

**COMMISSIONERS**  
DOUG LITTLE – Chairman  
BOB STUMP  
BOB BURNS  
TOM FORESE  
AND ROBIN



0000169587

ORIGINAL

**ARIZONA CORPORATION COMMISSION**

RECEIVED

2016 APR 11 A 9:09

April 8, 2016

AZ CORP COMMISSION  
DOCKET CONTROL

To: Docket Control

RE: Unisource – Customer Comments

Docket No. E-04204A-15-0142

Please docket the attached 67 customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

**DOCKETED**

APR 11 2016

DOCKETED BY	<i>Ka</i>
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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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<b>Investigator:</b> Trish Meeter	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 4/8/2016
<b>Opinion Number:</b> 2016 - 129991	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b>	

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<b>First Name:</b> Vala	<b>Last Name:</b> King	<b>Account Name:</b> Vala King
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Lake Havasu City	<b>State:</b> AZ	<b>Zip Code:</b> 86403
<b>Home:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>	

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<b>Company:</b> Unisource ** Energy Services (UNS)*	<b>Division:</b> Electric
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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

RE DOCKET #0000163356 Proposed UNS Electric Rate increase. As a person living on a fixed income I find it appalling that a utility company would propose such an extreme increase in rates. My current electric rates are compatible with rates across the country. Based on that fact alone the commission should deny the proposal in its entirety. Based on the document I read that was presented to the commission, the increase in the monthly meter charge from \$10 to \$20 per month is outrageous. This alone will generate more than \$4 million, yes million, dollars PER MONTH for the approximate 400,000 + customers served by the companies that are owned by Fortis Inc. I.e. UNS and TEP. Coupled with that increase and the proposed "on demand" increase, and the proposed increase in KPH rates the amount of money needed to be paid by each user would be exorbitant. It is simple mind contorting to hear the lawyers and other backers of this proposal say on the radio that the average amount per residence would only go up \$5. Do they and you think we cannot read? Or do simple comparisons? Anyone in their right mind must know such an increase, even the \$10 per month per meter charge would present a hardship to the majority of predominately retired/disabled people who live in Lake Havasu and the Tucson area. Specifically, my bill in peak times would more than double over what I am currently paying, and if the on demand feature is approved then my bills will triple. I understand the company wants to make money and pay its investors, however how much greed is necessary? Fortis already pays more than \$60 per share per quarter on its common stock. Believe me I would love to have an extra \$20 per month! And the proposal wants to penalize customers who are on solar? I thought the utility companies were supposed to be all about saving energy. Most definitely the Commission's job is to protect the end customer not enable corporate greed. If Fortis et al wants to upgrade services, increase/improve the grid etc. why can't they float a municipal bond instead of proposing hiking rates up? I personally would not approve a g.o. bond but I would consider voting in a revenue bond or a public utility bond upon seeing a proposal that makes sense for our area. To each and every one of you, you are our elected officials. I am asking you, nay, beseeching you, that you deny this proposal in entirety. Please do your jobs and protect the citizenry who put you in positions of the public interest.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/8/2016	Trish Meeter	Web Submission	Investigation
docketed			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/8/2016  
**Opinion Number:** 2016 - 129993      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:**

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**First Name:** Sue      **Last Name:** Carlstedt      **Account Name:** Sue Carlstedt  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu      **State:** AZ      **Zip Code:** 86403  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

"While Unisource costs have increased, energy use has decreased due to the success of energy efficiency programs, the growing popularity of rooftop power systems and the closure of businesses with high, stable energy usage that previously supported lower rates for other customers." Notice what the last few lines say? They are raising the rates because we are conserving and they are making less money. So they want to increase rates to charge us for the power we didn't use. Its ludicrous!! We have rights and I for one will be at the next meeting at the Lake Havasu Aquatic Center on April 18th, along with hundreds of others, to demand NO INCREASE!

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/8/2016	Trish Meeter	Web Submission	Investigation
docketed			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/8/2016  
**Opinion Number:** 2016 - 130000      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:**

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**First Name:** Tomas      **Last Name:** Tellez      **Account Name:** Tomas Tellez  
**Address:** <<< REDACTED >>>  
**City:** Nogales      **State:** AZ      **Zip Code:** 85621  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>      **Work:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

Santa Cruz Co. is low income community of around 35,000 population and has the 1-2nd highest unemployment rate in the state. The biggest employer is the Produce Industry, who hires seasonal families in this community. Nogales is the community with 'constant' legal immigration, and Spanish is the main language for the majority of residents; with housing, education and employment the biggest challenges for the community! A UNS increase in any service in this county would be inappropriate, heartless, greedy and unnecessary at this time. \*\*\*the proposal also may adversely affect all income residents to invest in solar energy and save on future unreasonable utility raises! Respectfully, T Tellez, a native and 66 year resident of Nogales.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/8/2016	Trish Meeter	Web Submission	Investigation
docketed			

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Tom Davis      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/8/2016  
**Opinion Number:** 2016 - 130008      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/8/2016 4:22 PM

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**First Name:** James      **Last Name:** Lusk      **Account Name:** James Lusk  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86406  
**Home:** <<< REDACTED >>>      **Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)\*

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

We are totally opposed to this proposed docket, increasing rates and going to the "demand change" in how usage is determined. This is just another example of how Unisource is figuring out how to do the "wrong thing". Not fair and not necessary. Thank you for this opportunity to share our opinion. James and Marilyn Lusk

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/8/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Tom Davis      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/8/2016  
**Opinion Number:** 2016 - 130012      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/8/2016 4:21 PM

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**First Name:** Marilyn      **Last Name:** Lusk      **Account Name:** Marilyn Lusk  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86406  
**Home:** <<< REDACTED >>>      **Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)\*

