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COMMISSIONERS
DON GENTILE - Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN



ARIZONA CORPORATION COMMISSION
RECEIVED

April 1, 2016

To: Docket Control

2016 APR -1 P 3: 53

AZ CORP COMMISSION
DOCKET CONTROL

RE: UNISOURCE Docket # E-⁹204A-15-0142

Please docket the attached 110 customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED
APR 01 2016

DOCKETED BY *[Signature]*

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/25/2016
Opinion Number: 2016 - 129642 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/1/2016 9:06 AM

First Name: Thomas **Last Name:** Trussell **Account Name:** Thomas Trussell
Address: <<< REDACTED >>>
City: Golden Valley **State:** AZ **Zip Code:** 86413
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: <<< REDACTED >>>
Sent: Friday, March 25, 2016 2:00 PM
To: Al Amezcua <<< REDACTED >>>
Subject: Re: Public Comment request

Isn't it interesting that when people or companies attain power, they often take advantage of that position or trust, and 'stick it ' to their constituents. Thus, we have Unisource Electric wanting to raise rates through "demand charges" on ratepayers. And, they want to put pressure on those who have invested in rooftop solar by not allowing fair credit for extra energy.

I would ask that the Commission reject any 'cute', 'subtle', any underhanded approach to rate changes, or dampening of good and proper energy progress.

Unisource Electric deserves to make a profit, but not through current wattage subterfuge.

Thomas Trussell

<<< REDACTED >>>

<<< REDACTED >>>

<<< REDACTED >>>

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/25/2016
Opinion Number: 2016 - 129641 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/25/2016 2:22 PM

First Name: Ruth **Last Name:** Musselwhite **Account Name:** Ruth & Gary
Musselwhite

Address:

City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Ms. Musselwhite wanted to voice her opinion on the UNS Demand Charge. We are SSI and cant afford any more increases. We have and continue to conserve, in the summertime we will run our AC units. This request is not fair at all. "It's a stupid rule". Do not do this to everyone, doesn't make sense. they just want to make more monies.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/25/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/29/2016
Opinion Number: 2016 - 129703 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/29/2016 9:35 AM

First Name: Michael **Last Name:** Wagner **Account Name:** Michael Wagner
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
I am against Unisource's "Demand Charges" pricing initiative.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/29/2016	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. CLOSED.			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/29/2016
Opinion Number: 2016 - 129712 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/29/2016 9:56 AM

First Name: lori **Last Name:** Butterfass **Account Name:** lori Butterfass
Address: <<< REDACTED >>>
City: Fort Mohave **State:** AZ **Zip Code:** 86426

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

She wanted to voice her opinion regarding the Demand Rate Charge increase. She's on a fix income and this would be unfair. It's going to hurt a lot of people in Fort Mohave.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/29/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/29/2016
Opinion Number: 2016 - 129664 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/29/2016 9:38 AM

First Name: David **Last Name:** Tobar **Account Name:** David Tobar
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

"I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly."

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/29/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/29/2016
Opinion Number: 2016 - 129704 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/29/2016 9:36 AM

First Name: Michelle **Last Name:** Morgan **Account Name:** Michelle Morgan
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Work: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am completely against "Demand Charges" People should be charged only for what they use not the highest hour per month that is ridicules! Then on top of it the people that have spent THOUSANDS of dollars that it costs to get solar to not honor this green way of living. You don't have the right to remove ways to save money after you convinced the politicians to let you raise rates.. Everyone deserves to make money but no one should be able to steal! We should get fair rates and fair treatment.. Many people in Mohave County are retired people or working families that don't make a large income and it's hard enough to keep up with current costs. I am 100% against this unfair proposition!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/29/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/29/2016
Opinion Number: 2016 - 129671 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/29/2016 9:32 AM

First Name: Gerald **Last Name:** Chapman **Account Name:** Gerald Chapman
Address: <<< REDACTED >>>
City: Meadview **State:** AZ **Zip Code:** 86444
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Do not let them charge us for more power than we use. This demand charge billing is unfair and gives Unisource a license to steal. Residents of Mohave County are struggling now with utility bills. We don't have that reliable service from them here in Meadview, they don't deserve a rate raise, let alone a demand rate raise.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/29/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/29/2016
Opinion Number: 2016 - 129697 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/29/2016 9:29 AM

First Name: Conchina **Last Name:** Robbins **Account Name:** Conchina Robbins
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

The Arizona Corporate Commission MUST NOT vote in favor of UNS requested increase. The change in Net Metering back to June 2105 is not fair to the good folks who spent many thousands of dollars to install solar. In addition, the ACC MUST NOT vote in favor of the demand charge scheme suggested by UNS. It is arbitrary and capricious. People will never be able to determine and budget for their electric bill. If UNS must generated funds, increase the cost of kWh straight across so everyone will be able to anticipate what their bill will be. THE COMMISSIONERS MUST VOTE NO!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/29/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/29/2016
Opinion Number: 2016 - 129700 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/29/2016 9:23 AM

First Name: Marlene **Last Name:** Subjeck **Account Name:** Marlene Subjeck
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Just received our electric bill with all the fees and charges on it and Unisource wants a "demand rate" increase? Vote no to this gouging!! Marlene Subjeck Lake Havasu City

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/29/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua	Phone: <<< REDACTED >>>	Opinion Date: 3/29/2016
Opinion Number: 2016 - 129691	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/29/2016 9:21 AM	

First Name: Donna	Last Name: Borton	Account Name: Donna Borton
Address: <<< REDACTED >>>		
City: Lake Havasu City	State: AZ	Zip Code: 86406
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
Cara Roll	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

As private residents and senior citizens on fixed incomes here in Lake Havasu, there is not a chance we will be able to pay higher utility rates anytime in the future. The UNS proposal to include a new mandatory "demand charge" for residential use of electricity is not only onerous for private citizens but has not been approved anywhere else that we know of. We are demanding that the Corporation Commission soundly stop this proposal in its tracks and vote against such an insidious idea. We have voted for each and every one of you in the past but if you allow this proposal to pass, not one of you will ever secure a "yes" re-election vote from us again. We are not falling for "this would only add about \$8.00 to your utility costs, if passed". Thank you and we are watching you like hawks and we appreciate your attention to this matter. Robert and Donna Borton

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/29/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/29/2016
Opinion Number: 2016 - 129669 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/29/2016 9:19 AM

First Name: Darrell **Last Name:** Wolf **Account Name:** Darrell Wolf
Address: <<< REDACTED >>>
City: Bullhead City **State:** AZ **Zip Code:** 86442
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I just received an email from the Mohave Republican Group Re: the proposed new rate changes of Unisource Electric. Granted I am currently provided power by Mohave Electric but who knows at some point in time I may move from this area into an area served by Unisource Electric. My wife and I are retired and on a fixed income. I find a rate hike like this, based on anything other than the actual electricity used over the course of a month ridiculous. I can't imagine anyone in charge of setting fees and in their right mind could even consider a rate schedule like this. I am 110% against a "demand rate schedule" like this. I know that in the future, a rate plan like this would surely eliminate moving into any area that is serviced by Unisource Electric. Think about it, this is just the kind of antics that have fostered Donald Trump's rise in popularity, the people of America are sick and tired of government and politicians doing whatever they want to put dollars in "their pockets" instead of what is good for America and the American Public. Darrell Wolf

Investigation

Date:	Analyst:	Submitted By:	Type:
3/29/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129661 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 4:55 PM

First Name: Joseph **Last Name:** Vetter **Account Name:** Joseph Vetter
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

"I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly."

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129662 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 4:54 PM

First Name: Gaynell **Last Name:** Crews **Account Name:** Gaynell Crews
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Allowing UNS to increase rate by using demand charges is ludicrous. Our rural area is comprised of mostly retired people. We cannot absorb an increase like this. How much more do they need to make? If the Corporation Commission allows this you will all be voted out of office!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129663 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 4:52 PM

First Name: Diane **Last Name:** Karsgor **Account Name:** Diane Karsgor
Address: <<< REDACTED >>>
City: Golden Valley **State:** AZ **Zip Code:** 86413
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

To whom it may concern: I understand that unisorce wants a rate hike in my area. This is wrong. Dont they get enough as it is. I am on a fixed in come and can barely afford my summertime bills now. If the rate is to go up i will not be able to afford higher bills. It would be a choice to buy groceries or pay my electric bill. This is so unfair to the people of this area . Please stop the rate hikes please. I am poor enough.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua	Phone: <<< REDACTED >>>	Opinion Date: 3/28/2016
Opinion Number: 2016 - 129653	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/28/2016 4:43 PM	

First Name: Ray	Last Name: Mar	Account Name: Ray Mar
Address: <<< REDACTED >>>		
City: Lake Havasu City	State: AZ	Zip Code: 86403
Other: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
Cara Roll	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Unisource: I'm living on a small social security check only. I also help my family members financially with what little I have. To save electricity expenses, I run my hot water heater only 15 minutes a day, and run my dish washer and clothes washer/dryer only once a week. At night, the only lights I have on are low-wattage "night lights". I survive the winter months without the use of a heater and run my A/C in the summer only long enough to cool off the house in the evening and then shut it off (approx.. 1 hour). Your plan to charge your customers based on the highest one-hour power usage will completely eliminate any way I may have to lessen my monthly power usage through conservation. Therefore, I request that I be charged for the power I actually use and not a multiple of the worst case scenario. If you want to increase your revenues, cut expenses like my former employer has done: send all administrative jobs off-shore for cheaper employee costs; eliminate retirement benefits for all future permanent employees; greatly reduce health care for remaining employees; and then finally lay off current employees and then gradually rehire them at a greatly reduced rate of pay with NO benefits. I cannot fathom whatsoever how you can explain and justify your new charging plan to your customer. I look forward to your detailed explanation on this matter. Your response to your customer base should start with these words- "Once upon a time.....".

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua	Phone: <<< REDACTED >>>	Opinion Date: 3/28/2016
Opinion Number: 2016 - 129656	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/28/2016 4:39 PM	

First Name: Dawn	Last Name: Sloat	Account Name: Dawn Sloat
Address: <<< REDACTED >>>		
City: Golden Valley	State: AZ	Zip Code: 86413
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
Cara Roll	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I understand a meeting is being held in Kingman on Thursday 3/31 regarding Unisource's request to make changes in the way it bills customers. Unfortunately I have a conflict that day and can't attend the meeting. I understand if rates have to be raised slightly to allow a utility to maintain its infrastructure but not to increase profits. These demand charges sound more like greed. Being charged a rate for all of my usage based on the period during which I had the highest usage makes no sense. That's price gouging. Furthermore, Unisource can't even tell us how much the increase would be. If they said they needed \$.50 more per month from every customer for infrastructure... that is tangible and fair (when the burden is carried by all customers). But no one knows what impact these demand charges will have and once approved, there is no going back. My husband and I invested in grid tied solar power to both reduce our costs over the long term and to lower our carbon emissions. I understand that Unisource wants to make changes to solar fees that would result in increases also. I also read that TEP and APS have an interest in the Unisource demand charges being approved by ACC so they can then make similar requests and point to the Unisource precedence. The bulk of Mohave County residents are retired and/or lower income. Are UES, TEP and APS all counting on the retired lower income residents of Mohave county not objecting enough so that the ACC approves the request? Or are there not enough wealthy campaign donors in Mohave County for our voice to be heard? Is this class warfare? I urge the ACC to reject Unisource's request. I'm aware that infrastructure must be maintained to provide service to UES customers. Every customer benefits equally by that infrastructure. If UES needs to increase its base fee by a small amount for every customer, then I have no objection to a small increase. But these demand charges are so complicated no one could tell me how much of an increase I would receive and when things are complicated to the public, it never benefits the public.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129657 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 4:37 PM

First Name: Peter **Last Name:** Brookhouzen **Account Name:** Peter Brookhouzen
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am vehemently opposed to UNS Electric raising electric rates by establishing a residential "demand charge." Being dunned monthly for the one hour of highest electric usage on the hottest day of the year plus the total power actually used will be hardship for myself and most residents in Mohave County. Unfair business electricity "demand charges" were a contributing factor for the closing of my small 2000 square foot retail business where I was hit with a \$150 monthly charge plus energy usage. But what will residential electric users do if hit with this extortionist tactic too? Sell their homes and move? If rates must be increased, do it per kilowatt hour usage so that the residential customer can understand, control and conserve the power they consume.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129660 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 4:35 PM

First Name: Doris **Last Name:** Drust **Account Name:** Doris Drust
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

My input on Unisource Electric raising rates & putting mandatory demand charges on residential electric bills is ABSOLUTELY NO! My rationale is that it is not needed since they are already raking in huge profits for themselves & their investors at our (consumers) expense. The mandatory demand charges are confusing & unfair to consumers, especially low & fixed income & solar users & is detrimental to the environment by limiting clean solar energy & not giving fair credit for solar users. The "dark money" used to elect chosen puppet commissioners to protect corporations instead of consumers has not gone unnoticed & will be remembered next election. We need fair-minded commission regulators protecting consumers, not a monopoly with no controls or competition!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129658 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 4:33 PM

First Name: Carolyn **Last Name:** Pimental **Account Name:** Carolyn Pimental
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
finding it harder and harder to survive on a limited income, maybe I should revert back to candles and washing clothes by hand.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129650 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 4:25 PM

First Name: Wes **Last Name:** Coleman **Account Name:** Wes Coleman
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

There should be no experiment's in Mohave County. Unisource has the option of using cheap natural gas to run power generating facilities as well as cheap diesel fuel. This type of experiment should not be allowed. You pay for what you use. The demand charge is out of the question Unisource is the highest priced utility provider I have ever seen, they make plenty of money to upgrade there existing equipment to accommodate the demand. The answer is natural gas fired power plants.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129655 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 4:49 PM

First Name: Sharon **Last Name:** Skibba **Account Name:** Sharon Skibba
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Many of the people in Mohave County are old, but we're not idiots. Don't let Unisource get away with making our electric bills even higher than they already are. I pay \$220 a month and that's on a monthly budget status. Isn't that enough for one person? I am sorry I can't attend the meeting, so this is my comment on the subject of the one hour that we use the most electricity, If this does pass, all the residents of Mohave County will have to join in a class action suit.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/25/2016
Opinion Number: 2016 - 129629 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/25/2016 11:29 AM

First Name: Russell **Last Name:** Coykendall **Account Name:** Russell Coykendall
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

In regards to the raise increase, he's not in favor. He's on a fix income and has had NO increases on SSI. Everything else is going up in cost. Doesn't make sense to conserve if the charge will be base on an 1 hr usage. Please say NO.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/25/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129640 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 8:50 AM

First Name: Susan **Last Name:** Stievo **Account Name:** Susan Stievo
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
I am opposed to such a rate hike and the charge based upon peak usage. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129648 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 8:48 AM

First Name: Terri **Last Name:** Newlon **Account Name:** Terri Newlon
Address: <<< REDACTED >>>
City: Nogales **State:** AZ **Zip Code:** 85621
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

The proposed rate hikes cause tremendous problems in the poorest county in Arizona, Santa Cruz. We also need to reward those who generate solar power and help feed the grid after making a huge homeowner investment.

Investigation

Date:	Analyst:	Submitted By:	Type:
3/28/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129647 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 8:46 AM

First Name: Bill **Last Name:** O'Banion **Account Name:** Bill O'Banion
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
Base the cost on a flat rate. Or, how about a demand usage based on the one hour per month that you use the least amount of electricity. Stupid, but as logical as what they are proposing.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129644 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 8:44 AM

First Name: Virginia **Last Name:** Sundin **Account Name:** Virginia Sundin
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

While planning for retirement, I chose to spend money while I was working full time to put solar on my home to reduce my monthly bills. It is ludicrous that the power company can come in after the government has given incentives to go with clean energy and demand to bill for the highest hour of usage to base your monthly bill on. I am generating almost entirely all of my power with the panels that I paid for upfront so I have very little demand from Unisource. Why should anyone be charged for one peak hour without taking into account the other 20 or so where the demand is minimal? What about the fact that the intense summer heat for most in our state is not anything that can be controlled? We all pay more when the weather is extreme and Unisource is on the receiving end of that money. Retirees could be forced to go back to work just to make ends meet and low income residents would potentially have to take on extra work. I urge the Commission to disallow this type of price gouging to take place. It's not like we have a choice who to purchase our energy from.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129646 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 8:42 AM

First Name: Todd **Last Name:** Butler **Account Name:** Todd Butler
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am against the Unisource proposal to use demand billing for residential consumers. if Unisource truly needs a rate increase to cover infrastructure delivery costs, they should propose a general increase in the base rate, not switch to an alternate billing method. Note I also understand Unisource says solar customers do not pay their fair share of the infrastructure costs. Rather than reduce the netmetering tariffs, Unisource should request a special surcharge tariff on solar customers to avoid excess burden on non-solar customers. Full Disclosure: I have about \$50K (pre-tax credits) of Solar PV installed at my house. I'm willing to pay a slight surcharge in the base rate for having solar installed, but do not take netmetering away or reduce the payback. Thanks for listening.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/23/2016
Opinion Number: 2016 - 129562 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/23/2016 8:27 AM

First Name: Debra **Last Name:** Torina **Account Name:** Debra Torina
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

From: Debbie Torina [mailto:<<< REDACTED >>>]

Sent: Saturday, March 19, 2016 4:31 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Unisource's Proposed Rate Hike

Do not approve Unisource's proposed rate hike for 2016! The utility companies are raking in HUGE profits and consumers in my area of Arizona (not sure about other areas) do not have a choice for electricity providers - we have to use Unisource. As a municipal government employee, our salaries have been frozen for several years, with no pay raises, and my husband who receives Social Security has not received a cost of living increase. Everyone is struggling to pay our electricity bills (other utilities/taxes/ever rising health insurance costs) without pay increases, while Unisource makes tons of profits, and now wants an increase! It's YOUR job to look out for Arizona's residents, not the profits of a greedy utility company!

Debra Torina

Lake Havasu City AZ

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129665 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 8:42 AM

First Name: Ina **Last Name:** Roberston **Account Name:** Ina Roberston
Address: <<< REDACTED >>>
City: Meadview **State:** AZ **Zip Code:** 86444
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

LOW INCOME.

OPPOSED TO ALL RATE INCREASES.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/25/2016
Opinion Number: 2016 - 129632 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/25/2016 11:52 AM

First Name: Ruthellen **Last Name:** Navin **Account Name:** Ruthellen Navin
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

I believe the proposed peak energy period "demand charge" is unfair. I assume peak energy usage periods are when we need to run our air conditioners to cool our houses from the hot Arizona sun and while we are cooking dinner in the oven or stove top. It would be hard for us to use less energy during those periods of time. I think the proposed \$2 increase this year and \$7.87 increase in future years is unreasonable! Whatever their recent costs and investments are should be absorbed and recovered over a greater period of time than what they are asking for.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 3/25/2016
Opinion Number: 2016 - 129635	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/25/2016 12:01 PM	

First Name: Jim	Last Name: Vann	Account Name: Jim Vann
Address: <<< REDACTED >>>		
City: Lake Havasu City	State: AZ	Zip Code: 86403
Home: <<< REDACTED >>>		

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

I am very much opposed to the proposal by Unisource Electric to change rate structuring to 'demand charges' and the potential elimination of solar credits. The entire country is working towards conservation due to climate change theories. This non-US owned utility wants to instead penalize homeowners for both their attempts to conserve energy, and invest in solar. If there ever was an example of corporate greed, Unisource Electric illustrates it.

I hope that the Arizona Corporate Commission denies any request to make these proposed changes. As ratepayers, we have no alternative source of energy, Unisource is a monopoly. As such, it is the Corporate Commissions duty to protect the Mohave County utility users from this corporate aggression. A failure to do so will suggest that the Corporate Commission is more interested in shareholder profits for Unisource, than it is in protecting Arizona rate payers.

I intend to attend the meeting in Lake Havasu on March 31st, to voice my concerns on this issue.

Jim Vann

<<< REDACTED >>>

<<< REDACTED >>>

<<< REDACTED >>>

<<< REDACTED >>>

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/25/2016	Trish Meeter	Telephone	Investigation
doctored			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129680 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:**

First Name: Gloria **Last Name:** Stevens **Account Name:** Gloria Stevens
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Customer opposed to demand charges in Unisource rate case.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Trish Meeter	Telephone	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129679 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 10:33 AM

First Name: Carol **Last Name:** Schwiezer **Account Name:** Caro Schwiezer
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Customer opposed to demand charges in Unisource rate case.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016 docketed	Trish Meeter	Telephone	Investigation

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129678 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 10:26 AM

First Name: Steve **Last Name:** Theroux **Account Name:** Steve Theroux
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Customer opposed to demand charges in Unisource rate case.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016 docketed	Trish Meeter	Telephone	Investigation

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129676 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 10:18 AM

First Name: Linda **Last Name:** Binder **Account Name:** Linda Binder
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Customer opposed to demand charges in Unisource rate case. As a past mayor and elected official in Mohave Co. she feels the economic climate of the area warrants non approval of any increases in Unisource rate case.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129651 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 4:19 PM

First Name: Ocie **Last Name:** Bishop **Account Name:** Ocie Bishop
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

My wife and I are against the proposal from Unisource Electric to raise rates through "demand charges" . We think it is very unfair as most average wages in Mohave county are generally below that in larger cities, and many in Mohave county are senior citizens on fixed incomes. Its not easy for working families and retirees to make ends meet , and if Unisource is allowed to go to demand charges the results will be devastating. We understand Unisource and other utilities have a right to make money, but they shouldn't make out like bandits because they think Mohave county is an easy target for an unfair electric rate hike.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/29/2016
Opinion Number: 2016 - 129731 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/29/2016 2:48 PM

First Name: Megan **Last Name:** Lorimer **Account Name:** Megan Lorimer
Address: <<< REDACTED >>>
City: Prescott **State:** AZ **Zip Code:** 86303
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Commissioners please reject this rate hike, oppose this Company's rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/29/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129696 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 2:35 PM

First Name: Sandy **Last Name:** Samoska **Account Name:** Sandy Samoska
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

These rates are extreme. Mohave County cannot afford this. This town is half the size it was. We went from 42,000 people to 23,000. Please oppose these rates. Between the Federal, State, County, and town taxes this rate increase(tax) will exact a heavy financial toll on our residence. We just don't have the money. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/28/2016
Opinion Number: 2016 - 129676 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/28/2016 10:18 AM

First Name: Linda **Last Name:** Binder **Account Name:** Linda Binder
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Customer opposed to demand charges in Unisource rate case. As a past mayor and elected official in Mohave Co. she feels the economic climate of the area warrants consideration of any increases in Unisource rate case.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua	Phone: <<< REDACTED >>>	Opinion Date: 3/28/2016
Opinion Number: 2016 - 129649	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/28/2016 4:15 PM	

