

ORIGINAL



0000169602

**Memorandum**  
**From the office of**  
**Chairman Doug Little**  
**Arizona Corporation Commission**  
1200 W. WASHINGTON  
PHOENIX, ARIZONA  
(602) 542-0745

TO: Docket Control  
DATE: April 11, 2016  
FROM: Chairman Doug Little's Office  
SUBJECT: Docket No. W-02250A-14-0028

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2016 APR 11 PM 12:08

---

Chairman Little's office received the attached letter referencing the above Docket Number. The letter can be viewed either in Docket, or on the website via the eDocket link.

Arizona Corporation Commission  
**DOCKETED**

APR 11 2016

DOCKETED BY	<i>KE</i>
-------------	-----------

April 2, 2016

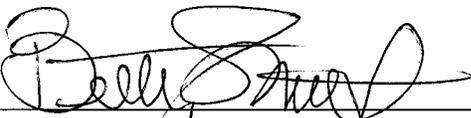
Mrs. Shirley P. Begay, Ms. Betty Smith, & Mrs. Devonna Thomas  
PO Box 191 (Lot #18) & PO Box 181 (Lot #173)  
Sanders, Apache County, Arizona 86512

Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

RE: Arizona Windsong Water Company Inc

You probably received my March 31, 2016 by now. Well, this is update to our situation. My mother received her March billing statement today, which she should have received it before the 10<sup>th</sup> of March - \$37.12. My daughter, on the other hand, received hers on the 15<sup>th</sup> of March with a note. She in turn send in her payment with a letter of apology on Friday, April 1, 2016. This is the company's answer to my daughter's letter that the company received from her yesterday; another reminder that my daughter owes - \$131.14. That was thoughtful of the company to wave the late charge of \$5.56. The company did not waste any time to send their reply. Again, I will send copies of my daughter's, Devonna Thomas, Arizona Windsong Water Inc billing statements for January, February, and March 2016. For each of those three months, my daughter had already paid \$37.12. Sunstate Environmental of Yuma, Arizona took care of Arizona Windsong Water Company Inc billing statements from March to December 2015. So, it will take some time to look into the allegations the company is building toward my daughter. All I remember myself to what happen between December to March 2015 was a struggle of control between your office, Arizona Windsong Water Company Incorporated (Docket No. W-02250A-14-0028), Arizona Windsong Water Company Incorporated's attorney, Sunstate Environmental, and the uproar of Park Estates resident's complaints.

We rest our case.

  
\_\_\_\_\_  
Ms. Betty Smith

State of New Mexico, County of McKinley, City of Gallup:

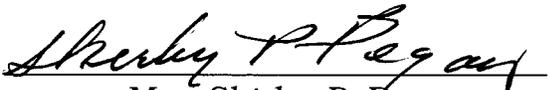
On this, the 2<sup>nd</sup> day of April, 2016, before me a notary public, the undersigned officer, personally appeared **Ms. Betty Smith**, known to me (or satisfactorily proven) to be the person whose name is subscribed to the within instrument, and acknowledged that he executed the same for the purposes therein contained.

In witness hereof, I here unto set my hand and official seal.

  
\_\_\_\_\_  
Notary Public



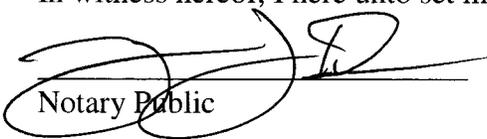
Mrs. Shirley P. Begay, Ms. Betty Smith & Mrs. Devonna Thomas  
Arizona Corporation Commission / April 1, 2016

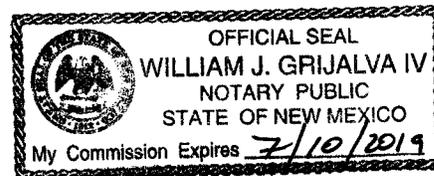
  
Mrs. Shirley P. Begay

State of New Mexico, County of McKinley, City of Gallup:

On this, the 2<sup>nd</sup> day of April, 2016, before me a notary public, the undersigned officer, personally appeared **Mrs. Shirley P. Begay**, known to me (or satisfactorily proven) to be the person whose name is subscribed to the within instrument, and acknowledged that he executed the same for the purposes therein contained.

In witness hereof, I here unto set my hand and official seal.

  
Notary Public

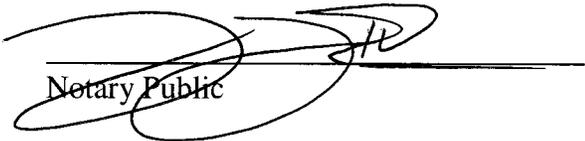


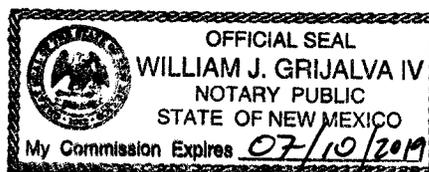
-----  
  
04/02/16  
Mrs. Devonna Smith

State of New Mexico, County of McKinley, City of Gallup:

On this, the 2<sup>nd</sup> day of April, 2016, before me a notary public, the undersigned officer, personally appeared **Mrs. Devonna Smith**, known to me (or satisfactorily proven) to be the person whose name is subscribed to the within instrument, and acknowledged that he executed the same for the purposes therein contained.

In witness hereof, I here unto set my hand and official seal.

