

E-04204A-15-0142

ORIGINAL

Arizona Corporation Commission  
Utilities Complaint Form

0000168867

Investigator: Deborah Reagan Phone: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Opinion Date: 3/7/2016

Opinion Number: 2016 - 129209

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 3/7/2016 1:56 PM

First Name: Phil

Last Name: Strittmatter

Account Name: Phil Strittmatter

Address: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

City: Golden Valley

State: AZ

Zip Code: 86413

Home: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Email: &lt;&lt;&lt; REDACTED &gt;&gt;&gt;

Company: Unisource \*\* Energy Services (UNS)

Division: Electric

## Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

We have not contacted UNS re: the following - Having tried in the past for some sort of relief for senior citizens on fixed incomes it has proven to be a waste of time. It is our understanding that UniSource Electric (with APS sitting on the sidelines waiting to see the end results of the UNS proposal) is seeking approval of their plan for a mandatory increase to their Basic Rate Service Charge of an additional 50%. Their basic charge is already \$10.00 each month (one of the highest in the country according to our local paper "the Kingman Daily Miner"). Additionally, UNS is seeking a "demand charge" that no other utility company in the country requires residential customers to pay. Again, according to the Daily Miner, "Instead of charging how much energy is used in total, this mandatory demand fee would charge consumers for the maximum amount used at a given time. For example if an individual turns on his washing machine and dishwasher at the same time his air conditioner and electric water heater are running, his demand charge will be very high and will be set for the entire month based on electricity use in just one hour. The end result of any rate hike would be detrimental to the small business communities and residential customers--many of whom are on fixed incomes. Unfortunately, for us, our combined social security has not increased and certainly does not keep up with the ever-increasing rate hikes of groceries, medications and other necessities. We realize our low monthly income is not your problem, but any increase in electrical rates is your responsibility. We sincerely request that you attempt to reduce UNS rate hikes rather than increase them. Residential Service includes: DELIVERY SERVICES - high. POWER SUPPLY CHARGES - high. GREEN ENERGY CHARGES - what is that supposed to be? TAXES AND ASSESSMENTS - high. We appreciate the fact that you are there to help consumers solve their problems and ask that you enter our comments into the record. Cordially yours, Phil Strittmatter and Joan Beck

Date:	Analyst:	Investigation Submitted By:	Type:
3/7/2016	Deborah Reagan	Telephone	Investigation
Comments entered for the record and filed with Docket Control.			

Arizona Corporation Commission  
DOCKETED

MAR 07 2016

DOCKETED BY *Ka*RECEIVED  
2016 MAR -7 P 2:51  
AZ CORP COMMISSION  
DOCKET CONTROL