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

We are totally OPPOSED to this docket proposed by Unisource. It will do nothing more than INCREASE energy costs for no reason. This "demand charge" is designed to penalize all consumers and line the pockets of Unisource. What is the basis of this? Please deny this application. Sincerely, Marilyn Lusk

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/8/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Tom Davis      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/8/2016  
**Opinion Number:** 2016 - 130005      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/8/2016 4:19 PM

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**First Name:** Rick      **Last Name:** Esslinger      **Account Name:** Rick Esslinger  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86406  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)\*

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly." Thank you, Rick Esslinger

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/8/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 4/8/2016  
**Opinion Number:** 2016 - 130007    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed    **Closed Date:** 4/8/2016 12:27 PM

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**First Name:** Jane    **Last Name:** Harnett    **Account Name:** Jane Harnett  
**Address:**  
**City:** Kingman    **State:** AZ    **Zip Code:** 86409

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**Company:** Unisource \*\* Energy Services (UNS)\*    **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142    **Docket Position:** Against

Customer is opposed to the proposed rate increase.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/8/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Tom Davis      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/7/2016  
**Opinion Number:** 2016 - 129997      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/7/2016 2:54 PM

---

**First Name:** David      **Last Name:** Ingram      **Account Name:** David Ingram  
**Address:** <<< REDACTED >>>  
**City:** Kingman      **State:** AZ      **Zip Code:** 86401

---

**Company:** Unisource \*\* Energy Services (UNS)\*      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Customer is opposed to the proposed UNS demand charges. Please deny their request.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/7/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Michael Buck      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/5/2016  
**Opinion Number:** 2016 - 129961      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/7/2016 4:22 PM

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**First Name:** Lee      **Last Name:** Elliott      **Account Name:** Lee Elliott  
**Address:**  
**City:**      **State:**      **Zip Code:**  
**Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

From Lee Elliott

Subject: Don't let it happen

I went over the police department to go to the Corp Commission rate hearing tonight. The place was packed. Completely full. Hundreds, including myself were turned away.

There was a guy from AARP outside handing out an actual bill from and aps customer showing the demand charges. He said that each day, between 2 PM and 8 PM, UES will determine what your "demand usage" is. He said the aps is charging a higher demand charge by about 30% I think. UES says the average residential bill will increase by \$6.27. He said he doesn't know how they came up with that number. Look at the attached bill from an aps customer. Look at the demand charge and the total bill for each month. I believe UES must have misplaced as decimal. The aps customer's smallest demand charge was \$39.99, and the highest was \$151.20 and that is per month.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/7/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/7/2016  
**Opinion Number:** 2016 - 129977      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/7/2016 10:49 AM

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**First Name:** Nikki      **Last Name:** Curiale-Garrison      **Account Name:** Nikki Curiale-Garrison  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86404  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

A rate increase here in Mohave County would be devastating to many people. In the summer months because we live in the hottest place in America our electric bills climb to over \$400 sometimes. This is a retirement town and many people are on a fixed income. Taking advantage of the fact that more people are conserving power causing lower energy bills and decreasing your revenue is preposterous! Unisource Energy should be ashamed of themselves. Since Mohave County is the hottest place in the nation, maybe having a little compassion and leaving the rates as they are would be more humane. This rate increase should NOT be allowed. In my opinion when communities that have temperatures that reach over 100 degrees, the power company should never try and suffocate them by raising rates! Thank you for your time. Nikki Curiale-Garrison

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/7/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/7/2016  
**Opinion Number:** 2016 - 129972      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/7/2016 10:47 AM

---

**First Name:** Sandy      **Last Name:** Shearn      **Account Name:** Sandy Shearn  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86404  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>      **Work:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

The fact that UNS or the new company that bought them want to raise our rates in Mohave County is outrageous and unfair. We are one of the poorest counties in the State. We have a lot of senior citizens who live on ONLY social security and low paying jobs. We should only be charged what we use not this new calculation of what is on peak time, etc. The charges are confusing. I would like to feel that the Commission is doing what is best for the general public instead of letting this large company put us in peril. Say no to Demand Charges.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/7/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/7/2016  
**Opinion Number:** 2016 - 129971      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/7/2016 10:45 AM

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**First Name:** Kristina      **Last Name:** Daugherty      **Account Name:** Kristina Daugherty  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86404  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly. I can't believe they are trying to do this. Please stand for the citizens in Mohave County - ALL CITIZENS - as this will happen to everyone. We can barely afford what we are charged for usage now - this will destroy many families.

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<b>Date:</b>	<b>Analyst:</b>	<b>Investigation</b>	
4/7/2016	Al Amezcua	<b>Submitted By:</b>	<b>Type:</b>
		Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/7/2016

**Opinion Number:** 2016 - 129968      **Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/7/2016 10:43 AM

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**First Name:** Bruce      **Last Name:** Anderson      **Account Name:** Bruce Anderson

**Address:** <<< REDACTED >>>

**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86403

**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

Regarding Unisource Rate Increase. As one of thousands of Social Security fixed income individuals in this state, I along with all the others cannot afford continual rate increases in these necessities. California just increased their BASE WAGE (NOT minimum wage) to \$15/hour. This means that we will no longer be able to afford any products coming out of that state.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/7/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/4/2016  
**Opinion Number:** 2016 - 129903      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/4/2016 8:30 AM

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**First Name:** Linda      **Last Name:** Newman      **Account Name:** Linda Newman  
**Address:**  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:**

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Vote NO on the Demand Charge.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/4/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 4/5/2016  
**Opinion Number:** 2016 - 129952    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed    **Closed Date:** 4/5/2016 2:40 PM

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**First Name:** Jen    **Last Name:** Van Houten    **Account Name:** Jen Van Houten  
**Address:**  
**City:** Lake Havasu City    **State:** AZ    **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)    **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142    **Docket Position:** Against

**Subject:** Plan to impose "demand charges"

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly.