  
Notary Public



Mrs. Shirley P. Begay, Ms. Betty Smith & Mrs. Devonna Thomas  
Arizona Corporation Commission / April 1, 2016

1/31/16	Minimum Charge		3712				3712
DATE	PRESENT	PREVIOUS	CONSUMED	WATER		WATER	WATER
	METER READING		BALANCE	CURRENT CHARGES		CREDITS	PREVIOUS BALANCE
SERVICE BILL			3712	WATER SERVICE BILL			BALANCE DUE 3712

Devonna Thomas  
Bx 181  
Sanders, Az. 86512

**ARIZONA WINDSONG WATER, INC**  
P.O.Box 261 SANDERS, ARIZONA 86512  
**1-505-879-6700 870-2330**  
Please pay by the 10<sup>th</sup>  
Late charges after the 15<sup>th</sup>  
Shut off on the 20<sup>th</sup>

RETURN THIS PORTION OF BILL WITH YOUR REMITTANCE SUBJECT TO TURN OFF WITHOUT NOTICE

2/16/16				3712		6.56	3712	7980
DATE	PRESENT	PREVIOUS	CONSUMED	WATER		Late Pgm WATER	TRANSITS WATER	
	METER READING		BALANCE	CURRENT CHARGES		CREDITS	PREVIOUS BALANCE	
SERVICE BILL			7980	WATER SERVICE BILL			BALANCE DUE 79.80	

Devonna Thomas  
Bx 181  
Sanders, Az. 86512

**ARIZONA WINDSONG WATER, INC**  
P.O.Box 261 SANDERS, ARIZONA 86512  
**1-505-879-6700 870-2330**  
Please pay by the 10<sup>th</sup>  
Late charges after the 15<sup>th</sup>  
Shut off on the 20<sup>th</sup>

RETURN THIS PORTION OF BILL WITH YOUR REMITTANCE SUBJECT TO TURN OFF WITHOUT NOTICE

2/16/16	Acct Opening Report for Thomas		9402				9402
DATE	PRESENT	PREVIOUS	CONSUMED	WATER		WATER	WATER
	METER READING		BALANCE	CURRENT CHARGES		CREDITS	PREVIOUS BALANCE
SERVICE BILL			9402	WATER SERVICE BILL			BALANCE DUE 94.02

Devonna Thomas  
Bx 181  
Sanders, Az. 86512

**ARIZONA WINDSONG WATER, INC**  
P.O.Box 261 SANDERS, ARIZONA 86512  
**1-505-879-6700 870-2330**  
Please pay by the 10<sup>th</sup>  
Late charges after the 15<sup>th</sup>  
Shut off on the 20<sup>th</sup>

RETURN THIS PORTION OF BILL WITH YOUR REMITTANCE SUBJECT TO TURN OFF WITHOUT NOTICE

once →

Mrs. Shirley P. Begay, Ms. Betty Smith & Mrs. Devonna Thomas  
 Arizona Corporation Commission / April 1, 2016

*Here is a H2O Bill that was never pd to Nancy M. in Yuma az. C/o Az Windsong H2O comp.*

<i>3/31/16</i>				<i>131<sup>14</sup></i>			<i>131<sup>14</sup></i>
DATE	PRESENT	PREVIOUS	CONSUMED	WATER		WATER	WATER
	METER READING		BALANCE	CURRENT CHARGES	CREDITS	PREVIOUS BALANCE	
SERVICE BILL		<i>131<sup>14</sup></i>				BALANCE DUE	<i>131.14</i>
				WATER SERVICE BILL			

*Devonna Thomas*  
*Box 181*  
*Sanders, Az. 86512*

**ARIZONA WINDSONG WATER, INC**

P.O. Box 261 SANDERS, ARIZONA 86512

~~1-505-879-6700~~ - 1-505-570-2330

Please pay by the 10<sup>th</sup>

Late charges after the 15<sup>th</sup>

Shut off on the 20<sup>th</sup>

RETURN THIS PORTION OF BILL WITH YOUR REMITTANCE

SUBJECT TO TURN OFF WITHOUT NOTICE

E-mail: [bl\\_begaysmith@yahoo.com](mailto:bl_begaysmith@yahoo.com)

Enclosed: January 31, February 29, March 15, and March 31 - 2016

Copies:

Representative Ann Kirkpatrick  
 405 North Beaver Street  
 Suite 6  
 Flagstaff, Arizona 86001

Senator Carlyle Begay  
 1700 West Washington Street  
 Room 315  
 Phoenix, Arizona 85007

Lyn A. Farmer, Esq.  
 Chief Administrative Law Judge  
 Hearing Division  
 Arizona Corporation Commission  
 1200 West Washington Street  
 Phoenix, Arizona 85007

Janice Alward, Esq.  
 Chief Counsel / Legal Division  
 Arizona Corporation Commission  
 1200 West Washington Street  
 Phoenix, Arizona 85007

Mrs. Shirley P. Begay, Ms. Betty Smith & Mrs. Devonna Thomas  
Arizona Corporation Commission / April 1, 2016

Mr. Doug Little, Chairman  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Sunstate Environmental  
4743 East 30<sup>th</sup> Place  
Yuma, Arizona 85365

Arizona Corporation Commission  
Consumer Services Section  
1200 West Washington Street  
Phoenix, Arizona 85007

Commissioner Tom Forese  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Commissioner Andy Tobin  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Commissioner Bob Burns  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Commissioner Bob Stump  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Navajo Environmental Protection  
Agency  
ATTN: Ms. Yolanda Barney,  
Environmental Program Manager  
Public Water System Supervision  
Program  
PO Box 339  
Window Rock, Arizona 86515

Ms. Cameron Madid  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Steven Olea, Director  
Utilities Division  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

Arizona Department of  
Environmental Quality  
ATTN: Mark Shaffer  
1110 West Washington Street  
Phoenix, Arizona 85007

Mr. Rex P. Kontz  
Deputy General Manager  
Navajo Tribal Utilities Authority  
rpkontz@ntua.com

Mr. Michael B. Whiting  
Apache County Attorney  
PO Box 637  
St. Johns, Arizona 85936-0637