

ORIGINAL

COMMISSIONERS  
DOUG LITTLE - Chairman  
BOB STUMP  
BOB BURNS  
TOM FORESE  
ANDY TOBIN



ARIZONA CORPORATION COMMISSION

To: Docket Control

RE: UNISOURCE      Docket # E-04204A-15-0142

Please docket the attached 551 customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission  
**DOCKETED**

MAR 16 2016

DOCKETED BY

RECEIVED  
AZ CORP COMM DIVISION  
DOCKET CONTROL  
2016 MAR 16 PM 1:55

E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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Investigator: Jenny Gomez	Phone: 520-628-6556	Opinion Date: 2/29/2016
Opinion Number: 2016 - 129051	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 2/29/2016 2:18 PM	

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First Name: PETITION	Last Name: PETITION	Account Name: PETITION PETITION
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Address:

City:	State:	Zip Code:
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Company: Unisource ** Energy Services (UNS)	Division: Electric
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### Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

1. Anja-Leigh Russell 2. Linda Lopez 3. John Loughrey 4. Gerry Bernardo 5. D.K. Branom 6. Eduard Medovyy 7. Susan Nicholas 8. Emmis Yubdta 9. Mike Rantz 10. Rebecca Colmenares 11. Herman Medina 12. Kristin Martin 13. Norma Cordova 14. Alex Arevalo 15. Anthony Pitz 16. Gina Valencia 17. Allegra Alvarez 18. Gail Goode 19. Cecilia Arriola 20. Bob Myers 21. Alberto & Amalia Vazquez 22. Mark Chambers 23. Lena Lester 24. Jon Grubbs 25. Freddie Hamrick 26. Tylerlee Burhans 27. Eileen Smith 28. David Russell 29. Lori Bryant 30. Mark Thornburgh 31. Michael Aaker 32. Loriann Aguilar 33. Sean Godsil 34. Anita Stevens 35. Travis Kraenzel 36. Henry Granillo 37. Elaine M. Robinson 38. Jay Rice 39. Daniel Adams 40. Nancy Lindeman 41. David Jennings 42. Jaime Ramos 43. Robert Tompkins 44. Nancy Green 45. Marshall Kling 46. Richard Hanes 47. Mark Gooding 48. Luis Mejia 49. Richard Sexton 50. Ernest Damico 51. Patti Dobiecki 52. Ruben Gil 53. Trish Wann 54. Dan Blaine

E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
2/29/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket control. Closed			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Richard Martinez    **Phone:** <<< REDACTED >>>    **Opinion Date:** 2/29/2016  
**Opinion Number:** 2016 - 129055    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed    **Closed Date:** 2/29/2016 4:18 PM

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**First Name:** PETITION    **Last Name:** PETITION    **Account Name:** PETITION  
PETITION

**Address:**

**City:**    **State:**    **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)  
Cara Roll    **Phone:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142    **Docket Position:** Against

\*\*\*DOCKET NO. E-04204A-15-0142\*\*\*\*OPPOSE

Received 50 telephone calls in opposition to this rate case. Unisource customers recently received a rate increase and are not happy with another rate increase so soon again. AARP called its customers with telephone messages to contact the Arizona Corporation Commission to get their Opinions on the record before the Hearing being held in Tucson tomorrow.

1. Stephanie Judd
2. David Culburn 3. Ms. Zillen 4. Nancy Wall
5. Ms. Laven 6. Judy Unknown, 7. Brian Lovette,
8. Mary Nagle 9. Joanne Cormine 10. Henry Selfridge
11. Brain Harris 12. Ellen Burgess 13. Judith Holt
14. Julia Mcombs 15. Tonya Morales Caulkin 16. Neva Jo Payden
17. Susan Fleming 18. Marianne Hyatt 19. Rodger Minamyer
20. Sonia Moreno 21. Geraldine Lombardi 22. Sharon Stenovick
23. Ms. Lantham 24. Jo Trace 25. Madaline Cook
26. Mr. Moreno 27. Patricia Woods 28. Donna Todd
29. Julie Murtaugh 30. Chris Wright 31. Mrs. Richard Wenzel
32. Margarita Sol 33. Lynn Bienen 34. Mary Comber
35. Helen Brown 36. Jay Edwards 37. Robert DiStefano
38. John Patterson 39. Wendy Berry 40. Dave Gebert