Jan Van Houten

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/5/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 4/5/2016  
**Opinion Number:** 2016 - 129942    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed    **Closed Date:** 4/5/2016 9:31 AM

---

**First Name:** Tom    **Last Name:** Tatalovich    **Account Name:** Tom Tatalovich  
**Address:**  
**City:** Golden Valley    **State:** AZ    **Zip Code:** 86413

---

**Company:** Unisource \*\* Energy Services (UNS)    **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142    **Docket Position:** Against

ACC,

If any of you who are on this commission and are sworn to represent those of us who are the constituents agree to allow this increase from UniSource I would like you to take the time to explain in detail why you have. I would like you to respond to me personally...with detail!

I am only one person, but I have a voice. As a responsible custodian of the people who entrusted their faith to you, you should not violate that faith and you should rebuke this blatant act of greed and deception...if you don't then you may need to consider what your true priorities are...then you may need to ask yourselves who do you really serve???

I would appreciate a detailed response from each member of the Arizona Corporation Commission regarding their position and intention to vote on UniSource's request for an on demand rate increase for the citizens of Mohave County, and I would also like to know if any of the folks on the commission have accepted any funds, repeat any funds dark or otherwise, from any, yes ANY, Corporations or Lobbyists affiliated with Corporations that are in any, yes any way connected to any utility company, (like UniSource, SRP, APS...because we really know that this is just a test case in piddley crap Mohave County as a precedent for Pinal and Maricopa counties eventually...right...).

I will await your response and hope that it is on an individual basis...c'mon, you're corporation commission people, not the bloody President, so don't take yourselves too seriously okay, this should be easy for you.....no BS, okay?

Tom Tatalovich

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/5/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 4/5/2016  
**Opinion Number:** 2016 - 129943    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed    **Closed Date:** 4/5/2016 9:37 AM

---

**First Name:** Patricia    **Last Name:** Byers    **Account Name:** Patricia Byers  
**Address:** <<< REDACTED >>>  
**City:** Kingman    **State:** AZ    **Zip Code:** 86401

---

**Company:** Unisource \*\* Energy Services (UNS)    **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142    **Docket Position:** Against

Dear ACC members,

I was not able to attend the meeting in Kingman. I am adding my voice to those who oppose the proposed increases.

We little people do everything we can to conserve and economize. It is high time the utility does the same.

Thank you.

Patricia Byers

2711 Western Ave

Kingman AZ 86401

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/5/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Tom Davis                      **Phone:** <<< REDACTED >>>                      **Opinion Date:** 4/4/2016  
**Opinion Number:** 2016 - 129932                      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed                      **Closed Date:** 4/4/2016 3:55 PM

---

**First Name:** James E.                      **Last Name:** Jackson                      **Account Name:** James E. Jackson  
**Address:** <<< REDACTED >>>  
**City:** Kingman                      **State:** AZ                      **Zip Code:** 86402

---

**Company:** Unisource \*\* Energy Services (UNS)                      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142                      **Docket Position:** Against

Arizona Corporation Commission Consumer Services Section  
1200 West Washington St. Phoenix, Arizona 85007

Gentlemen:

Reference to the proposed rate increase in our electric bills by UniSource Electric , I will be unable to attend the public meeting regarding this tomorrow, due to another appointment , so am dropping you a note concerning this.

We feel that the rates are high enough now. From the information obtained, it looks like they are already making a good profit , so the increase is not justified.

Any increase will work a hardship on those on Social Security and those who are disabled. People on Social Security did not receive an increase in income this year to offset inflation. Increases in inflation make it difficult for thousands of retirees on fixed incomes. We request that you deny the rate increase.

Yours very truly,

James E. Jackson

**E-04204A-15-0142**

**Arizona Corporation Commission  
Utilities Complaint Form**

**Investigation**

**Date:**

**Analyst:**

**Submitted By:**

**Type:**

4/4/2016

Tom Davis

Other

Investigation

Entered for the record and docketed. CLOSED

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/4/2016  
**Opinion Number:** 2016 - 129913      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/4/2016 11:47 AM

---

**First Name:** Tom      **Last Name:** Bress      **Account Name:** Tom Bress  
**Address:** <<< REDACTED >>>  
**City:** Kingman      **State:** AZ      **Zip Code:** 86409

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

Opposed to rate increase

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/4/2016	Trish Meeter	Telephone	Investigation
docketed			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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<b>Investigator:</b> Trish Meeter	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 4/4/2016
<b>Opinion Number:</b> 2016 - 129912	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 4/4/2016 11:40 AM	

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<b>First Name:</b> Donald	<b>Last Name:</b> Nelson	<b>Account Name:</b> Donald Nelson
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Golden Valley	<b>State:</b> AZ	<b>Zip Code:</b> 86413

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<b>Company:</b> Unisource ** Energy Services (UNS)	<b>Division:</b> Electric
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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

Opposed to rate increase because the costs of diesel fuel is not as high as a few years ago, o rates should go down.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/4/2016	Trish Meeter	Telephone	Investigation
docketed			

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/4/2016  
**Opinion Number:** 2016 - 129911      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/4/2016 11:32 AM

---

**First Name:** Margaret      **Last Name:** Skaggs      **Account Name:** Margaret Skaggs  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86406

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

Opposed to Unisource rate increase because of being on a fixed income.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/4/2016	Trish Meeter	Telephone	Investigation
docketed			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/4/2016  
**Opinion Number:** 2016 - 129910      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/4/2016 11:28 AM

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**First Name:** Mrs.      **Last Name:** Black      **Account Name:** Mrs. Black  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86403

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

Opposed to Unisource rate increase due to large energy consumption because of medical reasons.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/4/2016 doctored	Trish Meeter	Telephone	Investigation

