

ORIGINAL

COMMISSIONERS
DOUG LITTLE - Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN



0000169175

RE: **ARIZONA CORPORATION COMMISSION**
DOCKET CONTROL

March 22, 2016

2016 MAR 22 09 10 15

To: Docket Control

RE: Unisource - Customer Comments
Docket No. E-04204A-15-0142

Please docket the attached 71 customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission

DOCKETED

MAR 22 2016

DOCKETED BY

A handwritten signature in black ink, appearing to be "JG", written over a rectangular box.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/22/2016
Opinion Number: 2016 - 129521 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/22/2016 8:37 AM

First Name: Nancy **Last Name:** Colbaugh **Account Name:** Nancy Colbaugh
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
I against Unisource Electric raising rates through demand charges for Mohave County ratepayers.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/22/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/22/2016
Opinion Number: 2016 - 129524 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/22/2016 8:36 AM

First Name: Georgette **Last Name:** Semick **Account Name:** Georgette Semick
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

This is about the rate increase requested by Unisource Electric for a residential rate increase in Mohave Co. They have asked to institute rate increases based on "demand changes." As my professional career involved energy efficiency consulting I am aware that this is a very unfair way to institute charges for residential customers for the following reasons: 1) unlike commercial entities, we have control over conservation but seldom have the tools or expertise to change our time of demand; 2) this is especially true of retired customers who don't have work to go to during peak periods (in summer especially); 3) older homes, of which mine is one, are not equipped to handle computerized assessment tools to change our demand without significant expense; 4) it actually discourages conservation. I agree that Unisource probably needs a rate increase but a similar outcome could be accomplished by setting peak demand pricing based on time of day schedule -- they know better than I what those times are and can both educate the customers and set those times accordingly without putting each of us through the "crap shoot" of demand pricing on a monthly basis. I am also opposed to penalizing solar customers with further charges. Yes, they need to pay a share for their connection to the grid, billing, and backup demand; but any energy company should find a way to encourage, not penalize individuals seeking to reduce their energy footprint.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/22/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/22/2016
Opinion Number: 2016 - 129526 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Other **Closed Date:** 3/22/2016 8:31 AM

First Name: Lee **Last Name:** Anderson **Account Name:** Lee Anderson
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I have spent a lot of money on trying to lower my monthly electric bill by buying expensive LED lights, installing timers on various electrical appliances, and cutting back on heating and cooling. So now because I have lowered my usage Unisource wants to punish me because I am using less electricity, thereby decreasing my contribution to them. I am very much against any rate increase and hope the Arizona Corporation Commission will reject Unisource's request for a rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/22/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/22/2016
Opinion Number: 2016 - 129528 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/22/2016 8:30 AM

First Name: Linda **Last Name:** Yarbrough **Account Name:** Linda Yarbrough
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86402
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
I am opposed to demand charges.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/22/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129517 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 4:37 PM

First Name: Karen **Last Name:** Tellin **Account Name:** Karen Tellin
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
We should leave our billing as is.. I do not trust the demand rate for residential.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129516 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 3:55 PM

First Name: rebecca **Last Name:** delaney **Account Name:** rebecca delaney
Address: <<< REDACTED >>>
City: kingman **State:** AZ **Zip Code:** 86401
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
do not let Unisouce raise our rates.

Date: 3/21/2016 **Analyst:** Tom Davis **Investigation Submitted By:** Telephone **Type:** Investigation
Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129513 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 3:37 PM

First Name: Donna **Last Name:** Kramer **Account Name:** Donna Kramer
Address: <<< REDACTED >>>
City: **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Please do not allow Unisource to have their requested rate increase. We cannot afford it. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Michael Buck	Telephone	Investigation

Entered for the record and docketed. Closed.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129511 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 3:11 PM

First Name: Angie **Last Name:** Maddux **Account Name:** Angie Maddux
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I feel that the new rate system proposed for Mohave county by Unisource is unfair. The average wage here is very low and many of us are on retirement and barely get by on limited budgets. We aren't getting raises so why should they.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129515 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 3:36 PM

First Name: George **Last Name:** Dennis **Account Name:** George Dennis
Address:
City: Kingman **State:** AZ **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is opposed to the proposed rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129514 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 3:37 PM

First Name: Georgia **Last Name:** Rawie **Account Name:** Georgia Rawie
Address:
City: Kingman **State:** AZ **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is opposed to the proposed rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129510 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 2:38 PM

First Name: Sandra **Last Name:** Perry **Account Name:** Sandra Perry
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

There is NO way UNS should be allowed to raise rates in such an underhanded and harmful way. Our rates are high enough as it is, and is a hardship on those on fixed incomes. Our rates should be based on clearly understandable schedules, not the confusing rates UNS is proposing. We should not have to choose between air conditioning and food, yet some of us on fixed incomes are in that position. NO WAY should UNS be allowed to enact this "demand" type of scheduling.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129509 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 2:35 PM

First Name: Bill **Last Name:** McMahon **Account Name:** Bill McMahon
Address:
City: **State:** **Zip Code:**
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

To the AZ Corp Commission

Tom Sheahan, our former Sheriff and good friend wrote an article to our local newspaper warning us about an attempt to increase our (MOHAVE COUNTY ONLY) to a peak demand rate rather than based on usage. This would amount to a large increase.

