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Memorandum
From the office of
Chairman Doug Little
Arizona Corporation Commission
1200 W. WASHINGTON
PHOENIX, ARIZONA
(602) 542-0745

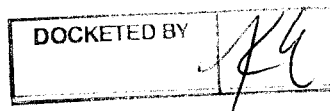
2016 MAR 14 PM 1 21

TO: Docket Control
DATE: March 14, 2016
FROM: Chairman Doug Little's Office
SUBJECT: E-04204A-15-0142

Chairman Little's office received the attached letter referencing the above docket number. The letter can be viewed in Docket Control or on the website, via the eDocket link.

Arizona Corporation Commission
DOCKETED

MAR 14 2016



March 11, 2016

Doug Little, Commissioner

Arizona Corporation Commission
Commissioners Wing
1200 W. Washington – 2nd Floor
Phoenix, Arizona 85007

Dear Commissioner,

We recently read that Unisource Electric is petitioning first for an increase in their "BASIC SERVICE CHARGE" which is in effect a mandatory fee. As a senior on a fixed income, I find that this is a terrible policy. There is very little that I can do to bring my bill down. We try to be responsible users of our utilities.

This is just the beginning of a slippery slope. It sets a precedent for other utilities. APS IS POURING RESOURCES INTO THE CASE AND PAYING FOR EXPERT WITNESSES AND PARTICIPATING IN HEARINGS SO THEY CAN CROSS-EXAMINE CONSUMER ORGANIZATIONS. They have a vested interest in the outcome. If UniSource wins, then APS will be fast on their heels and file for increase as well – then SRP will follow suit. This would make these utilities like a monopoly, since we have no other options.

The other part is called a "DEMAND CHARGE". Using more than one appliance at a time will result in a high demand charge. The entire month will be based on that time alone. As it is, we are on the 9 pm to 9 am off peak. I do laundry and run our dishwasher after 9 pm or early in the morning. Running them at the same time would result in increasing our usage at these off peak hours. In trying to be responsible in waiting until off peak time, I would put our usage in a high demand status. This is crazy, and punishes us for trying to be responsible. Please seriously consider how this will affect senior, poor people and others on fixed incomes.

Thank you for your time,

Stephen and Linda Owen (APS customer)
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CC: Andy Tobin, Tom Forese, Doug Little, Bob Stump, Bob Burns