**E-04204A-15-0142**

**Arizona Corporation Commission  
Utilities Complaint Form**

41. Patricia Perry 42. Marsha Mendleson 43. Donita Robertson  
44. Hazel Hatch 45. Mike Dayton 46. Esther Elliot  
47. Delimar Anderson 48. Esther Wood 49. Gail Pennington  
50. Ronnie Dolgenner

E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Tom Davis      **Phone:** 602-364-1066      **Opinion Date:** 2/26/2016  
**Opinion Number:** 2016 - 129008      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 2/26/2016 9:44 AM

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**First Name:** PETITION      **Last Name:** PETITION      **Account Name:** PETITION  
PETITION

**Address:**

**City:**      **State:**      **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

Received 34 e-mails in opposition, all with similar wording/thoughts as the following:

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Submitted by:

E-04204A-15-0142

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Liz Corona, Arthur Piper, Pablo Jones, Luke Addington, Kristina Newton, Chester Drobinski, Chinsuk Karlen, Marvin Depas, Cindi Lowe, Julie Pitz, James Miles, Barbara Cooper, Soledad Ybave, Richard D Van Buren, John Gheen , Rodolfo Verdugo, Thomas Costello, Sandy Rencher, Zachary Saber, Alex Westerholm, Lindsey Bunting, Taza Guthrie, Susie Baker, R Van Prooijen, Gordon McCall, Ana Betancourt, chuck Freitas, Charles Tiller, Edwin Armstrong, Evan Graves, Meghan McGovern, Gaius Augustus, David Hunt, Thomas Clark

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
2/26/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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<b>Investigator:</b> Al Amezcua	<b>Phone:</b> 602-542-0842	<b>Opinion Date:</b> 2/26/2016
<b>Opinion Number:</b> 2016 - 129012	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 2/26/2016 11:25 AM	

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<b>First Name:</b> PETITION	<b>Last Name:</b> PETITION	<b>Account Name:</b> PETITION PETITION
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**Address:**

<b>City:</b>	<b>State:</b>	<b>Zip Code:</b>
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<b>Company:</b> Unisource ** Energy Services (UNS) Cara Roll	<b>Division:</b> Electric croll@tep.com
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### Nature Of Opinion

<b>Docket Number:</b> E-04204A-15-0142	<b>Docket Position:</b> Against
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\*\*\*DOCKET NO. E-04204A-15-0142\*\*\*OPPOSE

Received 31 E-mails in opposition with similar working/thoughts as following:

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers. Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

1. Paul Penney 2. Greg Darland 3. Richard Drew 4. Pedro Herrera 5. Sara Weiner 6. Kelly O'Keefe 7. Maria Vindiola 8. Julia Loya 9. Lenore Kadish 10. Lawrence Farnam 11. Jason Halper 12. Gloria Brown 13. Karen Inserra 14. Russell Rencher 15. DIANE De Milt 16. Rebecca Perez 17. Willie Booty 18. Jose Teran 19. Douglas Lawson 20. Irene McMillan 21. Iran Valdez 22. Joe Kouba 23. Branko Bozic 24. Rene Leon 25. Adriana Paredes 26. Grace Taylor 27. Lynn Ervin 28. Prithi Gunasekera 29. Daniel adams 30. Eric Bockman 31. Gregory Cook

E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 2/26/2016  
**Opinion Number:** 2016 - 129007      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 2/26/2016 8:52 AM

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**First Name:** PETITION      **Last Name:** PETITION      **Account Name:** PETITION  
PETITION

**Address:**

**City:**      **State:**      **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

\*\*\*DOCKET NO. E-04204A-15-0142\*\*\*\*OPPOSE

Received 100 E-mails in opposition with similar working/thoughts as following:

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers. Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

1. Alexander Jaime   2. Richard Sexton   3. Greg Sahlen   4. Elizabeth Ownbey   5. Gregory Brundage   6. Kristina Flaherty   7. Sandra Sanders   8. Timothy Harrington   9. William Fussell   10. Shannon Flaherty   11. Daniel Laubitz   12. DeWayne Halfen   13. Richard Vogele   14. Andtee Cook   15. Beth Neuman   16. Don Malin   17. Mona White-Ortega   18. Ruben Duarte   19. Jo Anne Sam   20. Michael Mastromarino   21. Eli Resendez   22. Thomas Fry   23. Joh Schumacher   24. Bill Kennedy   25. Rene Bernal   26. Christopher Wiegand   27. Jeffrey Hoffman   28. Simeon Santa Cruz   29. Kelly Hoffman   30. Jim Phillips   31. Paul Peterson   32. Michael Moree   33. Louis Alaimo   34. Elizabeth West   35. Ramon Lopez   36. Enrique Gonzalez   37. Richie Berg   38. Thomas Verrett   39. John Williams   40. Alane Colon   41. David Mir   42. Jeremy Gypton   43. Judith Brown   44. Scott Oldendorph   45. Renee Williams   46. Barbara Meeker   47. Mesia Hachadorian   48. Theodore Bollinger   49. Joseph Pickard   50. Jose Andres Laguna   51. Judith Salzman   52. Carol Tillman   53. Brek Thompson   54. Jeremiah York   55. Carmen Harper-Young   56. Shane Perrello   57. Michael