STOP THEM IN THEIR TRACKS RIGHT NOW or we will STOP YOU in the upcoming elections.

If you look hard enough, you will probably find it illegal, but if not it is certainly not fair to doing it to any one county.

Date:	Analyst:	Investigation	
3/21/2016	Tom Davis	Submitted By:	Type:
Entered for the record and docketed. CLOSED		Telephone	Investigation

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129508 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 2:31 PM

First Name: Joe **Last Name:** Gutierrez **Account Name:** Joe Gutierrez
Address:
City: **State:** **Zip Code:**
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Hello, this note is in protest of Uni Source Energy Services in the five recent articles printed in the Kingman Miner Newspaper in the last month. Uni source Energy Services has stated that they are seeking a rate increase in their basic rate by 50% which if approved will be the highest in the Country!! There articles go on to say they want to enforce a, " mandatory fee", which means they will charge residential customers a flat monthly fee if we use any electricity or not. They go on to say for example if you go away for thirty days when you come back you will still have to pay an elevated amount even of you don't use any amount of electricity. So even if we cut way down on electric use and don't use any electrical appliances at home you will be forced to pay an elevated fee. A basic service charge is a euphemism for, " mandatory fee". Utility's like high mandatory fees because it makes them lots of excess money!! This is just the beginning, and designed to increase their already elevated profits. Why is APS, Arizona's largest utility pouring all these resources to Uni source Energy Services, paying for expert witnesses to testify and participate in hearings so as to capitalize in the future. Then Uni source Energy Services writes another article in the newspaper saying they will invest in a seventy megawatt solar system, why do these people come up with all these innuendos and untruths. The increasing solar arena is what is causing public utilities to not sell as much generation as they used to. Even if they go into partners with a solar co. I guarantee you that not one megawatt of generated solar power will stay here in Mohave County, it will be put on the grid and sold to the highest bidder, will undoubtedly be sold to California. That is why our former Sheriff of three decades of Mohave County is so concerned about this. Mohave County is a retirement community with seniors, vets and people on fixed incomes. If this is allowed to happen it will defiantly burden the majority of the tax paying dedicated paying customers of Kingman Mohave County and the adjoining communities. Thank You very much: tax paying citizen, Kingman AZ. Mr. Joe Gutierrez

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129507 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 2:21 PM

First Name: Charles **Last Name:** Enotcoett **Account Name:**
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
Customer is opposed to the UNS rate case. He does not want to see his electric rate go up.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129500 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 2:17 PM

First Name: Karen **Last Name:** Flenniken **Account Name:** Karen Flenniken
Address: <<< REDACTED >>>
City: Bullhead City **State:** AZ **Zip Code:** 86442
Work: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I think Unisource already charges enough for power. In the desert we are reliant upon our electricity to keep us cool in the summer! The area is full of senior citizens on a tight fixed budget who would suffer from this type of rate increase!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129504 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 2:13 PM

First Name: Rodney **Last Name:** Ward **Account Name:** Rodney Ward
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
Against the increase in Utilities here in Kingman.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 3/21/2016
Opinion Number: 2016 - 129506	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/21/2016 2:10 PM	

First Name: Audrey	Last Name: Van Dellen	Account Name: Audrey Van Dellen
Address: <<< REDACTED >>>		
City: Kingman	State: AZ	Zip Code: 86409
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
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This is an unfair practice especially for those who try to conserve with gas and electric. Many of our citizens are senior citizens who are on very limited incomes. Ulterior motives are ridiculous. I do not drive and hard for me to get to your public meeting Thank you for not raising my rates in any way.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation
Entered for the record and docketed. CLOSED			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129501 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 2:08 PM

First Name: Joany **Last Name:** Legg **Account Name:** Joany Legg
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

You cannot pass Unisource's request for the citizens, here in Mohave County. The utility company wants to raise rates through "demand charges. That change means the bulk of your bill is set each month based on the one hour you used the most power instead of the total power you actually use. If you allow this request, it would be the first time a regulated utility in the United States would be allowed to impose demand charges on all residential customers. Not only are there a lot of individuals in Mohave County, who have lost their employment and they have families, but there are a lot of single mothers, where it takes every dime they make to feed and clothe their children. Then there is my category. I am retired and I only get paid once a month. Try to balance your expenses for the whole month; food, gasoline, utilities, rent, deductions for medications and if an emergency comes up that you have to pay for, many times, you will have no cash for 10 days to two weeks before you get paid again. If you think this Demand Charge isn't going to hurt us citizens - think again. VOTE NO TO UNISOURCE REQUEST FOR DOCKET #E-04204A-15-0142. Stand up for the citizens of Mohave and be our vote for our county. Unisource has a monopoly in our county. They are the only ones, who offer both electric and natural gas...they have no competition.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129499 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 12:32 PM

First Name: Nellie **Last Name:** Bracker **Account Name:** Smart Solar Solutions
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Dear ACC,

Respectfully, REJECT entire UNS rate proposal

1. net metering

To alter net metering in any way will immediately diminish, if not eliminate the solar industry in the UNS region. (The economics of a Solar solution depends on the existence of the net metering system.)

Indisputable fact: most registered voters in Arizona want access to solar energy solutions.

2. Base Rate

Focus is UNS's goal is to generate greater income:

A 4th and 5th tier to charge the highest users more money will fairly distribute the burden for a higher rate charge.

