

E-01933A-15-0239

ORIGINAL
Arizona Corporation Commis
Utilities Complaint Form



0000168841

Investigator: Al Amezcua

Phone: <<< REDACTED >>>

Opinion Date: 3/4/2016

Opinion Number: 2016 - 129164

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 3/4/2016 9:02 AM

First Name: James

Last Name: Charron

Account Name: James Charron

Address: <<< REDACTED >>>

City: Tucson

State: AZ

Zip Code: 85706

Home: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Tucson Electric Power Company

Cara Roll

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Arizona Corporation Commission

DOCKETED

MAR 04 2016

DOCKETED BY

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 MAR 4 PM 3 34

Docket Number: E-01933A-15-0239

February 23, 2016

Docket No. E-01933A-15-0329

Utility function TEP, Tucson, AZ.

To who it may concern:

I have to write this long hand, since your website [www.\(azcc.gov\)](http://www.azcc.gov), doesn't open.

Obama stated there is no inflation, and yet everything that we depend on; medication, utilities, name it; has increased, and now TEP wants a piece of the no(?) inflation theory and have gone to you for an increase.

I say nay-nay. Let them balance their budget, just like I have too.

I wrote to TEP, just a[s] you suggested before writing this to you. Haven't heard a word from TEP. Guess, they like their position, and will do what they darn well please. We can't get assistance, because the gov. says we make too much money, and the utility companies use the gov. standards, who gets help and who doesn't -(we can't). we can't afford solar, because it's to expensive, even though the majority seem to think solar is the next best thing to everything in comparing.

We suppose it doesn't matter who we write to, TEP, is bigger and richer than we are. Hell, even the Arizona Corporation Commission is richer than we are.

Well, as I indicated, couldn't use the website (www.azcc.gov). probably very typical it's down, or the name has been changed.

Thank you for listening,

P.S. again, we say no to any increase.

James Charron

<<< REDACTED >>>

Tucson, AZ 85706

**Arizona Corporation Commission
Utilities Complaint Form**

(520) <<< REDACTED >>>

Email: <<< REDACTED >>>

Date:	Analyst:	Investigation Submitted By:	Type:
3/4/2016	Al Amezcua	Email	Investigation

From: [REDACTED]
Sent: Friday, March 04, 2016 9:01 AM
To: [REDACTED]
Cc: Al Amezcua [REDACTED]
Subject: Letter to the Docket

Dear Mr. Charron,

Your recent February 23, 216 letter to the Arizona Corporation Commission was received and has been assigned to me for a response. I am a Consumer Analyst in the Utilities Division.

Your comments will be filed in Docket Control in the docket assigned to the Tucson Electric Power Company application. All Commissioners will have the opportunity to review your comments before making a decision in this matter. The Commissioners value comments from the public when making decisions regarding requests from the utilities.

The utilities must be able to support their requests with information provided to the Commissioners and Commission staff. This information is thoroughly reviewed by staff and staff makes its own recommendation to the Commissioners. The Commissioners make their decision at a meeting which is open to the public. They can approve, modify or decline staff's recommendation; approve, modify or decline the company's request; approve, modify or decline a settlement agreement or decide on application with elements of all the above.

You can follow this case on the Commission's website at www.azcc.gov using the e-Docket function. By the way I tried and was able to go on our website using the address you provided in your letter www.azcc.gov.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst
Utilities Division
AZ Corporation Commission