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/4/2016  
**Opinion Number:** 2016 - 129907      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/4/2016 11:06 AM

---

**First Name:** Ardith      **Last Name:** Kershaw      **Account Name:** Ardith Kershaw  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86404  
**Home:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

Opposed because of being on a fixed income to Unisource rate increase.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/4/2016 docteted	Trish Meeter	Telephone	Investigation

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129862      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 4:40 PM

---

**First Name:** Megan      **Last Name:** Lorimer      **Account Name:** Megan Lorimer  
**Address:**  
**City:**      **State:**      **Zip Code:**  
**Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**From:** Megan Lorimer [mailto: <<< REDACTED >>> ]

**Sent:** Tuesday, March 29, 2016 2:36 PM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:** NO UTILITIE\$ PRICE HIKE

Dear Commissioners:

RE: E-04204A-15-0142

I'm writing to oppose the rate hike-

Reject rate hike proposal.

Thank You for you service,

Megan Lorimer

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		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/31/2016	Trish Meeter	Email	Investigation
docketed			

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129826      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 12:29 PM

---

**First Name:** Scott      **Last Name:** Gay      **Account Name:**  
**Address:** <<< REDACTED >>>  
**City:**      **State:** AZ      **Zip Code:**  
**Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**From:** Scott Gay [mailto:<<< REDACTED >>> ]  
**Sent:** Tuesday, March 29, 2016 7:56 AM  
**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>  
**Subject:** Stop Demand Charges in Mohave County

Sirs,

Demand Charges are arbitrary, unfair, and NOT in the Public Interest. Residential Electric Billing must be based upon the actual amount of energy a consumer uses not on some "peak" usage number, which may represent some minor abrogation from typical usage patterns.

Utility contracts, such as the one granted to Tucson Electric/Unisource Energy must be operated to the benefit of the consumer and in the public interest. A fair return on investment is fine, arbitrary rate hikes disguised as "new calculation methods" are not. No Utility company in the country uses Demand Charges as a basis for Residential billing, Mohave Country Residents should not be made to suffer as the experimental subjects of this boondoggle.

If a rate hike is required, for repairs, increased distribution capacity, or whatever, let Unisource define the need and specify the % increase in rates that is deserved.

Please: Say NO to Demand Charge based billing in Mohave County.

Thanking you in Advance,

Scott E. Gay

<<< REDACTED >>>

<<< REDACTED >>>

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**Investigation**

E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129827      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 12:32 PM

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**First Name:** Diane      **Last Name:** Unknown      **Account Name:**  
**Address:**  
**City:**      **State:**      **Zip Code:**  
**Email:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**From:** Diane Diane [mailto:<<< REDACTED >>> ]

**Sent:** Tuesday, March 29, 2016 1:00 PM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:** NEW DEMAND CHARGES Reference Docket #: E-04204A-15-0142

**Re. Reference Docket #:** E-04204A-15-0142

I am opposed & asking NOT TO IMPLEMENT THEM  
on the public.

Diane

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/31/2016	Trish Meeter	Telephone	Investigation
docketed			

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129828      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 12:43 PM

---

**First Name:** Randy      **Last Name:** Brumund      **Account Name:** Randy Brumund  
**Address:** <<< REDACTED >>>  
**City:** Chino Valley      **State:** AZ      **Zip Code:** 86323  
**Home:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**From:** Randy M Brumund [mailto:<<< REDACTED >>> ]

**Sent:** Tuesday, March 29, 2016 12:18 PM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>; RM Brumund <rrmmbb57@gmail.com>

**Subject:** Reference Docket # E-04204A-15-0142

Utility Commissioner,

Reference Docket # E-04204A-15-0142

I am concerned that the energy company (Unisource Energy) is asking for new "demand charges". These charges are not friendly to me as an energy consumer. I understand that if at certain times of the day my A/C unit kicks on when I am using other appliances, I will be charged more for my energy useage.

This of course comes after the fact that many schools were gifted with energy panels to generate electricity. That was a good deal for the schools because it no doubt lessened their energy costs. The problem is that after all those solar panels were installed, we as home consumers might get penalized. That isn't right and that isn't fair. I pay taxes, I pay my energy useage bills and I don't want to be charged more for the energy I use because energy companies want to make up their bottom line by raising my costs.

This "demand charge" thing is not a good thing for Arizona consumers and should not be condoned. I hope that you will vote to not give in to the energy companies and their schemes to collect more money from me as a consumer. I pay enough as it is and don't want to pay more that I have to. The energy companies don't give a damm about me. They only seem to want to come up with ways to get more of my hard earned money. Please vote "no" on the request for "demand charges" and by that you will be protecting me as a consumer.

Thank you,

Randy Brumund

<<< REDACTED >>>

<<< REDACTED >>>

E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129829      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 12:51 PM

---

**First Name:** Bill      **Last Name:** Bayham      **Account Name:** Bill Bayham  
**Address:**  
**City:**      **State:**      **Zip Code:**  
**Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**From:** bill bayham [mailto:<<< REDACTED >>> ]

**Sent:** Tuesday, March 29, 2016 12:03 PM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:** New Utility Billing Methods - Reference Docket #: E-04204A-15-0142

I will not be able to attend the hearings in Kingman, AZ and Lake Havasu, AZ regarding new methods for billing users of Arizona's utilities based on demand charges. Thus, I am submitted these comments to express my concerns.

It is my understanding that Unisource is asking the ACC for new demand charges. These charges are notoriously anti-consumer and that will raise up Arizona families' electric bills and set a precedent for utilities in the State. Demand charges are complicated and confusing. Electricity will cost more for consumers for the whole month, depending on the result of just one moment of high energy use. If a consumer's oven and washing machine are one at the same time, they will get "slapped" with a high charge. If a consumer's AC kicks on at the same time while blowdrying their hair, they will get "slapped" with a high charge.