Raising the base rate is discriminatory, inequitable and unjustified for your small, less educated and low income consumers.

3. demand charge

This unprecedented rate proposal is a disgraceful way to treat residential customers. UNS proposal introduces an ingredient that is heinously confusing, even for me, who has been studying this UNS rate proposal in detail for weeks.

A demand charge will adversely effect the lowest income users who humbly own inefficient appliances; they come home after work and school in the evening to perform all chores and cook meals; a demand charge is unreasonable, punitive, and frankly underhanded.

Your consideration is appreciated,

Date:	Analyst:	Investigation Submitted By:	Type:
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E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

3/21/2016

Tom Davis

Telephone

Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129498 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 12:28 PM

First Name: Michelle **Last Name:** Navarro **Account Name:** Michelle Ochoa
Address: <<< REDACTED >>>
City: Rio Rico **State:** AZ **Zip Code:** 85648
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

Ruby Ochoa

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129497 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 12:21 PM

First Name: Ruby **Last Name:** Ochoa **Account Name:** Ruby Ochoa
Address: <<< REDACTED >>>
City: Tucson **State:** AZ **Zip Code:** 85719
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

Ruby Ochoa

Date: 3/21/2016	Analyst: Tom Davis	Investigation Submitted By: Telephone	Type: Investigation
Entered for the record and docketed. CLOSED			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129490 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 11:41 AM

First Name: don **Last Name:** mascilak **Account Name:** don mascilak
Address: <<< REDACTED >>>
City: kingman **State:** AZ **Zip Code:** 86401
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Regarding the Unisource rate increase proposal: Is Unisource out of their mind? Probably not but the AZCC would be if they grant this unfair, unproven and un-American request. What ever happened to "you get what you pay for"? Unisource want us to pay for what we DON'T get. If the utility needs more money for specific costs, it can request a one-time only surcharge to pay for it. If it is a reasonable request, the public would probably give its ok. But demand charges amount to extortion. And to eliminate solar energy! Might as well ship the sun to the east coast. A reasonable person would vote against the proposal and explain why. A reasonable and utility-influenced person would not.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129494 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 12:01 PM

First Name: MARY **Last Name:** TYLER **Account Name:** MARY TYLER
Address: <<< REDACTED >>>
City: LAKE HAVASU CITY **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I AM AGAINST THE "DEMAND CHARGES" THAT UNISOURCE ELECTRIC WANTS TO CHANGE TO. I'M RETIRED AND ON A FIXED INCOME AND I HAVE CONCERNS ON WHAT THIS WILL DO TO MY BILL.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129495 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 11:59 AM

First Name: Ray **Last Name:** Pitts **Account Name:** Ray Pitts
Address: <<< REDACTED >>>
City: Golden Valley **State:** AZ **Zip Code:** 86413
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I understand Unisource is trying to pass a new bill where customers will be on demand, in that they will pay based on their highest usage in an hour over a months time period .. this is robbery .. how about if you do that, we pay as you say, .. on the other hand if we lose power for over 20 minutes the month is free .. why that would be bad business and it's bad business for all customers to have to pay based on the highest usage in an hour .. of if its 105 today, but 94 degrees the rest of the month I pay a very high bill .. this is no more than corporate theivery .. lets stop this idea in it's tracks .. it's a stupid idea right out of the gate .. can you not survive by simply doing business?? ..

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 3/21/2016
Opinion Number: 2016 - 129490	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/21/2016 11:41 AM	

First Name: don	Last Name: mascilak	Account Name: don mascilak
Address: <<< REDACTED >>>		
City: kingman	State: AZ	Zip Code: 86401
Cell: <<< REDACTED >>>		

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
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Regarding the Unisource rate increase proposal: Is Unisource out of their mind? Probably not but the AZCC would be if they grant this unfair, unproven and un-American request. What ever happened to "you get what you pay for"? Unisource want us to pay for what we DON"T get. If the utility needs more money for specific costs, it can request a one-time only surcharge to pay for it. If it is a reasonable request, the public would probably give its ok. But demand charges amount to extortion. And to eliminate solar energy! Might as well ship the sun to the east coast. A reasonable person would vote against the proposal and explain why. A reasonable and utility-influenced person would not.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129488 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 11:42 AM

First Name: Quinton **Last Name:** Cable **Account Name:** Quinton Cable
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

The proposed change to permit electrical utilities to raise rates through "demand charges" is nothing but a rip-off of consumers, especially consumers who try to conserve energy by reducing daily usage. To base a person's electric bill based on only a small portion of their total usage is simply robbery. If monthly bills are going to be determined by only by a short period of time a consumer uses the most electricity, then why try to conserve electricity at all ? Why not just consume the same amount constantly? Naturally the "demand charges" request will raise consumer rates and boost the company's bottom line, but seniors on a fixed budget will certainly be adversely affected the most. While businesses can pass increased charges to customers by simply raising their prices, seniors have no such option. I strongly oppose such a change in the rate structure.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 3/21/2016
Opinion Number: 2016 - 129487	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/21/2016 11:14 AM	