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Dillard 58. Lain Beveridge 59. Edward Bloom 60. Shane Perrello 61. Kathleen Tanner 62. Roy Ireland 63. Brandon Martin 64. Bill Cupp 65. Robert Fish 66. Emmett F. Glick 67. Sam Smith 68. Sonia Torres 69. Julie Behar 70. Robert Culver 71. Alberto Esperon 72. Daniel Ehli 73. Cristina Garcia 74. Raymond & Christina Obral

75. Alejandro Casas 76. Karen Lundstrom 77. Jorge Calvillo 78. Pat Harrison 79. Ruth McNay 80. Joan Weinger 81. Richard Frank 82. William Link 83. Robert Holler-Dibene 84. Darrel Wood 85. Dorothy Parks 86. Raymond Cavanaugh 87. Lee Ann Kern 88. George Russell 89. Michael Mensah 90. Barbara Dickey 91. Shira Christopherson 92. Theo Borden 93. Luis Morales 94. Esperanza Gonzalez 95. Carmine Leon 96. Gabrielle Ochoa 97. Geno Majuta 98. David Malone 99. Jeanne Weigh 100. Louis L. Good

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
2/26/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 2/25/2016  
**Opinion Number:** 2016 - 128998      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 2/25/2016 4:05 PM

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**First Name:** PETITION      **Last Name:** PETITION      **Account Name:** PETITION  
PETITION

**Address:**

**City:**      **State:**      **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

\*\*\*DOCKET NO. E-04204A-15-0142\*\*\*\*OPPOSE

Received 100 E-mails in opposition with similar working/thoughts as following:

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers. Especially here in Arizona, we should be leading the nation in the innovative use of solar energy, instead of hampering the growth of this alternative source of energy so important to our future.

My father was considered one of the founding fathers of solar energy and it was a source of frustration and grief until his death that Arizona (where he lived and worked) was so backward in its policies regarding solar energy. Please help move our state forward and protect the use of solar energy in Arizona.

Sincerely,

1. Cesar Rodrigues

2. Les Galloway

3. John Bechman

4. Jane Battey

**Arizona Corporation Commission**  
**Utilities Complaint Form**

- |                             |                         |                           |
|-----------------------------|-------------------------|---------------------------|
| 5. Rhoda Morris             | 6. Joanne Mauger        | 7. Ann Yellott            |
| 8. Francisca & Jesus Romero | 9. Robert Eckles        | 10. Anatha & Mark McDade  |
| 11. Arnoldo Gonzales        | 12. Nancy Layne         | 13. Philip Solinsky       |
| 14. David Doyle             | 15. Rena Rios           | 16. Andrew Heideman       |
| 17. Randy Livingston        | 18. Cliff Medina        | 19. Chris Screven         |
| 20. William Stevens         | 21. Jose Duran          | 22. Martin Guevara        |
| 23. Debra Ostrom            | 24. Gabriela R. De Vega | 25. Ramon Ayers           |
| 26. Frank Leon              | 27. Cheryl Nelson       | 28. Theresa Coyne         |
| 29. Michael Gund            | 30. Alan Gilbert        | 31. Larry Van Zandt       |
| 32. Terry Patrick           | 33. Judith Greil        | 34. Chris Valcke          |
| 35. Michael Gibbons         | 36. Marlene Cox         | 37. Suzanne Myal          |
| 38. Tammy Arkley            | 39. Philip Bronston     | 40. Enrique Pares         |
| 41. Brian Tuthill           | 42. Ruth Ann Rodriguez  | 43. Ernest Garcia         |
| 44. Howard Smith            | 45. William Walther     | 46. Stephen Daigle        |
| 47. Lee Ann Brydges         | 48. Eric Miller         | 49. Eric Palmer           |
| 50. Victoria Conner         | 51. Allan Vanuga        | 52. Ann Yu                |
| 53. Mauricio Lopez Jr.      | 54. Jose A. Martinez    | 55. Michael Karczynski    |
| 56. Eduardo Sigala          | 57. Rosa I. Lopez       | 58. Alan Goodwin          |
| 59. John Sheets             | 60. Manuel Garcia       | 61. Edmund Marquez        |
| 62. Ignacio Acedo           | 63. Lisa Cowart         | 64. Jesus Diaz            |
| 65. Kobi Miller             | 66. Jaminh Vo           | 67. Terry Johnson         |
| 68. Daniel Barden           | 69. David Andersen      | 70. Kenneth Boyd          |
| 71. Gary Schott             | 72. Amalia B. Bodkin    | 73. Joel Keen             |
| 74. Howard Brydges          | 75. Robert Smith        | 76. Raymond Freyer        |
| 77. Charles Clapper         | 78. Cindy Steensland    | 79. Ronald & Karen Tietje |
| 80. Patricia Black          | 81. Thomas Bigelow      | 82. Mark Goldstone        |
| 83. Jason Hooks             | 84. Nancy Holmes        | 85. Brendan Andersen      |
| 86. Lisa Dittman            | 87. Lindsay Wagner      | 88. Nadine Stoner         |
| 89. Donald Cutman           | 90. Jaime H. Higuera    | 91. Nic Bracamonte        |

