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DOUG LITTLE - Chairman
BOB STUMP
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TOM FORESE
ANDY TOBIN

ORIGINAL



0000169104

ARIZONA CORPORATION COMMISSION

To: Docket Control

RE: UNISOURCE Docket # E-04204A-15-0142

Please docket the attached 14 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

MAR 17 2016

DOCKETED BY *KC*

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 MAR 17 AM 9:54

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 3/11/2016
Opinion Number: 2016 - 129291	Priority: Respond within 5 business days	Closed Date:
Opinion Codes: Rate Case Items - Opposed		
First Name: Luz	Last Name: De Lira	Account Name: Luz de Lira De Lira
Address: <<< REDACTED >>>		
City: Tucson	State: AZ	Zip Code: 85756
Home: <<< REDACTED >>>		
Company: Unisource ** Energy Services (UNS)		Division: Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

-----Original Message-----

From: Luz de Lira [mailto:<<< REDACTED >>>]

Sent: Tuesday, March 08, 2016 6:28 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the Unisource proposal

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

Luz de Lira

<<< REDACTED >>>

<<< REDACTED >>>

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 3/11/2016
Opinion Number: 2016 - 129310 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/11/2016 4:51 PM

First Name: Cheryl **Last Name:** Pepsis **Account Name:** Cheryl Pepsis

Address:

City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I just read a disturbing article about proposals that will change the way electric companies charge us for electricity. Something about charging you rates based off of how much electricity you use within a peak hour of usage?

We work full time, so we use almost no electricity throughout the day, but when we get home in the evening, we run loads of dishes or laundry while we eat dinner with our lights on, and the kids us their laptops to do homework before we all settle in for a few hours of watching TV before all our electricity using devices get turned off for the night..... So I'm going to be charged a higher rate because we are productive members of society that only utilize *extra* electricity for 4/5 hours a day!?!

I hope you are doing what you can to block this from happening. We moved from another state because it was being managed poorly, and we can do it again. You too could be the next Michigan, that sees their population drop off every year as people with the means to do so decide to live elsewhere.

Sent from my Verizon Wireless 4G LTE Droid

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 3/11/2016
Opinion Number: 2016 - 129309 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/11/2016 4:43 PM

First Name: Brenda **Last Name:** Rose **Account Name:** Brenda Rose
Address:
City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS)
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

I vehemently oppose the utilities company Unisource and eventually APS who is advocating for them to have the right to increase basic service charges and for their proposed mandatory "demand charge" which is not any support for or advantage for the consumer. This will be hardship on those on fixed incomes as well as totally inconvenient to the average user who does not have the time to manage all the different times they turn on and use the services just to allow these utility companies to charge higher rates.

Please pay attention to the consumers in this matter.

Thank you

Brenda Rose

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Richard Martinez **Phone:** <<< REDACTED >>> **Opinion Date:** 3/11/2016
Opinion Number: 2016 - 129305 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/11/2016 4:22 PM

First Name: Don **Last Name:** Gregory **Account Name:** Don Gregory

Address:

City: **State:** **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric
Cara Roll **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Gentlemen, The upcoming Electric Company (Unisource & APS) is a big mistake. All the infrastructure is in place running, why would they need to increase the MANDATORY basis service charge and the demand rate fees that are already being paid for by their customers monthly? This only puts more money into their bottom line and is just a ploy to raise rates on their customers. I feel this is unwarranted and unjustified. Its free money in their profit and hurts their customers especially the those on fixed and low incomes. If we had other choices for electrical power in a competitive market, I certain would shop around for the most affordable provider. But, the power companies have a monopoly and we are at their mercy. The executives of the companies are being paid very well and can afford the increase and they want more money to come to them for better pay increases on their next pay check. Please vote AGAINST these proposals. Thank you.

This is F_____ ridiculous.

Sincerely

Arizona VOTER and tax payer.

Don Gregory

Date:	Analyst:	Investigation Submitted By:	Type:
3/11/2016	Richard Martinez	Telephone	Investigation

Entered for the record and filed in Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/10/2016
Opinion Number: 2016 - 129278 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:**

First Name: Janet **Last Name:** Guthrie **Account Name:** Janet Guthrie
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

From: Janet E. Guthrie [mailto: <<< REDACTED >>> <<< REDACTED >>> <<< REDACTED >>>]

Sent: Wednesday, March 09, 2016 12:52 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Rise in APS Fees

To all members of the Arizona Corporation Commission:

Please do not grant APS' request to raise the basic utility charge all APS customers must pay or their request for "demand" charges. These changes will raise all electrical bills and be especially hard for seniors on fixed incomes like ourselves.

