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BOB BURNS
TOM FORBES
ANDY TOBIN



0000169427

ORIGINAL

ARIZONA CORPORATION COMMISSION

April 1, 2016

To: Docket Control

RE: Unisource Energy Services (UNS) – Customer Comments

Docket No. E-04204A-15-0142

Please docket the attached 6 customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

AZ CORP COMMISSION
DOCKET CONTROL

2016 APR - 4 A 10:40

RECEIVED

Arizona Corporation Commission

DOCKETED

APR 04 2016

DOCKETED BY *[Signature]*

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 4/1/2016
Opinion Number: 2016 - 129874 **Priority: Respond within 5 business days**
Opinion Codes: Rate Case Items - Opposed **Closed Date: 4/1/2016 8:29 AM**

First Name: John **Last Name: Hendon** **Account Name: John Hendon**
Address:
City: **State:** **Zip Code:**
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division: Electric**
Cara Roll **Phone: <<< REDACTED >>>** **Email: <<< REDACTED >>>**

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position: Against**

****OPPOSE DEMAND CHARGE****

Subject: Unisource Energy Hike

Hello:

As a new member of the Golden Valley area (bought a place in October 2015) I am opposed to these hikes. In my current area (Central Valley Ca.) Southern California Edison is proposing allowing volunteers to participate in this type of charging during a test period and then checking the results. During the test period if your bill goes up they are willing to move it back down to what it would normally be. The results will be analyzed and a workable solution will be reached. I am moving to Golden Valley when I retire and I will be on a very limited income. Golden Valley has the potential to become a retirement Mecca over the next 10 years. No one will want to come here if the electric bills are too high. I am looking forward to coming there in two years and enjoying many new found friends and activities. Unisource could be a friend and work with people like Southern California Edison is.

Investigation

Date:	Analyst:	Submitted By:	Type:
4/1/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 4/1/2016
Opinion Number: 2016 - 129875 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/1/2016 8:34 AM

First Name: Janet L. Last Name: Smith Account Name: Janet L. Smith
Address:
City: State: Zip Code:
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) Division: Electric
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

****OPPOSE DEMAND CHARGE****

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Demand charges

This is wrong for the citizens to have this burden. Why does a Canadian co. Have this power over arizona?
Very bad deal for poor joe blow.

J smith

Kingman az

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 4/1/2016
Opinion Number: 2016 - 129876 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/1/2016 10:11 AM

First Name: Michelle Last Name: Anderson Account Name: Michelle Anderson
Address: <<< REDACTED >>>
City: Lake Havasu City State: AZ Zip Code: 86404
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) Division: Electric
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

OPPOSE DEMAND RATE

Very concerned about demand rate increases. I am the breadwinner for my family, as we are raising our grandson with no help from his parents, and my husband is on disability. Our money is very tight as it is and nobody can live in Arizona without air conditioning!

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 4/1/2016
Opinion Number: 2016 - 129877 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/1/2016 10:19 AM

First Name: Gerald Last Name: Reiten Account Name: Gerald Reiten
Address: <<< REDACTED >>>
City: Lake Havasu City State: AZ Zip Code: 86404
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) Division: Electric
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

OPPOSE DEMAND CHARGE

How much more can senior citizens trying to live on fixed incomes stand? We have experienced double digit increases in health insurance plus the general increases in groceries and everything else this year but had NO INCREASE IN OUR SOCIAL SECURITY benefits. The "demand charges" put an additional burden on us even though we try to not only live within our means but also conserve on our utility usage (electrical and gas) as much as possible. In Lake Havasu City there is absolutely no alternative (no competition) for our residents to select from for our electric and gas supply and therefore we feel as though Unisource Energy thinks it can "dump" higher fees to those who live here. They must also think that we're not going to notice such a rate hike until it is too late. PLEASE DO NOT LET UNISOURCE ENERGY WIN!!!!!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 4/1/2016
Opinion Number: 2016 - 129878 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/1/2016 9:30 AM

First Name: Jolene & Donald Last Name: Andrus Account Name: Jolene & Donald Andrus
Address:
City: State: Zip Code:
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) Division: Electric
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

OPPOSE DEMAND CHARGE

Please pass to Commissioners, Chairman and Utilities Division Director

I want to object to UniSource being able to raise rates to the maximum amount of electricity a customer uses during one hour, instead of actual usage. UniSource is trying to change the way they do business in Mohave County and I strongly object. This is very unfair to so many of us that are retired and living on a fixed income. I am not able to attend the meeting this evening, but I want the Arizona Corporation Commission to know my feelings and take the steps necessary to prevent it from happening.

The claim by UniSorce that this 'demand charge' is only going to be used to offset costs incurred by the infrastructure upgrade is unjustified and very upsetting. We pay UniSorce for providing electric service and maintaining their infrastructure should already be covered in our monthly bill. If UniSorce can truly justify a need for a rate increase, then let them do that through the proper channels—not punish consumers by trying to charge us for the highest hour of usage, instead of actual usage.

Will be watching for the result of this closely. You as commissioners, Tobin, Forese, Stump, and Burns, Chairman Doug Little, and Utilities Division Director Thomas Broderick need to stand on the side of residents, and NOT the utility UniSorce on Docket No: E-040204A-15-0141 and other attempts to change from actual usage.

Please acknowledge you received this email and will get it to correct individuals that it needs to go to. The www.azcc.gov account would not let me send to it, even with http:// added and the phone numbers provide to call where continually busy.

Jolene and Donald Andrus

Lake Havasu, AZ

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Jenny Gomez	Telephone	Investigation

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Noted and filed for the record in Docket Control. Closed

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gómez Phone: <<< REDACTED >>> Opinion Date: 4/1/2016
Opinion Number: 2016 - 129881 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/1/2016 1:18 PM

First Name: Karl Last Name: Taylor Account Name: Karl Taylor
Address: <<< REDACTED >>>
City: Kingman State: AZ Zip Code: 86401
Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) Division: Electric
Cara Roll Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 Docket Position: Against

****OPPOSE DEMAND CHARGE****

I am a resident of Kingman and am requesting that the Corporation Commission reject the request from Unisource to be able to place a mandatory demand charge program in Mohave County for electricity. This is an unfair and price-gouging practice to line the pockets of the Canadian-owned operation. We are already paying high charges for their electric services and, should this request be granted, we will be penalized for conserving energy merely because of a timing factor. The process they want to enact would create confusion in the billing versus just being charged for our actual usage. Mohave County is not a wealthy area and we cannot withstand this bureaucratic over-reach into our already empty pockets. I, like many others in Mohave County, are retired and on a fixed income. Our grown children live here as well and have only average incomes. We cannot and should not be forced into having to pay more through a gimmick devised by this company to increase the already more than adequate rates being charged. Please deny this request for them to charge more than normal usage charges. Thank you!

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/1/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed