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0000169181

ARIZONA CORPORATION COMMISSION

RECEIVED

March 21, 2016

2016 MAR 22 P 2:45

To: Docket Control

AZ CORP COMMISSION
DOCKET CONTROL

RE: UNISOURCE - Customer Comments

Docket No. ~~E-4204A-15-0142~~

E-04204A-15-0142

Please docket the attached _____ customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission

DOCKETED

MAR 22 2016

DOCKETED BY *[Signature]*

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/18/2016
Opinion Number: 2016 - 129423 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/18/2016 1:31 PM

First Name: Lisa **Last Name:** Lopez **Account Name:** Lisa Lopez
Address: <<< REDACTED >>>
City: Tucson **State:** AZ **Zip Code:** 85713
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

-----Original Message-----

From: Lisa Lopez [mailto:<<< REDACTED >>>]
Sent: Friday, March 18, 2016 11:26 AM
To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>
Subject: Reject the Unisource proposal

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

Lisa Lopez

<<< REDACTED >>>

<<< REDACTED >>>

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 3/17/2016
Opinion Number: 2016 - 129401	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/17/2016 1:24 PM	

First Name: Joan A.	Last Name: Sheriff	Account Name: Joan A. Sheriff
Address: <<< REDACTED >>>		
City: Lake Havasu City	State: AZ	Zip Code: 86403

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
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From: Joan Sheriff [mailto:<<< REDACTED >>>]

Sent: Tuesday, March 15, 2016 3:53 PM

Sent from Mail for Windows 10

I am writing to let you know of the terrible thing Unisource is doing to it's customers. They are wanting to add a mandatory demand charge on all bills. This is stupid. Every time they need money they increase the rates and get extra money from us. They said they had a lot of costs to repair equipment that was damaged in 2014 storms here in Havasu. So did a lot of the customers have damage and we had to pay for repairs out of our own pockets!

This mandatory charge is outrageous. Please look into this and stop them from doing this , Thank you for your attention to this.

Sincerely,

Joan A. Sheriff

<<< REDACTED >>>

Lake Havasu City, AZ\

86403

Date:	Analyst:	Investigation Submitted By:	Type:
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E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

3/17/2016

Michael Buck

Telephone

Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/18/2016
Opinion Number: 2016 - 129418 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/18/2016 12:10 PM

First Name: Mary **Last Name:** Goodman **Account Name:** Mary Goodman
Address: <<< REDACTED >>>
City: Phoenix **State:** AZ **Zip Code:** 85002

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Caller does not want to see an approval for the Unisource application because it possibly setting a precedent for other utilities to request the same.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/18/2016
Opinion Number: 2016 - 129419 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:**

First Name: Cloie **Last Name:** Hansen **Account Name:** Cloie Hansen
Address: <<< REDACTED >>>
City: Rio Rico **State:** AZ **Zip Code:** 85648
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Caller does not want to see an approval for the Unisource application because of the economic insecurity of the area. She believes companies can absorb increases in costs better than the customers. She, like many others in the area exist on low incomes.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/18/2016
Opinion Number: 2016 - 129414 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/18/2016 9:13 AM

First Name: Virginia **Last Name:** Tripp **Account Name:** Virginia Tripp
Address:
City: Lake Havasu City **State:** AZ **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

She is opposed to the proposed rate increases.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/18/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/17/2016
Opinion Number: 2016 - 129386 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/17/2016 9:23 AM

First Name: William **Last Name:** Radcliffe **Account Name:** William Radcliffe
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am AGAINST allowing Unisource to put "mandatory demand charges" on residential electric bills. We want to continue to pay for the total amount of electricity we use each month. It is unfair to charge us on the basis of top demand on "wash day" when our washer, dryer and hot water heater are on all at the same time for 3 hours while the demand is much less the other 165 hours of the week. Consider the exorbitant cost of changing the electric meters on every residence to measure "top demand". They now measure total amount used. Please keep the current system of charging for total amount of electricity used.

Investigation

Date: 3/17/2016 **Analyst:** Deborah Reagan **Submitted By:** Telephone **Type:** Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/16/2016
Opinion Number: 2016 - 129384 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/16/2016 4:42 PM

First Name: George **Last Name:** Thon **Account Name:** George Thon
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I feel the type of raise they are looking for is unwarranted and not a fair formula for figuring our electric bill. I am strictly against this. Thank You

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/16/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/11/2016
Opinion Number: 2016 - 129283 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/11/2016 8:36 AM

First Name: Karen **Last Name:** Keim **Account Name:** Karen Keim
Address: <<< REDACTED >>>
City: Green Valley **State:** AZ **Zip Code:** 85614
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I say yes to raising the net-metering rate of crediting customers for excess power. I say no to a demand charge. We must encourage solar power if we intend to save this dying planet.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/11/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck

Phone: <<< REDACTED >>>

Opinion Date: 3/17/2016

Opinion Number: 2016 - 129402

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 3/17/2016 1:53 PM

First Name: Norman

Last Name: Stephens

Account Name: Norman Stephens

Address: <<< REDACTED >>>

City: Lake Havasu City

State: AZ

Zip Code: 86405

Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Division: Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

* 68% INCREASE IN THE LAST FEW YEARS, IS EXCESSIVE.

* PLEASE VEHEMENTLY OPPOSE THIS INCREASE.

Investigation

Date:

Analyst:

Submitted By:

Type:

3/17/2016

Michael Buck

Telephone

Investigation

Docketed and noted for the record. Closed.