I respectfully request that the Arizona Corporation Commission say no to these volatile charges.

Sincerely,

Bill Bayham

Arizona Citizen

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		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/31/2016	Trish Meeter	Email	Investigation
docketed			

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Trish Meeter      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129825      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 12:23 PM

---

**First Name:** James      **Last Name:** Marshall      **Account Name:** James R Marshall  
**Address:**  
**City:**      **State:**      **Zip Code:**  
**Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**From:** papagalos [mailto: <<< REDACTED >>> ]

**Sent:** Tuesday, March 29, 2016 5:55 AM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:** UNISOURCE

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly."

James R Marshall

Lake Havasu City, AZ

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/31/2016	Trish Meeter	Email	Investigation
docketed			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Michael Buck      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/4/2016  
**Opinion Number:** 2016 - 129902      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/4/2016 10:48 AM

---

**First Name:** Joany      **Last Name:** Legg      **Account Name:** Joany Legg  
**Address:** <<< REDACTED >>>  
**City:** Kingman      **State:** AZ      **Zip Code:** 86401  
**Home:** <<< REDACTED >>>      **Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

I live in Mohave County and I attended the meeting, held in Kingman, on March 31st. I will not beat a turnip to death by saying the elderly on social security, or the single mom trying to support her children, or the main bread winner just lost his job can't afford the raise of any type, as plenty citizens informed you of this information. But I will say this..I am on oxygen 24 hours a day, and no my problem isn't from smoking but from asthma, bronchitis and numerous cases of pneumonia. The concentrator takes a lot of energy to keep it going to keep me going. The winters and summers are harsh on individuals like myself. So, will I have to turn off my machine off and not turn on the heater or air conditioner on during the peak hours, so my electric bill doesn't jump sky high? Needless to say, if have to turn off my concentrator from 2 pm to 8 pm (the peak hours as Unisource stated), I will not survive. PLEASE, PLEASE I BEG YOU...DO NOT HONOR UNISOURCE REQUEST. I WOULD LIKE TO LIVE SOME MORE YEARS. Also get a hold of today's Kingman Daily Miner, as Unisource is stating "UNS cities "Misinformation campaign" to explain opposition to rate request". At the meeting, I was handed a brochure from Unisource and the citizens were not misinformed of UNS intentions.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/4/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129854      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 3:40 PM

---

**First Name:** Dave      **Last Name:** Adams      **Account Name:** Dave Adams  
**Address:** <<< REDACTED >>>  
**City:** LAKE HAVASU CITY      **State:** AZ      **Zip Code:** 86405  
**Home:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against  
Not good for people on fixed/low income...some of us already struggle to pay our utilities. No to this Demand charge.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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<b>Investigator:</b> Michael Buck	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 4/4/2016
<b>Opinion Number:</b> 2016 - 129909	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 4/4/2016 11:44 AM	

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<b>First Name:</b> Scott	<b>Last Name:</b> Taylor	<b>Account Name:</b> Scott Taylor
<b>Address:</b> <<< REDACTED >>>		
<b>City:</b> Kingman	<b>State:</b> AZ	<b>Zip Code:</b> 86401
<b>Home:</b> <<< REDACTED >>>	<b>Cell:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

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<b>Company:</b> Unisource ** Energy Services (UNS)	<b>Division:</b> Electric
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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

I live in Kingman, Arizona, and I am adamantly opposed to Unisource's rate-hike proposal. The proposed calculating system is simply unfair. The rate proposal should be denied in its entirety. Unisource would never attempt this kind of proposal in a highly populated area. Unisource is attempting to create a precedent by pushing this through in a rural area where few people will contact you. Arizona deserves better than this; as an elected official, I am asking that you protect us from this unfair rate hike. Please protect us against this kind of corporate greed. Kingman and Lake Havasu aren't really rural. I'm sure that Unisource is stating that Tucson is not receiving the rate hike, because Kingman and Lake Havasu are in rural areas; rural areas require costly upgrades in infrastructure. Yeah, right. The real reason is that Unisource doesn't want to tackle Tucson because of the pushback they will receive by a larger population. We are literally being bullied, and we need your help to stop it. If you allow this precedent, companies like Unisource will try the same thing in other areas of the state. Then, the rural-infrastructure excuse won't even matter. Companies will simply say that there is a precedent. Don't allow this unfair rate hike to happen, please! Didn't Unisource just increase rates in 2013? Enough! I live in the city limits of Kingman and do not have gas as an option. As a result, I have no option but to use electricity as my sole source of energy. I have spent thousands and thousands of dollars to upgrade my insulation, replace my expensive pool pumps, put in an on-demand water heater, and to replace old appliances that were inefficient. Even with these upgrades, my electric bill is still high, because our rates aren't cheap. All of those expenses are of limited value if Unisource is able to change the way it bills us. Why should we conserve energy if we are to be billed in a way that really doesn't measure our actual usage? Unisource's rate-hike proposal is unfair and really gets away from charging people for their actual usage. How many increases do they really need? Please oppose this unfair rate hike.

