



NEW APPLICATION

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Arizona Corporation Commission
Docket Control Center
1200 W. Washington Street
Phoenix, Arizona 85007

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2016 APR 29 P 12: 16

AZ CORP COMMISSION
DOCKET CONTROL

Re: Advice Letter No. AZ-16-SLD-0003
Docket # T-03346A
SBC Long Distance, LLC
d/b/a SBC Long Distance
d/b/a AT&T Long Distance

T-03346A-16-0143

Dear Sirs:

Enclosed for filing are an original and thirteen (13) copies of changes to A.C.C. Tariff No. 16 of SBC Long Distance, LLC, d/b/a AT&T Long Distance. The tariff pages have an issue date of April 29, 2016. AT&T Long Distance requests an effective date of May 31, 2016.

The purpose of this filing is to remove the following operator service call types/services as they have been sunset and are no longer available: (a) person-to-person; (b) collet; (c) third number billing; and (d) busy verify/interrupt.

So that our records will be complete, please date stamp and return one copy of the advice letter in the envelope provided. Please direct any questions regarding this filing to me, Donna Daniele via telephone at (209) 551-2571 or via email at dg1612@us.att.com.

Thank you for your assistance in this matter.

Sincerely,

Donna M. Daniele
Area Mgr-Regulatory Relations

Enclosures:

Arizona Corporation Commission

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Issued: April 29, 2016

Arizona Voice Tariff

SECTION 1 – DEFINITIONS AND ABBREVIATIONS

NXX: The first three digits of a Customer's telephone number. N is a number between 2 and 9. X is a number between 0 and 9.

Off-Net: A location where the Company's primary Third Party Vendor does not have facilities.

On-Net: A location where the Company's primary Third Party Vendor has facilities.

Operator Toll Assistance Services: Enable callers to place calls from their presubscribed telephone line or when away from their established primary Service location with the ability to bill the call with alternate billing options. Calls may be fully automated or may require the assistance of an operator. Operator Toll Assistance Services are also known as alternate billed services.

Out of Term: Rates and charges which apply to Customers with an out of term agreement, or which are applied when a term plan agreement has ended and no new term plan agreement has been signed.

OTC: One Time Charge.

PABX: Private Automatic Branch eXchange.

Pacific Bell Instant OfficeSM: A service mark of AT&T Intellectual Property. Pacific Bell Instant OfficeSM is a service provided by an Affiliate of the Company.

Pacific Bell WireProTM: A trademark of AT&T Intellectual Property

PBX: Private Branch Exchange.

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Phone-ProtectSM: Phone-ProtectSM is a service mark of AT&T Intellectual Property.

PIC: Primary Interexchange Carrier.

Plexar[®]: A registered trademark of AT&T Intellectual Property.

Plexar I[®]: A registered trademark of Southwestern Bell Telephone, L.P. Plexar I[®] is a service provided by an Affiliate of the Company.

POP: Point-of-Presence. A physical place at which the local telephone company terminates subscriber Circuits for long distance dial-up or leased-line communications or a Company-designated location where a facility is maintained for the purpose of providing access to the Company's Service.

Postalized: Charging a Flat Rate per minute irrespective of the distance the call is carried. Stems from the fact that the United States Post Office also charges a Flat Rate irrespective of how far it carries the mail (within the country).

POTS Number: Plain Old Telephone Service Number. The 10-digit telephone number associated with basic local exchange service.

Power OfficeSM: A service mark of AT&T Intellectual Property. Power OfficeSM is a service provided by an Affiliate of the Company.

Issued: April 29, 2016

Arizona Voice Tariff

SECTION 2 – RULES AND REGULATIONS

2.1 Application of the Tariff

2.1.1 This Tariff contains the descriptions, regulations, and maximum rates applicable to intrastate InterLATA and intrastate IntraLATA telecommunications Service offered by the Company with principal offices located at 208 South Akard Street, Dallas, Texas 75202. Service is furnished for communications that both originate and terminate at points within the State under terms of this Tariff. Unless otherwise indicated in this Tariff, Service is available on a statewide basis.

2.1.2 The Company shall not be deemed to have waived or impaired any right, power, requirement or option reserved by this Tariff (including, without limitation, the right to demand exact compliance with every term and condition herein), by virtue of any custom or practice of the Company at variance with the terms hereof, or any failure, refusal or neglect of Company to exercise any right under this Tariff or to insist upon exact compliance with its terms, or any waiver, forbearance, delay, failure or omission by Company to exercise any right, power or option hereunder.

2.2 Limitations on Service

2.2.1 Service is offered subject to the availability of facilities, equipment, or systems, the Company's ability to fulfill the request for Service and the provisions of this Tariff. Service is not offered where operating conditions do not permit. The Company reserves the right, without incurring liability, to refuse to provide Service, to or from any location where the necessary facilities, equipment, systems, billing agreements, and/or switch software are not available. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of Switched Services shall take precedence over the establishment of Data Services.

