

ORIGINAL



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**Memorandum**

From the office of  
**Chairman Doug Little**  
**Arizona Corporation Commission**  
1200 W. WASHINGTON  
PHOENIX, ARIZONA  
(602) 542-0745

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL

2016 MAR 11 PM 2 41

TO: Docket Control

DATE: March 11, 2016

FROM: Chairman Doug Little's Office

SUBJECT: W-02168A-15-0369

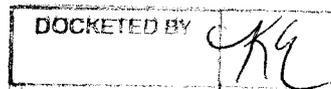
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Chairman Little's office has received 11 emails referencing the above docket number. The emails can be viewed in Docket Control or on the website, via the eDocket link.

Arizona Corporation Commission

DOCKETED

MAR 11 2016



## Andrea Gaston

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**From:** Joe <joecap72@frontier.com>  
**Sent:** Friday, March 04, 2016 3:44 PM  
**To:** Little-Web  
**Subject:** Truxton Water Company  
**Attachments:** Truxton.jpg

Sir I'm send a copy of the letter Truxton Canyon Water company sent to Valle Vista Customers. I would like to know how they charge \$18.02 for the surcharge and not \$2.02. Thank you for your time. Joe Capalby 928-692-8097 7936 Pebble Dr. Valle Vista.

**Andrea Gaston**

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**From:** nanjim@citlink.net  
**Sent:** Sunday, March 06, 2016 11:46 AM  
**To:** Tobin-Web; Forese-Web; Little-Web; Stump-Web; Burn@azcc.gov  
**Subject:** Truxton Canyon Water Company surcharge

I am a home owner in Valle Vista outside of Kingman and feel our surcharge of \$18.02 is too high. If we were outside of Valle Vista, according to the letter, our surcharge would only be \$2.02. Truxton's office clerk stated they were told by your commission to charge us the \$18.02.

Nancy Rowe  
10138 N Concho Dr  
Kingman AZ 86401

## Andrea Gaston

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**From:** BARRY VANSTOCKUM <alibinm@msn.com>  
**Sent:** Friday, March 04, 2016 1:20 PM  
**To:** Little-Web  
**Cc:** Tobin-Web; Forese-Web  
**Subject:** Valle Vista Surcharge

March 4, 2016

Mr. Doug Little, Chairman and AZCC Commissioners,

It appears Truxton Canyon Water Company continues to place the cart before the horse. As a owner and full-time resident of Valle Vista, I find it appalling that the AZCC has allowed Truxton to arbitrarily "jump the gun" and charge the water company customers in Valle Vista a surcharge of \$18.02 per customer, when Hackberry and Arizona West will be paying \$2.02 per customer? Why is there a definite discriminatory practice being lodged at the people of Valle Vista? We are all demanding an explanation for this outrage in charges as the largest water customer of Truxton Canyon Water Company.

After a heated discussion with the office staff at Truxton, I was finally acknowledged as being right about the fact that the surcharge should not be charged until further approvals are in line. It is understood by me that a surcharge will be forthcoming in a month or two, but not now, and not \$18.02 a month as per historical documentation from ACC. Our surcharge should be the same as Hackberry and Arizona West, \$2.02 per 3/4" line to our residents in Valle Vista.

I expect you will take this demand into consideration before any further rates are determined. Please be fair to all involved.

Sincerely,  
Alice Van Stockum  
Valle Visa Property Owner  
9639 N. Stetson Dr., Kingman, AZ 86401  
alibinm@msn.com

**Andrea Gaston**

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**From:** djfunkids2@frontiernet.net  
**Sent:** Friday, March 04, 2016 3:06 PM  
**To:** Tobin-Web; Forese-Web; Little-Web; Stump-Web; RBurns-Web  
**Subject:** Valle Vista protest against \$18.02 Surcharge Truxton Canyon Water Co is trying to impose on us.

We, James L Smith and Diana K Smith living at 7781 E Saddleback Dr, Kingman, az 86401 would like to protest the surcharge of \$18.02 that the Truxton Canyon Water Co is trying to impose on us to pay for their Arsenic Treatment Fac. In the docment on file with the AZCC, the ACC Staff PROPOSED AND APPROXIMATE \$2.02 monthly surcharde per 3/4 meter which is what we have.

**Andrea Gaston**

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**From:** Neil Smiley <nsmiley52@gmail.com>  
**Sent:** Thursday, March 03, 2016 10:26 AM  
**To:** Tobin-Web; Forese-Web; Little-Web; Stump-Web; RBurns-Web;  
vallevista@yourcommunitybulletins.com  
**Subject:** Truxton Canyon Water Surcharge

I would like to know HOW and WHY Valle Vista residents are being charged \$18.02/month as a surcharge on the water bill for funding the new water plant. As I understand it, the commission only approved \$2.02 as an add-on. How can TCWC single out Valle Vista residents to foot the majority of the funding. This is OVER a 100% increase in our water bill. I'm sure there is some LAW against this percentage of increase which I intend to find out about and pursue.