---

### Investigation

<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/4/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129822      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 3:40 PM

---

**First Name:** theodore      **Last Name:** kondziolka jr.      **Account Name:** theodore kondziolka jr.  
**Address:** <<< REDACTED >>>  
**City:** kingman      **State:** AZ      **Zip Code:** 86409  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against  
as a disabled vet. with limited resources I feel that this new pricing plan will cause me additional undue hardship and will further erode our quality of life. Say no to the Demand charge.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129873      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 3:03 PM

---

**First Name:** Maria      **Last Name:** Lira      **Account Name:** Maria Lira  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86403  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

I have recently found out that they are palnning on increasing our electricity charges. I can bearylly afford the current charges and many times during the summer i have to ask for extensions. During summer minths im already paying around \$200 and there is no way that i can afford to pay \$300 a month or more. Raising the rates will mot only affect my family but many others that live on a fixed income and pay check to pay check. I ask that you reconsider any demand rate increase and keep things as they are currently.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129872      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 3:01 PM

---

**First Name:** Debra      **Last Name:** Kossick      **Account Name:** Debra Kossick  
**Address:** <<< REDACTED >>>  
**City:** Kingman      **State:** AZ      **Zip Code:** 86401  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

The proposed rate increase makes no sense. Why would anyone opt to be responsible for demand charges they did not incur. Not only is this method unfair, it does not seem legal! I AM AGAINST IT!!!

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129868      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 2:59 PM

---

**First Name:** Jennifer      **Last Name:** Perea      **Account Name:** Jennifer Perea  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86403  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

We can barely afford the energy bills here during the summer as it is and we need to be able to use the air conditioning during the summer with the high temperatures here. I don't believe that many people will be able to reside in our city without being able to use the air when it is so hot. I also feel that many people have a hard time paying their high bills now and wouldn't be able to if the rates are raised.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129869      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 2:56 PM

---

**First Name:** Arlene      **Last Name:** Clarke      **Account Name:** Arlene Clarke  
**Address:** <<< REDACTED >>>  
**City:** Kingman      **State:** AZ      **Zip Code:** 86401  
**Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

I am unable to attend the meeting here in Kingman tomorrow, regarding the rate increase that Unisource is proposing. I want my objection to this proposed demand rate hike heard. To base the rate increase on the hour of a person's most usage in a month is ridiculous and unfair. I don't know if Unisource is aware that many of their customers are Seniors living on fixed incomes who are struggling each month to pay their bills now. To add such a rate increase may cause many to have to decide to pay their higher utility bill or cut back on food items or prescriptions. Please reconsider this unfair rate hike NOW!

---

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129890      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 2:12 PM

---

**First Name:** Susan      **Last Name:** Fox      **Account Name:** Susan Fox  
**Address:** <<< REDACTED >>>  
**City:** Kingman      **State:** AZ      **Zip Code:** 86409

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Please reject the Demand Charge. It is not legal in no other state of the union.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129866      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 2:53 PM

---

**First Name:** Sue      **Last Name:** Dyer      **Account Name:** Sue Dyer  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86404  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

It is ludicrous for them (a monopoly) to be able to "rape" the public like this. Reference Docket #E-04204A-15-0142 (which, by the way, won't come up). Demand rate reject it.

---

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129864      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 2:50 PM

---

**First Name:** James      **Last Name:** Beem      **Account Name:** James Beem  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86406  
**Home:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Reject the demand charge. Utilities can not increase. We are on a fixed income, disabled, and paying more we don't have. I can't earn more to pay higher utilities and can not cut back any more. Please, anything can help. Give a break to seniors and/or disabled Vietnam Veterans like myself.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129853      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 2:46 PM

---

**First Name:** KIM      **Last Name:** ADAMS      **Account Name:** KIM ADAMS  
**Address:** <<< REDACTED >>>  
**City:** LAKE HAVASU CITY      **State:** AZ      **Zip Code:** 86405  
**Cell:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against  
E-04204A-15-0141 NO. RATE INCREASES OR DEMAND CHARGES ARE BAD FOR RESIDENTS AND  
BUSINESSES OF MOHAVE COUNTY.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129837      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 2:45 PM

---

**First Name:** Heide      **Last Name:** Gros      **Account Name:** Heide Gros  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86403  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against  
no rate increase for on demand, this would be an absolute hardship for me and many others on retirement income.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129831      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 2:41 PM

---

**First Name:** Monte      **Last Name:** McCue      **Account Name:** Monte McCue  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86406  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

Please DO NOT allow UNS to change the Net Metering Policy now in effect that allows banking of kWh. If UNS wants to change their net metering program, they should give potential residential solar users at least a one year notice when the policy will change so a potential user can investigate whether solar is the right way in terms of their return on investment without the banking clause. All current residential PV units should be grandfathered - not only the ones that were in existence before June 1, 2015. Very unfair and unacceptable. Please vote NO to a change to the net metering policy.

---

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129891    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed    **Closed Date:** 4/1/2016 2:25 PM

---

**First Name:** Barbara    **Last Name:** Wheat    **Account Name:** Barbara Wheat  
**Address:**  
**City:** Lake Havasu City    **State:** AZ    **Zip Code:**

---

**Company:** Unisource \*\* Energy Services (UNS)    **Division:** Electric

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142    **Docket Position:** Against

Customer is opposed to the proposed rate increase.

---

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

---

E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Deborah Reagan    **Phone:** <<< REDACTED >>>    **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129892    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed    **Closed Date:** 4/1/2016 2:30 PM

---

**First Name:** Harvey    **Last Name:** Pierce    **Account Name:** Harvey Pierce  
**Address:**  
**City:** Kingman    **State:** AZ    **Zip Code:**

---

**Company:** Unisource \*\* Energy Services (UNS)    **Division:** Electric

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142    **Docket Position:** Against

\*\*\*\* OPPOSED TO THE DEMAND CHARGE \*\*\*\*\*

Customer is opposed to the proposed rate increase especially the demand charge.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/1/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Tom Davis      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129885      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 12:09 PM

---

**First Name:** Jean      **Last Name:** Steele      **Account Name:** Jean Steele  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86403

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Customer was unable to attend the public comment meeting but wants to vote no on the demand charges.