2.2.2 Except for calls from Casual Callers, all Switched Services provided according to this Tariff are intrastate add-on Services available from the Company only if the Customer subscribes to the Company's comparable interstate Service offering or interstate promotional offering unless otherwise indicated in this Tariff. Unless otherwise indicated in this Tariff, intrastate Switched Services are not available on a stand-alone basis. Unless otherwise stated in this Tariff, the method of provisioning a specific Service is determined by the Company.

2.2.3 Reserved for Future Use

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2.2.4 Without incurring liability, the Company reserves the right to discontinue Service or to limit the use of Service, when necessitated by conditions beyond the Company's control, or when the Customer or End User is using Service in violation of the law or in violation of the provisions of this Tariff. The Company may regularly review any Customer's toll usage in order to protect itself from fraudulent or excessive usage by high-risk Customers or Customers who are delinquent in their payments. When the Company determines that the usage volume increases the likelihood that a particular Customer will not pay or will be unable to pay for usage, the Company may implement its toll blocking process. Customers will be provided notification of the limit placed upon their toll usage pursuant to the establishment of credit, indebtedness of Service, and toll restrictions provisions of this Tariff.

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Arizona Voice Tariff

SECTION 2 – RULES AND REGULATIONS

2.13 Timing of Calls

2.13.1 Unless otherwise indicated in this Tariff, on Station-to-Station calls and on Direct-Dialed calls chargeable time begins when the called station answers and the connection is established between the calling station and the called station, miscellaneous common carrier, mobile radio system, or PBX system. Answer detection is determined based on standard industry answer detection methods, including hardware and software answer detection. However, when Services are directly connected to a Customer-provided communications systems at the Customer's or End User's premises, chargeable time begins when a call terminates in, or passes through, the first Customer equipment on that Customer-provided communications system. It is the Customer's responsibility to furnish appropriate answer supervision to the point of interface with the Company's Service so that chargeable time may begin.

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2.13.2 Unless otherwise indicated in this Tariff, chargeable time ends when the calling station hangs up thereby releasing the network connection. If the called station hangs up but the calling station does not, chargeable time ends when the network connection is released either by the automatic timing equipment in the telecommunications network or by the operator.

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2.14 Rate Periods

Different rates may be applicable to a call at different times of the day and on certain days of the week, as specified in the appropriate rate schedule for that call. The rate periods shown below apply. All times shown are local time at the calling station in the case of an outbound call and at the called station in case of an inbound toll free call.

2.15 Determining Rate In Effect

For outbound Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the calling station determines the rate in effect. For AT&T Long Distance Toll FreeSM Services that are time-of-day sensitive, the time-of-day at the central office or POP associated with the called station determines the rate in effect. If a unit of time is split between two (2) or more rate periods, each rate period applies to the portion of the call that occurred during that rate period rounded to the nearest billing increment. If a call is completed by an operator, the time at the beginning of each initial or additional rate period determines the applicable rate period. When a message spans more than one rate period, total charges for each rate period are calculated and the results for each rate period are totaled to obtain the total message charge.

Issued: April 29, 2016

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services

See Section 7.1 for Operator Toll Assistance Services Rates and Charges

3.1.1 General

Callers may use Operator Toll Assistance Services to place intrastate calls from their presubscribed telephone line. Calls can originate from either tone-generating or rotary-dial instruments. Unless otherwise indicated in this Tariff, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. See Section 7 for rates and charges. (D) (D)

3.1.2 Availability

Service is available to a Customer that subscribes to any of the Company's outbound offerings.

3.1.3 Access Method

(A) Callers dialing one plus (1+) one of the Company's Toll Free Access Numbers over Switched Access lines will hear recorded messages that guide the caller. Callers may elect to use any of the billing options described in this Tariff or they may reach the operator for assistance. Callers placing a call from a tone-generating telephone may select one of the various Operator Toll Assistance Services options by pressing the appropriate key on their tone-generating telephone. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.

(B) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from Off-Net locations by dialing:

- .1 00 from a presubscribed telephone line and request the long distance operator to complete the call or
- .2 0+ the called number from a presubscribed telephone line

(C) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:

- .1 00 from a presubscribed telephone line and follow the prompts
- .2 0+ the called number from a presubscribed telephone line.

3.1.4 Completion Type

Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant. (D)

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Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

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Sent Paid

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This is a billing option where the Customer originating the call pays for the call by having the call billed to the originating telephone number. This billing option will initially be restricted from coin origination.

3.1.6 Level of Automation

Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dials the called number and the billing number. The operator dialed per call charge applies in lieu of the operator assisted per call charge.

