ. We have lived in Lake Havasu for 10 years. I am absolutely apposed to the Unisource energy plan to impose demand charges on Arizona rate payers. My bill should be based on the energy that my family actually uses, and not an arbitrary scheme cooked up by a utility monopoly! If this goes through then my family would no longer be able to afford to live in Lake Havasu and would be forced to move, as would many other families. Having \$1000 utility bills in the summer is NOT doable for my family nor would it be for many other families. So if you hike the utilities up and we all move, you no longer have any customers at all, so are you really gaining revenue? NO! Absolutely the worst idea I have ever heard! Does the car dealership charge you for cars you are not driving? Do grocery stores charge you for food your not buying or eating based on the one time you made your biggest grocery shopping trip? NO! It's ridiculous! Everyone expects the community to rally together, shop locally, support local business, do all of these things to improve our economy and then what happens, someone comes along and slaps them in the face! It's always 2 steps forward 10 steps back! DO NOT DO THIS!!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation
Entered for record and filed in Docket Control.			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/12/2016
Opinion Number: 2016 - 130075 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/12/2016 4:49 PM

First Name: Christina Last Name: Henry RN Account Name: Christina Henry
Address:
City: State: Zip Code:

Company: Unisource ** Energy Services (UNS)*
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

From: Cofferdahl [mailto:Cofferdahl@yahoo.com]

Sent: Friday, April 08, 2016 7:41 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Say no to the Unisource Porposal for rate increases

To The Az Corporate Commission,

I am asking that you fully review and understand what Unisource is requesting. What they are requesting will put a strain on already struggling families. It is impractical to impose a demand hour of month and base rates on that hour. It is Arizona and in the summer at night it is well over 100 degrees, and 128 or so during the day. My AC runs day and night, and not by choice. If I want to do laundry at any point while my ac is on boom I will instantly create a massive electric bill for a month. Lets not talk about the fact I have a dishwasher, a refrigerator, fans, we watch TV, and we have to cook our meals. This proposition will set the stage for a enegery monopoly and make Solar next to pointless. There are people who are on solar already and they will have to pay the lease or payment on the solar system, plus a monthly fee to Unisource, and the demand charge making having solar just as or more expensive than not having solar at all. This will have a devastating affect on the solar industry. On a side note (we need solar as a clean energy to sustain our planet.) The idea of doing away with metering is also unfair. Unisource would basically be stealing energy from home owners and making the homeowner pay for it back at a much higher rate. I also looked into the Unisource's public profit margine, and it absolutely does not warrant the kind of profits they stand to make on the backs of struggling homeowners and citizens. As you may or may not be aware, Mohave County is very under paid. In AZ we require electricity in the extreme heat to even be able to live here. People on fixed incomes already do all they can to cut the utility bills, but how much tighter are they going to have to go. They are going to have to shut the AC off to make dinner, wash dishes, or even do laundry. You must say no more, and stand up for the people who put you into office and are counting on you to protect us from corporate greed! On 4-18-16 at 6pm in LHC the people will be coming out in great numbers to say enough. Here is your chance to stand up and and say that the people cant and shouldnt be taken advantage of. Its not a luxury item its a necessity and the middle income families are struggling enough as it is. Say no!

Thank you for your time,

Christina Henry RN

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Lake Havasu City

ARIZONA

Cofferdahl@yahoo.com

Date:	Analyst:	Investigation Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2016
Opinion Number: 2016 - 130076 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2016 4:51 PM

First Name: Jeanette **Last Name:** Nutt **Account Name:** Jeanette Nutt
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)*
Cara Roll: **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am opposed to the unisource plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity that I use and not an arbitrary scheme cooked up by a utility monopoly thank you for your time. Jeanette Nutt, Lake Havasu City Sent from my iPhone

Date:	Analyst:	Investigation	Type:
4/12/2016	Richard Martinez	Submitted By: Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2016
Opinion Number: 2016 - 130077 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2016 4:53 PM

First Name: Michele **Last Name:** Nordgren **Account Name:** Michele Nordgren
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

To whom it may concern,

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly.

Sincerely,

Michele Nordgren
3638 Blue Colt Drive
Lake Havasu, AZ
86406

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/12/2016
Opinion Number: 2016 - 130078 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2016 4:55 PM

First Name: Gladys **Last Name:** Brooks **Account Name:** Gladys Brooks
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)*
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Please be advised, I am a senior citizen on a fixed income living in Lake Havasu City, AZ.....Mohave County...

Unisource is my power supplier...UNS ELECTRIC INC.....I am totally concerned with this latest scam there trying to pull on us in Mohave county..... Another big company trying to push the little guy around....is my thoughts.....I just cannot afford any more monthly expenses,,,,,to make them larger & more prosperous.....there are MANY people living here in the same situation as I'm in....

The MEETING they had here was totally ridiculous.....a very small room, concerned people lined up outside & flooding into parking lot.....concerned for their well being..... a new meeting is supposed to be rescheduled....within 2 weeks.....have not seen any announcement on that YET.....

I do HOPE THE COMMISSIONafter consideration, turns this proposal DOWN.....

Thanking you in advance.....for all concerned citizens in Mohave county...

Sincerely, Gladys Brooks

Investigation

Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/4/2016
Opinion Number: 2016 - 129845 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/12/2016 9:29 AM

First Name: Gerald Last Name: Ring-Erickson Account Name: Gerald Ring-Erickson

Address: <<< REDACTED >>>

City: Lake Havasu City State: AZ Zip Code: 86406
Cell: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* Division: Electric
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Arizona Corporation Commission 31 March 2016 Re: Unisource Electric proposal to increase rates and implement a demand charge: Docket #E-04204A-15-0141

Dear Commissioners, I am opposed to the proposed rate increase and demand charge implementation. I hope that you will take the following points under consideration and deny the proposal. First, any rate increase should be compared to cost of living indices. Where they exceed these, they should be denied. I would expect that rates already have infrastructure depreciation and replacement included. Second, demand charge billing is complex and unfair to segments of our citizens. Peak demand may not be predictable, especially if customers change their usage patterns and cause shifts in demand. So customers may not have data that allows them to shift their use properly. Families who work on fixed schedules and especially families with young children in school do not have the flexibility to adjust their electrical usage to times of lower regional use, so they would be unfairly penalized. Third, would demand billing require substantial increased infrastructure cost for customer meters that would be needed to supply electrical consumption versus time data that would be needed by the utility to correctly identify peak use? Would simultaneously instantaneous usage and usage over time be provided to customers to be able to document and control their usage? If yes, would this additional cost be passed on to customers? Fourth, my understanding is that the proposal also includes disincentives for customers to use or add household solar energy systems. That runs counter to the national interest to broaden our energy supply with renewable energy sources including wind and solar. At a time when environmental and climate concerns are increasing, discouraging household solar systems is unethical. Please deny the request by Unisource Electric. Sincerely yours, Gerald A. Ring-Erickson, PhD. Phone 360-229-2804 email: nwsalmon@hctc.com 3096 Thistle Drive Lake Havasu City, AZ 86406

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/4/2016
Opinion Number: 2016 - 129865 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/12/2016 9:33 AM

First Name: steve **Last Name:** schwartz **Account Name:** steve schwartz
Address: <<< REDACTED >>>
City: peoria **State:** AZ **Zip Code:** 85383
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Leave our utility rates alone. Some people such as myself have invested in solar. Leave us alone. I am in the electrical business and we just lost business in Las Vegas solar contractors and distributors have stopped doing business in Las Vegas. The problem is the federal government mandated to utilities to invest in clean energy the utilities are losing money. Not my fault. Stand with the consumer for a change.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.