Neil Smiley  
Valle Vista Resident

## Andrea Gaston

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**From:** Richard Harrington <rah426@gmail.com>  
**Sent:** Thursday, March 03, 2016 9:27 AM  
**To:** Little-Web  
**Subject:** Fair Cost of Receiving Drinkable Water for Valle Vista Residents

Dear Mr. Little: When it comes to having clean, drinkable water, it seems like a drawn out process for us in Valle Vista. Unfortunately, the only solution is to hit us, the residents of mostly retired people, with a very high surcharge. What was proposed and finally implemented are two different things. Going from around \$2 to \$18/month in one move is also unbelievable. We need your help in supporting us, not only in getting clean and drinkable water, but keep costs accountable and fair to the residents of this community.

Richard and Patricia Harrington  
7400 E Morningside Dr  
Kingman (Valle Vista), AZ 86401

## Andrea Gaston

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**From:** Karen G. Chan <kechan@frontiernet.net>  
**Sent:** Thursday, March 03, 2016 9:31 AM  
**To:** Little-Web  
**Subject:** Fw: Truxton Canyon

**From:** Karen G. Chan  
**Sent:** Thursday, March 03, 2016 9:29 AM  
**To:** Forese-web@azcc.gov  
**Subject:** Fw: Truxton Canyon

**From:** Karen G. Chan  
**Sent:** Thursday, March 03, 2016 9:24 AM  
**To:** Tobin-web@azcc.gov  
**Subject:** Truxton Canyon

We are Valle Vista residents and we are STRONGLY protesting the HUMONGOUS increase in our water bill. Truxton has told us that the increase will pay for removing the arsenic in our water. They should pay for this removal not the residents.

Karen & Ernie Chan

## Andrea Gaston

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**From:** Linda Lara <fancy@catlover.com>  
**Sent:** Thursday, March 03, 2016 11:16 AM  
**To:** Little-Web  
**Subject:** Water Surcharge by Truxton Water Co.

My husband and I Marty and Linda Lara are residents of Valle Vista, AZ. You have recently approved a loan for Truxton Water company so that they can clean the arsnic out of our water. They have decided to charge each user a \$18.02 surcharge a month for this. I believe the approved amount of surcharge was suppose to be \$2.02 a month. We feel like we are being cheated.

Marty and Linda Lara  
7795 E Oxbow Dr.  
Kingman, AZ  
928 600-8707

**Andrea Gaston**

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**From:** Mary Healey <maryhe@rv-concepts.com>  
**Sent:** Thursday, March 03, 2016 10:11 AM  
**To:** Little-Web

**We protest the amount Truxton Canyon Water is charging Valle Vista and its residents for the WIFA Loan surcharge, in regard to the Arsenic Treatment Facility.**

**Respectfully submitted,**

**James & Mary Healey**

**7055 E Rawhide Cir**

## Andrea Gaston

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**From:** Jim Kindell <jimkindell1@verizon.net>  
**Sent:** Friday, March 04, 2016 8:52 AM  
**To:** Tobin-Web; Forese-wev@azcc.gov; Little-Web; Stump-Web  
**Subject:** Surcharge on 3/4"water meter Valle Vista

Sirs,

I just recently received a letter stating that Valle Vista customers will have to pay a surcharge on our 3/4" meters of \$18.02, and others outside of Valle Vista would only have to pay \$2.02 on their 3/4" meter.

I live in Valle Vista and this surcharge essentially doubles my water bill. I am retired and live on Social Security which incidentally didn't get a cost of living raise this year, and then I receive this lovely news of my water bill going up by 50%.

I totally protest this amount and will be the squeaking wheel until this is resolved.

Thank you for your attention on this matter.

Sincerely

Jim Kindell

From: Christopher L Knott & Mary F Miller-Knott

22922 Rumble Drive

Lake Forest, Ca 92630

Date: 3/7/2016

To: Az Corp Commissioners: Andy Tobin, Tom Forese, Doug Little, Bob Stump, and Bob Burns

Ref: Water problem regarding Arsenic levels in community of Valle Vista, Kingman, AZ

Dear AZ Corporation Commissioners:

I know you are all aware of the arsenic levels in the water being delivered to the residents of the Valley Vista community of Kingman, AZ. My husband and I own a home in this community and currently rent it out till we retire from our jobs in California.

We were recently informed by our homeowners association, VVPOA, that they and their lawyer are battling this problem and a recent rate increase from the water provider, Truxton Canyon Water Co. ACC staff suggested a WIFA Loan surcharge rate increase of \$2.02 per ¾" meter, Truxton Canyon Water Company imposed, as of the February bills, a surcharge of \$18.02.

I intend to contact our home owners association to get more up to date info on this situation. We are beginning to feel as if this is like the Flint, Michigan problem but in regards to arsenic as the culprit and the Truxton Canyon Water Company totally disregarding state and federal standards and orders. Please correct us if we are wrong.

We are reconsidering our retire plans to come to Arizona and we are also concerned about our home and land investments becoming a huge liability. I have contacted Gov. Doug Ducey about this correctible problem and feel there are probably some unlawful acts being done by the privately owned water supplier of this area of Arizona.

Hope to hear of some immediate action being taken by the state to get drinkable water to residents serviced by Truxton Canyon Water Company.

Sincerely,

Mary F Miller-Knott