First Name: Marie	Last Name: Gordier	Account Name: Marie Gordier
Address: <<< REDACTED >>>		
City: Lake Havasu City	State: AZ	Zip Code: 86406
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am a retired senior speaking out against Unisource Electric's proposal of a rate hike increase through demand charges. I live on a fixed income, and as such have a difficult time making ends meet. You already know that seniors are not seeing a COLA in the foreseeable future. I live frugally and have adopted as many cost cutting savings as it is possible to do. I cannot sustain another increase to my budget. Furthermore, please consider this; so many of our families, not just retired seniors, living in Mohave County, are generally below average in earned wages compared to the bigger cities in other Arizona counties. I ask you, please vote against allowing Unisource Electric to impose demand charges on all residential customers in Mohave County. We want fair electric rates, and fair treatment. Thank you for your consideration on this matter.
Sincerely, Marie Gordier Mohave County resident

Date:	Analyst:	Investigation	Type:
3/21/2016	Tom Davis	Submitted By: Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis

Phone: <<< REDACTED >>>

Opinion Date: 3/21/2016

Opinion Number: 2016 - 129486

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 3/21/2016 11:12 AM

First Name: Lynda

Last Name: Watt

Account Name: Lynda Watt

Address: <<< REDACTED >>>

City: Golden Valley

State: AZ

Zip Code: 86413

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Division: Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Re: Docket No. E-04204A-15-0141 It has recently come to my attention that UniSource Energy has applied to the Arizona Corporation Commission for several rate increases to electric service. The first rate case proposal is regarding a "Basic Service Charge" - a charge that the utility company wants to increase by 50%, from \$10 to \$15 each month - making it one of the highest in the country. This "Basic Service Charge" is nothing but a euphemism for "mandatory fee." It is something that customers pay every month, no matter what. This is a terrible policy, especially for seniors, poor people, the disabled, and people on fixed incomes because there is nothing a consumer can do to reduce that fee. Even if you turn off all your lights, minimize your electricity use, or are hospitalized for a month and your home electricity use is severely curtailed, you still have to pay this discriminatory fee. The second proposal involves another new mandatory charge called a "demand charge" - a charge that, to my knowledge, no other utility company in the country requires residential customers to pay. Instead of charging how much energy is used in total, this mandatory demand charge costs consumers for the maximum amount used at a given time. For example if an individual turns on his washing machine and dishwasher at the same time his air conditioner is running, then his demand charge will be very high and will be set for the entire month based on electricity use in just this one hour. This pricing scheme isn't practical or logical; it's no more than a pricing scheme to take advantage of consumers. My husband and I own a home in Golden Valley and we receive our electric service from UniSource Energy. We are both retired and live on a fixed income as we receive only Social Security benefits. Golden Valley is home to a large number of elderly, retired and disabled people who are also on fixed incomes. Social Security did not provide a cost-of-living increase this year, but UniSource Energy is requesting a 50% increase in basic monthly service alone. Millions of families in America are struggling financially in the current dismal economy and are barely able to scrape by and pay their bills from month to month. UniSource Energy's rate case proposal is hundreds of pages in length and undeniably required the services of untold numbers of high-priced attorneys and accountants to compile. In addition, Arizona Public Service Electric Company (APS) is collaborating with UniSource Energy by retaining expert witnesses to testify and participate in hearings to promote the rate increases in hopes of using the same scheme on their customers if UniSource Energy is successful in its bid to raise rates. All of these costs will ultimately be deferred to their customers through the higher rate fees to pay for these efforts in retaining counsel and experts at the consumers' expense. These rate increase proposals are quite obviously being promoted by the executives of UniSource Energy and APS as a way to increase their own corporate profits and extort additional money from their customers. This is an attempt by the utility companies to use the force of government regulations to enrich themselves and their executive officers by placing an additional financial burden on the backs of their customers. In summary, UniSource Energy's policies are substantially unproductive in encouraging its customers to conserve electricity and are only being utilized in a scheme to increase its profit share. I am totally opposed to both the increase in the "Basic Service Charge" and the "demand charge" being requested by UniSource Energy, and I respectfully request that you DENY UniSource Energy's application for these rate increases.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Date:	Analyst:	Investigation Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129485 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 11:09 AM

First Name: Roger **Last Name:** Weber **Account Name:** Roger Weber
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
I am against UniSource Electric raising their rates using their "Demand Charges" method.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129437 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:28 AM

First Name: Ted **Last Name:** Spitz **Account Name:** Ted Spitz
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

This needs to be stopped! I know that Unisource has stopped the solar power from installing equipment to it's fullest potential due to the idea their transformers are not able to handle excess solar energy. Now they want to charge this "demand charge". Really?? Well how about you regulate them to use the lowest rates that oil is on the world market for that month too? Between this and the state trying to take away our vote it is one more reason to closely watch the "names" of people running for offices and who they are being wined and dined by.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** 602-364-1066 **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129437 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:28 AM

First Name: Ted **Last Name:** Spitz **Account Name:** Ted Spitz
Address: 696 Yosemite Ct.
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Cell: (951) 415-4982

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

This needs to be stopped! I know that Unisource has stopped the solar power from installing equipment to it's fullest potential due to the idea their transformers are not able to handle excess solar energy. Now they want to charge this "demand charge". Really?? Well how about you regulate them to use the lowest rates that oil is on the world market for that month too? Between this and the state trying to take away our vote it is one more reason to closely watch the "names" of people running for offices and who they are being wined and dined by.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129434 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:18 AM

