

COMMISSIONERS
DOUG LITTLE – Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN

ORIGINAL



0000169160

ARIZONA CORPORATION COMMISSION

RECEIVED

March 21, 2016

2016 MAR 21 P 3:10

To: Docket Control

AZ CORP COMMISSION
DOCKET CONTROL

RE: Unisource Energy Services (UNS) Docket # E-04204A-15-0142

Please docket the attached 6 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

MAR 21 2016

DOCKETED BY

ML

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Al Amezcua	Phone: <<< REDACTED >>>	Opinion Date: 3/18/2016
Opinion Number: 2016 - 129412	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed		Closed Date: 3/18/2016 3:56 PM

First Name: Georgina	Last Name: Diaz	Account Name: Georgina Diaz
Address: <<< REDACTED >>>		
City: Nogales	State: AZ	Zip Code: 85628
Cell: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)	Division: Electric
Cara Roll	Email: <<< REDACTED >>>
Phone: <<< REDACTED >>>	

Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
---------------------------------	--------------------------

The proposed increase to set demand rates starts with an approval but if you approve, I feel the company will use this to apply more rates because special meters will be required for the monitoring of the demand rate. Cost to install the meters along can be alarming. This approved rate are impossible to be revoked. People do not know or aware, no matter how many newspaper articles mention it. Are consumers notified by mail, even if they have auto pay? A rate increase is one thing, but implementing such a complex type of rate increase as a demand ratchet is unfair.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/18/2016	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. CLOSED.			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/18/2016
Opinion Number: 2016 - 129388 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/18/2016 3:23 PM

First Name: Catherine **Last Name:** Robertson **Account Name:** Catherine Robertson
Address: <<< REDACTED >>>
City: Meadview **State:** AZ **Zip Code:** 86444
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

To whom it may concern, I am against the Demand Charge proposed by Unisource Electric. I am a retired widow, low income and I participate in the electric company's Cares program. The demand charge would be a burden. I keep my house at 78 to 80 degrees in the summer. That's warm. My electric bills still sometimes are \$100.00 plus. I have a portable air conditioner I move from room to room. I can't afford an A.C system that will cool my whole house. I do my best to conserve. I pay my bills but sometimes it's hard. Please do not burden low income folks, young or elderly with more financial stress. Thank you, Catherine Robertson

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua

Phone: <<< REDACTED >>>

Opinion Date: 3/8/2016

Opinion Number: 2016 - 129234

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 3/8/2016 1:15 PM

First Name: Christopher

Last Name: Dunn

Account Name: Christopher Dunn

Address: <<< REDACTED >>>

City: Tucson

State: AZ

Zip Code: 85711

Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Division: Electric

Cara Roll

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

-----Original Message-----

From: Christopher Dunn <<< REDACTED >>>]

Sent: Tuesday, March 08, 2016 3:07 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the Unisource proposal

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

Christopher Dunn

<<< REDACTED >>>

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Tucson, AZ 85711

<<< REDACTED >>>

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/8/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/8/2016
Opinion Number: 2016 - 129236 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/8/2016 1:34 PM

First Name: Mark M **Last Name:** Kessler **Account Name:** Mark M Kessler
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86402

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: Jack Kesler <<< REDACTED >>>
Sent: Monday, March 07, 2016 5:20 PM
To: Utilities Div - Mailbox <<< REDACTED >>>
Cc: <<< REDACTED >>>
Subject: UNS rate hearing.

To: The Arizona Corporation Commission, Utilities Division:

Dear Sirs:

I hope this reaches the right people. I am a native resident of Kingman, Arizona and am 70 years old. I read an article in today's Kingman Daily Miner regarding the UNS Electric company's attempt to place demand charges and an escalating mandatory fee on their "small users" namely old retired people like me living on a fixed income. I understand that it costs money to provide electric power, however this plan is not reasonable as those of us in the category I have eluded to will have no way to cut our energy costs and conserve our dwindling retirement funds if they have their way!

I respectfully ask that this plan be denied and something more reasonable be considered.

Sincerely,

Jack M. Kesler

<<< REDACTED >>>

Kingman, AZ 86402

<<< REDACTED >>>

<<< REDACTED >>>

Investigation

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Date:	Analyst:	Submitted By:	Type:
3/8/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/8/2016
Opinion Number: 2016 - 129242 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/8/2016 2:51 PM

First Name: Mary-Frances **Last Name:** O'Connor **Account Name:** Mary-Frances O'Connor

Address:

City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: Mary-Frances O'Connor <<< REDACTED >>>

Sent: Tuesday, March 08, 2016 8:58 AM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Arizona Corporation Commission Docket E-04204A-15-0142

Please stop the proposed rate increases on electric power bills, which will have a devastating effect on the many poor we have in Pima County, including many Seniors on Social Security. These impacts are wrong when the power companies are making excessive profits.

Thank you,

Mary-Frances O'Connor

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 3/8/2016
Opinion Number: 2016 - 129244 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/8/2016 2:59 PM

First Name: Elizabeth **Last Name:** Gomez **Account Name:** Elizabeth Gomez
Address: <<< REDACTED >>>
City: Nogales **State:** AZ **Zip Code:** 85628
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

From: Elizabeth Gomez <<< REDACTED >>>]
Sent: Tuesday, March 08, 2016 12:44 PM
To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>
Subject: Reject the Unisource proposal

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

Elizabeth Gomez

<<< REDACTED >>>

Nogales, AZ 85628

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

<<< REDACTED >>>

Date:	Analyst:	Investigation Submitted By:	Type:
3/8/2016	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.