First Name: Carmen	Last Name: Johnson	Account Name: Carmen Johnson
Address: <<< REDACTED >>>		
City: Golden Valley	State: AZ	Zip Code: 86413
Home: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)	Division: Electric	
Cara Roll	Phone: <<< REDACTED >>>	Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am totally against this as it will cause Seniors, low income and those who are ill to not use their air conditioners during the hot's part of the day to avoid having the high charge affixed to their bill. There will be death from heat stroke and such caused by this, I understand that there is also a desire to penalize the usage of solar and wind power. We have been encouraged by the federal government to use renewable energy sources. I do understand that lower energy usage cuts into their profit margin, but it also helps their bottom line by not having to produce as much electric and helps the environment. Your assistance with this and a denial of their adding a burden to the Elderly and Ill will be greatly appreciated. I will be attending the meetings. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/28/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129755 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 8:37 AM

First Name: Tammy **Last Name:** Anhalt **Account Name:** Tammy Anhalt
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am against this rate increase. Member of the community are struggling right now to pay their electric bills. Once you add low income, medications and taxes plus higher electric bills, eventually people will have to chose between their electric bill and other essential bills. Please reject Unisource's request for this rate increase. Our community is already in dire straights.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129765 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 10:12 AM

First Name: Tom **Last Name:** Tedder **Account Name:** Tom Tedder
Address: <<< REDACTED >>>
City: Ft. Mohave **State:** AZ **Zip Code:** 86426
Work: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

As one of the many seniors living in Mohave County and on fixed income, which this year saw no cost of living increase, I feel it is unfair to base any type of rate on a peak usage day. Why, when I, and many others, struggle with keeping our monthly bill within our means to pay, be subject to paying a monthly rate based on a day when a load of laundry needs to be done (which in my case is once per month), or when the heat for a day is too extreme for survival without air conditioning? I feel this type of pricing is unfair to the consumer. Though they claim it will only raise the rate by a miniscule amount, that money would be much better spent on a loaf of bread, a dozen eggs, or a gallon of milk, all of whose prices seem to continually be on the rise.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129762 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 9:29 AM

First Name: Lesli **Last Name:** Page **Account Name:** Lesli Page
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Work: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I don't think that it is fair to raise our electric, especially when UNS is the only company that we can get it from.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129759 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 9:33 AM

First Name: Donna **Last Name:** Honberger **Account Name:** Donna Honberger
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

This rate increase would only make matters worse for Mohave County in its effort in trying to come back from the crash. It would drive people away from considering relocating in Mohave County and force current residence who can't afford a rate increase to move out of Mohave County. Older residence who are on fixed incomes, low income families are the ones that will suffer for this and will be forced to move. This would only make matters worse for our economy. Not to mention the effects this would have on Commercial businesses..... BAD thing for Mohave County.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129758 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 9:34 AM

First Name: Amy **Last Name:** Edwards **Account Name:** Amy Edwards
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Work: <<< REDACTED >>> **Work:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
STRONGLY DISAGREE!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129761 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 9:19 AM

First Name: Michelle **Last Name:** Hembree **Account Name:** Michelle Hembree
Address:
City: Lake Havasu City **State:** AZ **Zip Code:**
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am opposed to the Unisource Energy plan to impose demand charges on Arizona rate payers. My bill should be based on the electricity I use, and not an arbitrary scheme cooked up by a utility monopoly.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129756 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 9:23 AM

First Name: Colleen **Last Name:** Faucher **Account Name:** Colleen Faucher
Address: <<< REDACTED >>>
City: Kingmam **State:** AZ **Zip Code:** 86409
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I think this is ridiculous. Unisource is trying to gouge customers and it's not right, especially since we don't have a choice of utility companies, we have to use Unisource. I think there rates are already too high.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129757 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 9:24 AM

First Name: Stephanie **Last Name:** Cobanovich **Account Name:** Stephanie Cobanovich
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Concerned for the well being of the Kingman Community, if the cost of living increases due to the increase in utilities, it will deter new home buyers, meaning less jobs.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129763 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 9:28 AM

First Name: Cloyd **Last Name:** Moody **Account Name:** Cloyd Moody
Address: <<< REDACTED >>>
City: Meadview **State:** AZ **Zip Code:** 86444
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am totally against Unisource changing it's billing to "demand charges" type billing, I believe that Unisource customers should pay only for the electricity that they use, and only for what they use, I pay only for the water, gasoline, propane, etc. that I use, that seems to me to be only fair and equitable.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129709 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 9:26 AM

First Name: Grumbles **Last Name:** Robin **Account Name:** Grumbles Robin
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am opposed to the plan presented by Unisource Electric to establish Mohave County as a test program and raise rates thru a Demand charge program. As the result of the recent sale of this company to Fortis and its desire to restructure the Utility to maximize it profits on the backs of Mohave county residents. Demand charges are complicated and unnecessary and just add another layer of charges that make it difficult for users to follow . Profits the company currently makes do not justify this action. I do not feel that Solar program are fairly treated in this option. I am opposed to this action.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129752 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 8:04 AM

First Name: michael **Last Name:** cokl **Account Name:** michael cokl
Address: <<< REDACTED >>>
City: lake havasu city **State:** AZ **Zip Code:** 86406
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Unisource Energy is asking for a rate hike in Mohave County. they say it is to offset cost. THIS IS TOTALLY WRONG. Every business has cost increases and every time they incur one they don't ask for there customers to pay for them. if they rise there rate it cost every customer and business down the line, do we get to ask for a increase in our income to off set that. taking the money out of our pockets so they can make more money just takes it from spending else where and some cant make it as it is. so again everyone suffers. as far as the solar, a whole lot of what you read on the news now is about clean air and global warming, doing anything but encouraging solar seems like a slap in the face to anyone trying to help with this and THE WRONG THING TO DO.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129711 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 8:06 AM

First Name: Jack **Last Name:** Kesler **Account Name:** Jack Kesler
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86402
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Thanks to article in the Kingman Daily Miner I have learned that UES (UNS) has been sold to an out of country company (FORTIS) and that said company has dissolved all ties with Arizona users and stockholders. This shows no concern for the customers and no accountability. I again strongly oppose their requested rate plan and until they become better neighbors to their users in Arizona they be carefully scrutinized in any such planning or requests.

Investigation

Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129753 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 8:07 AM

First Name: Rebecca **Last Name:** Madsen **Account Name:** Rebecca Madsen
Address: <<< REDACTED >>>
City: Mesa **State:** AZ **Zip Code:** 85203
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Docket number E-04204A-15-0142 A demand charge is another way for the utility to squeeze more money out of its customers. Pretty soon people aren't going to be able to afford to even turn on a light switch with the way these big oil companies are pushing for higher rates. I wish they would help be part of the solution rather than living in the past. As technology advances so do the options for power. By forcing consumers onto a demand charge you would be allowing the energy company to pick and choose how much to charge. Say the whole month you used 4 kWh on the average day but there was the one time that it jumped to 7kwh because the oven turned on while your AC was running. What do you think they will charge? The average of 4kwh every day or the singularity of the 7 for every day? I know which one they would choose and it isn't the true usage. I have a novel idea... Why don't the electric companies charge you for say, WHAT YOU USE! That way as a consumer I could actually control what my bill may possibly be. Demand charges are just another way to over charge and make more money. Another reason why I hope the Anti solar legislation is ruled unconstitutional so I have the option to choose how I power my one without having to pay for the energy that I don't even use from the grid. Read the research and see that roof top solar is Beneficial to all, not hurting the energy companies as they are leading the public to believe.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129773 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 11:16 AM

First Name: Carleen **Last Name:** Brinkley **Account Name:** Carleen Brinkley
Address: <<< REDACTED >>>
City: Bullhead City **State:** AZ **Zip Code:** 86442
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am opposed to this extra charge (Demand Charge). Unfair. Please deny the Company their request.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129784 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 12:55 PM

First Name: Julis **Last Name:** Platt **Account Name:** Julis Platt
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86413

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is opposed to the proposed UNS rate increase. In particular the proposed demand charge. Customer does not fully understand why she should be charged a demand charge.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129774 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 11:24 AM

First Name: Beverley **Last Name:** Auten **Account Name:** Beverley Auten
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

NO DEMAND CHARGE.