**Arizona Corporation Commission  
Utilities Complaint Form**

92. Porfirio Carrasco

93. Robert Hall

94. Terrence Melen

95. Debbie Chendanda

96. Frank Molina

97. Doug Ziebell

98. Ray Howard

99. David Jelle

100. Ramon Ayers

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<b>Date:</b>	<b>Analyst:</b>	<b>Investigation</b>	<b>Type:</b>
2/25/2016	Jenny Gomez	<b>Submitted By:</b> Telephone	Investigation
Noted and filed for the record in Docket Control.			

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 2/26/2016  
**Opinion Number:** 2016 - 129005      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 2/26/2016 8:46 AM

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**First Name:** PETITION      **Last Name:** PETITION      **Account Name:** PETITION  
PETITION

**Address:**

**City:**      **State:**      **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

\*\*\*DOCKET NO. E-04204A-15-0142\*\*\*\*OPPOSE

Received 60 E-mails in opposition with similar working/thoughts as following:

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers. Especially here in Arizona, we should be leading the nation in the innovative use of solar energy, instead of hampering the growth of this alternative source of energy so important to our future.

My father was considered one of the founding fathers of solar energy and it was a source of frustration and grief until his death that Arizona (where he lived and worked) was so backward in its policies regarding solar

## Arizona Corporation Commission Utilities Complaint Form

energy. Please help move our state forward and protect the use of solar energy in Arizona.

Sincerely,

1. Patricia Black 2. Thomas Tureman 3. Michael Foster 4. Ruth Field 5. Victor Corey 6. Judy Mackinney 7. Jennifer Fleming 8. Don Davis 9. Daniel McFatter 10. James Swazey 11. Jennifer spangler 12. Janice Taylor 13. Alejandro Lizarraga 14. Eric Slocum 15. Bill Zadina 16. Bandomiano Grijalva 17. Richard Peters 18. Carlos Noriega 19. Tara Sullivan 20. Linda Alford 21. Robert Wilson 22. Craig Garver 23. Sandra Girard 24. Laura Blackman 25. Diane Penney 26. Thomas Dobiecki 27. Kenneth Weiss 28. Nathen Green 29. Susann Ventzke 30. Eileen Wilson 31. Daniel Grijalva 32. Lois Burlingham 33. Art Rambish 34. Joseph DeRouen 35. Sandra Howton 36. Grace Beltran 37. Edwina LaFontain 38. Edwina LaFontain 39. Cesar Ortiz 40. Oscar Medina 41. Jose Montes 42. Benjamin Love 43. Jeremy Baggett 44. Jonathan Stehn 45. Yanula Gudenkauf 46. Michael Busby 47. Anne Van Prooyen 48. Marc Ahumada 49. Robert Lynch 50. Kenneth Roth 51. Fred Hopkins 52. Cynthia Amerman 53. Warren Fuesz 54. Loriann Aguilar 55. Victor Hetherington 56. Manolito Nava 57. Patricia Prentiss 58. Jerry Kimberlin 59. Richard Holdeman 60. Virginia Parker

