



Arizona Corporation Commi  
Utilities Complaint Form

Investigator: Deborah Reagan Phone: <<< REDACTED >>> Opinion Date: 3/17/2016  
Opinion Number: 2016 - 129372 Priority: Respond within 5 business days  
Opinion Codes: Rate Case Items - Opposed Closed Date: 3/17/2016 9:08 AM

First Name: Kristin Last Name: Heffern Account Name: Kristin Heffern  
Address: <<< REDACTED >>>  
City: San Tan Valley State: AZ Zip Code: 85143  
Cell: <<< REDACTED >>> Cell: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company Division: Water\*

Nature Of Opinion

Docket Number: WS-02987A-16-0017 Docket Position: Against

When I purchased my home in Johnson Ranch, my buying decision was based on this community having a golf course. If this complaint is not resolved and Johnson Utilities is allowed to increase the water cost to the Johnson Ranch Golf Course it will bankrupt the golf course, kill our community, destroy my property values and those of everyone in this community. We need your help to stop this madness. For 10 years JR Golf Course has been buying treated sewer plant effluent water from Johnson Utilities for over 10 years. Johnson Utilities is looking to increase their profits and get a huge windfall by using the effluent water to recharge the ground water. Normally this may be a good thing, except when its done with the excess effluent that can't be put to other purposes. We need your help to stop this madness and save our community and our property values. Johnson Ranch and San Tan Valley would turn in to a ghost town if the JR Golf Course goes under and Johnson Utilities is allowed to proceed with their 500% increase in water cost to the Johnson Ranch Golf Course, only in an effort to line their own pockets.

Date: 3/17/2016 Analyst: Deborah Reagan Investigation Submitted By: Telephone Type: Investigation  
Comments entered for the record and filed with Docket Control.

Arizona Corporation Commission  
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