First Name: Robbie **Last Name:** Walton **Account Name:** Robbie Walton
Address: <<< REDACTED >>>
City: Meadview **State:** CA **Zip Code:** 86444
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I object to a rate increase in the Meadview/Kingman area as there are mostly retired and people living on fixed incomes in the Meadview area. Many of those on fixed incomes cannot absorb another rate increase in their budgets. We already pay more for everything since we have to drive farther to purchase our groceries and household items. This rate increase can have a huge negative impact on us financially. Furthermore, you should have in your budget a way to pay for the additional infrastructure costs that come up. The \$1.99 increase will not affect most of us, but when you are adding an additional \$8-10+ onto budgets then it will be harder for people to accept. More and more people will be moving away from electricity and going towards solar and wind power. thank you, Steve and Robbie Walton

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129453 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:49 AM

First Name: paul **Last Name:** carpenter **Account Name:** paul carpenter
Address: <<< REDACTED >>>
City: lake havasu **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am a senior citizen retired and on a fixed income, the proposed changes requested by Unisource Electric to (demand charges) will increase the cost for all of us on fixed income. My wife and I have lived here over 20 years. When we first moved here our electricity bill per month ran around \$75 dollars a month with no A/C. now its is \$150. a month with no A/C. If (demand Charges) are allowed we may be able to run our Air-conditioner. Please do not approve Unisource Electric request.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 3/21/2016
Opinion Number: 2016 - 129450	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/21/2016 8:48 AM	

First Name: BARBARA	Last Name: NIELSON	Account Name: BARBARA NIELSON
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Address: <<< REDACTED >>>

City: LAKE HAVASU CITY	State: AZ	Zip Code: 86404
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
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Mohave County has a large senior community. We have not gotten a raise in 3 years and this company which is Canadian owned wants to raise the rate just for the heck of it. There is no reason for them to increase this rate for energy.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 3/21/2016
Opinion Number: 2016 - 129449	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/21/2016 8:46 AM	

First Name: Stephen	Last Name: Lovas	Account Name: Stephen Lovas
Address: <<< REDACTED >>>		
City: Lake Havasu City	State: AZ	Zip Code: 86403
Home: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

The proposed change for calculating residential electric bills is a total rip off to the customers of Unisource. They have not shown that they are in financial difficulties because of any investments they have made and are only trying to increase the profits for the shareholders (Canadian owned!!). Also the proposed changes for those of us with residential solar systems are a breaking of the agreement with the state to encourage the use of solar energy. I urge the commission to reject these proposed changes by a very profitable Canadian company!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129448 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:45 AM

First Name: Sarah **Last Name:** Messmer **Account Name:** Sarah Messmer
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
I am opposed to "demand charges" that Unisource is trying to impose in Mohave County.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129447 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:44 AM

First Name: Lawrence **Last Name:** Edwards **Account Name:** Lawrence Edwards
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am writing to you to request that you deny Unisource's request to put a demand rate on their residential customers in Mohave County. I am retired from electric utilities and this is the first time I have heard of putting a demand rate on residential customers. It is very difficult, if not impossible, for residential customers to control their demand usage. Out here in the desert, that reaches into the 120 degree range, we cannot cut our usage . As you know a demand rate can base your entire monthly bill on one hours consumption. Again, I urge you to deny this request. If Unisource needs a rate increase let them justify that to the commission.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129446 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:42 AM

First Name: Ha. **Last Name:** Robinson **Account Name:** Ha. Robinson
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am a full time resident of Lake Havasu City, AZ. I have recently read that Unisource Electric is requesting "demand charge" pricing for our electric usage. I believe that charging their residential customers for electric usage based on the highest one hour is unfair pricing. Why don't they based their pricing on the lowest one hour usage? The electric charges should be based on the total power used and not determined by the highest one hour charges on the total bill. This type of cost is not fair for the consumer. Why should a electric rate charge be based on 1/24 of the total usage? That is unfair pricing and should be considered illegal. I cannot see how this unfair practice can even be considered by the board. Please tell Unisource that this pricing scenario is an unfair business practice and will not be implemented. I understand that Unisource is now owned by a Canadian company. The electric rates are high enough, especially in the summer months. I understand that Unisource's only competition is from customers using solar, and that they desire to put pressure on the solar companies by disallowing credits. Why does the Commission think this is a fair request in the first place? If Unisource want to stifle solar users, don't put the burden on the non solar customers by implementing ruthless pricing policies.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129445 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:41 AM

First Name: Joany **Last Name:** Legg **Account Name:** Joany Legg
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am writing to you asking that you vote down to Unisource Electric for their new idea of "demand charges" for the citizens of Mohave County. People of Mohave County can't afford this and should not be a Guinea Pigs for this company. Unisource already has a monopoly in Mohave County, as they are the only ones, who offer electric and natural gas in our area. My husband and I are retired and we only get paid once a month. Be in our shoes. We have to budget so much for utilities, food, gas, and prescriptions, If an emergency comes up and we have to spend more money, then we have to wait sometimes 10 days before we get paid again. VOTE NO TO UNISOURCE'S REQUEST.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 3/21/2016
Opinion Number: 2016 - 129444	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/21/2016 8:39 AM	

First Name: hugh	Last Name: keenan	Account Name: hugh keenan
Address: <<< REDACTED >>>		
City: lake havasu city	State: AZ	Zip Code: 86406
Foreign Number: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Neutral

