

W-02168A-15-0369

OPEN MEETING AGENDA ITEM



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ORIGINAL

Arizona Corporation Commi
Utilities Complaint Form

Investigator: Michael Buck Phone: <<< REDACTED >>> Opinion Date: 4/21/2016
Opinion Number: 2016 - 130234 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/21/2016 1:24 PM

First Name: James & Karen Last Name: Dagnes Account Name: James & Karen Dagnes

Address: <<< REDACTED >>>

City: Kingman State: AZ Zip Code: 86401

Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Truxton Canyon Water Company, Inc Division: Water

Nature Of Opinion

Docket Number: W-02168A-15-0369 Docket Position: Against

The Truxton Canyon arsenic issue has been on going since the 70's. When we built our home in Valle Vista in 2004 none of the water issues were disclosed. We pay an association dues yearly. We have NEVER paid for golf course watering separately. Many of us residents had to purchase reverse osmosis and a special arsenic filter that we should not have had to do for our piece of mind and health. This expense for reverse osmosis should have been forced on Truxton Canyon to do. The fact is they chose not to fix the long going arsenic issues and now we, as residence, are told we will pay a high cost for a 30+ year issue. Obviously we are strongly against the exorbitant cost to us. With all of the water issues in Valle Vista finally going public in our local newspaper and now having to disclose if selling our home, property values have decreased. Also another issue caused by Truxton Canyon choosing not to deal with fixing arsenic issues many, many years ago. Stop Truxton Canyon from costing us anymore.

Date: 4/21/2016 Analyst: Michael Buck Investigation Submitted By: Telephone Type: Investigation

Entered into the record and docketed. Closed.

Arizona Corporation Commission

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