

COMMISSIONERS
DOUG LITTLE - Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN

ORIGINAL



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RECEIVED
ARIZONA CORPORATION COMMISSION
AZ CORP COMMISSION
DOCKET CONTROL

April 7, 2016

2016 APR 8 AM 10 49

To: Docket Control

RE: UNISOURCE, Energy Services (UNS) – Customer Comments

Docket No. E-04204A-15-0142

Please docket the attached 6 customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

APR 08 2016

DOCKETED BY

A handwritten signature in black ink, appearing to be "MG".

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/5/2016
Opinion Number: 2016 - 129959 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/5/2016 4:03 PM

First Name: Leonard **Last Name:** Dodge **Account Name:** Leonard Dodge
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Subject: UnisourceEnergyService

Sir, Please do not allow UES to switch to a "demand" rate for residential electric power. I am a retired veteran living on a fixed income. The proposed new increase is preposterous.

Leonard Dodge

Lake Havasu City, AZ

Date:	Analyst:	Investigation	
4/5/2016	Richard Martinez	Submitted By:	Type:
		Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/5/2016
Opinion Number: 2016 - 129960 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/5/2016 4:22 PM

First Name: Nola Last Name: Maloney Account Name: Nola Maloney
Address:
City: State: Zip Code:

Company: Unisource ** Energy Services (UNS) Division: Electric
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

Subject: Reject the Unisource proposal

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers. Many of the customers in the Tucson, AZ area are retirees on fixed incomes - this could be devastating to their monthly budgets - I have not found any resources in Tucson that offer discounts for senior citizens - not electrical, gas, water/sewer, trash and recycling pick-up; even the companies you have to go through to get telephone, internet or television services.

Please reject Unisource's proposal.

Sincerely,

Nola Maloney

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Date:	Analyst:	Investigation	
4/5/2016	Richard Martinez	Submitted By:	Type:
		Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/5/2016
Opinion Number: 2016 - 129963 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/5/2016 4:32 PM

First Name: Mike Last Name: Kenny Account Name: Mike Kenny
Address:
City: State: Zip Code:

Company: Unisource ** Energy Services (UNS) Division: Electric
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

Good Morning,

Please see attached Letter concerning UNS Electric Rate Case, Docket no. E-04204A-15-0142.

Thank you

Have A Great Day,

Michelle Greene

Purchasing / Payroll / ISO Coordinator / Accounts Payable

Date:	Analyst:	Investigation	Submitted By:	Type:
4/5/2016	Richard Martinez	Telephone		Investigation

Entered for the record and filed in Docket Control.



March 30, 2016

Re: UNS Electric Rate Case
Docket No. E-04204A-15-0142

Dear Chairman Little,

JM Eagle is dedicated to the growth and prosperity of our region and our state, which is why we strongly support UniSource Energy Services' proposal for new rates. UniSource has requested approval of more equitable rates for all electric customers that will enhance the economic competitiveness of the Kingman and Lake Havasu area and Mohave County.

According to UniSource, current rates require large customers to pay more than the costs required to serve them, while other customer groups pay less. The changes, as originally proposed, will more closely match rates to actual costs. As a result, some commercial customers will see reduced energy costs if those rates are approved. Our businesses will have an opportunity to reduce operating costs, reinvest in operations and improve our bottom line.

The success of our region's economy depends on the safe and reliable electric service that UniSource provides. According to the company, it has invested more than \$100 million to upgrade its facilities and acquire a portion of a new power plant. Those investments will help support our local economy by ensuring reliable electric service for businesses large and small.

Of course, we fully support the proposal for a new economic development rate, which would offer discounts to commercial customers that meet certain qualifications. Economic growth in Mohave County has proceeded slowly over the last several years. This rate offers numerous benefits for our entire region by encourage business development and retention.

We support Unisource's proposed net metering revisions and new rates for solar distributed generation users. Because solar energy prices have fallen in recent years, it's only fair to ask those customers who use solar power to pay a more equitable share of the costs to serve them and reduce the subsidies paid by non-solar customers.

Lastly, UniSource is a valued member of our community. They are active in the community organizations and participate in community events through employee volunteerism, donations, and contributions of resources. UniSource actively tries to make a difference in the community they serve.

As a valuable member of our community, UniSource helps attract and retain Kingman and Lake Havasu-area businesses by providing good customer service and helping businesses to meet their energy needs. We believe the new rates UniSource has proposed would help improve the economic vitality of the Kingman and Lake Havasu area.

Sincerely,

Mike Kenny
Plant Manager, Kingman AZ

CC: Commissioner Forsee
Commissioner Stump
Commissioner Burns
Commissioner Tobin

J-M Manufacturing Company, Inc.

4620 Olympic Dr. • Kingman, Arizona 86401 • Tel: 928-681-7473 • Fax: 928-681-7474 • www.jmm.com

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/5/2016
Opinion Number: 2016 - 129964 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/5/2016 4:42 PM

First Name: Toni **Last Name:** Greninger **Account Name:** Toni Greninger
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Subject: Rise in energy costs

I am absolutely against this plan. Think about the seniors who are on fixed income and try so hard to keep their monthly costs down by using their AC and heater as little as possible. And what about the people who conserve to do the same? The threat of our bills going through the roof will cause the elderly great harm. On the hottest day they will leave their AC off. It will also harm Unisource because the less power we all use, they will also suffer.

The stupidity of this proposal defies all common sense.

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers.

Toni Greninger

Lake Havasu City, AZ

Date:	Analyst:	Investigation	
4/5/2016	Richard Martinez	Submitted By:	Type:
		Telephone	Investigation

Noted for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 4/6/2016
Opinion Number: 2016 - 129966 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/6/2016 8:31 AM

First Name: Leonard Last Name: Dodge Account Name: Leonard Dodge
Address:
City: State: Zip Code:

Company: Unisource ** Energy Services (UNS) Division: Electric
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

Subject: UnisourceEnergyService

Sir; Please do not allow UES to switch to a "demand" rate for residential electric power. I am a retired veteran living on a fixed income. The proposed new increase is preposterous.

Leonard Dodge

Lake Havasu City, AZ

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/6/2016	Richard Martinez	Telephone	Investigation

Noted for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 4/6/2016
Opinion Number: 2016 - 129980 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/6/2016 2:54 PM

First Name: UNKNOWN **Last Name:** UNKNOWN **Account Name:** UNKNOWN
UNKNOWN

Address:

City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
Voting No on UNS demand charges!

		Investigation	
Date:	Analyst:	Submitted By:	Type:
4/6/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control			