I am a retired Southern California Edison manager who spent 32 years in the electric industry. Unisource recent proposal to place demand charges on residential rates is nothing more than gouging rate payers. Demand charges have always been placed on industrial/commercial users to reduce demand during peak periods . Unisource's proposal seeks to base residential rates on a peak demand not associated with any peak power producing period. I also would ask why isn't this proposal requested for the entire state ? I believe that that the corporation commission is smart enough to see through the smoke screen & vote accordingly. It should also be noted that every utility has built in maintenance budgets that should cover required maintenance from storms/deterioration . these costs are covered in their rates thus claiming a need due to a pole line blowing down in a wind storm is bogus. Sincerely, Hugh Keenan Rate payer

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129443 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:37 AM

First Name: Claudia **Last Name:** Cameron **Account Name:** Claudia Cameron
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Please do NOT allow Unisource to raise rates through demand to residential customers . It is not a fair practice. Many of us live on fixed incomes and already do our best to conserve energy. Please hear us!
Thank you

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129442 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:36 AM

First Name: joe **Last Name:** delgado **Account Name:** joe delgado
Address: <<< REDACTED >>>
City: kingman **State:** AZ **Zip Code:** 86401
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

To the az corporation commission, shame on you for even considering "Demand Charging". I take pride in my utility conservation efforts, to keep my monthly bills manageable, for I'm on a fixed income and that would totally defeat my efforts. (Let alone my budget) If you allow UNS to have their way, YOU would again would have proven that good old corporate America greed is doing well. So, what is your (ACC) purpose???

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 3/21/2016
Opinion Number: 2016 - 129441	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/21/2016 8:34 AM	

First Name: carolyn	Last Name: schneider	Account Name: carolyn schneider
Address: <<< REDACTED >>>		
City: kingman	State: AZ	Zip Code: 86409
Home: <<< REDACTED >>>	Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
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we are senior citizen new in this area. moved from calif, everything is to expensive in calif, so decided to retire in kingman az. now you want to raise the electric rate with this unfair way of determining the fee for each resident. we are unhappy with decision.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation
Entered for the record and docketed. CLOSED			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129440 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:33 AM

First Name: Vicki **Last Name:** Helsley **Account Name:** Vicki Helsley
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am appalled at Unisource's attempt to implement demand charges on it's customers in Mohave County. This is an unfair practice and it should not be allowed. Do not allow Unisource to take away the customer's ability to lower their bill by consuming electric. Do not allow them to treat their customers this way. We'd all switch to another electric company if we only had such a chance. I am 100% against allowing Unisource to implement these demand charges.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129439 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:31 AM

First Name: Bob **Last Name:** vessells **Account Name:** Bob vessells
Address: <<< REDACTED >>>
City: lake havasu **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

We are retired folks and this constant request for higher rates are appalling, everything from higher property taxes to this absurd scheme form UES to gouge the Mohave County residents. It is tough enough to make ends meet nowadays, so we are against this utterly fraudulent scheme to rob us of more money. This is a county that gets very warm as you know so the formula they are requesting to raise our rates will greatly affect us. We voted for this group of commissioners so please extend us the courtesy of protecting our vote by denying UES this outrageous request!! Thank You

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129438 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:29 AM

First Name: Judy **Last Name:** Danley **Account Name:** Judy Danley
Address: <<< REDACTED >>>
City: Lake Havasu **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I pray you vote against the increase by Unisource...I am a Senior Citizen living alone on a very limited income..I have serious health issues and can barely afford my Medicare supplement that continues to rise every year...My prescriptions have gone up and I really can't afford to eat healthy anymore. Meats, Vegetables and fruits have gone so high. My home is all electric and I can't afford a higher bill. In the hot parts of summer my bill can reach \$200 and more..My house is falling down around me and I have no money for repairs. I am begging you to not allow them to raise their prices...I may end up having to move out of the state to live with one of my children...Please, Please help me and others like me.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129451 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 8:51 AM

First Name: Linda **Last Name:** Phelan **Account Name:** Linda Phelan
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Lake Havasu (Mojave County) has a high population of seniors who live on a fixed income and allowing this company Unisource Electric to raise rates through "demand charges" will be devastating. As a senior myself I am against this action by Unisource. Residents of Mojave county have a voice and believe that this company will make out like bandits on the backs of it's residents. Do not allow them to do this!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129482 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 10:01 AM

First Name: Vergalee **Last Name:** Willingham **Account Name:**
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is on a fixed income and is opposed to the proposed UNS rate increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 3/21/2016
Opinion Number: 2016 - 129480	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/21/2016 9:57 AM	

First Name: Charles	Last Name: Otterson	Account Name: Charles Otterson
Address: <<< REDACTED >>>		
City: lake Havasu City	State: AZ	Zip Code: 86403
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

The proposed rate change would increase our monthly billing amount and NOT fairly charge us for the electric use. We are considering solar electric in the future and the current tax credit system should remain along with the UNS current charge and this charge should NOT increase. Increasing fees will impact our fixed income, and our usage during summer months (maximum usage) would increase. We oppose this change being considered by our utility company (UNS)

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129479 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:56 AM