PLEASE OPPOSE THEIR REQUEST.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129782 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 12:47 PM

First Name: Karen **Last Name:** Eichenlaub **Account Name:** Karen Eichenlaub
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86413

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is opposed to the proposed UNS rate increase. In particular the proposed demand charge.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129775 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 12:14 PM

First Name: Jeremiah **Last Name:** Jensen **Account Name:** Jeremiah Jensen
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Work: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Increasing the monthly service fee unfairly affects low income residents as it is a flat fee not based on usage. Introducing a "mandatory demand fee" would not accurately reflect how much energy residents were using and this method is not used anywhere else in the country. The only fair way to increase rates is to base costs on individual usage and eliminate any flat monthly fees. I provide case management to low-income veterans in Mohave County and I am certain that the proposed rate changes would unfairly target and inaccurately bill our low income veterans, who deserve better treatment than that after serving their country in the military. Please consider these veterans and refuse to approve Unisource's rate proposal changes. There is a good reason that no other energy provider has been allowed to conduct business in this manner.

Investigation

Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129772 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 12:16 PM

First Name: Linda **Last Name:** Eaton **Account Name:** Linda Eaton
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>> **Home:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

As a Registered Voter of Arizona I am demanding the Arizona Corporation Commission to deny an unfair "demand charges" electric rate hike to Residential Customers of UNS (Fortis) in Mohave County Arizona. It makes no sense at all to allow this to happen to UNS Customers. UNS Customers pay for delivery charges, we pay for use charges, Taxes and we pay for green charges, which UNS got a Federal Tax Break to install solar plants and turn around and double dip us. This is insanity to penalize Solar Customers as well, in a State like Arizona we should be leading the way in Solar energy not denying it. You are hired by us... voted for by us, to work for all Arizonians not just the Corporations, and you can be fired by us at the next election cycle, I assure you we as Voters will remember. Ms. Linda Eaton

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129778 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 12:24 PM

First Name: John **Last Name:** Angleson **Account Name:** John Angleson
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Cell: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Please refuse the requested rate hike by UNS. This format for billing is grossly unfair to small customers who will not be able to control their costs. Consumers should only be required to pay for what they use. This company owned by a Canadian company has stated in their corporate literature that they are making a healthy profit and expect it to be even better in the future. As a monopoly they should be tightly controlled while being allowed a reasonable profit. Thank You John Angleson

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129780 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 12:31 PM

First Name: Kathern **Last Name:** Kane **Account Name:** Kathern Kane
Address: <<< REDACTED >>>
City: Golden Valley **State:** AZ **Zip Code:** 86413

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is opposed to the proposed UNS rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129769 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 10:53 AM

First Name: Ronnie **Last Name:** Case **Account Name:** Ronnie Case
Address: <<< REDACTED >>>
City: Golden Valley **State:** AZ **Zip Code:** 86413

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Consumer called the Commission to voice his opinion on UNS rate case. Consumer stated that he will not be able to go to the Public Comment meeting in Kingman tomorrow. He lives on a fixed income and his income went down \$18 because of his medications. He feel that this rate case is shady.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Jenny Gomez	Telephone	Investigation

Noted and filed in Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129781 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 12:43 PM

First Name: Gary **Last Name:** Spalding **Account Name:** Gary Spalding
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is opposed to the proposed UNS rate increase. In particular the proposed demand charge.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/22/2016
Opinion Number: 2016 - 129548 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/22/2016 4:21 PM

First Name: Darleen **Last Name:** Williams **Account Name:** Darleen Williams
Address:
City: **State:** **Zip Code:**
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Dear Members of the Arizona Corporation Commission:

I am begging you to please not allow Unisource Electric to raise their Basic Service Charge by 50%. My husband and I are on Social Security. We didn't get an increase in our checks this year. In fact, the Medicare deductible was raised \$19.00, so we lost part of our income.

Also, Please deny their request for a Demand Charge, a creative way to make more money for them. This is totally unfair. We just cannot afford these increases.

Thank you for your consideration.

Darleen Williams

<<< REDACTED >>>

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/22/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129777 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 12:12 PM

First Name: Robin **Last Name:** Cross **Account Name:** Robin Cross
Address: <<< REDACTED >>>
City: Meadview **State:** AZ **Zip Code:** 86444
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
IT IS COMPLETELY UNFAIR TO CHARGE FEES THAT ARE NOT BASED ON THE CUSTOMER'S
PERSONAL USAGE.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129802 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 4:00 PM

First Name: Arline **Last Name:** Fass **Account Name:** Arline Fass
Address:
City: **State:** **Zip Code:**
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
Please do not implement demand charges in Arizona.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 3/30/2016
Opinion Number: 2016 - 129801	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/30/2016 4:10 PM	

First Name: Barbara	Last Name: Gruene	Account Name: Barbara Gruene
Address: <<< REDACTED >>>		
City: Kingman	State: AZ	Zip Code: 86401
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I strongly oppose the suggested mandatory demand charges being considered for non-commercial or residential service locations as it will completely eliminate any incentive to conserve and will take advantage of those who choose self-regulation of resources. It will also unfairly penalize seniors and those who are retired and living on fixed incomes. There is no reason to concede to this regulation other than to maximize profit shares without regard to the public dependence upon these services. It is not warranted at this time and I cannot imagine how it would be considered justified.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation
Entered for the record and docketed. CLOSED			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129786 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:46 PM

First Name: Crystal **Last Name:** Junus **Account Name:** Crystal Junus
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

This is regarding DOCKET NO. E-04204A-15-0142 Electricity price hike. We already have it bad enough in the summer time. I live in a 2/2 duplex. Already pay over \$200 in a couple of summer months. From what I understand, the price hike will double. It's not just \$7. I save on electricity when and where I can. I really do. I make 14K a year and barely make it through. It really sucks that there is a monopoly in regards to our electricity options and I know we need you. We are still people though. Just like you. We shouldn't have to pay a quarter of our income JUST for electricity that everyone needs.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129815 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 8:41 AM

First Name: Merlin **Last Name:** Chadsey **Account Name:** Merlin Chadsey
Address: <<< REDACTED >>>
City: Bullhead City **State:** AZ **Zip Code:** 86442
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

SAY NO TO THE DEMAND CHARGE.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129785 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:42 PM

First Name: Theresa **Last Name:** Grumbles **Account Name:** Theresa Grumbles
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am writing to let the commission know that I am against a rate increase from Unisource Electric and specifically the mandatory demand charges imposed upon my bill by their request. The electricity in Mohave County is not such a problem to warrant a mandatory demand charges imposed on homeowners. This in essence eliminates any incentive and ability to save electricity on our part. It further penalizes the mostly retired citizens who are home during the day and not at work, with this sort of fee. Finally, with UES being sold to foreign owners who project an earnings growth rate of 6.5 % to 7.5% why do they need an increase with those results, especially with our country's economy at 2.5% growth rate.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129798 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:31 PM

First Name: Sandy **Last Name:** SMITH **Account Name:** Sandy SMITH
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Lake Havasu City is a city that bases its economy on tourism and retirees. Jobs are generally low-paying, and retirees have no control over their income. We are often one of the hottest places in the state during the summer, and many of us live in older homes. Even with a new, more efficient HVAC system, my electric bills during the summer are very high. I am one of the retirees, and will not be able to run either my swamp cooler or air conditioning as I need to if this requested increase (demand charge) is approved. I know employees of Unisource Electric, and they are compensated quite well. I'm sure officials within the company enjoy even higher salaries - in a town with a very low average income. If they don't get this increase approved, maybe they won't get as big a bonus this year - but residents of Lake Havasu City will be able to continue using their service as we have already budgeted for ourselves. Thank you.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129794 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:33 PM