Thank you.

Pat and Janet Guthrie

Date:	Analyst:	Investigation	
3/10/2016	Trish Meeter	Submitted By:	Type:
also docket in 16-0036 APS intent to file		Telephone	Investigation

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/11/2016
Opinion Number: 2016 - 129286 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:**

First Name: Eric **Last Name:** Sawyer **Account Name:** Eric Sawyer
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Nature Of Opinion

Docket Number: E-04204A-15-0142

From: Eric Sawyer [mailto:<<< REDACTED >>>]

Sent: Wednesday, March 09, 2016 2:13 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Unisource Rate Hikes

To whom it may concern,

Please do not allow Unisource or APS to get away with a price increase on AZ's most desperate utility customers. Not only are higher basic service fees bad for low income and fixed income people of our great state, but it disincentivizes solar companies from doing business here.

Best,

Eric Sawyer

<<< REDACTED >>>

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/11/2016
Opinion Number: 2016 - 129288 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:**

First Name: Sue **Last Name:** Grace **Account Name:** Sue Grace
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

From: suegrace@integrityinscenter.com [mailto:<<< REDACTED >>>]

Sent: Wednesday, March 09, 2016 2:03 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Electric Rate Hikes

Gentlemen:

After reading a My Turn column in the Republic: <http://www.azcentral.com/story/opinion/op-ed/2016/03/08/arizona-electricity-bills/81446636/>, I must say I'm concerned by what the electric utilities are again trying to pull off. By increasing the minimum monthly fee by 50% and trying to set a small business or residential rate based on its most expensive hour of the month, they are trying to increase their bottom line on the backs of those of us who can least afford it.

I've been a rate payer in AZ for almost 40 years. I'm already sick of the maneuverings of the electric utility companies, which are too many to enumerate in this letter. Please consider your constituents while considering the rate hike requests of Unisource Electric, et al. We deserve better.

Thanks,

Sue

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proprietary information, and may be used only by the person or entity to which it is addressed. If the reader of this e-mail is not the intended recipient or his or her authorized agent, the reader is hereby notified that any dissemination, distribution or copying of this e-mail is prohibited. If you have received this e-mail in error, please notify the sender by replying to this message and delete this e-mail immediately.

Sue Grace

Integrity Insurance Center

<<< REDACTED >>>

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/10/2016
Opinion Number: 2016 - 129276 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/10/2016 12:18 PM

First Name: Ed **Last Name:** Hawley **Account Name:** Ed Hawley
Address: <<< REDACTED >>>
City: Tucson **State:** AZ **Zip Code:** 85756
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

From: Ed Hawley [mailto:<<< REDACTED >>>]

Sent: Wednesday, March 09, 2016 4:54 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Demand Charges

I am against the Demand Charges submitted the Unisource Energy for Tucson Electric Power.

Ed Hawley

<<< REDACTED >>>

<<< REDACTED >>>

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/10/2016
Opinion Number: 2016 - 129275 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/10/2016 12:13 PM

First Name: Paula **Last Name:** Henley **Account Name:** Paula Henley
Address: <<< REDACTED >>>
City: Tucson **State:** AZ **Zip Code:** 85747
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

-----Original Message-----

From: Paula Henley [mailto:<<< REDACTED >>>]
Sent: Wednesday, March 09, 2016 12:32 PM
To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>
Subject: Reject the Unisource proposal

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

Paula Henley

<<< REDACTED >>>

Tucson, AZ 85747

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/9/2016
Opinion Number: 2016 - 129253 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/9/2016 9:30 AM

First Name: Margaret and **Last Name:** Henry **Account Name:** Margaret and
George **George Henry**
Address:
City: Kingman **State:** AZ **Zip Code:**

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Customer is adamantly opposed to the proposed increases - specifically the "basic service charge" and the demand charge.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/9/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>> **Opinion Date:** 3/7/2016
Opinion Number: 2016 - 129218 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/7/2016 4:19 PM