First Name: Michael **Last Name:** Carter **Account Name:** Michael Carter
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I reject Unisource wanting to revise their rate structure to be based as "demand-charges." This rate based system will dramatically increase our rates on the onset, and allow Unisource to increase our monthly costs at will without oversight. You, the Arizona Corporation Commission were elected to be our voice and raise our objections and concerns for this very type of thing from occurring. Please do not let us down; we have no other recourse! Please do not allow this to happen to residential customers.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129478 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:55 AM

First Name: Vicki **Last Name:** Otterson **Account Name:** Vicki Otterson
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am opposed to Demand Charges. It will raise my bill to an amount that I will not be able to afford. The attempt to charge demand charges is an unfair business tactic and places a burden on the consumer that will result in non-payment of utility bills.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129477 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:53 AM

First Name: Monica **Last Name:** Busch **Account Name:** Monica Busch
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Work: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
Kingman as a very POOR area with a VERY LARGE retirement population who CAN NOT AFFORD THIS!!!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 3/21/2016
Opinion Number: 2016 - 129474	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/21/2016 9:52 AM	

First Name: JERRY	Last Name: WADE	Account Name: JERRY WADE
Address: <<< REDACTED >>>		
City: KINGMAN	State: AZ	Zip Code: 86402
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

This type of increase is extremely unfair to the residents and especially those on a fixed income such as seniors. There would be no way to control your electrical usage. In the past it has been to cut back on your usage and now this is a way to increase electrical charges for profit as customers are using less electrical energy. This is not a fair form for an increase. Docket Number E-04204A-15-0141

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129473 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:49 AM

First Name: Tom **Last Name:** Schrimsher **Account Name:** Tom Schrimsher
Address: <<< REDACTED >>>
City: Hutto **State:** TX **Zip Code:** 78634
Work: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against
Please do not let Unisource institute demand billing on residual dwellings in Mojave County.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129471 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:47 AM

First Name: Elaina **Last Name:** Winsor **Account Name:** Elaina Winsor
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86409
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am totally against UES wanting to raise their rates, based on a customers highest usage hour. That is total BS. We have routines since we have children. Please don't let them do this to us!!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129470 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:44 AM

First Name: Hubert **Last Name:** Sansom **Account Name:** Hubert Sansom
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

This is one of the dumbest Ideas I have heard, I worked (Retired), and I cant believe they could come up with such an idea.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129469 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:42 AM

First Name: Susan **Last Name:** McAlpine **Account Name:** Susan McAlpine
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

My husband and I object to the Unisource proposal to pilot a rate change plan in Mohave County. The plan is unfair, will cost only Mohave County residents more monet, which is unfair. And, after years of pouring our tax dollars into subsidizing solar and wind power Unisource now wants to take the power generated without fair compensation. Please do not approve this plan,

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129468 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:41 AM

First Name: Amy R **Last Name:** lunsford **Account Name:** Amy R lunsford
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I see a big problem with this Docket. There are MANY retired persons and disabled persons on Social Security and on Social Security Disability in Mohave County! I am on Social Security Disability myself! I have a hard enough time making ends meet without a ridiculous proposal to raise our energy fees! I live on \$1118.00 a month. \$400.00 of it comes out in my rent! That leaves me \$718.00 a month to get the rest of my needs and my dog's needs met! I am sure there are people out there in the same boat! PLEASE DON'T RAISE MY (OR OTHERS WHO ARE HAVING A HARD TIME'S) ENERGY FEES! THANK YOU!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129467 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:39 AM

First Name: Edward **Last Name:** Rogers **Account Name:** Edward Rogers
Address: <<< REDACTED >>>
City: Dolan Springs **State:** AZ **Zip Code:** 86441
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I don't really have the words to describe how I feel about you even CONSIDERING such a draconian ruling! How DARE you use us as an experiment in this manner! Mohave County residents are NOT in this type of financial bracket. WE CANNOT AFFORD THIS!!! GET IT? Are you listening?

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129466 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:38 AM

First Name: Paul **Last Name:** Haug **Account Name:** Paul Haug
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

The utility wants to raise rates through "demand charges". This is an unfair increase. Our bill should be based on the total power we use. It should NOT be based on the one hour we use the most power. I do not agree to this increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129465 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:36 AM

First Name: Paul **Last Name:** Haug **Account Name:** Paul Haug
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86406
Cell: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

The utility wants to raise rates through "demand charges". This is an unfair increase. Our bill should be based on the total power we use. It should NOT be based on the one hour we use the most power. I do not agree to this increase.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 3/21/2016
Opinion Number: 2016 - 129463	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 3/21/2016 9:35 AM	

First Name: Tim	Last Name: Casson	Account Name: Tim Casson
Address: <<< REDACTED >>>		
City: Kingman	State: AZ	Zip Code: 86401
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Using demand charges to set fees for residential customers would be horrifically unfair. There can be no justification for such a move to be approved by the commission. I can understand the historical need to apply demand charges to very high commercial energy users who may use equipment that draws significant power for startup. The vast number of residential customers have no such equipment with air conditioning units probably being the biggest draw. A demand charge would mean that if I was trying to be conservative in my energy use but needed to run the unit on only one day during the billing cycle, I am going to be hit with that demand charge. For running a typical household unit? How can they even justify such a request? If my AC unit is my biggest power draw, there will be absolutely no way to ever avoid a demand charge. What an income boon to the company, knowing that these charges will hit nearly every modern home!