First Name: Jeanne **Last Name:** Taylor **Account Name:** Jeanne Taylor
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

The rate increase is counter intuitive to electricity conservation. In addition, it is hurting people that have the greatest need, those in lower income brackets. Those dependent on salaries and Social Security are experiencing ever increasing charges, yet our pay, nor our monthly checks are going up to keep pace with the growing inflation.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis

Phone: <<< REDACTED >>>

Opinion Date: 3/30/2016

Opinion Number: 2016 - 129792

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 3/30/2016 3:34 PM

First Name: Bonnie

Last Name: Butterworth

Account Name: Bonnie Butterworth

Address: <<< REDACTED >>>

City: Lake Havasu City

State: AZ

Zip Code: 86404

Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

While the Lake Havasu News Herald reports this rate increase as approx. 7%, when reviewing the Notice of Filing pleading, this is clearly not a 7% increase. I am a brand-new homeowner, and I also do my best to conserve energy and water all the time. I have barely recovered from a foreclosure + bankruptcy from unscrupulous lending practices that wiped me out in 2012-2013 and do not believe this rate increase is necessary at all. Unisource just raised rates last year. A few points: (1) The lack of public knowledge of this public hearing tomorrow night is appalling. I just heard about this hearing and I am very in touch with things like this. I just posted this public hearing info 10 minutes ago (1:45pm 3/30) and the comments on my Facebook page are out of control with others who had no idea this hearing was going on. I believe the citizens of Lake Havasu City have the right to be properly notified; a news story in the News Herald YESTERDAY does not give people enough time to plan to get to this meeting. I request this meeting be postponed, or at the very least another meeting be scheduled and well publicized at least a week in advance so more people can appear and speak if they choose to. Two days' public notice in the News Herald is totally unacceptable. I agree with Mohave County Sheriff Tom Sheahan's comments; this is a clear attempt to slip this under the radar and Lake Havasu City residents will not stand for it. I personally cannot attend tomorrow's meeting as I was not notified in enough time to re-arrange my evening schedule. I deserve the right to be heard in public, among my fellow residents. A written opinion is not good enough and I demand the right to be heard. (2) UES is pushing all of us to conserve energy, and now we are being penalized for doing exactly what they've asked us to do? Are they following the Los Angeles Department of Water & Power's poor example of horrendous money management? Did they fail to take into account that their urging for "conservation" and "green living" would ultimately affect their profits and bottom line? Knowing they were going to start increasing rates as people started conserving more, shouldn't they have been transparent in their intentions and told people, "Hey, we want you to conserve, but if you choose to do so, your rates are going up"? Residents who choose to conserve should NEVER be penalized for doing the right thing and doing what the power company is asking them to do. Or did UES simply fail to maintain their equipment properly by allocating the proper amount of funds for repair, and now they are scrambling to not affect their bottom dollar by passing on the cost of repairs, maintenance and upgrades to the residents? This is clearly greedy hands at the top not wanting to tighten their own financial belts, personally and professionally, and instead shoving their potential losses down our pockets - and it's wrong. (3) As a brand-new homeowner, this is going to severely and detrimentally impact me. With this home purchase in Mohave Co. comes more responsibility than a renter in paying property taxes, spending more money with local businesses in improvements and repairs, and covering all utilities, not just electricity and gas. I already conserve as much as I possibly can and I shouldn't be expected to do any more. It appears UES representatives now expect residents to turn off their televisions and computers, as well as live by candlelight and cook on a barbeque. UES claims this increase would not increase their revenues, but offset lower usage-based charges. So... conserve and be penalized, is that what I'm reading? Has UES considered looking within their own corporation and cutting excess costs and unnecessary expenses first, before they pass this on to the

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129796 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:13 PM

First Name: John **Last Name:** Neville **Account Name:** John Neville
Address: <<< REDACTED >>>
City: Sedona **State:** AZ **Zip Code:** 86336
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Docket #: E-04204A-15-0142

To the Arizona Corporation Commission:

As we all understand your job, it is in part to regulate the utilities as monopolies so that they provide reliable energy at reasonable costs while maintaining the opportunity to earn a fair and reasonable return on their investments. Often "their investments" are actually our investments as rate payers and taxpayers.

The recent attempt to add demand charges to electrical bills is neither fair nor reasonable. It will add unreasonable costs to ratepayers based on a single few minutes of high electrical use, replacing the more fair and reasonable existing rate calculations. It would result in an unfair and unreasonably high return on investment to the utilities. Punishing energy efficient ratepayers so that utility executives can maintain their 8-figure paychecks is unfair and unreasonable...and in your power and responsibility to curtail.

Arizona is the state that should be aggressively developing its renewable energy resources and exporting the electricity to our energy-hungry neighbors for profit. If the monopoly utilities had better, forward-thinking management, they would have engaged in this highly profitable endeavor decades ago instead of trying to kill distributed energy generation and penalize clean energy users. In the recent past, the ACC helped utilities "see the light" by setting the Renewable Energy Standard. It is time again for you to do your job and exercise your responsibility to Arizona. Stop every effort to make clean, renewable energy more expensive for ratepayers. Set appropriate standards for the utilities for using renewable energy resources, eliminating toxic, polluting resources and supporting energy efficiency gains by their customers.

The utilities can be more responsible and more profitable, but they obviously need your help to correct their insanely poor management that seeks to gain unfair and unreasonable profits at Arizona's expense.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129799 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:24 PM

First Name: Oneta **Last Name:** Dowling **Account Name:** Oneta Dowling
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is opposed to the proposed UNS rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129727 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 4:01 PM

First Name: Ruth **Last Name:** Jonas **Account Name:** Ruth Jonas
Address: <<< REDACTED >>>
City: Mesa **State:** AZ **Zip Code:** 85212
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Unisource is asking the ACC for new demand charges -- which are notoriously anti-consumer-- that will jack up Arizona families' electric bills and set a precedent for utilities in the state. Demand charges are complicated and confusing, electricity will cost more for the whole month depending as a result of just one moment of high energy use. If my oven and washing machine or electric clothes dryer are on at the same time, I will get slapped with a high charge. If my AC kicks on at the same time I blow dry my hair, I get slapped with a high charge. Last year, one Arizona utility exec even said he wouldn't put his grandma on a demand charge! if an Arizona utility exec wouldn't put his grandma on demand charges why should Arizona utilities want to put everyone on demand charges?

