

E-04204A-15-0142

ORIGINAL

Arizona Corporation Commis
Utilities Complaint Form



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Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Opinion Date: 4/19/2016

Opinion Number: 2016 - 130170

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 4/19/2016 9:58 AM

First Name: Lucille E.

Last Name: Sunde

Account Name: Lucille E. Sunde

Address: <<< REDACTED >>>

City: Meadview

State: AZ

Zip Code: 86444

Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)*

Division: Electric

Cara Roll

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Arizona Corporation Commission

Consumer Service

1200 W. Washington Street

Phoenix AZ 85007

Dear Consumer Services:

Arizona Corporation Commission
DOCKETED

APR 20 2016

DOCKETED BY *Ka*

RECEIVED
2016 APR 20 A 10:21
AZ CORP COMMISSION
DOCKET CONTROL

The community of Meadview, AZ is upset about the plan of Unisource Energy to raise rates using a new formula to charge for the time of day the electricity is used the most. I can understand being charged for the actual amount used, but this new idea sounds unfair. We try to be careful about over use of utilities.

This is not a good time for any rate raise. Meadview is a retirement community with folks surviving in the desert on Social Security. No cost of living was paid this year. Generally, news is more distressing than ever. What with the health care problems, high cost of prescriptions, grocery store prices higher than ever it is a difficult time.

It should be mentioned that we do have many brown-outs & power outages that may last for some time.

True that Unisource offers a lower rate for those with a very low income. However, we are just a little over the allowed amount as we have investigated this.

I hope that the Commission will be very careful investigating this matter. It is a vital one to all of us. Is there a possibly of an answer to my letter when a decision has been made?

Sincerely,

Lurille E. Suade

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**Arizona Corporation Commission
Utilities Complaint Form**

Date:	Analyst:	Investigation	
4/19/2016	Jenny Gomez	Submitted By:	Type:
		Telephone	Investigation

Noted and filed for the record in Docket Control.
