

**COMMISSIONERS**  
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2016 APR 18 A 10:55

AZ CORP COMMISSION  
DOCKET CONTROL

ORIGINAL

**ARIZONA CORPORATION COMMISSION**

April 14, 2016

To: Docket Control

RE: Unisource Energy Services (UNS) – Customer Comments

Docket No. E-04204A-15-0142

Please docket the attached \_\_\_\_\_5\_\_\_ customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**

APR 18 2016

DOCKETED BY	<i>JK</i>
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**Jenny Gomez**

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**From:** Utilities Div - Mailbox  
**Sent:** Tuesday, April 12, 2016 8:19 AM  
**To:** Jenny Gomez  
**Subject:** FW: Unisource rate hike

**From:** Lance Bowen [mailto:lancebowen@rocketmail.com]  
**Sent:** Tuesday, April 12, 2016 8:17 AM  
**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>  
**Subject:** Unisource rate hike

***I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly.***

***Lance Bowen  
Kingman, AZ resident***

PCL XL Warning

IllegalMediaSize

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/14/2016  
**Opinion Number:** 2016 - 130120      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/14/2016 12:35 PM

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**First Name:** Lance      **Last Name:** Bowen      **Account Name:** Lance Bowen  
**Address:**  
**City:** Kingman      **State:** AZ      **Zip Code:** 86401

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**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly.

Lance Bowen

Kingman, AZ resident

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/14/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/12/2016  
**Opinion Number:** 2016 - 130045      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/12/2016 10:56 AM

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**First Name:** Robert      **Last Name:** Starkey      **Account Name:** Robert Starkey  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86403  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

Cost of living is already beyond reasonable. Unjustifiable rate increases such as this are forcing people out of there homes.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/12/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/12/2016  
**Opinion Number:** 2016 - 130046      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/12/2016 1:42 PM

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**First Name:** Melanie      **Last Name:** Martin      **Account Name:** Melanie Martin  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86403  
**Work:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

Arizona, especially Mohave County has a large low pay scale as a work to right state. A large portion of the population are seniors on fixed incomes. Salaries and incomes cannot support a hike in utilities. As an active realtor in the community for over 20 years I can foresee the strain it would put on families and housing. Clients in all income brackets research the cost of utilities before making the move to purchase a home here in our state as well anywhere one would consider relocating to. The high cost of utilities in other states is what I would consider one of the main reasons people have been relocating to our state. Should this be approved it would greatly hurt our housing economy which is just starting to recover from the recession. This foreign owned entity now has a foot in the door; I seriously suggest you research the overall impact will and is plotting to have on the economy of the United States.

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		Investigation	
Date:	Analyst:	Submitted By:	Type:
4/12/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/12/2016  
**Opinion Number:** 2016 - 130047      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/12/2016 2:01 PM

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**First Name:** Brad      **Last Name:** Lewis      **Account Name:** Brad Lewis  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86403  
**Work:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

This formed entity needs to be seriously researched regarding the overall impact it is plotting to have on the economy of the United States; starting in Arizona. Arizona, especially Mohave County has a large low pay scale as a work to right state. A large portion of the population are seniors on fixed incomes. Salaries and incomes cannot support a hike in utilities. the strain it would put on families and housing. E-04204A-15-0141 will be a hardship for those in our county; and it would set the precedence for things to come not only in our state, but in our country. I strongly urge you to deny this increase request and stop the monopoly this company has in our state. Bring in competition and let the people of our state have a choice instead of selling us out over seas. Give us a choice that benefits our economy and the people who live in it.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/12/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/12/2016  
**Opinion Number:** 2016 - 130048      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/12/2016 2:05 PM

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**First Name:** Julie      **Last Name:** Revilla      **Account Name:** Julie Revilla  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86404  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

I feel that the proposed rate increase will devastate the whole state and people will start to leave in droves. This will in essence double our electric bills and most of the town has all electric homes. Property values will plummet and the whole economy will tank. Do not allow this to happen.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/12/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

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