The rates for the operator dialed per call charges Section 7 apply to Station-to-Station calls when the caller has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to:

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- .1 a call that cannot be completed by the caller due to equipment failure or trouble on the long distance network or
- .2 a call placed by a party identified as disabled and as a result of that disability cannot complete the call.

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Issued: April 29, 2016

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation (continued)

(B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called telephone number, but the operator collects the billing information to complete the call.

(C) Fully Automated

The fully automated rate applies if a call: (a) placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion or; (b) cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

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3.1.7 Application of Charges

- (A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the level of automation used (operator dialed, operator assisted, or fully automated).

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For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential or business. The business rate per minute applies when the call is billed to a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call is billed to a telephone number presubscribed to the Company for a Residential Service.

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- (B) If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Services call by dialing one plus (1+) any of the Group 2 Toll Free Access Numbers, the rates and charges contained in Section 7 apply.

Issued: April 29, 2016

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges (continued)

- (C) If a Customer or End User completes an Operator Toll Assistance Service call via any Operator Toll Assistance Services access method described in this Tariff, the rates and charges contained in Section 7 will apply to intrastate InterLATA calls and to intrastate IntraLATA calls.
- (D) If a Customer completes an Operator Toll Assistance Service call via any of the Group 2 Toll Free Access Numbers, this Tariff applies to both intrastate InterLATA and intrastate IntraLATA calls.

3.1.8 Reserved for Future Use

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Issued: April 29, 2016

Effective: May 31, 2016

Arizona Voice Tariff

SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.2 Directory Assistance Services

See Section 7.2 for Directory Assistance Services Rates and Charges

3.2.1 General

Directory Assistance Service allows the Customer, End User or Casual Caller to request the telephone number or area code of a party located within the State but outside of the Customer's local calling area. The Directory Assistance operator provides assistance in locating business, residence, and government listings. See Section 7 for rates and charges.

3.2.2 Availability

Assistance in obtaining an intrastate Directory Assistance listing is available to any Customer that has access to the Directory Assistance.

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3.2.3 Access Methods

(A) General

Calls to directory assistance may be completed on a fully automated basis or may be completed with the assistance of an operator.

- .1 Customers who presubscribe to any of the Company's outbound Service offerings may reach Directory Assistance on their presubscribed line by dialing:: (a) 1 + area code + 555-1212; (b) 0 + area code + 555-1212; (c) 00 and request the long distance operator to connect the caller to Directory Assistance; or (d) one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.
- .2 Customers, End Users, and Casual Callers may also reach directory assistance by dialing one of the Company's Toll Free Access Numbers. The call may be completed on a fully automated basis by dialing the area code + 555-1212. The caller may also request the long distance operator to connect the caller to Directory Assistance.

(B) Call Originates From Off-Net Location

Unless otherwise specified in this Tariff, Customers, End Users or Casual Callers may also reach Directory Assistance via the following access methods: (a) 1+ area code + 555-1212; (b) 0+ area code + 555-1212; (c) 00 and requesting the long distance operator to connect the caller to Directory Assistance or (d) one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

(C) Call Originates From On-Net Location

Customers, End Users or Casual Callers may also reach Directory Assistance via: (a) 1+ area code + 555-1212; (b) 0+ area code + 555-1212; (c) 00 and request the long distance operator to connect the caller to Directory Assistance; or (d) one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

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SECTION 3 - DESCRIPTION OF SWITCHED SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges

(A) General

.1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).

.2 Customers will be billed a charge for each request of two listings or portion thereof.

.3 Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator services per call charges. If the Customer reaches a long distance operator and the long distance operator connects the Customer to Directory Assistance the Directory Assistance charge and the Operator dialed per call charge will apply. If the long distance operator stays on the line to complete the call for the caller, usage charges also apply.

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3.3 Reserved for Future Use

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Arizona Voice Tariff

SECTION 4 - SWITCHED SERVICES MAXIMUM RATES AND CHARGES

4.1 Operator Toll Assistance Services

There are two rate elements. They include a usage rate and a per call charge. The per call charges apply to the initial period of each Operator Toll Assistance Service call. The maximum rates are as follows:

Service	Maximum Rate
Usage Per Minute	\$0.99
Station-to-Station Sent Paid - Per Call	\$5.20
Operator Dialed - Per Call	\$4.00

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4.2 Directory Assistance (DA) Services

Service	Maximum Rate
DA - Per Call	\$3.30
DA Call Completion (DACC) - Per Call	\$5.20

Issued: April 29, 2016

Arizona Voice Tariff

SECTION 7 - PRICE LIST

7.1 Operator Toll Assistance Services (continued)

7.1.2 All Other Access Methods

There are two rate elements. They include a usage charge and a per call charges. The usage charges and per call charges follow:

(A) Usage Rates

Call Type	Rate Per Minute
All Other Operator Toll Assistance Services Calls	
- Business	\$0.35
- Residential	\$0.35

(B) Reserved for Future Use

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