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129715 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:41 PM

First Name: DeWayne **Last Name:** Halfen **Account Name:** DeWayne Halfen
Address: <<< REDACTED >>>
City: Tucson **State:** AZ **Zip Code:** 85712
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
I am against demand charges and any plans that charge solar customers more than the current rates.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129717 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:42 PM

First Name: John **Last Name:** Kalinich **Account Name:** John Kalinich
Address: <<< REDACTED >>>
City: Sedona **State:** AZ **Zip Code:** 86336
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Position: Against

I'm concerned that Arizona may go the way of Nevada with how it charges customers that have already installed solar systems. My decision to install solar was based in part upon a set of rules that allowed me to forecast a reasonable return. To now have the rules changed without any form of compensation is un-just. In addition, if you were to change the rules, you will discourage the adoption of solar energy in this state. Solar energy could be one of our most valuable industries, especially as the signs of global warming begin to take hold.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129719 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:45 PM

First Name: john **Last Name:** reeves **Account Name:** john reeves
Address: <<< REDACTED >>>
City: marana **State:** AZ **Zip Code:** 85653
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

please reject the request for demand charges on electric utilities by unisource (and any other utility in arizona that tries the same tactic in the future) demand charges are anti consumer, confusing and there is no reasonable way for users to plan their usage to manage their costs. instituting this type of charge scheme would be a bad precedent in arizona.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129720 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:47 PM

First Name: Debbie **Last Name:** Burgett **Account Name:** Debbie Burgett
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I oppose Unisource's request for "Demand Charges". They are disproportionately difficult and confusing for consumers. With our abundance of sun light we should be encouraging solar powered energy for all commercial and residential users. Let's move forward and lead the way for the rest of the country.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016 docketed	Trish Meeter	Web Submission	Investigation

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129723 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:53 PM

First Name: Janet **Last Name:** Grossman **Account Name:** Janet Grossman
Address: <<< REDACTED >>>
City: Prescott **State:** AZ **Zip Code:** 86303
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am strongly opposed to the new demand charges requested by Unisource. Of course, if Unisource is allowed to charge its customers this way, a precedent will have been set for all utility companies in the state. These confusing demand charges will, if enacted, raise the electric bills of all Arizona residents. We also have only to look at Nevada to see that the related solar policies will likely decimate the booming solar industry in Arizona, putting many people out of work. Please do NOT approve this docket.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129722 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:49 PM

First Name: Lynn **Last Name:** Hartman **Account Name:** Lynn Hartman
Address: <<< REDACTED >>>
City: Carefree **State:** AZ **Zip Code:** 85377
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Demand charges is just another way to rip off consumers - yet another 'mystery' charge on the monthly bill. These are unfair methods of charging extra money to consumers for higher profits of the utilities. DO NOT APPROVE demand charges!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 3/30/2016
Opinion Number: 2016 - 129724	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/30/2016 3:55 PM	

First Name: Carla	Last Name: Anderson	Account Name: Carla Anderson
Address: <<< REDACTED >>>		
City: Fort Mohave	State: AZ	Zip Code: 86426
Home: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Unisource Electric is experimenting with Mohave County ratepayers, and it could cost us dearly. The utility wants to raise rates through "demand charges." That change means the bulk of your bill is set each month based on the one hour you used the most power instead of the total power you actually use. If the Arizona Corporation Commission blesses this idea, it would be the first time a regulated utility in the United States would be allowed to impose demand charges on all residential customers. PLEASE DO NOT ALLOW Unisource do this to us. Most of us in Mohave County are retired living on a fixed income, and this would cause so many problems for so many of us. I know people who can barely afford their utility bills now and they seek shelter during the day to avoid a bill they can't pay!! We all try to save energy when we can, but allowing a utility company to experiment in an area that reaches temperatures higher than most places in the US is insane!!!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129725 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 4:00 PM

First Name: William **Last Name:** Jonas **Account Name:** William Jonas
Address: <<< REDACTED >>>
City: Mesa **State:** AZ **Zip Code:** 85212
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Unisource is asking the ACC for new demand charges -- which are notoriously anti-consumer-- that will jack up Arizona families' electric bills and set a precedent for utilities in the state. Demand charges are complicated and confusing, electricity will cost more for the whole month depending as a result of just one moment of high energy use. If oven and washing machine or electric clothes dryer are on at the same time, I will get slapped with a high charge. If my AC kicks on at the same time my wife is blow drying her hair, I get slapped with a high charge. Last year, one Arizona utility exec even said he wouldn't put his grandma on a demand charge! if an Arizona utility exec wouldn't put his grandmother on demand charges why should Arizona utilities want to put everyone on demand charges?

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129714 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:39 PM

First Name: Nichole **Last Name:** Jenks **Account Name:** Nichole Jenks
Address: <<< REDACTED >>>
City: Golden Valley **State:** AZ **Zip Code:** 86413
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I strongly oppose the proposed rate hike by Unisource Electric. Everything is getting more expensive and peoples salaries remain unchanged which makes it harder to make ends meet for many of our retired residents on a fixed income. Thank you

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 3/30/2016
Opinion Number: 2016 - 129746	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/30/2016 4:28 PM	

First Name: John	Last Name: Dymesich	Account Name: John Dymesich
Address: <<< REDACTED >>>		
City: Sonora	State: CA	Zip Code: 95370
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
--	---------------------------

Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
--	---------------------------------

NO to ambushing Arizona with these new volatile charges. Demand charges are complicated and confusing. Your electricity will cost more for the whole month depending as a result of just one moment of high energy use. If your oven and washing machine are one at the same time, you get slapped with a high charge. If your AC kicks on at the same time you're blowdrying your hair, you get slapped with a high charge. Please vote "NO" to ambushing Arizona with these new volatile charges. Regards, John Dymesich

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129741 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 4:27 PM

First Name: Charles **Last Name:** Conn **Account Name:** Charles Conn
Address: <<< REDACTED >>>
City: Sun City West **State:** AZ **Zip Code:** 85375
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

UTILITY COMPAN[IES WANT "Demand Charges": Last year, one Arizona utility exec even said he wouldn't put his grandma on a demand charge! * * * * * "Demand Charges" would mean the poor people couldn't afford to run their A/C and cook dinner in their electric oven &/or on their electric stove top at the same time * * * * *

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Telephone	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 3/30/2016
Opinion Number: 2016 - 129740	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/30/2016 4:26 PM	

First Name: Richard	Last Name: Studley	Account Name: Richard Studley
Address: <<< REDACTED >>>		
City: Phoenix	State: AZ	Zip Code: 85086
Cell: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Demand charges for residential are dishonest and predatory. A brief spike in power usage can penalize the consumer for an entire month or determined span of time. This is just another way to hinder residential solar efforts and clean energy in general and will culminate in a backlash push to cut ties with utilities as soon as the technology is available. APS already has demonstrated an unregulated and questionable accounting on their billing for solar customers. The current metering and firmware within are not tested or regulated by any government body such as Weights and Measures.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129739 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 4:25 PM

First Name: Barbara **Last Name:** Pollard **Account Name:** Barbara Pollard
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

As a retired person living on a fixed income I am adamantly opposed to the Demand Charge being suggested by UNS. I will not be able to budget for my electric bill because the rates will not be known by the end user until it is too late. Please vote NO on this proposal. I would also like the commission to vote NO on UNS's request to change Net Metering. This is unfair to the folks who invested tens of thousands of dollars into a system with the expectation of a certain return on their investment. Their Net Metering change request completely unacceptable. Thanks for considering my comments.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129736 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 4:23 PM

First Name: Brenda **Last Name:** Truesdell **Account Name:** Brenda Truesdell
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am writing to vehemently oppose the proposed "demand charges" rate hike. It is already difficult enough when Unisource talks about a rate hike, let alone one that is based on one hour in which you use the most power. I am gainfully employed and have been at various jobs for the last 40+ years. I have not had a pay raise at my current position for the last four years, and have only had one minimal raise at the position I was employed at previously. I am very frugal with my money and very rarely spend it on anything except very basis necessities. Yet, here we are faced with yet another proposed rate hike that seems to be based on some outlandish theory of one hour's usage of electricity. I haven't heard anything this ridiculous in a long time. I urge you to vote NO for this proposal. Thank you.