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129462 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:34 AM

First Name: Jack M. **Last Name:** Kesler **Account Name:** Jack M. Kesler
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86402
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am a 70 year old resident and native of Kingman. This plan of UNS is just wrong and is going to cost elderly people such as me a lot more money. In particular if they use an hour of my peak usage I will be paying 12 months at a "summer" rate. I am partially disabled, on a limited income and am very emphatically opposed to their "plan". I conserve on electricity as much as is humanely possible as I live alone and use only what I need to keep my food safe and to prepare a meal. I do not watch a TV and recharge a Kindle from time to time. The only luxury is the AC which is necessary a couple of months a year. Thank you and I sincerely urge the ACC to deny this UNS request. Respectfully, Jack M. Kesler

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129461 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:32 AM

First Name: Stephen & Christine **Last Name:** Forrester **Account Name:** Stephen & Christine Forrester
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

As a rooftop solar owner and a Unisource residential customer, We are apposed to UNS Electric, Inc. new request for rate hikes and changes known as "Demand charges", also solar owned customers prevention from receiving fair credit for the extra clean energy they produce.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129460 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:31 AM

First Name: Shirley **Last Name:** Henderson **Account Name:** Shirley Henderson
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Implementing "Demand Charges" for utilities in Mohave County is not only unfair, and unjust, it is downright hurtful. As a recently retired public school teacher I worked with many children who lived in homes without utilities from time to time because their parents were unable to pay the monthly fees. Wages in Mohave County are generally lower than what we see in Arizona's more populated areas, and to hurt those who need help most is outrageous. Please do not allow Unisource to implement "Demand Charges" for energy. Allow them to make a fair and equitable profit, but not hurt those who already struggle the most! "Demand charges" do just that. Thank you!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129459 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:30 AM

First Name: Gerald & Pat **Last Name:** Dockendorf **Account Name:** Gerald & Pat
Dockendorf
Address: <<< REDACTED >>>
City: LHC **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

This is a ridicules rate hike and very unfair to all residents due to the highest hourly rate used rather than the actual amount of electricity used by the patron. Vote NO on this issue PLEASE!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129458 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:28 AM

First Name: Larry **Last Name:** Mashinter **Account Name:** Larry Mashinter
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86403
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

These guys are criminals. They have a monopoly & still they gouge. Consumers need a watch-dog to regulate these crooks. I will pay reasonable utility rates, but why should I fund gross executive salaries & presidential type expenses & why do all the field staff drive brand new trucks? These guys do not try at all to conserve, the more they spend, the larger their asset base. Show me their audited financial statements. PS tell them to leave the solar guys alone, They are helping to solve this mess we are in. DEMANDCHARGES are the worst type on rape & pillage of the residential customer who has no protection & can not opt out.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129457 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:24 AM

First Name: Pamela **Last Name:** Van Horn **Account Name:** Pamela Van Horn
Address: <<< REDACTED >>>
City: Lake Havasu Cit **State:** AZ **Zip Code:** 86406
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I am against allowing Unisource to apply demand charges to our utility bill. Electric rates are certainly high enough in our hot climate especially being on a fixed income. There was no increase in social security benefits this year Thanks You! Pamela Van Horn

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129455 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:16 AM

First Name: Ronald **Last Name:** Subject **Account Name:** Ronald Subject
Address: <<< REDACTED >>>
City: Lake Havasu City **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

ACC: Has Unisource Electric lost it completely? Now they want to charge customers a "demand charge" in which the bulk of our bill will be based on the one hour we use the most power instead of the total power we actually use. What kind of thinking is this? Maybe we should keep the A/C off in the summer, stop showering and cook everything over a campfire. Please do not let this proposal come into effect! Mr. Ronald Subject Lake Havasu City, Az.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129454 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:15 AM

First Name: paul **Last Name:** carpenter **Account Name:** paul carpenter
Address: <<< REDACTED >>>
City: lake havasu **State:** AZ **Zip Code:** 86404
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I am a senior citizen retired and on a fixed income, the proposed changes requested by Unisource Electric to (demand charges) will increase the cost for all of us on fixed income. My wife and I have lived here over 20 years. When we first moved here our electricity bill per month ran around \$75 dollars a month with no A/C. now its is \$150. a month with no A/C. If (demand Charges) are allowed we may NOT be able to run our Air-conditioner. Please do not approve Unisource Electric request. my first e mail I left out the word not on next to last line

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/21/2016
Opinion Number: 2016 - 129452 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/21/2016 9:13 AM

First Name: Carol **Last Name:** Braga **Account Name:** Carol Braga
Address: <<< REDACTED >>>
City: LAKE HAVASU CITY **State:** AZ **Zip Code:** 86406
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I'd like to go on record as being opposed to Unisource Electric's plans to change our rates to 'demand charges'. I live in Lake Havasu City (Mohave Country) AZ and our spring and summer temperatures are almost always around 100 degrees during the day. For us to reach, and stay at 110 to 115, is the norm rather than the exception during the 4 summer months. We have, in the past had the temps reach into the 120's. A temp of 128 degrees is the hottest I can remember. I could not afford an electric bill based on demand charges during any of the above temps. I'm 73, a recent widow and living only on SS and I try my best to conserve my usage. PLEASE keep our rates based on the total power actually used. It's truly the fairest way. Thank you for listening. Carol Braga

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/21/2016	Tom Davis	Telephone	Investigation

Entered for the record and docketed. CLOSED