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0000169159

ARIZONA CORPORATION COMMISSION

March 21, 2016

To: Docket Control

RE: Arizona Public Service - Customer Comments
Docket No. E-01345A-16-0036

Please docket the attached 6 customer comments OPPOSING the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission

DOCKETED

MAR 21 2016

DOCKETED BY *[Signature]*

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 MAR 21 PM 3 11

E-01345A-16-0036

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/11/2016
Opinion Number: 2016 - 129285 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:**

First Name: Eric **Last Name:** Sawyer **Account Name:** Eric Sawyer
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Arizona Public Service Company

Nature Of Opinion

Docket Number: E-01345A-16-0036

From: Eric Sawyer [mailto:<<< REDACTED >>>]

Sent: Wednesday, March 09, 2016 2:13 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Unisource Rate Hikes

To whom it may concern,

Please do not allow Unisource or APS to get away with a price increase on AZ's most desperate utility customers. Not only are higher basic service fees bad for low income and fixed income people of our great state, but it disincentivizes solar companies from doing business here.

Best,

Eric Sawyer

<<< REDACTED >>>

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Tom Davis **Phone:** <<< REDACTED >>> **Opinion Date:** 3/14/2016
Opinion Number: 2016 - 129326 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/14/2016 9:29 AM

First Name: Ed and Tonya **Last Name:** Doherty **Account Name:** Ed and Tonya Doherty
Address: <<< REDACTED >>>
City: Buckeye **State:** AZ **Zip Code:** 85396
Email: <<< REDACTED >>> **Cell:** <<< REDACTED >>>

Company: Arizona Public Service Company

For Assignment: **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

To the Commission

My wife and I read with great alarm an article in today's Arizona Republic indicating that electric utility rates could be increased by raising the BASIC RATE we pay. This is punishing poorer people and doing nothing to discourage conservation. Just to enrich stockholders or managers. We urge you to oppose this change. Let the utility raise rates for high use customers. We who conserve energy should not suffer.

We plan to contact our state representative and senator on this matter.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/14/2016	Tom Davis	Other	Investigation

Entered for the record and docketed. CLOSED

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 3/11/2016
Opinion Number: 2016 - 129296 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/11/2016 3:24 PM

First Name: Lesley **Last Name:** Bray **Account Name:** Lesley Bray
Address: <<< REDACTED >>>
City: Sun City **State:** AZ **Zip Code:** 85373
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company
For Assignment: **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036 **Docket Position:** Against

I just read "Arizona Utilities Sneaky Attempt to Jack Up Bill" in the Arizona Republic on March 10, 2016. Don't adopt the billing system proposed in this article! This will cause unacceptable financial pain to all who are on fixed income and the poor.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/11/2016	Richard Martinez	Telephone	Investigation

Noted for the record and filed in Docket Control.

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 3/11/2016
Opinion Number: 2016 - 129307 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/11/2016 4:29 PM

First Name: Brenda **Last Name:** Rose **Account Name:** Brenda Rose
Address:
City: **State:** **Zip Code:**

Company: Arizona Public Service Company **Division:** Electric
For Assignment **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

I vehemently oppose the utilities company Unisource and eventually APS who is advocating for them to have the right to increase basic service charges and for their proposed mandatory "demand charge" which is not any support for or advantage for the consumer. This will be hardship on those on fixed incomes as well as totally inconvenient to the average user who does not have the time to manage all the different times they turn on and use the services just to allow these utility companies to charge higher rates.

Please pay attention to the consumers in this matter.

Thank you

Brenda Rose

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 3/11/2016
Opinion Number: 2016 - 129306 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:**

First Name: Don **Last Name:** Gregory **Account Name:** Don Gregory
Address:
City: **State:** **Zip Code:**

Company: Arizona Public Service Company

For Assignment **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

Gentlemen, The upcoming Electric Company (Unisource & APS) is a big mistake. All the infrastructure is in place running, why would they need to

increase the MANDATORY basis service charge and the demand rate fees that are already being paid for by their customers monthly? This only

puts more money into their bottom line and is just a ploy to raise rates on their customers. I feel this is unwarranted and unjustified. Its free money

in their profit and hurts their customers especially the those on fixed and low incomes. If we had other choices for electrical power in a competitive

market, I certain would shop around for the most affordable provider. But, the power companies have a monopoly and we are at their mercy. The

executives of the companies are being paid very well and can afford the increase and they want more money to come to them for better pay

increases on their next pay check. Please vote AGAINST these proposals. Thank you.

This is F_____ ridiculous.

Sincerely

Arizona VOTER and tax payer.

Don Gregory

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control

E-01345A-16-0036

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 3/11/2016
Opinion Number: 2016 - 129303 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/11/2016 3:50 PM

First Name: Cassandra **Last Name:** Sutherland **Account Name:** Cassandra Sutherland

Address:

City: **State:** **Zip Code:**

Company: Arizona Public Service Company **Division:** Electric
For Assignment **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Against

AZ corporation commission:

I just read an article about some proposed changes to the way tax payers are charged for electricity.

<http://www.azcentral.com/story/opinion/op-ed/2016/03/08/arizona-electricity-bills/81446636/>

I am concerned how the extra fees and usage charges would effect not only everyone, but also those of us that have paid thousands of dollars to improve our world with solar power. Any extra fees tacked onto an electricity bill directly effect solar customers ability to pay off solar panels and our cost benefit ratio for installing solar panels.

The Arizona corporation commission needs to stand behind their promise to support solar power and all taxpayers.

Please turn down big electric company requests to increase cost to residential customers. When making this decision, please think about those consumers who have spent a considerable amount of out of pocket money to implement solar as a financial investment, and an investment in the future of our children. Arizona needs to keep it's promises to support solar and the future of tax payers.

Thank you for your consideration,

Cassandra Sutherland

Date:	Analyst:	Investigation Submitted By:	Type:
3/11/2016	Richard Martinez	Telephone	Investigation

Filed for the record and filed in Docket Control.