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<b>Date:</b>	<b>Analyst:</b>	<b>Investigation</b>	
2/26/2016	Jenny Gomez	<b>Submitted By:</b>	<b>Type:</b>
		Telephone	Investigation

Noted and filed for the record in Docket Control.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 2/26/2016  
**Opinion Number:** 2016 - 129009      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 2/26/2016 9:49 AM

**First Name:** PETITION      **Last Name:** PETITION      **Account Name:** PETITION  
PETITION

**Address:**

**City:**      **State:**      **Zip Code:**

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

\*\*\*DOCKET NO. E-04204A-15-0142\*\*\*\*OPPOSE

Received 57 E-mails in opposition with similar working/thoughts as following:

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers. Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

1. Anthony Camilli 2. Karol Aragonex 3. Patrick Johnson 4. Roy Hall 5. Pat & Marilyn Wahl 6. Alma Duran 7. Martin Habeck 8. William Lane 9. James Doe 10. Zcherezada Calderon 11. Marco Serrano 12. David Lange 13. Joshua Quinn 14. Fadyeh Barakat 15. Maria Olivarria 16. Melissa Blair 17. Lia Gordon 18. Frank Pitts 19. Scott Selmer 20. Brian Burns 21. Mona Mikas 22. Ryan Hartung 23. Cathi Jones 24. Carol Warner 25. Raymond Sand 26. Patty Leitner 27. Edward Stelmach 28. Jonah Finley 29. Adriana Granados 30. Brian Mayfield 31. Steven Zelinger 32. Joan Fitzsimons 33. Daniel Smith 34. Thomas Neavitt 35. Aaron Tindall 36. Richard Healey 37. Gerald Duffek 38. Rodney Smith 39. Alejandro Samaniego 40. David Wrench 41. Miles Conrad 42. Sharon Sheremeta 43. Sarah More 44. Joseph Thompson 45. John Mitchell 56. Dr. Jim Boggs 57. Jason B. Schechter

E-04204A-15-0142

**Arizona Corporation Commission**  
**Utilities Complaint Form**

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<b>Date:</b>	<b>Analyst:</b>	<b>Investigation</b> <b>Submitted By:</b>	<b>Type:</b>
2/26/2016	Jenny Gomez	Telephone	Investigation
Noted and Filed for the Record in Docket Control. Closed			

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Tom Davis      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/1/2016  
**Opinion Number:** 2016 - 129098      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/1/2016 3:06 PM

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**First Name:** PETITION      **Last Name:** PETITION      **Account Name:** PETITION  
PETITION

**Address:**

**City:**      **State:**      **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

Received 19 e-mails in opposition, all with similar wording/thoughts as the following:

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Submitted by:

**E-04204A-15-0142**

**Arizona Corporation Commission  
Utilities Complaint Form**

Dannie Crockett, Sarah Meadows, Martin Chalupa, Dan Multhup, Mark Haskoe, Bernice Scott, Eileen Glennon, Karen Tietje, Mary Karash, Sparland Hedrick, Phillip Glennon, Stepheb Sztan, martin aguilar, Richard Hanes, Joseph Heffren, Carrie Simpson, Mark Simpson, Diane Nickolas, Douglas Decker

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		<b>Investigation</b>	
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/1/2016	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/3/2016  
**Opinion Number:** 2016 - 129149      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/3/2016 11:42 AM

---

**First Name:** PETITION      **Last Name:** PETITION      **Account Name:** PETITION  
PETITION

**Address:**

**City:**      **State:**      **Zip Code:**

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

**\*\*RECEIVED THREE (3) E-MAILS IN OPPOSITION WITH SIMILAR WORDING\*\***

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

Demand charges are nearly impossible for customers to understand and control. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. Customers should be charged only for the energy they use, not penalized for using too much energy during a specific period of the day.

No commission in the country has approved mandatory demand charge rates on residential and small business customers. Historically, demand charges have only been imposed on commercial customers, who rely on demand management software and energy engineers to control their peak time usage. Small, residential families cannot be expected to do the same.

In Nevada, a similar type of proposal was recently passed, resulting in devastating impacts to the solar industry and thousands of solar workers.

Please reject Unisource's proposal. It is an obvious attempt to stifle solar growth and overcharge customers.

