

ORIGINAL



0000169686

Docket Control  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, AZ 85007

RECEIVED

2016 APR 14 P 1:35

AZ CORP COMMISSION  
DOCKET CONTROL

April 12, 2016

**Via UPS Overnight Delivery**

Re: *Quarterly Lifeline Report*  
*Docket T-20802A-11-0174*  
*Decision No. 73344*

Dear Executive Director:

As a result of the granting of the Application for ETC status in Arizona of TerraCom, Inc. ("TerraCom"), Terracom agreed to abide by the conditions included in the Staff Recommendations section of the above-named decision number.

Staff Recommendation Number 43, paragraph H, is as follows:

*TerraCom shall submit in Docket Control, as a compliance item in this docket, a quarterly report detailing the total number of Lifeline customers, the total number of customers removed from the customer base due to 60-day inactivity, the number of customers removed from the customer base due to annual verification and the total number of customers who voluntarily relinquished Lifeline service. In compiling the data for these reports, TerraCom must comply with 47 C.F.R. §54.405(e)(3), in which the FCC outlines the de-enrollment policy for non-usage and 47 C.F.R. §54.407(c), in which the FCC defines activities that constitute usage. The quarterly report should be submitted as a compliance item in this docket on the 15th of the month following the end of each calendar quarter, beginning January 15, 2013, or with the first complete quarter following the offering of prepaid Lifeline calling plans, whichever is earlier.*

Attached, please find an original and thirteen (13) *redacted* copies of the information requested above for the 1<sup>st</sup> quarter of 2016. The **confidential** version of this report has been filed separately and under seal with a copy to Brian Bozzo in the Compliance Division. Please let me know if there are any questions regarding this filing.

Sincerely,

Matt W. Dean  
Regulatory Agent for TerraCom, Inc.  
405-755-8177 x103  
[mdean@telecompliance.net](mailto:mdean@telecompliance.net)

Enclosures

Cc: Brian Bozzo, Compliance Division, AZCC

Arizona Corporation Commission  
**DOCKETED**

APR 14 2016

DOCKETED BY

TerraCom, Inc.  
Arizona Quarterly Lifeline Report - Qtr 1 2016  
**REDACTED VERSION**  
Docket T-20802A-11-0174  
Decision Number 73344

**Total Lifeline customers for each month:**

Jan-16	REDACTED
Feb-16	REDACTED
Mar-16	REDACTED

**Lifeline customers removed for non-usage:**

Jan-16	REDACTED
Feb-16	REDACTED
Mar-16	REDACTED

**Lifeline customers removed due to annual verification during:**

Mar-16	REDACTED
Feb-16	REDACTED
Jan-16	REDACTED

**Lifeline customers who voluntarily ended service during:**

Jan-16	REDACTED
Feb-16	REDACTED
Mar-16	REDACTED