---

<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/1/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

---

E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Tom Davis      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129882      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 10:28 AM

---

**First Name:** E      **Last Name:** Woodman      **Account Name:** E Woodman  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:**

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Customer is opposed to the rate increase and demand charges that UNS is proposing.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/1/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Tom Davis      **Phone:** <<< REDACTED >>>      **Opinion Date:** 4/1/2016  
**Opinion Number:** 2016 - 129883      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 4/1/2016 10:32 AM

---

**First Name:** Romona      **Last Name:** Gonzales      **Account Name:** Romona Gonzales  
**Address:**  
**City:**      **State:**      **Zip Code:**  
**Home:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Customer would like to reject UNS's proposed rates.

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		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
4/1/2016	Tom Davis	Other	Investigation

Entered for the record and docketed CLOSED

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/30/2016  
**Opinion Number:** 2016 - 129791      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/30/2016 2:30 PM

---

**First Name:** Marlyn      **Last Name:** Wagoner      **Account Name:** Marlyn Wagoner  
**Address:** <<< REDACTED >>>  
**City:** Tucson      **State:** AZ      **Zip Code:** 85749  
**Home:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

**From:** Marlyn Wagoner [mailto: <<< REDACTED >>>]

**Sent:** Saturday, March 26, 2016 4:28 PM

**To:** Utilities Div - Mailbox < <<< REDACTED >>>

**Subject:** Reject the Unisource proposal

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

Marlyn Wagoner

<<< REDACTED >>>

<<< REDACTED >>>

E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

<<< REDACTED >>>

---

<b>Date:</b>	<b>Analyst:</b>	<b>Investigation</b> <b>Submitted By:</b>	<b>Type:</b>
3/30/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

---

**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/30/2016  
**Opinion Number:** 2016 - 129790      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/30/2016 2:27 PM

---

**First Name:** Joseph      **Last Name:** Vetter      **Account Name:** Joseph Vetter  
**Address:**  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:**

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

**From:** Candy and Joe Vetter <<< REDACTED >>>

**Sent:** Monday, March 28, 2016 6:31 AM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:** UNISOURCE DEMAND CHARGES

"I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly."

Joseph Vetter

Lake Havasu City

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/30/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/30/2016  
**Opinion Number:** 2016 - 129789      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/30/2016 2:22 PM

---

**First Name:** Barbara      **Last Name:** Newton      **Account Name:** Barbara Newton  
**Address:**  
**City:** Golden Valley      **State:** AZ      **Zip Code:** 86413

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

**From:** newtnote <<< REDACTED >>>

**Sent:** Monday, March 28, 2016 6:37 AM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:** UNISOURCE RATES

I am opposed to the Unisource Energy plan to impose "Demand Charges" on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly.

Barbara Newton

Golden Valley, AZ

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Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and Docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/30/2016  
**Opinion Number:** 2016 - 129795      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/30/2016 2:51 PM

---

**First Name:** Suzanne      **Last Name:** Nitchals      **Account Name:** Suzanne and Glenn Nitchals

**Address:**

**City:**      **State:**      **Zip Code:**

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

**From:** Suzanne and Glenn NITCHALS [ <<< REDACTED >>> ]

**Sent:** Monday, March 28, 2016 4:56 PM

**To:** Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

**Subject:** Demand Charge and Raise in Basic Service Charge

Members of the Arizona Corporation Commission,

I write to you concerning two utility fees being considered for an Arizona Utility Company. First is the Demand Charge. This should not be a fee residential customers should have on their utility services bill. This should be denied to the utility companies. The customer should not have to worry about their maximum usage becoming a minimum on their billing. It is bad enough that a Basic Service Charge must be paid but the Demand Charge would make services out of reach for many residents.

The second item I am concerned about is the Basic Service Charge. Charging residents to keep utilities connected when no services are being used is understandable but to have to pay every month when there are actual utilities used seems like a double charge. The request to increase that fee by 50% is totally unreasonable. No increase should be allowed. This fee should be the smallest amount possible as it is a connection type fee that should not have to be paid with continuous use.

Thank you for reviewing my issues.

Suzanne Schweiger-Nitchals

Arizona Native

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Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/30/2016  
**Opinion Number:** 2016 - 129751      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/30/2016 3:41 PM

---

**First Name:** Fred      **Last Name:** Chalfin      **Account Name:** Fred Chalfin  
**Address:** <<< REDACTED >>>  
**City:** Phoenix      **State:** AZ      **Zip Code:** 85044  
**Home:** <<< REDACTED >>>      **Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

To enable a company to charge a whole month of electricity based on one second of usage, or even one minute of usage is wrong. I already have solar panels and they have enabled me to save a lot of money. To have a company undo all of the good done by my panels because of a brief spike in use does not make any sense to me, or any other reasonable person. Of course the accountant, President or other officer may have a vested interest to disagree with me. Please do not allow these utilities to implement a demand charge that has the effect of robbing me and others of our hard earned money.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/30/2016  
**Opinion Number:** 2016 - 129750      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/30/2016 3:44 PM

---

**First Name:** Peggy      **Last Name:** Eggers      **Account Name:** Peggy Eggers  
**Address:** <<< REDACTED >>>  
**City:** Golden Valley      **State:** AZ      **Zip Code:** 86413  
**Cell:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

My electric bill already jumped to double the cost this January, normally January around \$200.00 this year it was \$400.00. My mother who lives with in 2 miles of my home, lost my father this March. She has a limited income around \$1,000.00 per month. Her electric bill was also \$400.00 this month. With the expected demand rate hike that Unisource wants to make and the charge of the highest day in the month to be the cost for everyday weather you use the electricity of not is of course robbery at it's highest degree. My mother would have a bill double the \$400.00 which would be around \$800.00. that leaves her \$200.00 a month to live on for food, gas, and other living expenses. Where is the Justice in that? My son and his wife and child have to try and live on 800.00-1,000.00 a month. they live in a 5th wheel in a trailer park in Kingman. They pay for electric also. I help with food and gas for my son to get to work sometimes. I can not grasp that we live in a country where the general population in our area live on \$800.00-\$1,200.00 a month and over half of their take home earnings will be going to an electric bill. Thank you for your time.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/30/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/30/2016  
**Opinion Number:** 2016 - 129748      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/30/2016 3:46 PM