Sincerely,

Paula Metz

Jorge Sanchez

Carlos Armenta

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**Investigation**

**E-04204A-15-0142**

**Arizona Corporation Commission  
Utilities Complaint Form**

<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/3/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

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E-04204A-15-0142

**Arizona Corporation Commission  
Utilities Complaint Form**

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**Investigator:** Richard Martinez    **Phone:** <<< REDACTED >>>    **Opinion Date:** 3/2/2016  
**Opinion Number:** 2016 - 129132    **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed    **Closed Date:** 3/2/2016 3:54 PM

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**First Name:** PETITION    **Last Name:** PETITION    **Account Name:** PETITION  
PETITION

**Address:**

**City:**    **State:**    **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)

Cara Roll    **Phone:** <<< REDACTED >>>    **Email:** <<< REDACTED >>>

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

Received 12 e-mails in opposition, all with similar wording/thoughts as follows:

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

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**E-04204A-15-0142**

**Arizona Corporation Commission  
Utilities Complaint Form**

Submitted by:

Wendy Clauson, Henk Moonen, Sherry Dean, Lisa Cowart, Diane Nickolas, Istavan Molnar, Diana K. Branom, Virginia Olson, David & Nancy DiConcini, Minuer Huacuja, Bill & Barb Kinnan, and Anthony Camilli

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/2/2016	Richard Martinez	Telephone	Investigation
Entered for the record and docketed. CLOSED			

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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<b>Investigator:</b> Jenny Gomez	<b>Phone:</b> <<< REDACTED >>>	<b>Opinion Date:</b> 3/4/2016
<b>Opinion Number:</b> 2016 - 129190	<b>Priority:</b> Respond within 5 business days	
<b>Opinion Codes:</b> Rate Case Items - Opposed	<b>Closed Date:</b> 3/4/2016 4:15 PM	

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<b>First Name:</b> PETITION	<b>Last Name:</b> PETITION	<b>Account Name:</b> PETITION PETITION
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**Address:**

<b>City:</b>	<b>State:</b>	<b>Zip Code:</b>
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<b>Company:</b> Unisource ** Energy Services (UNS)	<b>Division:</b> Electric
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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

The following Consumers called to Oppose UNS Rate Case.

Betrich Becker

Sherly Macias

Ann Brit

Alvia Cox

Joan Jacobson

Barbara Cawelti

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<b>Date:</b>	<b>Analyst:</b>	<b>Investigation Submitted By:</b>	<b>Type:</b>
3/4/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

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E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/3/2016  
**Opinion Number:** 2016 - 129149      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/3/2016 11:42 AM

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**First Name:** PETITION      **Last Name:** PETITION      **Account Name:** PETITION  
PETITION

**Address:**

**City:**      **State:**      **Zip Code:**

---

**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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### Nature Of Opinion

**Docket Number:** E-04204A-15-0142      **Docket Position:** Against

Dear Arizona Corporation Commission,

I urge you to reject the Unisource proposal, docket E-04204A-15-0142, to impose demand charges and eliminate net metering.

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Sincerely,

Paula Metz

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Carlos Armenta

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<b>Date:</b>	<b>Analyst:</b>	<b>Investigation</b>	
3/3/2016	Jenny Gomez	<b>Submitted By:</b>	<b>Type:</b>
		Telephone	Investigation

Noted and filed for the record in Docket Control.

E-04204A-15-0142

## Arizona Corporation Commission Utilities Complaint Form

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**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/2/2016  
**Opinion Number:** 2016 - 129124      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/2/2016 11:35 AM

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**First Name:** PETITION      **Last Name:** PETITION      **Account Name:** PETITION  
PETITION

**Address:**

**City:**      **State:**      **Zip Code:**

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**Company:** Unisource \*\* Energy Services (UNS)      **Division:** Electric

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**Nature Of Opinion**

**Docket Number:** E-04204A-15-0142

**Docket Position:** Against

The following consumer oppose the additional mandatory/Sur Charge fees, Most are retirees on fix incomes:

Maria Lopez   Robert Wilson   S. Clerk   Keith Carlson   Leslie Simmons   Pat McCabe   Kathy Cohen  
Virgina Webold   Maria Ali   Linda Newton   Ron Marchank   Peter Krauss   Jan Hardquise  
Alana Hunter   Kay Baustaker   Sanford Pollack   Bradly Pagel   Susan Yamamura   Louis & Christine  
LaBronse   Thomas Evans   Frances Stock   Helen Jennette

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/2/2016	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control. Closed

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