First Name: Donna **Last Name:** Vander Meulen **Account Name:** Donna Vander Meulen
Address: <<< REDACTED >>>
City: Kingman **State:** AZ **Zip Code:** 86401
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

I read where UniSource Electric is proposing a 50% increase in their basic service charge and a new mandatory "demand charge" to residential and small business customers. For those of us on Social Security, we did not get an increase this year, but our social security deductible increased. Monthly Medicare premiums increased as well as our supplemental medical. Add to that every other bill that is out of our control, i.e. property taxes, auto and homeowners insurance. Small businesses are there to offer good service, and hopefully to make a small profit, not to keep the doors open just to see everything they bring in go to the building owner, government, and yes, the utility companies. Our government says the economy is good. You have to wonder what the government officials are looking at. Their own pockets? As it sounds like UniSource is doing, adding charges that the consumer cannot regulate/change or cut down usage to lower our monthly bill. It is too easy to come up with clever ways of milking the customer and fattening up the coffers. It has to stop, or there will be nothing left. I am totally against any of these "so-called" fee increases and hope many, many others voice their opinions.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/7/2016	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck

Phone: <<< REDACTED >>>

Opinion Date: 3/7/2016

Opinion Number: 2016 - 129196

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 3/7/2016 8:20 AM

First Name: Donald

Last Name: Aubuchon

Account Name: Donald Aubuchon

Address: <<< REDACTED >>>

City: Tucson

State: AZ

Zip Code: 85741

Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Division: Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

DONALD AUBUCHON

<<< REDACTED >>>

Tucson, AZ 85741

<<< REDACTED >>>

Investigation

Date:

Analyst:

Submitted By:

Type:

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

3/7/2016

Michael Buck

Telephone

Investigation

Entered for the record and docketed. Closed

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Michael Buck

Phone: <<< REDACTED >>>

Opinion Date: 3/4/2016

Opinion Number: 2016 - 129182

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 3/4/2016 3:11 PM

First Name: Victor

Last Name: Herrero

Account Name: Victor Herrero

Address:

City:

State:

Zip Code:

Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Division: Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

From: Victor Herrero [<<< REDACTED >>>]

Sent: Friday, March 04, 2016 2:54 PM

Dear Commissioners,

I thank you for holding the March 1 hearings, which I attended in full, and respectfully request you take these actions:

- 1) Provide a larger hearing room for future UNS Electric public hearings, there was standing room only and most People had to leave. This is a case of great Public Interest.
- 2) Reject the new rates and fees proposed by UNS Electric, the vast majority of the People, who spoke for about 3 hours (3 minutes per speaker), recommended rejection and convinced me.
- 3) Make available a pdf of all the Court Transcripts, posted in the Docket Documents section:

<http://edocket.azcc.gov/Docket/DocketDetailSearch?docketId=18997#docket-detail-container2>

The contract between the State of Arizona and Coash & Coash is not satisfactory, AZCC must be able to post pdfs of the Transcripts.

Many thanks for your service to the People of Arizona

Dr. Eng. Victor Herrero-Arrieta Ph.D. M.S. Ing.Ind.

Investigation

Date:

Analyst:

Submitted By:

Type:

3/4/2016

Michael Buck

Telephone

Investigation

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Entered into the record and docketed.

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 3/7/2016
Opinion Number: 2016 - 129222 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 3/7/2016 4:31 PM

First Name: Sally **Last Name:** Scott **Account Name:** Sally Scott
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS) **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Arizona Corporation Commission
1200 W Washington
Phoenix,AZ 85007-2996

I strongly urge you to reject UNS Energy's recent proposal to impose demand charges and eliminate net metering.

Demand charges are an anti-consumer billing mechanism designed to confuse ratepayers and disincentivize conservation and energy efficiency. Demand charges ambush ratepayers. You only know when your peak demand has been set after the fact. Ratepayers should be charged for the energy they use, not ambushed with exorbitant charges based on a single 15 minute period within a month.

In addition, net metering is vital to preserving the ability of ratepayers to go solar and protecting thousands of jobs. Net metering is a fair policy that creates jobs and gives consumers energy choice.

We know what happens when you eliminate fundamental solar policies. Do not let what happened in Nevada happen in Arizona.

Reject UNS Energy's proposal. It is a power grab that erodes consumer choice and control over bills in order to ensure captive ratepayers for their monopoly.

Respectfully