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**First Name:** Bonnie      **Last Name:** Willett      **Account Name:** Bonnie Willett  
**Address:** <<< REDACTED >>>  
**City:** Kingmna      **State:** AZ      **Zip Code:** 86401  
**Home:** <<< REDACTED >>>

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Demand billing hurts the families that do home chores all at one time due to outside work, school and activities. Those families are not at home all day to spread the home chores over an extended period of time. To pay for electric services used for an entire billing cycle based on a one time 'high demand' moment would deter a homeowner from trying to save energy. Please do not consider passing this "demand" system onto the consumer. Thank you for listening to the public consumer. BWillett

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/30/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129835      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 2:12 PM

---

**First Name:** Leonard      **Last Name:** Hawkins      **Account Name:** Leonard Hawkins  
**Address:** <<< REDACTED >>>  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:** 86406

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Reject it. Don't really understand the Demand Charge. This is just an electrical problem and they are trying to get more monies. Say NO.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/31/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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# Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129836      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 2:17 PM

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**First Name:** Sally      **Last Name:** Christine      **Account Name:** Sally Christine  
**Address:**  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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### Nature Of Opinion

**Docket Position:** Against

I have being working with UNS to conserve. Any type of increase will force us to file for bankruptcy The Demand Charge Rate is unfair.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129838      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 2:24 PM

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**First Name:** Claudia      **Last Name:** Dreyer      **Account Name:** Claudia Dreyer  
**Address:**  
**City:** Kingman      **State:** AZ      **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Reject this Demand Charge. People in this area are on a fixed income. This could double my bill if it passes. It's going to be impossible to pay my bills. UNS seems to target the fixed income and elderly, its never enough for them. Cut it out.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/31/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129839      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 2:26 PM

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**First Name:** Mary J      **Last Name:** Darlington      **Account Name:** Mary J Darlington  
**Address:**  
**City:** Kingman      **State:** AZ      **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Per Ms. Darlington, the Demand Charge will hurt people on a fixed income. Say No. This would also put a damper on her finances. We can't afford it at all.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/31/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129840      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 2:28 PM

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**First Name:** Bertha      **Last Name:** Tarantino      **Account Name:** Bertha Tarantino  
**Address:**  
**City:** Kingman      **State:** AZ      **Zip Code:** 86409

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Reject UNS Demand Charge.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129841      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 2:30 PM

---

**First Name:** Nina      **Last Name:** Calleas      **Account Name:** Nina Calleas  
**Address:**  
**City:** Lake Havasu City      **State:** AZ      **Zip Code:**

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Against it.

the Demand Charge is wrong. She's a widow on a limited income. They have to do their up keep and not the consumer.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. CLOSED.			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129842      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 2:32 PM

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**First Name:** Georgia C      **Last Name:** Rawie      **Account Name:** Georgia C Rawie  
**Address:**  
**City:**      **State:**      **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

This Demand Rate Charge is going to hurt a bunch of people here in Kingman. There is no average and I can't afford it.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129843      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 2:35 PM

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**First Name:** Tim      **Last Name:** Hill      **Account Name:** Tim Hill  
**Address:**  
**City:** Golden Valley      **State:** AZ      **Zip Code:** 86413

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

---

### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

"Demand Charge" we highly object it. We dislike the idea. UNS needs to figure out a way for retired customers on a fixed income to receive cheaper rates.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129855      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 4:03 PM

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**First Name:** Michael      **Last Name:** Bihuniak      **Account Name:** Michael Bihuniak  
**Address:** <<< REDACTED >>>  
**City:** Kingman      **State:** AZ      **Zip Code:** 86401

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

I feel that this Demand Charge is over the top. Solar customer will soon see their saving go away. A reasonable increase is due.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. Closed.			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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<b>Investigator:</b> Al Amezcua	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 3/31/2016
<b>Opinion Number:</b> 2016 - 129856	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 3/31/2016 4:08 PM	

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<b>First Name:</b> Margaret	<b>Last Name:</b> Swanner	<b>Account Name:</b> Margaret Swanner
<b>Address:</b>		
<b>City:</b> Kingman	<b>State:</b> AZ	<b>Zip Code:</b> 86401

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<b>Company:</b> Unisource ** Energy Services (UNS)	<b>Division:</b> Electric	
Cara Roll	<b>Phone:</b> <<< REDACTED >>>	<b>Email:</b> <<< REDACTED >>>

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

Whole heartedly reject both proposals from UNS table. The \$10 to \$15 increase request is ridiculous. The Demand Charge will hurt us consumers. I hope that the powers that be the elected officials do the right thing. We elected them and they work for us.

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Investigation			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/31/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129858      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 4:11 PM

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**First Name:** Loretta      **Last Name:** Williams      **Account Name:** Loretta Williams  
**Address:**  
**City:** Kingman      **State:** AZ      **Zip Code:** 86401

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Commission reject UNS's Demand Charge, this is ridiculous and unfair.

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Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. CLOSED.			

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Al Amezcua      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/31/2016  
**Opinion Number:** 2016 - 129859      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/31/2016 4:13 PM

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**First Name:** Elizabeth      **Last Name:** Maske      **Account Name:** Elizabeth Maske

**Address:**

**City:** Meadview      **State:** AZ      **Zip Code:** 86444

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric  
Cara Roll      **Phone:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

Stop this Demand Charge. Utility company is just trying to make more money. NOT FAIR!

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/31/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

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