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**Expert Telecom Compliance, Inc.**

1725 Windward Concourse  
Suite 150  
Alpharetta, Georgia 30005

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2016 APR 18 P 1:58

April 15, 2016

AZ CORP COMMISSION  
DOCKET CONTROL

**VIA OVERNIGHT DELIVERY**

Docket Control Center  
Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Arizona 85007  
(602) 542-2237

Re: Q LINK WIRELESS LLC Quarterly Report  
Docket No. T-20824A-11-0446

Dear Sir/Madam:

Enclosed please find for filing in the above-referenced docket an original and thirteen (13) copies of Q LINK WIRELESS LLC's Quarterly Report for Q1 2016. The confidential, unredacted version of this report has been filed with the Compliance Section.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at (770) 232-7805 or [etclifelineforms@cgminc.com](mailto:etclifelineforms@cgminc.com).

Respectfully submitted,

Heather Kirby, Regulatory Specialist  
Expert Telecom Compliance, Inc.

Enclosure

cc: Maybell Kelly  
Compliance Section (w/ confidential filing)

Arizona Corporation Commission

DOCKETED

APR 18 2016

DOCKETED BY

Company: **Q LINK WIRLESS LLC**

State: Arizona

Docket: T-20824A-11-0446

Year 2016

Quarter 1

**PUBLIC VERSION**

**Lifeline Quarterly Customer Report**

	<u>Jan</u>	<u>Feb</u>	<u>March</u>	<u>Total</u>
Total number of customers at end of period	[REDACTED]			
Total number of customers de-enrolled due to 60-day inactivity	[REDACTED]			
Total number of customers de-enrolled due to failed annual verification	[REDACTED]			
Total number of customers who de-enrolled voluntarily	[REDACTED]			
Number of ETC-related Customer Complaints filed with the Company	[REDACTED]			