Investigation

Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation

docketed

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129708 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 3:15 PM

First Name: Margaret **Last Name:** Daiuto **Account Name:** Margaret Daiuto
Address: <<< REDACTED >>>
City: Bullhead City **State:** AZ **Zip Code:** 86429
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Don't let Unisource any rates. We're a poor county with lots of senior citizens living on a fixed income and can't afford any type of utility increases. It's totally outrageous that they should consider any type of raise in rates when the economy still has not recovered fully and fuel cost are at an all time low.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Commission Member	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 3/30/2016
Opinion Number: 2016 - 129707	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/30/2016 3:12 PM	

First Name: Scott	Last Name: Gay	Account Name: Scott Gay
Address: <<< REDACTED >>>		
City: Lake Havasu City	State: AZ	Zip Code: 86404
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Position: Against

Demand Charges are arbitrary, unfair, and NOT in the Public Interest. Residential Electric Billing must be based upon the actual amount of energy a consumer uses not on some "peak" usage number. Utility contracts, such as the one granted to Tucson Electric/Unisource Energy must be operated to the benefit of the consumer and in the public interest. A fair return on investment is fine, arbitrary rate hikes based on some nebulous, to be defined at a later date, are not. No Utility company in the country uses Demand Charges as a basis for Residential billing, Mohave Country Residents should not be made to suffer as the experimental subjects of this boondoggle.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 3/30/2016
Opinion Number: 2016 - 129734	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/30/2016 4:12 PM	

First Name: Robin	Last Name: Day	Account Name: Robin Day
Address: <<< REDACTED >>>		
City: Kingman	State: AZ	Zip Code: 86401
Home: <<< REDACTED >>>		

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

The box that allows for a Docket Number: (optional) will not accept the docket number that is listed on your website E-04204A-15-0141. The elderly here already do without, they will be forced to go without heat/air conditioning or choose to go without food. Most are on a fixed income below the average. I'm fortunate that we are at a different income level and we are planning on moving out of Kingman as soon as our house is built. We've been here since 2012 and moved here because of the beautiful mountains and the year round living but like I said, we are fortunate, this area has more residents below the poverty line than above. Maybe if Unisource scales back on health benefits and wage increases, and cuts back on wasteful spending they may actually have more revenue then they thought.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129733 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 4:10 PM

First Name: Robert **Last Name:** Alpbert **Account Name:** Robert Alpbert
Address: <<< REDACTED >>>
City: Scottsdale **State:** AZ **Zip Code:** 85255
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Say NO to ambushing Arizonans with new volatile charges on March 31st. Unisource is asking the ACC for new demand charges -- which are notoriously anti-consumer-- that will jack up Arizona families' electric bills and set a precedent for utilities in the state. Demand charges are complicated and confusing. Your electricity will cost more for the whole month depending as a result of just one moment of high energy use. If your oven and washing machine are one at the same time, you get slapped with a high charge. If your AC kicks on at the same time you're blowdrying your hair, you get slapped with a high charge. Last year, one Arizona utility exec even said he wouldn't put his grandma on a demand charge! Stop trying to kill solar power in Arizona. Please VOTE AGAINST E-04204A-15-0142

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129732 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 4:08 PM

First Name: Kylie **Last Name:** Queen **Account Name:** Kylie Queen
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am against UNS Electric's Rate increase. I do NOT want my utilities to be based on the highest use... I am not home much during the week and do all my house hold chores on the weekends... if they use the highest, that would mean I would pay a MUCH higher bill each month as they would charge me as if I am doing dishes/laundry/cleaning and running all the appliances in my house non stop ALL THE TIME... and that is simply not the case. I believe we should all be charged for ONLY what we use... This new rate they are proposing is absolutely unfair and should NOT be passed.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Trish Meeter	Web Submission	Investigation
docketed			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129814 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 8:29 AM

First Name: Pauletta **Last Name:** Taylor **Account Name:** Pauletta Taylor
Address: <<< REDACTED >>>
City: **State:** AZ **Zip Code:**
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Commissioner's please say no on the Demand Charge as well as the request to increasing the base service charge. This is unfair. Rates are already too high. Tell Unisource NO.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129818 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 9:30 AM

First Name: George and Margret **Last Name:** Henry **Account Name:** George and Margret Henry
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Please oppose this rate request. Our bill are already too high. Every time we turn around someone is asking for more, more money. Thank you for your consideration.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129819 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 9:43 AM

First Name: John **Last Name:** Evens **Account Name:** John Evens
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I oppose the Demand Charge. Commissioner's please vote no. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129803 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 4:03 PM

First Name: Beverly **Last Name:** Berss **Account Name:** Beverly Berss
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

No to the Company's Demand Charge.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/30/2016
Opinion Number: 2016 - 129805 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/30/2016 4:55 PM

First Name: Tom **Last Name:** Runberg **Account Name:** Tom Runberg
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

OPPOSED TO DEMAND CHARGE.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/30/2016	Michael Buck	Telephone	Investigation

Enter into the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129807 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 8:41 AM

First Name: Mary **Last Name:** Holland **Account Name:** Mary Holland
Address: <<< REDACTED >>>
City: Golden Valley **State:** AZ **Zip Code:** 86413
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am against a flat rate based on the highest amount of use for the entire billing cycle. My family is on a fixed income and it is unfair to raise our bill because we have a tough time paying the bills now. I feel that the plan is an experiment that is going to be a disaster for our community. This is a poorer county why force our billing to change? We don't have the means for this proposal. Thank-you for the consideration of throwing the proposal out.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129808 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 8:39 AM

First Name: Patricia **Last Name:** Ingram **Account Name:** Patricia Ingram
Address: <<< REDACTED >>>
City: Golden Valley **State:** AZ **Zip Code:** 86413
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I hope that our elected officials that we put in office will NOT let Unisource pass this rate hike, it is unfair to the residents of Mohave County and unfair to allow a company to put this type of rate hike into existence... We should not be guinea pigs for a Canadian company to make the maximum money off the backs of the people here in Mohave County. Having my monthly bill based on the one hour I use the most electricity is absurd and would be a first in the United States! No one's saying utilities don't have a right to make money, but they shouldn't make out like bandits because they think Mohave County is an easy target for an unfair electric rate hike. And they shouldn't be able to eliminate ways to save money with things such as solar after they have convinced politicians to let them raise their rates. I voted for each and every one of you on this commission and I'm telling you that you will NOT get my vote again if this is allowed to pass!! I promise! We, the people, are sick and tired of this political bull and the voting against the people's wishes...

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129806 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 8:40 AM

First Name: Robert **Last Name:** Severe **Account Name:** Robert Severe
Address: <<< REDACTED >>>
City: Lake havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
Your proposed billing method for electric is unfair to the consumer.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129813 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 8:37 AM

First Name: Roy **Last Name:** Anhant **Account Name:** Roy Anhant
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is opposed to UNS's proposed Demand Charges. Customer should only have to pay for the electricity that they use.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129833 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 2:06 PM

First Name: Robert **Last Name:** Green **Account Name:** Robert Green
Address: <<< REDACTED >>>
City: Peoria **State:** AZ **Zip Code:** 85382
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Say no to the Demand Charge. Passing this fee to the customer is giving the Company legal right to steal from the consumers. This is nothing more than the Executive wanting bigger pensions. This charge should not be allowed. Please deny Unisource's request.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129832 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 1:54 PM

First Name: Sandra **Last Name:** Smith **Account Name:** Sandra Smith
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am a widow and on a fixed income. My last prescription was in the amount of \$165.00. I am living off Social Security and did not receive an increase this year. Please say no to the Company's rate increase. I cannot afford it. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129821 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 10:05 AM

First Name: Mary **Last Name:** Darlington **Account Name:** Mary Darlington
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Opposed to Unisource's rate request. Please vote NO.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129816 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 9:24 AM

First Name: Patrisa **Last Name:** Friend **Account Name:** Patrisa Friend
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Please say no to the Demand Charge and the increase in the Base Service Charge. Reject this rate request. We are already spending too much on our energy bills.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129846 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 2:51 PM

First Name: Angie **Last Name:** Winfield **Account Name:**
Address:
City: Lake Havasu City **State:** AZ **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is adamantly opposed to the proposed rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/31/2016
Opinion Number: 2016 - 129852 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/31/2016 3:15 PM

First Name: Carol **Last Name:** Schram **Account Name:**
Address:
City: Kingman **State:** AZ **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is opposed to the proposed rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/31/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.
